

WAC 390-37-005 Complaint review and categorization. (1) PDC staff, upon receiving or initiating a complaint, will promptly conduct an initial review and preliminarily assign matters to certain categories.

(2) Upon initial review, a matter may be preliminarily categorized as:

- (a) Unfounded or frivolous, pursuant to WAC 390-37-060;
- (b) A "remediable violation," pursuant to RCW 29B.60.020;
- (c) Appropriate for resolution as a "technical correction," pursuant to RCW 29B.60.020;
- (d) A minor violation, appropriate for alternative resolution alternatives, pursuant to WAC 390-37-061;
- (e) Appropriate to initiate an investigation as to whether or not there has been a material violation;
- (f) Appropriate for referral to the attorney general, pursuant to WAC 390-37-042; or
- (g) Other status as authorized and appropriate under Title 29B RCW or Title 390 WAC.

(3) Each enforcement matter will be posted on the PDC's public case-tracking database, where its status will be updated from time to time as appropriate until the matter is closed, to apprise the parties and general public.

[Statutory Authority: RCW 42.17A.110 and 2024 c 164. WSR 26-01-209, s 390-37-005, filed 12/24/25, effective 1/1/26. Statutory Authority: RCW 42.17A.110 and [42.17A.]755. WSR 25-16-030, s 390-37-005, filed 7/28/25, effective 11/5/25. Statutory Authority: RCW 42.17A.110(1), 2019 c 428, and 2019 c 261. WSR 20-02-062, § 390-37-005, filed 12/24/19, effective 1/24/20. Statutory Authority: RCW 42.17A.110(1) and 2018 c 304. WSR 18-24-074, § 390-37-005, filed 11/30/18, effective 12/31/18.]