Outpatient services—Substance use disorder information and assistance—Information and crisis services. Substance use disorder information and crisis services provide an individual assistance or guidance related to substance use disorders, twenty-four hours a day by telephone or in person. In addition to meeting requirements for substance use disorder information and assistance services in WAC 246-341-0744, an agency providing information and crisis services must:

1. Have services available to any individual twenty-four hours a day, seven days a week;
2. Ensure each staff member completes forty hours of training that covers substance use disorders before assigning the staff member unsupervised duties;
3. Ensure a chemical dependency professional (CDP), or a chemical dependency professional trainee (CDPT) under supervision of a CDP, is available or on staff twenty-four hours a day;
4. Maintain a current directory of all certified substance use disorder service providers in the state; and
5. Maintain a current list of local resources for legal, employment, education, interpreter, and social and health services.

[Statutory Authority: 2018 c 201 and 2018 c 291. WSR 19-09-062, § 246-341-0748, filed 4/16/19, effective 5/17/19.]