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## SUBSTITUTE HOUSE BILL 2479

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State of Washington 52nd Legislature 1992 Regular Session

By House Committee on Financial Institutions & Insurance (originally sponsored by Representatives R. Johnson, Broback, Dellwo, Paris, Ferguson, Winsley and Franklin; by request of Insurance Commissioner)
Read first time 02/05/92.

- 1 AN ACT Relating to making medicare supplement insurance conform to
- 2 federal law; amending RCW 48.66.020, 48.66.030, 48.66.041, 48.66.050,
- 3 48.66.090, 48.66.100, 48.66.110, and 48.66.130; and adding a new
- $4\,$  section to chapter  $48.66\,$  RCW.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 **Sec. 1.** RCW 48.66.020 and 1981 c 153 s 2 are each amended to read
- 7 as follows:
- 8 Unless the context clearly requires otherwise, the definitions in
- 9 this section apply throughout this chapter.
- 10 (1) "Medicare supplemental insurance" or "medicare supplement
- 11 insurance policy refers to a group or individual policy of disability
- 12 insurance or a subscriber contract of a health care service contractor,
- 13 a health maintenance organization, or a fraternal benefit society,
- 14 which relates its benefits to medicare, or which is advertised,

- 1 marketed, or designed primarily as a supplement to reimbursements under
- 2 medicare for the hospital, medical, or surgical expenses of persons
- 3 eligible for medicare ((by reason of age)). Such term does not
- 4 include:
- 5 (a) A policy or contract of one or more employers or labor
- 6 organizations, or of the trustees of a fund established by one or more
- 7 employers or labor organizations, or combination thereof, for employees
- 8 or former employees, or combination thereof, or for members or former
- 9 members, or combination thereof, of the labor organizations; or
- 10 (b) A policy ((or contract of any professional, trade, or
- 11 occupational association for its members or former or retired members,
- 12 or combination thereof, if such association:
- 13 (i) Is composed of individuals all of whom are actively engaged in
- 14 the same profession, trade, or occupation;
- 15 (ii) Has been maintained in good faith for purposes other than
- 16 obtaining insurance; and
- 17 (iii) Has been in existence for at least two years prior to the
- 18 date of its initial offering of such policy or plan to its members))
- 19 <u>issued pursuant to a contract under Section 1876 or Section 1833 of the</u>
- 20 federal social security act (42 U.S.C. Sec. 1395 et seq.), or an issued
- 21 policy under a demonstration project authorized pursuant to amendments
- 22 to the federal social security act; or
- 23 (c) ((Individual policies or contracts issued pursuant to a
- 24 conversion privilege under a policy or contract of group or individual
- 25 insurance when such group or individual policy or contract includes
- 26 provisions which are inconsistent with the requirements of this
- 27 chapter; or policies issued to employees or members as additions to
- 28 franchise plans in existence on January 1, 1982)) Insurance policies or
- 29 <u>health care benefit plans, including group conversion policies,</u>

- 1 provided to medicare eligible persons, that are not marketed or held to
- 2 <u>be medicare supplement policies or benefit plans</u>.
- 3 (2) "Medicare" means the "Health Insurance for the Aged Act," Title
- 4 XVIII of the Social Security Amendments of 1965, as then constituted or
- 5 later amended.
- 6 (3) "Medicare eligible expenses" means health care expenses of the
- 7 kinds covered by medicare, to the extent recognized as reasonable and
- 8 <u>medically necessary</u> by medicare. ((<del>Payment of benefits by insurers for</del>
- 9 medicare eligible expenses may be conditioned upon the same or less
- 10 restrictive payment conditions, including determinations of medical
- 11 necessity, as are applicable to medicare claims.))
- 12 (4) "Applicant" means:
- 13 (a) In the case of an individual medicare supplement insurance
- 14 policy or subscriber contract, the person who seeks to contract for
- 15 insurance benefits; and
- 16 (b) In the case of a group medicare supplement insurance policy or
- 17 subscriber contract, the proposed certificate holder.
- 18 (5) "Certificate" means any certificate <u>delivered or</u> issued <u>for</u>
- 19 <u>delivery in this state</u> under a group medicare supplement insurance
- 20 policy((, which policy has been delivered or issued for delivery in
- 21 this state)).
- 22 (6) "Loss ratio" means the incurred claims as a percentage of the
- 23 earned premium computed under rules adopted by the insurance
- 24 commissioner.
- 25 (7) "Preexisting condition" means a covered person's medical
- 26 condition that caused that person to have received medical advice or
- 27 treatment during a specified time period immediately prior to the
- 28 effective date of coverage.
- 29 (8) "Disclosure form" means the form designated by the insurance
- 30 commissioner which discloses medicare benefits, the supplemental

- 1 benefits offered by the insurer, and the remaining amount for which the
- 2 insured will be responsible.
- 3 (9) "Issuer" includes insurance companies, health care service
- 4 contractors, health maintenance organizations, fraternal benefit
- 5 societies, and any other entity delivering or issuing for delivery in
- 6 this state medicare supplement policies or certificates.
- 7 **Sec. 2.** RCW 48.66.030 and 1981 c 153 s 3 are each amended to read
- 8 as follows:
- 9 (1) ((Medicare supplement insurance policies must include a
- 10 renewal, continuation, or nonrenewal provision. The language or
- 11 specifications of such provision must be consistent with the type of
- 12 contract to be issued. Such provision must be appropriately captioned,
- 13 appear on the first page of the policy, and clearly state the duration,
- 14 where limited, of renewability and the duration of the term of coverage
- 15 for which the policy is issued and for which it may be renewed.
- 16  $\frac{(2)}{(2)}$ ) A medicare supplement insurance policy which provides for the
- 17 payment of benefits <u>may not be</u> based on standards described as "usual
- 18 and customary, " "reasonable and customary, " or words of similar import
- 19 ((must include a definition of such terms and an explanation of such
- 20 terms in its accompanying outline of coverage)).
- 21 (((3))) (2) Limitations on benefits, such as policy exclusions or
- 22 waiting periods, shall be labeled in a separate section of the policy
- 23 or placed with the benefit provisions to which they apply, rather than
- 24 being included in other sections of the policy, rider, or endorsement.
- 25 <u>NEW SECTION.</u> **Sec. 3.** A new section is added to chapter 48.66 RCW
- 26 to read as follows:

- 1 (1) A medicare supplement insurance policy or certificate form or
- 2 application form, rider, or endorsement shall not be issued, delivered,
- 3 or used unless it has been filed with and approved by the commissioner.
- 4 (2) Rates, or modification of rates, for medicare supplement
- 5 policies or certificates shall not be used until filed with and
- 6 approved by the commissioner.
- 7 (3) Every filing shall be received not less than thirty days in
- 8 advance of any such issuance, delivery, or use. At the expiration of
- 9 such thirty days the form or rate so filed shall be deemed approved
- 10 unless prior thereto it has been affirmatively approved or disapproved
- 11 by order of the commissioner. The commissioner may extend by not more
- 12 than an additional fifteen days the period within which he or she may
- 13 affirmatively approve or disapprove any such form or rate, by giving
- 14 notice of such extension before expiration of the initial thirty-day
- 15 waiting period. At the expiration of any such period as so extended,
- 16 and in the absence of such prior affirmative approval or disapproval,
- 17 any such form or rate shall be deemed approved. A filing of a form or
- 18 rate or modification thereto may not be deemed approved unless the
- 19 filing contains all required documents prescribed by the commissioner.
- 20 The commissioner may withdraw any such approval at any time for cause.
- 21 By approval of any such form or rate for immediate use, the
- 22 commissioner may waive any unexpired portion of such initial thirty-day
- 23 waiting period.
- 24 (4) The commissioner's order disapproving any such form or rate or
- 25 withdrawing a previous approval shall state the grounds therefor.
- 26 (5) A form or rate shall not knowingly be issued, delivered, or
- 27 used if the commissioner's approval does not then exist.
- 28 Sec. 4. RCW 48.66.041 and 1982 c 200 s 1 are each amended to read
- 29 as follows:

- 1 (1) The insurance commissioner shall adopt rules to establish
- 2 minimum standards for benefits in medicare supplement insurance
- 3 policies <u>and certificates</u>.
- 4 (2) The commissioner shall adopt rules to establish specific
- 5 standards for medicare supplement insurance policy or certificate
- 6 provisions. These rules may include but are not limited to:
- 7 (a) Terms of renewability;
- 8 (b) Nonduplication of coverage;
- 9 (c) Benefit limitations, exceptions, and reductions; ((and))
- 10 (d) Definitions of terms;
- 11 (e) Requiring refunds or credits if the policies or certificates do
- 12 <u>not meet loss ratio requirements;</u>
- (f) Establishing uniform methodology for calculating and reporting
- 14 loss ratios;
- 15 (g) Assuring public access to policies, premiums, and loss ratio
- 16 information of an issuer of medicare supplement insurance;
- 17 (h) Establishing a process for approving or disapproving proposed
- 18 premium increases; and
- 19 (i) Establishing standards for medicare SELECT policies and
- 20 <u>certificates</u>.
- 21 (3) The insurance commissioner may adopt rules that establish
- 22 disclosure standards for replacement of policies or certificates by
- 23 persons eligible for medicare by reason of age.
- 24 (4) The insurance commissioner may by rule prescribe that an
- 25 informational brochure, designed to improve the buyer's understanding
- 26 of medicare and ability to select the most appropriate coverage, be
- 27 provided to persons eligible for medicare by reason of age. The
- 28 commissioner may require that the brochure be provided to applicants
- 29 concurrently with delivery of the outline of coverage, except with

- 1 respect to direct response insurance, when the brochure may be provided
- 2 upon request but no later than the delivery of the policy.
- 3 (5) In the case of a state or federally qualified health
- 4 maintenance organization, the commissioner may waive compliance with
- 5 one or all provisions of this section until January 1, 1983.
- 6 **Sec. 5.** RCW 48.66.050 and 1981 c 153 s 5 are each amended to read
- 7 as follows:
- 8 (1) The insurance commissioner may issue reasonable rules that
- 9 specify prohibited policy provisions not otherwise specifically
- 10 authorized by statute which, in the opinion of the commissioner, are
- 11 unfair, unjust, or unfairly discriminatory to any person insured or
- 12 proposed ((for coverage)) to be insured under a medicare supplement
- 13 insurance policy or certificate.
- 14 (2) No medicare supplement insurance policy may use waivers to
- 15 exclude, limit, or reduce coverage or benefits for specifically named
- 16 or described preexisting diseases or physical conditions.
- 17 **Sec. 6.** RCW 48.66.090 and 1981 c 153 s 9 are each amended to read
- 18 as follows:
- 19 All medicare supplement policies must be quaranteed renewable and
- 20 <u>a</u> medicare supplement insurance policy may not provide that the policy
- 21 may be cancelled or nonrenewed by the insurer solely on the grounds of
- 22 deterioration of health. The issuer shall not cancel or nonrenew the
- 23 policy for any reason other than nonpayment of premium or material
- 24 <u>misrepresentation</u>. All medicare supplement policies and certificates
- 25 <u>must include a renewal or continuation provision</u>. The language or
- 26 specifications of such provision must be appropriately captioned,
- 27 appear on the first page of the policy, and shall include any
- 28 reservation by the issuer or a right to change premium.

- 1 Sec. 7. RCW 48.66.100 and 1982 c 200 s 2 are each amended to read
- 2 as follows:
- 3 (1) ((Commencing with reports for the accounting periods beginning
- 4 on or after January 1, 1982,)) Medicare supplement insurance policies
- 5 shall ((be expected to)) return to policyholders in the form of
- 6 aggregate ((loss ratio)) benefits under the policy, for the entire
- 7 period for which rates are computed to provide coverage, loss ratios
- 8 <u>of</u>:
- 9 (a) At least seventy-five percent of the ((earned)) aggregate
- 10 <u>amount of premiums earned</u> in the case of group policies; and
- 11 (b) At least ((sixty)) sixty-five percent of the ((earned))
- 12 aggregate amount of premiums earned in the case of individual policies.
- 13 (2) For the purpose of this section, medicare supplement insurance
- 14 policies issued as a result of solicitation of individuals through the
- 15 mail or mass media advertising, including both print and broadcast
- 16 advertising, shall be treated as individual policies.
- 17 (3) ((By January 1, 1982,)) The insurance commissioner ((shall))
- 18 may adopt rules sufficient to accomplish the provisions of this section
- 19 and may, by such rules, impose more stringent or appropriate loss ratio
- 20 requirements when it is necessary for the protection of the public
- 21 interest.
- 22 Sec. 8. RCW 48.66.110 and 1981 c 153 s 11 are each amended to read
- 23 as follows:
- 24 ((<del>(1)</del> An agent, insurer, health care service contractor or health
- 25 maintenance organization initiating a sale of an individual or group
- 26 medicare supplement insurance policy in this state shall complete and
- 27 sign a disclosure form, in a form prescribed by the insurance
- 28 commissioner, and deliver the completed form)) In order to provide for
- 29 <u>full and fair disclosure in the sale of medicare supplement policies</u>,

- 1 <u>a medicare supplement policy or certificate shall not be delivered in</u>
- 2 this state unless an outline of coverage is delivered to the potential
- 3 policyholder not later than the time of application for the policy.
- 4 (((2) If a medicare supplement insurance policy or certificate is
- 5 issued on a basis which would require revision of the outline of
- 6 coverage delivered at the time of application, a substitute outline of
- 7 coverage properly describing the policy or certificate actually issued
- 8 must accompany the policy or certificate when it is delivered and
- 9 contain the following statement, in no less than twelve-point type,
- 10 immediately above the company name: "NOTICE. Read this outline of
- 11 coverage carefully. It is not identical to the outline of coverage
- 12 provided upon application and the coverage originally applied for has
- 13 not been issued."))
- 14 Sec. 9. RCW 48.66.130 and 1981 c 153 s 13 are each amended to read
- 15 as follows:
- 16 (1) ((Effective January 1, 1982, no medicare supplement insurance
- 17 policy which excludes coverage for preexisting conditions which
- 18 appeared more than one hundred eighty days prior to the effective date
- 19 of the policy may be sold or offered for sale in this state)) No later
- 20 than July 1, 1992, and notwithstanding any other provision of Title 48
- 21 RCW, a medicare supplement policy or certificate shall not exclude or
- 22 <u>limit benefits for losses incurred more than six months from the</u>
- 23 <u>effective date of coverage because it involved a preexisting condition</u>.
- 24 (2) ((Effective January 1, 1982, no medicare supplement insurance
- 25 policy may be sold or offered for sale in this state which excludes
- 26 coverage for preexisting conditions for a period of more than one
- 27 hundred eighty days into the term of the policy)) No later than July 1,
- 28 1992, a medicare supplement policy or certificate shall not define a
- 29 preexisting condition more restrictively than as a condition for which

- 1 medical advice was given or treatment was recommended by or received
- 2 from a physician within six months before the effective date of
- 3 <u>coverage</u>.
- 4 (3) If a medicare supplement insurance policy or certificate
- 5 contains any limitations with respect to preexisting conditions, such
- 6 limitations must appear as a separate paragraph of the policy or
- 7 <u>certificate</u> and be labeled as "Preexisting Condition Limitations."