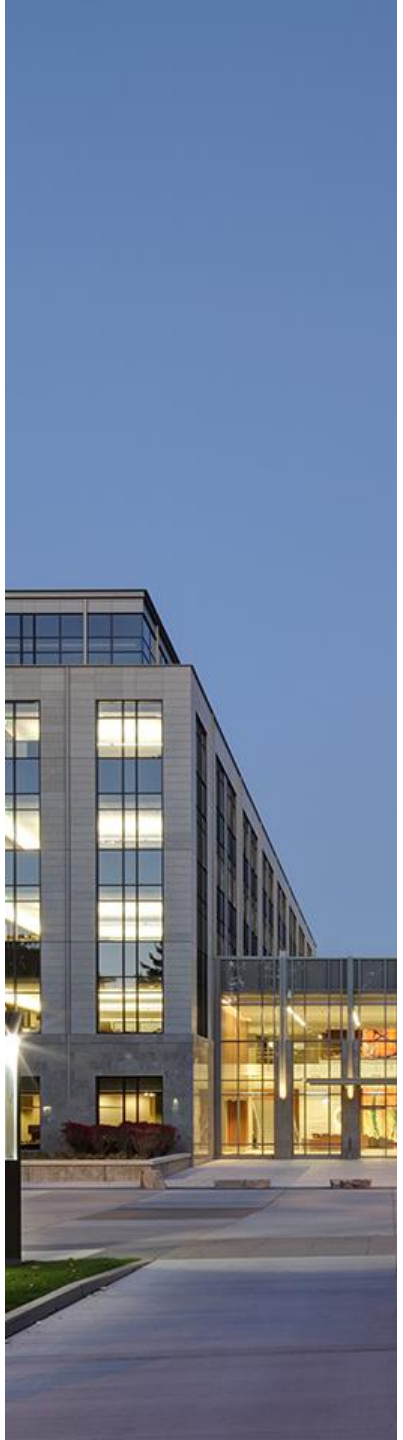
WaTech
Washington Technology Solutions

Statewide Technology Leadership

House Technology, Economic Development, & Veterans Committee

February 5, 2025



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Agenda

Introduction to WaTech

- How WaTech serves the state
- Federated IT environment and enterprise collaboration

WaTech as a strategic technology leader

- Key enterprise services and programs
- Enterprise cybersecurity services
- Statewide IT governance and policy

Key initiatives

- Improved customer experience
- Data and technology modernization
- Cybersecurity

Closing and Q&A

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How does WaTech support the state?

Our Mission

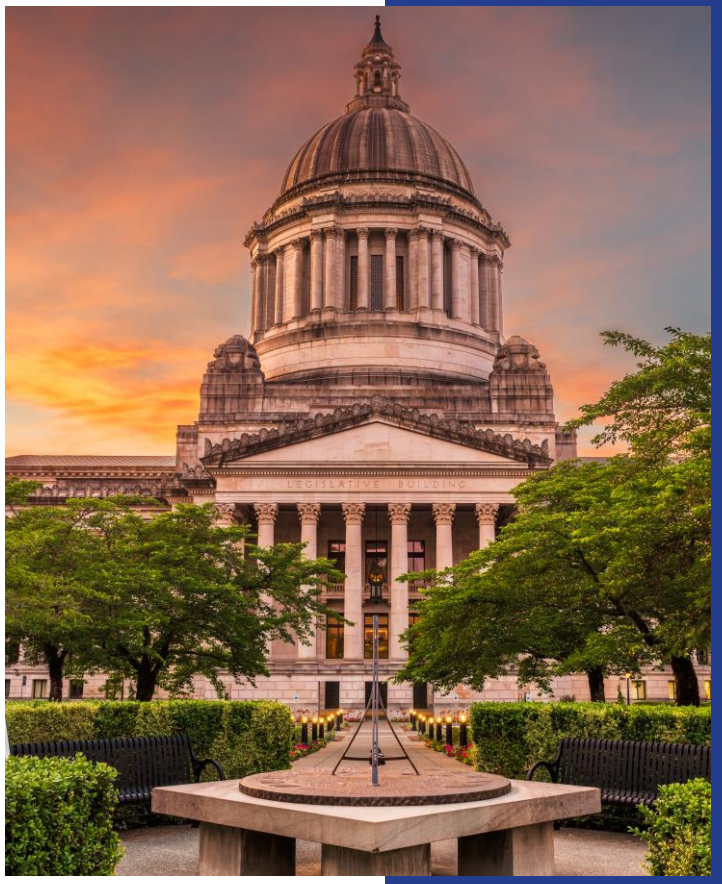
- Inspire radical service excellence through strategic technology.

Our Vision

- A nationally renowned technology leader dedicated to providing a frictionless experience to all communities.

Our Values

- Collaborative
- Strategic
- Transformative
- Integrity
- Excellence



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WaTech Technology Leadership Statutory Areas of Responsibility

Privacy and Data Protection

RCW 43.105.369

Project Oversight and Success

RCW 43.105.245

Office of Cybersecurity Services

RCW 43.105.450
RCW 43.105.291

Strategic Technology Leadership

RCW 43.105.220(1)
RCW 43.105.265
RCW 43.105.285

Enterprise Strategic Programs

RCW 43.105.054(2)(f)
RCW 43.105.054(3)
RCW 43.105.375

Enterprise Technology Services

RCW 43.105.385

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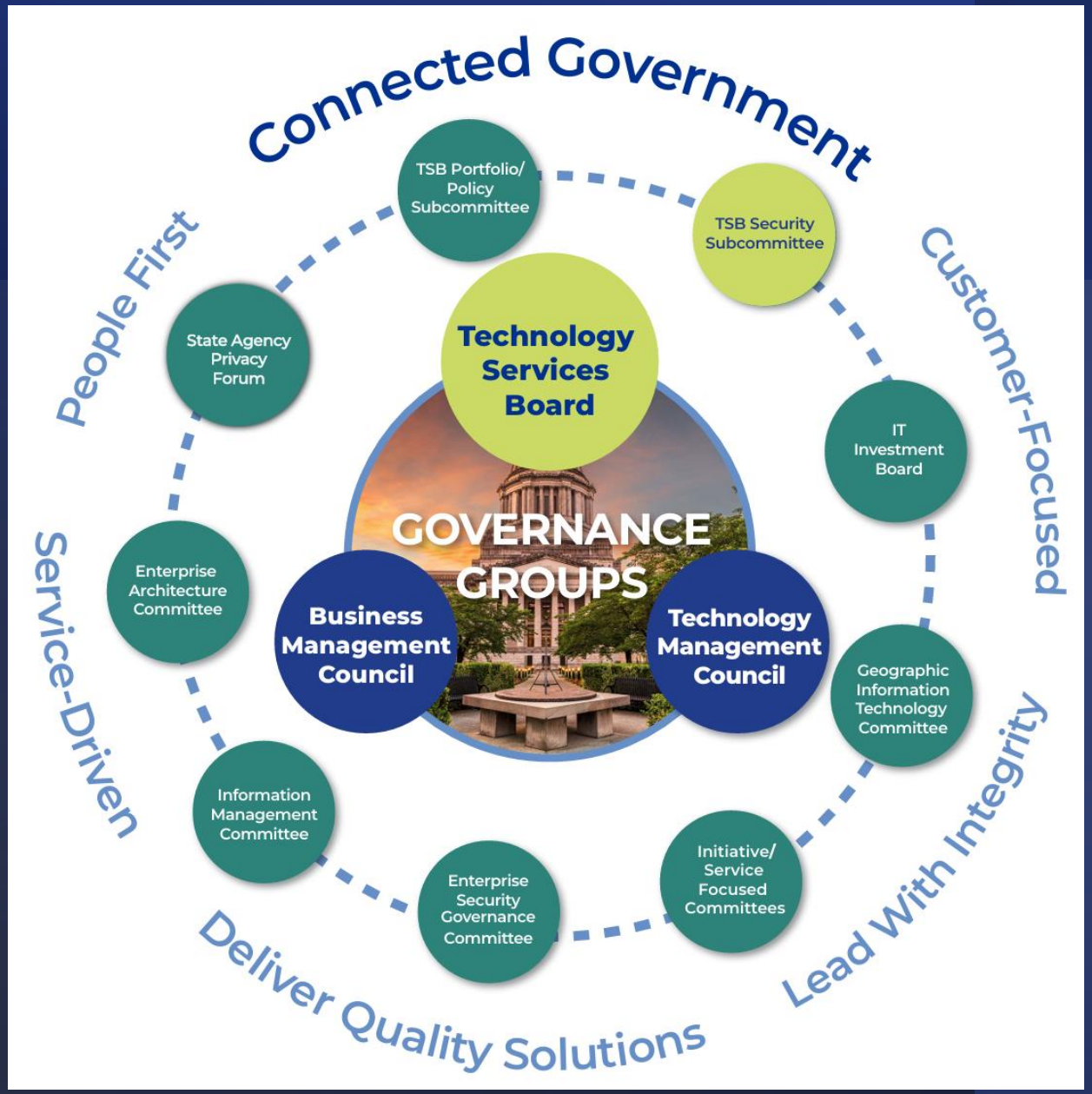

WASHINGTON STATE

Enterprise IT Strategic Plan 2025-2027

Connected Government, Stronger Communities, Better Washington

Goal #1
Create a Government Experience that Leaves No Community Behind

Goal #2
Better Data, Better Decisions, Better Government, Better Washington

Goal #3
Innovative Technology Solutions Create a Better Washington

Goal #4
Transform How We Work. Best Workforce Ever.

Our Pillars Digital Trust | Shared Governance | Equitable Outcomes | Service Excellence

Our Values Human-Centered | Inclusive Ideas | Courageous Innovation | Accessibility | Stay Nimble | Community + Connectivity

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Leading the way in IT innovation

- Enterprise services and programs
- Enterprise cybersecurity services
- Innovation & Modernization Program
- Project oversight and strategic advisory services
- Innovation and emerging technology
    - Artificial intelligence

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Key initiatives – Leading through innovation

- WaTech One Washington Project (Goals 2,3)
- Resident Portal and Identity and Access Management (Goals 1,2,3)
- Enterprise Data Management (Goal 2)
- Enterprise Cloud Program/Services (Goals 1,3)
- Security Service Edge (SSE), Zero Trust (Goal 4)

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Thank you

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