



DSHS Developmental Disabilities Administration: 2024 Budget Proposals

Joint Legislative Executive Committee on
Planning for Aging and Disability Issues

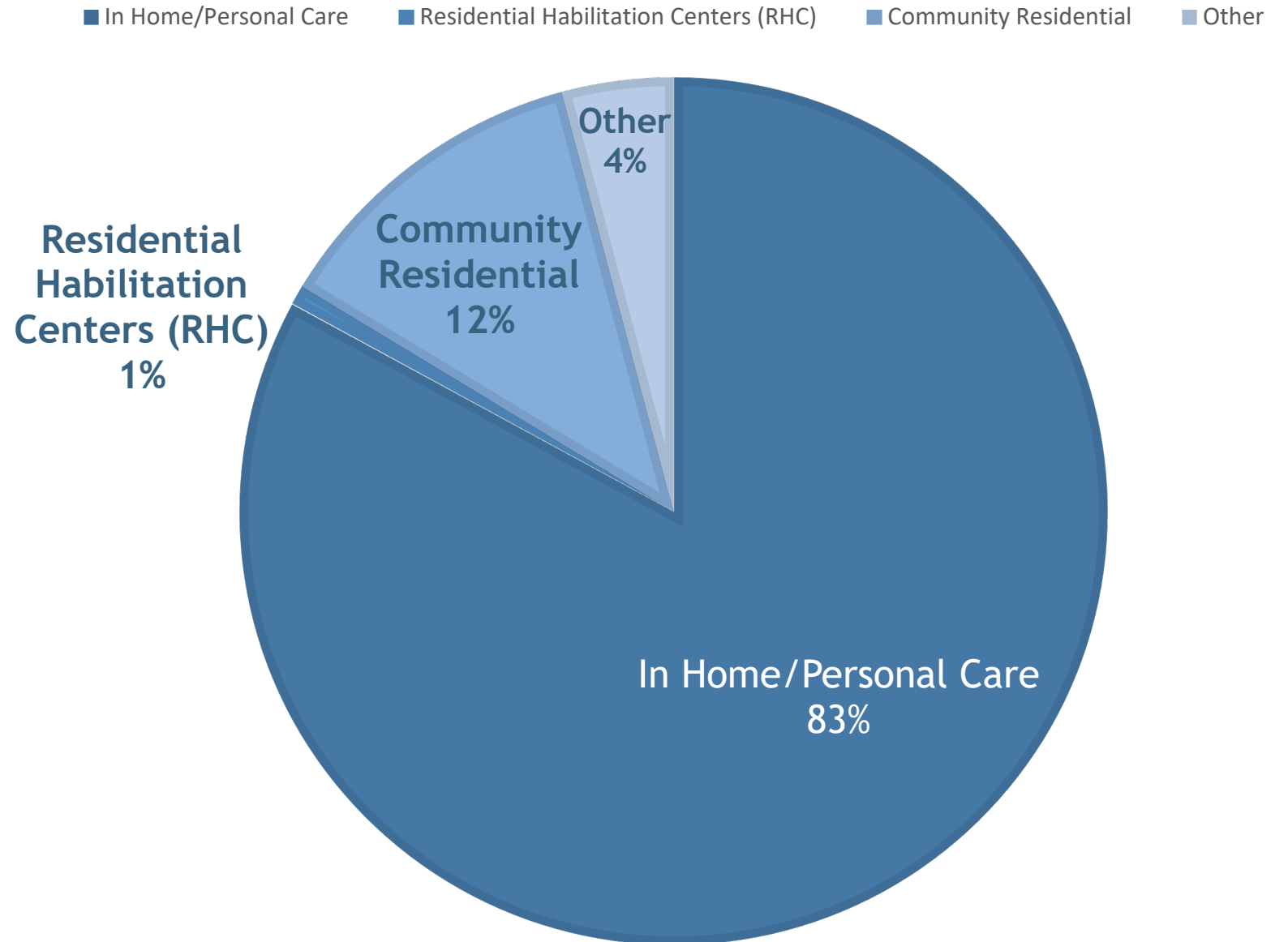
Tonik Joseph, Assistant Secretary
December 2023

The
Developmental
Disabilities
Administration
transforms lives by
providing support
and fostering
partnerships
that empower over
49,000 individuals
with a
developmental or
intellectual
disability to live
the lives they
choose.



DDA serves
over 49,000
eligible
clients

WHERE CLIENTS LIVE



**DDA FY
23-25
Budget**

**Field/
Administrative
\$13.2 M**

**In-Home/
Personal Care
&
Community
Residential
\$4,759.4 M**

**Residential
Habilitation
Centers
\$553.6 M**

**Special
Projects/
Other
\$1.2 M**

DDA Priorities 2023-2025

- Engagement with Clients, Families, Providers, and Stakeholders for meaningful participation
- Strengthen Community Provider Network Adequacy
- Expanding Electronic Health Records into our Continuum of Care
- Modernizing and Stabilizing our Workforce for better Client Outcomes

2024 Decision Packages

Based on budget instructions and coupled with DSHS priorities, we requested:

Funding for more case resource managers to implement the 2022 caseload reduction project report.

The national average is 1 CRM to every 35 clients. We are approximately 1:75.

[DDA Leg Report - Smaller Caseloads.pdf \(wa.gov\)](#)



DDA Caseload Ratio Reduction Project Report

External and internal stakeholders

Clients, families, case managers and other stakeholders told us that smaller caseloads would lead to better outcomes for people with intellectual and developmental disabilities. With a reduction in caseload size, their DDA case manager would have more time to:

- Attend key meetings.
- Connect clients, family members and providers with resources, providers and additional services.
- Improve skills and knowledge through training.
- Coordinate with Medicaid Managed Care.
- Help clients establish or maintain financial eligibility.



Community outreach

To gather direct feedback from our stakeholders, DDA held two "Show & Share" events. At these stakeholder events, we asked community members, advocacy organizations, families and clients to share how they have been impacted by the large caseloads at DDA. Participants also shared how case managers could better meet needs with a lower number of cases.

Ideas from the community

- If case managers had more time, they could:
 - Listen more and work with people on their goals, dreams and challenges.
 - Develop a relationship with their clients and be more person-centered.
 - Connect people with resources.
 - Have time to attend trainings to better understand DDA programs and services.
- Lower caseloads could also:
 - Reduce burnout.
 - Decrease turnover.

DDA currently has smaller caseloads for specific programs such as the Enhanced Case Management Program. Many clients in these programs have found success due to the additional time the lower caseload ratios afford. Case managers in these programs are better able to support clients and their families to live the lives they want.

2024 Decision Packages

Rate increases for Employment & Day and Community Residential Providers

Both our 2022 Employment and Day Rate Study and 2023 Community Residential Rate Study align with these rate proposals.

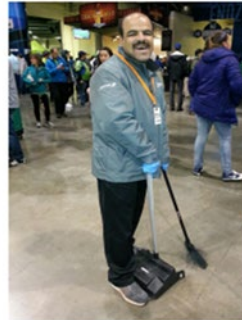
[DDA Reports | DSHS \(wa.gov\)](#)



Employment and Day Rate Study Report

Where We Want to Go

Washington state is a national leader for employment and community participation for people with intellectual and developmental disabilities. The US Department of Labor lists funding as one of the [10 Critical Areas to Increase Competitive Integrated Employment](#). Unfortunately, the rate study shows that the current rate paid to providers is not sufficient to continue Washington's leadership position and support the outcomes DDA seeks for Employment and Community



Inclusion services. These services should be funded in alignment with the findings of this study to continue quality services in Washington State and to meet the exciting opportunities that [House Bill 1980](#) and [Senate Bill 5790](#) will bring.

All Washingtonians with developmental disabilities deserve to work and participate in their communities. Employment and Community Inclusion services increase skills, opportunities, health outcomes and meaningful relationships. Funding sustainable provider rates for services is imperative to support an inclusive Washington.

"I am an essential part of the workforce." – John (working client)

Employment and Community Inclusion Services Transform Lives



Contracted Community Residential Services Rate Study Report

SB 5693 Sec. 203 (1)(z)(i)(C)(I-III)

October 11, 2023

Prepared for and in partnership with the Washington State Department of Social and Health Services Developmental Disabilities Administration

We Welcome Your Input.

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[Developmental Disabilities Administration \(DDA\) | DSHS \(wa.gov\)](#)



Washington State
Department of Social
& Health Services

Transforming lives
