

Washington's Quality Rating and Improvement System

Rachael Brown-Kendall and Nicole Rose







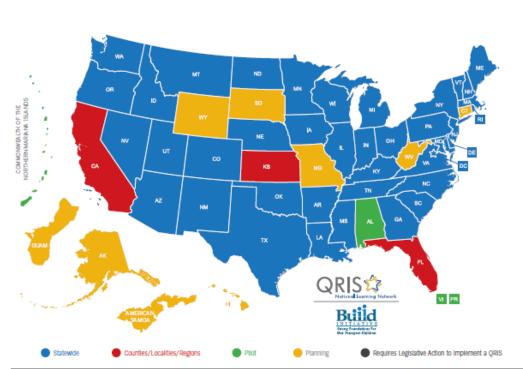
Children who receive quality early child care and education are more likely to:

- Have strong social emotional skills
- Show improved math and reading skills
- Graduate high school
- Attend college
- Earn higher wages

Agenda

- Quality Rating Improvement Systems
- Early Achievers components
 - Provider supports
 - Data collection and rating process
- Milestones and impacts
- Continuous quality improvement of Early Achievers

What is a: Quality Rating and Improvement System?



A QRIS is a framework for improving observable quality in child care settings.

Early Achievers, Washington State's QRIS, is at the forefront of a nation-wide movement to increase availability and access to high-quality early learning.

www.qrisnetwork.org

Early Achievers is Washington State's framework for quality early learning and is designed to support:





Early Achievers Partners

Q

Quality

 All agencies promote a commitment to continuous quality improvement R

Rating

 The University of Washington is the lead agency for evaluation, assessment, and rating assignment

Improvement

• Child Care Aware of WA is the lead agency for all improvement activities, such as training and coaching

S

System

• Department of Children, Youth, and Families is the lead agency for system development, integration, and policy





Department of Children, Youth, and Families







Satellite offices*

Central

Yakima, Wenatchee

Eastern

Spokane, Tri-Cities, Pullman, Walla Walla

King & Pierce Counties Seattle (Main), Tacoma, Redmond, Seattle (Lake City), Kent

Northwest

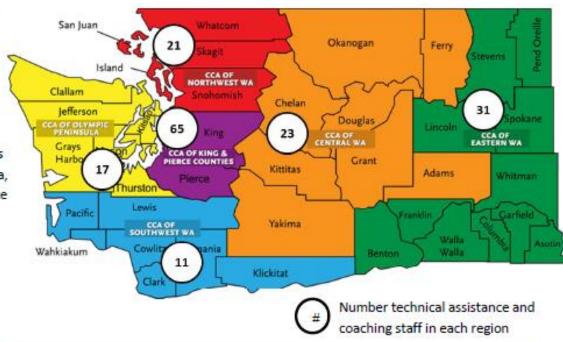
Bellingham, Everett, Burlington

Olympic Peninsula

Olympia, Bremerton

Southwest

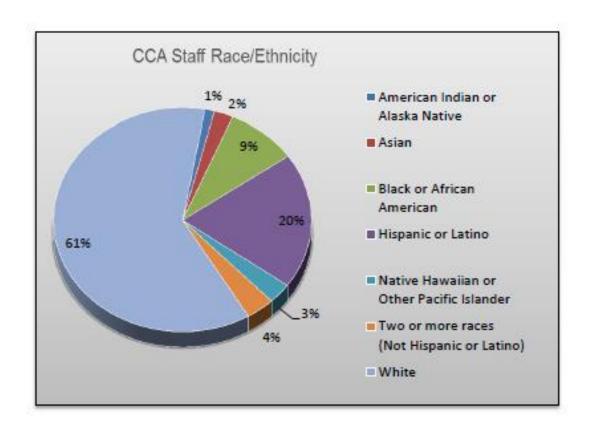
Vancouver



*This list does not include individuals who work out of their home in remote and rural areas. It only includes locations places with physical offices.







Coaching services are available in the following languages:

American Sign Language

Arabic

Hindi

English

Spanish

Somali

Tagalog

Other languages are available through use of an interpreter.





Sample of data collector qualifications:

Bachelor's degree in ECE or related field

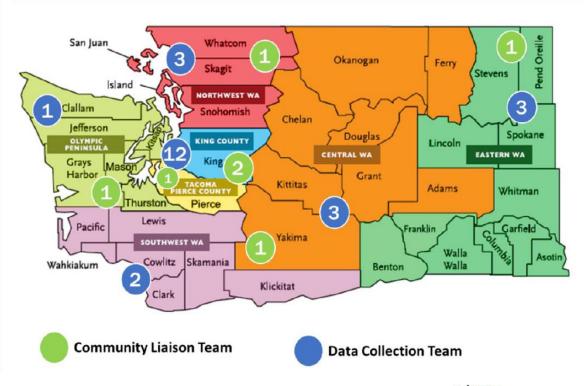
1-2 years of experience in an early learning program

Ability and experience working with people of various racial, ethnic, and socioeconomic backgrounds

Maintain reliability on all assigned measures

Knowledge of and experience with child assessments and program assessments

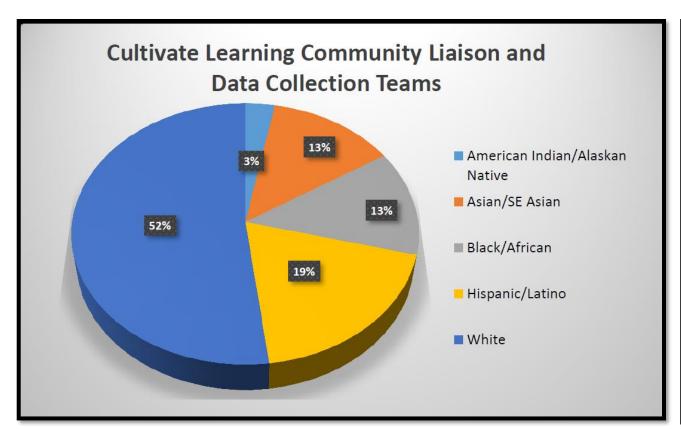
Regional Data Collection Model



2/2017







Data Collection is offered in the following languages: Cantonese

Russian

English

Somali

Korean

Spanish

Mandarin

Uzbek

Oromo

Vietnamese

Other languages are available through use of an interpreter.

Early Achievers Rating System



Current Early Achievers Quality Standards

Quality Standard Area	Possible Points
Learning Environment and Interactions	60 points
CLASS	40 points
ERS	20 points
Child Outcomes	9 points
Curriculum and Staff Supports	11 points
Family Engagement and Partnership	10 points
Professional Development and Training	10 points
Grand Total	100 points

More information about the Quality Standards can be found on the DCYF website.

Early Achievers Quality Standards: Interactions and Environment

Providers participate in an on-site observation that measures the quality of the learning environment and interactions.





Early Achievers Quality Standards: Child Outcomes



- Screen for developmental milestones.
- Assess each child's strengths and needs.
- Share information about child's progress with families.
- Individualize activities and curriculum for each child's needs.

Early Achievers Quality Standards: Curriculum and Staff Supports



- Use a curriculum that meets developmental guidelines.
- Provide time for staff planning and training.

Early Achievers Quality Standards: Family Engagement and Partnerships

- Provide resources to families in their primary language
- Partner with families to determine child strengths and needs.
- Use a selfassessment to develop a family engagement plan.



Early Achievers Quality Standards: Staff Professionalism



 Complete and submit Early Childhood Education certificates, credentials or degrees.



What does Early Achievers mean for early learning professionals?

- Training and Resources
- Personalized Coaching
- Professional Development Scholarships
- Needs-Based Grants
- Tiered Reimbursement
- Quality Improvement Awards





Participation Process for Providers



What is coaching?

Coaching supports continuous quality improvement.



Data Collection: Request for On-Site Evaluation

Streamlined Data Collection

- Community Liaison call
- Environment Rating Scale (ERS)
- Classroom Assessment Scoring System (CLASS)

Full Data Collection

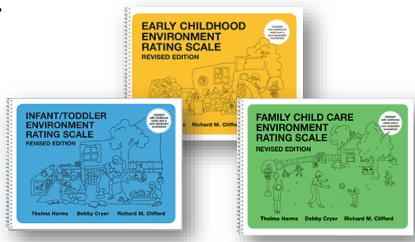
- Community Liaison visit
- Environment Rating Scale (ERS)
- Classroom Assessment Scoring System (CLASS)
- Optional Records Review

Environment Rating Scale (ERS)

Comprehensive observation based assessment that is used all over the world

 Focused on developmentally appropriate activities and interactions within specific learning environments reviewed in six subscales:

- Space and Furnishings
- Personal Care Routines
- Language-Reasoning
- Activities
- Interactions
- Program Structure



Classroom Assessment Scoring System (CLASS)

- Observation based assessment
 - Focused on:
 - Teacher child interactions in up to three domains
 - Emotional Support
 - Instructional Support
 - Classroom organization



Data Collection: Community Liaison

- Contact for site while in rating queue
- Collects block out dates
- Confirms the standards for data collection
- Collects information for day of data collection
- Conducts the director/family child care owner interview

Optional Records Review

- Interactive Rating Readiness Tool
 - Opt-in and Opt-out
 - Map to the evidence
- File review: 1/3 of files not less than 3
- Policy handbooks

Interactive Rating Readiness Tool

Individualizing	Standard Area Requirements	Detail location and/or process for data collector to access evidence of policy and/or practice as applicable	1=IN PLACE 0=OPT OUT
22. Individualized instruction for all children (1 point)	Instruction is individualized for all of children (e.g., TSG goals for each child, initials on lesson plans, and during teacher interview the teacher describes the individualization process with details indicating an understanding and ongoing practice of tailoring instruction to meet the individual needs of children).	In this space participants document where the evidence is located, such as "in the green binder on the bookshelf in the director's office."	

www.dcyf.wa.gov

Quality Checking Data Collection

- Reliable data collectors
- Supervisor review
- Round table
- Documented decision rules
- DEL/DCYF quality assurance process

Rating Release

Data collection and rating releases follow a cohort model.

Cohort	Cohort 1	Cohort 2	Cohort 3	Cohort 4	Cohort 5	Cohort 6
Evaluation Request Submitted to UW by	Oct. 1	Dec. 1	Feb. 1	April 1	June 1	Aug. 1
On-Site Evaluation Occurs	Nov. 16 – Jan. 15	Jan. 16 – March 15	March 16 – May 15	May 16 – July 15	July 16 – Sept. 15	Sept. 16 – Nov. 15
Rating Release Date	Feb. 15	April 15	June 15	Aug. 15	Oct. 15	Dec. 15

After the Rating Release

Rating released

30 days after rating release

60 days after rating release

Within 90 days of rating release

- Provider receives email notification
- Coach and provider review rating data
- Rating is published to Child Care Check
- Provider sets goals based on data
- Quality

 Improvement
 Award percent
 subsidy
 calculation
 processed
- Provider continues to work with coach

- Quality
 Improvement
 Awards paid
- Provider continues to work with coach

Coaching for Continuous Quality Improvement

Early Achievers supports continuous quality improvement through:

- Personalized Practice- Based Coaching
- Quality Improvement Plan
- Infant-Toddler Consultation
- Incentives and Supports
- Early Achievers Coaching Framework



EARLY ACHIEVERS MILESTONES AND IMPACT



Early Start Act Timelines

Rate Level 3 or Complete Level 2 **Existing Subsidy** Enroll by Aug. 1, higher by Dec. 31, activities by Aug. 1, 2019 to maintaing Provider 2016 2017 subsidy eligibility Rate Level 3 or Complete Level 2 Enroll within 30 days higher within 30 **New Subsidy** activities within 12 of receiving subsidy months of enrollment **Provider** months of payment to maintain subsidy enrollment eligibility Rate Level 4 or Enroll within 30 days higher within 12 Existing subsidy provider: a **New ECEAP:** from the start of months from Early License-exempt provider who received a subsidy **ECEAP** services Achievers enrollment date payment between July 1, 2015 and June 30, 2016. Rate Level 4 or Enroll within 30 days **New ECEAP:** New subsidy provider: a higher within 18 from the start of **Licensed/Certified** months from start of provider who received a subsidy **ECEAP** services **ECEAP** services payment on or after July 1, 2016 and did not receive a Rate Level 3 or **Early Head Start -**Enroll within 30 days subsidy payment between July higher within 18 of the start of the Child Care (EHSmonths from date of 1, 2015 and June 30, 2016. Partnership enrollment in CC) Partner Agreement Early Achievers

www.dcyf.wa.gov

Milestones Fiscal Year 2016

- ✓ Creation of the Early Achievers Review Subcommittee
- ✓ ECEAP sites enrolled by October 2015
- ✓ Ratings published publicly November 1, 2015
- ✓ Extension protocol for exceptional circumstances
- ✓ Early Start Act Annual Report
- ✓ ECEAP sites rated Level 4 by March 2016

Milestones Fiscal Year 2017

- ✓ Work with tribal governments to explore alternative assessments
- ✓ Quality Improvement Awards reserved for providers serving at least 5% subsidy
- ✓ Incorporate National Accreditation into Early Achievers
- ✓ Subsidy providers enrolled by August 1, 2016

Milestones Fiscal Years 2018-2020

- ✓ Subsidy providers complete Level 2 by August 1, 2017
- Continue process to engage Tribal Governments in search of alternative assessments
- Continue rating process to achieve FY2020 subsidy rating milestone

Milestone Progress: Early Achievers Enrollment

Provider Enrollment by Type and Timeline					
	New ECEAP + Licensed	6			
	Existing Subsidy	1619			
Family child care sites	New Subsidy	347			
	No State Funding	361			
	Existing ECEAP	245			
	New ECEAP	60			
Center-based early	New ECEAP + Licensed	42			
learning sites	Existing Subsidy	793			
	New Subsidy	175			
	No State Funding	232			
Total sites enrolled		3880			

Data from 7-11-2018 EA Participation Monitoring Private Pay Report www.dcyf.wa.gov

August 1 2017 Level 2 Progress Summary

- 2,729 subsidy providers with 8/1/2017 Level 2 deadline
- 2,637 (96%) have completed Level 2 (as of 7/27)
 - → These providers represent 99% of the FY2016 capacity for subsidy children <5 (among the 2,729)</p>
- 102 (3.7%) have not yet completed Level 2
- 53 providers not yet meeting requirements have July authorizations for 237 children <5 (as of 7/14)
- 94.8% of English-primary providers and 99.4% of non-English providers have completed Level 2
- 95.3% of white providers, and 98.1% of providers of color have completed Level



Milestone Progress: Early Achievers Ratings

Provider Rating by Type and Timeline

restricting by type and time.						
Facility Type	Timeline	Level 2	Level 3	Level 4	Level 5	Not rated
Family obild	New ECEAP + Licensed	0	1	5	0	0
Family child	Existing Subsidy	82	513	8	0	1016
care sites	New Subsidy	5	52	0	0	290
	No State Funding	10	77	4	0	270
	Existing ECEAP	0	35	209	1	0
	New ECEAP	2	3	36	2	17
Center-based	New ECEAP +	1	14	20	0	7
early learning	Licensed					
sites	Existing Subsidy	48	406	32	1	306
	New Subsidy	2	56	2	0	115
	No State Funding	13	60	39	0	120
Total sites		163	1217	355	4	2141

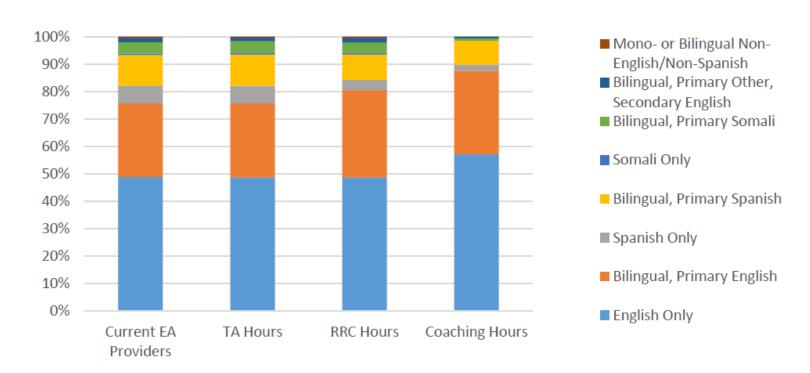
Data from 7-11-2018 EA Participation Monitoring Private Pay Report

Impacts: Fiscal Year 18 Coaching

- Over 115,950 hours of relationship based professional development support.
 - 64,281 hours of pre-rating support
 - 43,328 hours of post rating support
 - 8,341 hours of support that occur both pre/post

Culturally Responsive Supports

Figure 20. Relationship-Based Professional Development by Provider Language



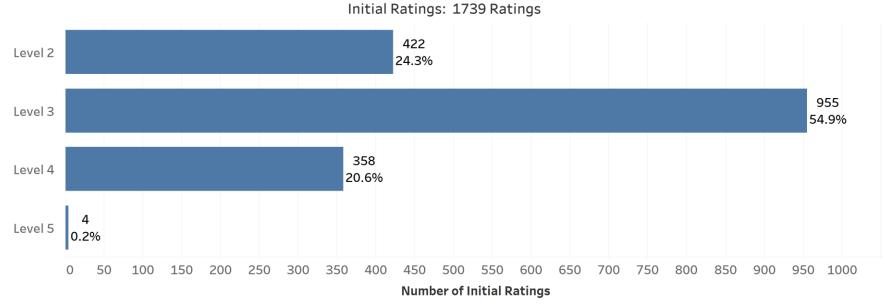
Data from the ESA Annual Report, 2017

Impacts: Scholarships for Early Childhood Education

Early Achievers professional development standards focus degree attainment in early childhood education (ECE).

- Scholarships for Bachelor level degrees in ECE
- Grants for ECE stackable certificates and Associate level degrees

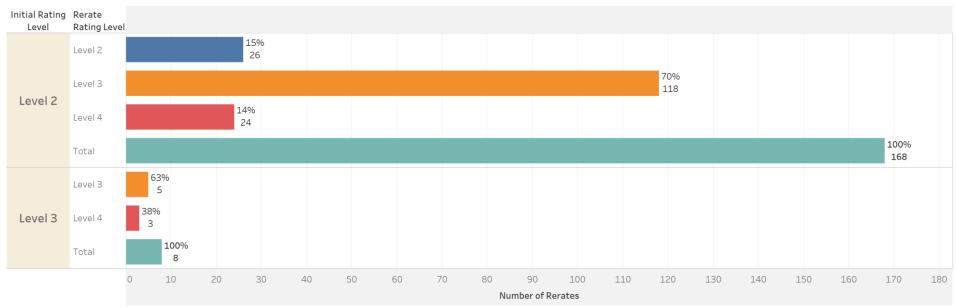
Initial Rating Outcomes



All In	All Initial Rating Data: 1739 Ratings			
Initial ERS	Initial CLASS ES/CO	Initial CLASS IS		
3.79	5.65	2.75		

Re-rate Outcomes

Initial Rating V Rerate Level Change: 176 Rerates



All Initial Rating Data: 1739 Ratings			
Initial ERS	Initial CLASS ES/CO	Initial CLASS IS	
3.79	5.65	2.75	

ERS Rerate			
Initial ERS Rerate ERS		Change in ERS Rerate	
3.24	3.76	0.52	

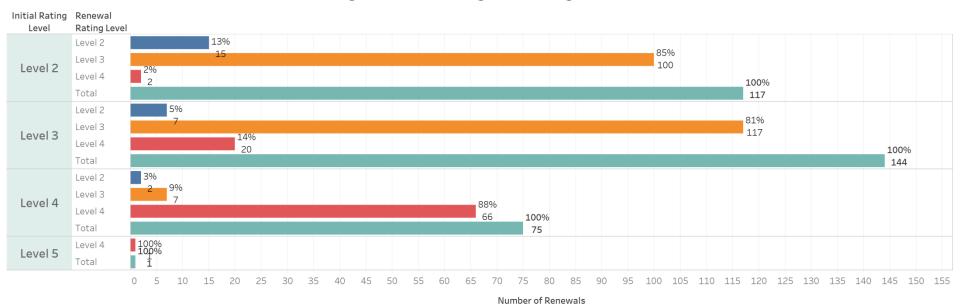
CLASS ES/CO Rerate			
Initial CLASS ES/CO	Rerate CLASS ES/CO	Change in ES/CO Rerate	
5.26	5.67	0.40	

CLASS IS Rerate			
Initial CLASS IS	Change in IS Rerate		
2.15	2.75	0.60	

www.dcyf.wa.gov

Renewal Rating Outcomes

Initial Rating V Renewal Rating Level Change: 337 Renewals



	ERS Renewal	
Initial ERS	Renewal ERS	Change in ERS Renewal
3.77	4.04	0.27

CLASS ES/CO Renewal			
Initial CLASS ES/CO	Renewal CLASS ES/CO	Change in ES/CO Renewal	
5.55	5.84	0.28	

CLASS IS Renewal			
Initial CLASS IS	Renewal CLASS IS	Change in IS Renewal	
2.76	2.96	0.21	

CONTINUOUS QUALITY IMPROVEMENT OF EARLY ACHIEVERS

Early Achievers and CQI

Early Achievers Milestones and Goals

- Streamline the onsite evaluation
- Alignment
- Focus on Equity and Cultural Responsiveness
- Early Achievers Outreach
- Early Achievers Review Subcommittee
- Early Start Act Milestones



Early Achievers Review Subcommittee (EARS)



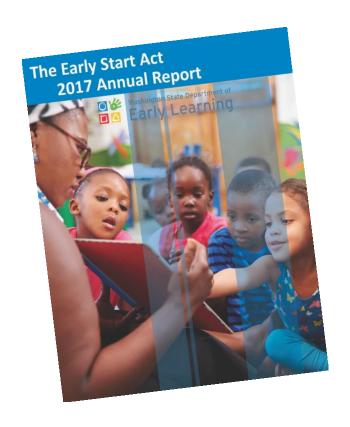
- Created in 2015
- Provides feedback and guidance on the development and implementation of Early Achievers
- Contributes to annual report

EARS Accomplishments

The Early Achievers Review Subcommittee has made significant contributions since its creation in 2015, including:

- Developing and proposing the Early Achievers Accreditation Policy
- Identifying participation barriers and making recommendations to address them, such as a simplified application for Level 2
- Providing feedback that influenced policy decisions, such as a streamlined file sampling process
- Identifying and helping to address the need for improved Early Achievers communications, including family outreach

ESA Annual Report



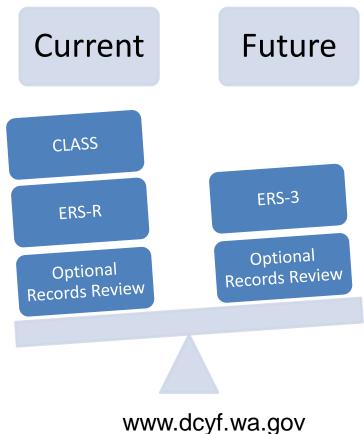
As a requirement of the Early Start Act, the Department of Early Learning and now the Department of Children, Youth, and Families, in collaboration with Child Care Aware of Washington and the Early Achievers Review Subcommittee, submits a progress report to the Legislature annually in December.

The current annual report can be found on the DCYF website.

Focus on Equity

A racial equity lens is a quality improvement tool used to improve planning, decision-making and resource allocation leading to more racially equitable policies and programs.

Streamlining the On-Site Evaluation: One **Assessment Tool**



Other topics under review

- Supporting children with special needs
- Supporting dual language learning
- Improving data reports
- Increasing opportunities for participant feedback
- Increasing access to infant-toddler coaching



Questions?

Email rachael.brown-kendall@dcyf.wa.gov

