

OneHealthPort

Plan Founders



An Independent Licensee of the Blue Cross and Blue Shield Association



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Incubated by WA Healthcare Forum

OneHealthPort...

Reduces the cost and complexity of health information exchange

Three Main Service Offerings

- Security Service
- Commercial Applications
- Strategic Solutions/Lead Organization

Non-Founder Board Members

- MultiCare
- Virginia Mason
- WA State Hospital Association
- WA State Medical Association

Provider Founders



Providence | Health System

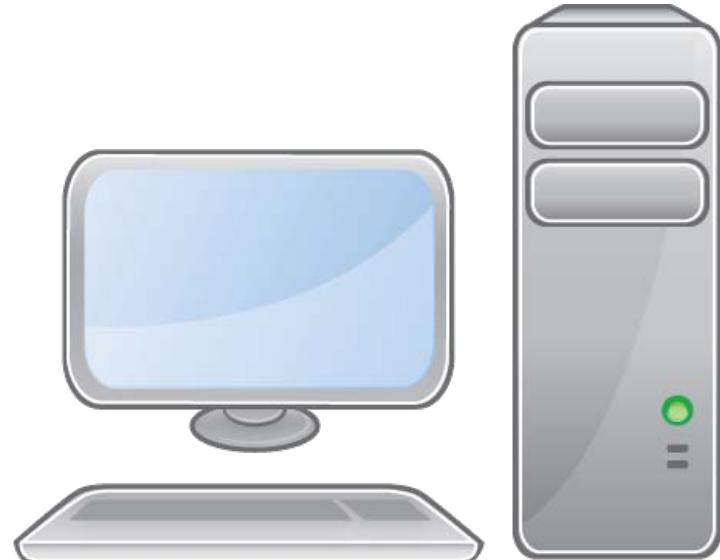


Make it Easier To Do Business Together...

For Providers: **Reduce Variation and Simplify**



For Health Plans: **Go Electronic and Reduce Phone Calls**



SSB 5346 Solutions – Progress to Date

Task	Solution Type	Status
1. Electronic credentialing process	PDS	Implemented
2. Interoperability between credentialing/licensing	PDS	Pending DOH/OneHealthPort discussion
3. Enhanced eligibility (system-to-system)	Transaction	Complete/adoption in progress
4. Enhanced eligibility (browser-based)	Web	Complete/adoption in progress
5. Retro eligibility denials	Report	Complete/pending OIC decision on WAC
6. CCI edit policy	Policy	Complete/adoption in progress
7. Publishing variations from CCI policy	Policy	Complete/adoption in progress
8. Remark, group, reason codes on remitts	Transaction	Complete/adoption in progress
9. Processing corrected claims	Transaction	Complete/adoption in progress
10. Standard payer reconsideration process re: codes	Policy	Complete/adoption in progress
11. Next phase of coding standardization work	Report	Complete/submitted
12. Extenuating circumstances denials of pre-auths	Policy	Complete/adoption in progress
13. Timely response on pre-auth requests	Policy	Complete/adoption in progress
14. Common web site payer pre-service requirements	Web	Complete/adoption in progress
15. Payer pre-auth web site	Web	Complete/adoption in progress
16. Goals/work plan for med management protocols	Report	Complete/submitted

Provider Data Service (PDS) – *ProviderSource Application*

PROVIDERSOURCE™

Home My Apps Features Help Log Out

Selected Provider: Tester, Any Provider Type: Acupuncturist DOB: Status: Attested on 12/21/2010

Provider List View Summary Re-Attest Manage Documents

You are logged in as: Elizabeth Merk Organization: OneHealthPort, Elm Health Care Clinic, Western Washington Oncology

General Information

Name and Home Address * - Required Fields

First Name: Any Middle Name: Middle Name: Last Name: Tester Suffix: Tester

Degree Titles: MD

State(s) Of Practice: Alabama

Primary Practitioner Type: Acupuncturist

Other Names

Have you ever used another name? Yes No

Primary Residence

Address Line 1: Address Line 2: Address Line 2

City: County: County

State: Zip Code: Zip Code

Telephone Number: Fax Number: Fax Number

Last Attested: 12/21/2010 [View History](#)

► General Information

► Professional IDs

► Specialties

► Education and Training

► Healthcare Facility Affiliations

► Professional Liability

► Work History

► Practice Information

► Disclosure

► Audit

► Attestation

► Authorization and Release

► Attestation and Signature

Attestation and Signature

To complete your application, please read and agree to the following attestation and release agreement. You must click the "I Attest" button to certify that you have carefully reviewed all information, including supporting documentation, contained within your ProviderSource™ application and that all information provided is true, correct, current and complete, to the best of your knowledge. By clicking "I Attest", you also acknowledge that you must create an electronic signature in order to complete your application.

(Section 1 of 2)

Washington Attestation

I certify the information in this entire application is complete, accurate, and current. I acknowledge that any misstatements or omissions from this application constitute cause for denial of membership or cause for summary dismissal from the entity to which this statement has been made. A photocopy of this application has the same force and effect as the original.

By submitting this authorization and release of information form in conjunction with the Washington Practitioner Application (WPA) and/or the Washington Practitioner Attestation, I understand and agree as follows:

1. I understand and acknowledge that, as an applicant for medical staff membership and/or participating status with the Healthcare Organization(s)* indicated on the WPA for initial credentialing or recredentialing, I have the burden of producing adequate information for proper evaluation of my competence, character, ethics, mental and physical health status, and or other qualifications.

2. I further understand and acknowledge that the Healthcare Organization(s) or designated agent will investigate the information in this application. By submitting this application, I agree to such investigation and to the disciplinary reporting and information exchange activities of the Healthcare Organization(s) as part of the verification and credentialing process.

I have reviewed the Authorization, Attestation and Release.

Next

It's all About Adoption



- Lots going on – competition for limited “change” resources
- Payers deploy solutions first, then providers adopt
 - Voluntary approach is working
- 2011 focus: provider adoption
 - Outreach and training
- Prioritize solutions
 - Market interest, readiness
- Change what you measure
 - No Admin Simp Police

Admin Simp Summary

- Lead Organization model is achieving its objectives
 - A private sector organization operating in the public interest
 - Reduced cost to the state, greater private sector involvement
 - Strong OneHealthPort/OIC partnership
 - Informal nature of model is both a strength and a weakness
- Progress to date derived from stakeholder leadership
 - Financial support from Forum and OneHealthPort founders
 - Engagement of subject matter experts from community
- Admin simp presents “opportunity for improvement”
 - Benefit realization depends on individual organization
 - Adoption will tell the tale