

**WAC 388-107-1005 Call systems on resident care units.** The facility must provide a system that meets the following standards:

(1) A wired or wireless communication system that notifies at the staff work station. The system must be equipped to receive resident calls from:

(a) The bedside of each resident;

(b) Every common area, dining and activity areas, common use toilet rooms, and other areas used by residents; and

(c) Resident toilet, bath and shower rooms.

(2) The call system may be adapted to meet the resident needs.

(3) The call system may not utilize any cords.

(4) Provisions must be made for easy removal or covering of call buttons.

(5) All hardware must have tamper-resistant fasteners.

(6) Provide residents, families, and other visitors with a means to contact a staff person inside the building from outside the building after hours.

[Statutory Authority: Chapter 70.97 RCW. WSR 14-19-071, § 388-107-1005, filed 9/12/14, effective 10/13/14.]