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EXECUTIVE SUMMARY

Program Overview

RCW 74.08A.130 requires the Department of Social and Health Services to facilitate the naturalization of legal immigrants receiving public assistance, and to report annually to the Legislature on progress and barriers to the department's naturalization facilitation effort (Exhibit A).

Naturalization is the process by which U.S. citizenship is conferred upon a legal immigrant after he or she fulfills the requirements established under the Immigration and Nationality Act (INA).

To become a U.S. citizen, a refugee or immigrant must learn basic U.S. history and civics and pass a written or oral exam given in English by the U.S. Citizenship and Immigration Service (USCIS), formerly known as the U.S. Immigration and Naturalization Service (INS).

The Department of Social and Health Services (DSHS) coordinates naturalization services by contracting statewide with over 30 community-based organizations (CBOs) to provide citizenship services to eligible immigrants. The two major components of state funded naturalization services include citizenship preparation training and funding for the USCIS fees.

Program Costs

For State Fiscal Year 2008 (SFY08) funding appropriation for the Naturalization Facilitation program was \$2,186,000 in general state funds (GF-S).

Program disbursements for SFY08 totaled \$1,796,951¹.

In SFY08, the average cost per participant for citizenship preparation training, assistance with the USCIS application process and USCIS interview follow-up services was \$568.

¹ Program expenditure and Outcome data in this report is current as of October 29, 2008.

Program Outcomes

In SFY08:

- 3164 eligible immigrants were served.
- 1053 participants reported naturalization.
- Of those naturalized, 358 (219 SSI and 139 GA) were “outreach” clients. Outreach clients are SSI or General Assistance recipients who must naturalize in order to remain eligible for, or become eligible to receive, SSI benefits.
- 360 (247 SSI and 113 GA) new “outreach” clients were enrolled into the Naturalization program.
- 431 immigrants received assistance in paying for USCIS naturalization application and fingerprint fees.
- 1249 immigrants received assistance in submitting required information to USCIS to waive the fees.
- 490 immigrants with disabilities submitted Disability Exception applications.

Key Barriers

Major barriers to the department’s naturalization facilitation effort include:

- Inconsistency in USCIS approval of Fee Waivers. USCIS reviewers use established guidelines rather than objective criteria for approving fee waiver requests. As a result, USCIS decisions in approving or denying fee waiver requests appear to be applied inconsistently.
- Inconsistency in acceptance of Disability Exemptions (N648). This document is completed by a physician and explains the disability that prevents the applicant from learning English and civics. If accepted by the interviewer, the applicant is excused from the testing requirements.
- In the last year or so, USCIS has placed further restrictions on what type of doctor can complete the form depending on the disability of the applicant. Service providers report that, in some areas of the state, USCIS reviewers appear to deny a disproportionately high number of requests, compared to other areas of the state.

- For some clients, there are long delays from the time the applicant passes the test to obtaining their naturalization certificate. This is a result of the time it takes the FBI to give clearance to the USCIS for each applicant.

SFY 2008 REPORT ON NATURALIZATION FACILITATION

I. BACKGROUND

Naturalization is the process by which U.S. citizenship is conferred upon a legal immigrant after he or she fulfills the requirements established under the Immigration and Nationality Act (INA). The general requirements for naturalization include:

- A period of continuous residence and physical presence in the U.S.;
- An ability to read, write, and speak English;
- A knowledge and understanding of U.S. history and government;
- Good moral character;
- Attachment to the principles of the U.S. Constitution; and
- Favorable disposition toward the United States.

Most legal immigrants must reside in the U.S. for five years before they are eligible to become citizens. Immigrants who obtained permanent residency through marriage to a U.S. citizen must reside in the U.S. for three years before they can apply for citizenship.

RCW 74.08A.130 (Exhibit A) requires the department to facilitate applications for naturalization for legal immigrants who receive public assistance. To facilitate the citizenship process, the department contracts with public and private resources to ensure immigrants are referred to or otherwise offered citizenship training classes. Through its contracted service providers, the department assists eligible immigrants to obtain appropriate test exemptions and other exemptions in the naturalization process, to the extent permitted under federal law. The stated intent of the Legislature is that immigrants receive naturalization services within two years of their eligibility to become a U.S. citizen.

Exhibit B provides basic information on the naturalization process and requirements.

Benefits of Naturalization

Naturalized citizens receive the same rights as other citizens – most importantly the right to vote. Naturalized citizens are free from the threat of deportation, which is particularly significant in light of the strict scrutiny of non-citizens after the terrorist attacks in September 2001.

In addition, naturalized citizens can expect assistance from the U.S. Government when on trips abroad, sponsor other family members to the U.S., and access federally funded needs-based programs on the same basis as other citizens. Also, under current federal law, children automatically become citizens if at least one parent naturalizes. This provides the children with the same rights and advantages that their parents acquire through naturalization.

Naturalizing legal immigrants also benefits the state. Current federal law limits access for many immigrants to most federally funded assistance programs. For example, elderly, blind or disabled refugees can only receive SSI benefits for 7 years unless they naturalize.² They become eligible for the state funded General Assistance program when they lose eligibility for SSI. Helping those who lost SSI benefits to naturalize will restore their eligibility, and helping those on SSI naturalize will allow them to keep their eligibility, for SSI. This will result in a reduction of state expenditures for General Assistance benefits.

II. TARGET POPULATION

Washington State has a large and dynamic immigrant community. According to the US Census Bureau, 14% of the families in Washington speak a language other than English³. In King County, the state's most populous county, 18.4% of families residing in the county speak a language other than English⁴.

According to data published by the federal Office of Refugee Resettlement, in federal fiscal year 2007(October 2006 through September 2007), Washington State ranked sixth in the U.S. in resettling new refugees. Only Florida, New York, California, Minnesota, and Texas resettled more refugees than Washington⁵.

To qualify for state funded naturalization services, immigrants must be recipients of public benefits through a cash, medical, or food assistance program administered by DSHS. This includes immigrants who are barred from federal benefits because of their immigration status.

Clients most benefiting from these services include:

- Legal immigrants who are disabled or age 65 or older and who meet SSI income standards. These clients could qualify for SSI benefits if they naturalize.

² The SSI Extension for Elderly and Disabled Refugees Act, signed into law in September 2008, temporarily extended the 7-year time limit to 9 years because of USCIS delays in processing naturalization applications.

³ US Census Bureau, Quick Facts, <http://quickfacts.census.gov/qfd/states/53000.html>

⁴ US Census Bureau, Quick Facts, <http://quickfacts.census.gov/qfd/states/53/53033.html>

⁵ Source: Office of Refugee Resettlement State Arrival Data, <http://www.acf.hhs.gov/programs/orr/data/fy2007RA.htm>

- Refugees who are eligible to receive SSI for a maximum of seven years from the date they entered the U.S. These individuals can continue to receive SSI beyond seven years if they become U.S. citizens.

III. NATURALIZATION SERVICES

The department provides naturalization facilitation services through contracts with over 30 community-based organizations (CBO) (Exhibit C).

To maximize resources, the department contracts with City of Seattle as the prime contractor for naturalization services in King County. This allows the state to take advantage of services the City already provides through its New Citizen Initiative (NCI) program, such as services to residents not on public assistance, legal assistance from immigration attorneys, teacher training and consultation, and CBO training on USCIS policies.

All contracted service providers have ties to ethnic communities through other social service programs and provide bilingual services in culturally appropriate ways. Citizenship classes are held in CBO classrooms, community colleges, neighborhood community centers, church facilities, and housing multi-purpose rooms. The time of day that the service is offered, class location, teaching techniques, and transportation assistance are tailored to the needs of the participants. Some contractors are able to provide tutoring for clients who are homebound.

Many recipients are elderly and often suffer from age related memory loss or lack of concentration. They need to spend more time in classes, practicing and studying before they can successfully pass the test. ESL level minimum requirements and length of LPR (legal permanent resident) status are waived for SSI and GA clients. These participants often delay applying for naturalization until they are confident they can pass the interview.

A. Services Provided

Naturalization services provided through department contracts include:

- Assistance with completion and submittal of the USCIS Application for Naturalization form (N-400). The form is lengthy and difficult for many clients to complete.
- Payment of the USCIS naturalization application (\$595) and fingerprinting (\$80) fees.
- Assistance in requesting a waiver to the USCIS application fee.
- Citizenship preparation training and instruction, including classes in American History and civics.
- English language training needed for the citizenship test.
- Assistance with completion and submittal of the USCIS Medical Certification for Disability Exception form (N-648). This form requires a physician to verify the applicant's disability.
- Assistance in obtaining other test exemptions when appropriate.
- Assistance for clients who are reapplying and/or need special accommodations at the interview.
- Referrals to legal assistance or representation if necessary.

B. Test Exemptions

CBO staff assists applicants to apply for test exemptions, ensuring that those who meet the language exemption have interpreters at the interview. They also facilitate the process of helping applicants obtain medical information from their physicians or psychologists that are needed by the USCIS to make a disability exception determination. The USCIS will either exempt certain disabled clients from having to take the citizenship test, or allow them to take a verbal instead of a written test.

Some immigrants may be eligible for test exemptions of the English and full civics testing if they are 50 years old and have been a permanent resident of the U.S. for a long period of time. There are three different age and residency exemptions that allow the applicant to take the test in his/her primary language, or if illiterate, orally. In some cases where the applicant is 65 years of age or older, he or she may be given a shortened version of the test.

C. Outreach

Most Community Based Organizations (CBOs) that provide naturalization services have close ties to immigrant and refugee communities as they often provide other social services for them. They are effective in informing low-income and elderly immigrants about the naturalization services they provide.

In an effort to reduce the costs to the State, DSHS is aggressively outreaching to SSI clients who will lose their benefits if they do not naturalize within the seven year time limit allowed under federal law.

In the 2008 contract period (July 2007- June 2008), DSHS sent outreach letters to over 668 SSI refugee recipients advising them that their benefits are expected to end due to the seven year time limit. The letter also inform them of the benefits of naturalizing, free services from naturalization service providers, contact information for free immigration assistance, and who to inform if they have already naturalized. The letter explains that they can apply for General Assistance benefits if they lose SSI and includes an application for GA.

DSHS received a grant from the Office of Refugee Resettlement to identify and plan strategies to address refugee elder issues. One of the issues identified was a lack of access to information about social events and services available to them in their communities. RIA contracted with eight agencies to pilot a project to identify refugee elders in need of naturalization and/or aging services currently being provided in their communities, and link them with appropriate services that reduce social isolation, depression and support elders' ability to live with more independence and dignity within their communities. This pilot was a vehicle to test the effectiveness of using local Peer Elder Outreach Workers to draw elders to informational workshops and increase enrollment in the Citizenship Program.

As a result of the pilot project:

- A total of 305 elders attended workshops throughout the state
- Of these, 85 were in danger of losing, or had lost, their SSI benefits because they had not naturalized
- 34 elders enrolled into the DSHS Citizenship Program

In addition to the naturalization information, elders also were provided with information on health issues, medical coverage, meal sites, transportation, how to use the library, and funeral/end of life planning services. The information was provided in a setting that allowed elders to socialize and share experiences with their peers. DSHS will continue to provide these workshops as part of its Services to Older Refugees project.

D. USCIS Fees

In addition to having some fluency in the English language and knowledge of U.S. history and civics, a major problem for low-income immigrants is the cost of naturalization.

In July 2008, USCIS instituted a significant increase in naturalization fees. The application fee increased from \$330 to \$595 – an increase of more than 80%. Other naturalization fees like appeals of decisions, applications for employment authorization, and mandatory fingerprinting fees were also increased. A complete listing of naturalization fees can be found at the following web address: <http://www.uscis.gov/files/nativedocuments/G-1055.pdf>

To offset the USCIS fee increases, the department requires service providers to assist clients to request a fee waiver. As a result, over 1200 fee waiver requests were submitted in SFY08. USCIS uses the following guidelines when considering fee waiver requests:

- The applicant has received a federal means tested public benefit (e.g., food stamps, Medicaid, SSI, or TANF) within six months of applying for naturalization.
- The client's household income for the most recent tax year is at or below the federal poverty level.
- The client is age 65 or older when applying.
- The applicant has dependents in the household who are applying at the same time.
- The client is considered by USCIS to be in a special situation requiring humanitarian or compassionate consideration.

Filing a request for a fee waiver is a significant workload increase for both the service provider and the client. The USCIS requires verification of the client's circumstances, such as income earned during the most recent tax year, family composition, or justification that the client is in a special situation requiring compassionate consideration. Submitting a fee waiver request will likely increase the processing time by about two months.

IV. BARRIERS TO NATURALIZATION

The naturalization process can be especially difficult for the elderly and persons with limited English proficiencies since they must meet the USCIS criteria for

naturalization and correctly answer questions regarding U.S. history and government in an interview before a USCIS Examiner.

Effective October 1, 2008, USCIS will begin to administer a new naturalization test. The new test is more concept-oriented and will require more studying than the current test. To pass the test, applicants will need to have a more detailed understanding of US history and civics. For example the new examination will test the applicants' knowledge of the federalist papers and how they influenced ratification of the constitution. USCIS hopes that the new test will encourage attachment to the principles of citizenship.⁶ However, advocates have raised concerns that the new test will only make it harder for applicants to pass.

Naturalization services assist many immigrants in overcoming anxieties and barriers to the citizenship process including:

- Age related memory problems and their impact on learning civics and history;
- Inability to speak English under the pressure of the citizenship interviews;
- Citizenship classes that are tailored for “everyone” regardless of English capabilities;
- Difficulty in obtaining an exception to the testing process due to disability; and
- Costs related to applying for naturalization.

CBO contractors play a major role in addressing these concerns and preparing the clients they serve for the citizenship application process.

Applicants must complete a ten-page application, obtain fingerprints for background checks, and correctly answer questions regarding U.S. government and history as well as show their ability to speak English. The fees for the application and fingerprints are covered by funds for this program. Applications take about twelve months or more to be processed and may be delayed even further if USCIS requests more documentation or the participant belongs to certain groups targeted for FBI background checks.

VI. PROGRAM DISBURSEMENTS

In SFY08, Naturalization program disbursements totaled \$1,796,951.

⁶ Alphonso Aguilar, Chief of the Office of Citizenship, Press Conference on New Naturalization Test, September 27, 2007, http://www.uscis.gov/files/pressrelease/natzrndtbl_72sep07.pdf
Report to the Legislature
Naturalization Facilitation
December 2008

In SFY08, the average cost per participant for citizenship preparation training, assistance with the USCIS application process and USCIS interview follow-up services was \$568.

VII. PROGRAM OUTCOMES

As noted in the chart below, since the Naturalization Facilitation program began in April 1997, nearly 7218 successfully naturalized after receiving services. This number is likely to be much higher because not all participants report their naturalization to contractors. While contractors receive payment for verification that a client successfully naturalized, the process can be lengthy and some clients may have to apply more than once before they are successful. Some clients move and naturalize on their own after receiving services and this information is not often reported to the service provider.

Contracted service providers reported the specific services and outcomes below:

	<u>July 2007–June 2008</u>
Total participants	3164
Total reported as naturalized	1053
SSI Outreach recipients who naturalized	358
Person hours of training	75,155
Application and fingerprint fees paid	431
Disability Certifications	490
Fee Waiver Requests	1249

EXHIBIT A

RCW 74.08A.130

Immigrants - Naturalization facilitation.

The department shall make an affirmative effort to identify and proactively contact legal immigrants receiving public assistance to facilitate their applications for naturalization. The department shall obtain a complete list of legal immigrants in Washington who are receiving correspondence regarding their eligibility from the social security administration. The department shall inform immigrants regarding how citizenship may be attained. In order to facilitate the citizenship process, the department shall coordinate and contract, to the extent necessary, with existing public and private resources and shall, within available funds, ensure that those immigrants who qualify to apply for naturalization are referred to or otherwise offered classes. The department shall assist eligible immigrants in obtaining appropriate test exemptions, and other exemptions in the naturalization process, to the extent permitted under federal law. The department shall report annually by December 15th to the legislature regarding the progress and barriers of the immigrant naturalization facilitation effort. It is the intent of the legislature that persons receiving naturalization assistance be facilitated in obtaining citizenship within two years of their eligibility to apply.

[1997 c 58 § 204.]

EXHIBIT B

BASIC INFORMATION ON BECOMING A U.S. CITIZEN

Who is eligible?

Legal permanent residents that have resided in the U.S. for five years (three years if married to a US citizen). Permanent resident status is indicated on the applicant's USCIS-I-551 Permanent Resident Card (also known as a "green card").

Requirements to apply for citizenship - Applicant must:

- Have been present in the U.S. for at least half of the 5 years (three years if married to a U.S. citizen);
- Be able to pass a test on speaking, understanding, reading and writing basic English;
- Be able to pass a United States history and government test;
- Have good moral character;
- Understand and accept the oath of allegiance to the United States; and
- Not have a citizenship-related legal problem.

Exceptions in the testing requirements

For applicants that meet certain age and time in the U.S. criteria, the USCIS makes exceptions to the testing procedures. This may include allowing the applicant to bring an interpreter for the English test, or asking the applicant 10 history and U.S. government questions instead of 20. For applicants who meet the USCIS criteria for disability, both tests are waived.

What is the process?

If the applicant meets all the eligibility requirements, he or she may file a USCIS Application for Naturalization form with required photos and a money order or check for the application fee (\$595) and fingerprint fee (\$80) to the USCIS. The process takes approximately 12-18 months from the date the application is sent to the USCIS to the date of the interview.

Are there any resources available to help?

There are community based organizations in the state that provide services to eligible applicants including assistance in completing the citizenship application and disability waiver requests, providing applicants with the USCIS fees, or assisting them to request the USCIS to waive the fees for low income families. These agencies also provide citizenship preparation classes.

What are the benefits?

Many SSI clients that have not naturalized or cannot show they have 40 work quarters will lose their SSI benefits when they reach their 7 year time limit. By becoming citizens, they can maintain their benefits and become eligible for a full range of other public benefits. Citizens can apply for more family members to immigrate to the US and often more quickly than lawful permanent residents. Children, who are under 18 and live at home at the time one or both of their parents naturalizes, automatically become U.S. citizens. Citizens can vote, can travel abroad without worrying about re-entry permits, are protected from deportation and can apply for certain government jobs.

EXHIBIT C

DSHS NATURALIZATION CONTRACTORS

10/08

Asian Counseling & Referral Service*

3639 Martin Luther King Way South
Seattle, WA 98144
(206) 695-7600

Archdiocesan Housing Authority**

4250 Mead Street
Seattle, WA 98118
(206) 725-2090

Center for Career Alternatives*

901 Rainier Avenue S.
Seattle, WA 98144
(206) 322-9080

Center for Multi Cultural Health*

105 14th Ave #2C
Seattle, WA 98122
(206)461-6910

Chinese Information Service Center*

611 S. Lane St.
Seattle, WA 98104
(206) 624-5633

El Centro de la Raza*

2524 16th Avenue S
Seattle, WA 98144
(206) 329-9442

Filipino Community of Seattle*

5740 ML King Jr. Way S
Seattle, WA 98118
(206) 722-9372

Lutheran Community Services NW

433 Minor Ave North
Seattle, WA 98109

Horn of Africa Services*

4714 Rainier Ave. S#105
Seattle, WA 98118
(206) 760-5071

International District* Housing Alliance

606 Maynard Ave S #105
Seattle, WA 98104
(206) 623-5132

International Rescue Committee*

318 1st Ave. E. Suite 200
Seattle, WA 98104
(206)623-2105

Jewish Family Services*

1601 16th Avenue
Seattle, WA 98122
(425) 643-2221

Neighborhood House*

905 Spruce St., Suite 200
Seattle, WA 98104
(206) 461-8430

NW Immigrant Rights Project**

615 2nd Ave. Suite 400
Seattle, WA 98104
(206) 587-4009

Refugee & Immigrant Services NW

2000 Tower Street
Everett, WA 98201-1352
(425) 388-9307

Lutheran Community Services NW

3600 Main St. Suite 200
Vancouver, WA 98663
(360) 694-5624

Refugee Women's Alliance*

4008 M.L.King Way S.
Seattle, WA 98108
(206) 721-0243

SeaMar Community Health Centers**

8915 14th Ave S
Seattle, WA 98108
(206) 764-4700

St. James ESL Program*

804 9th Avenue
Seattle, WA 98104
(206) 382-4511

Ukrainian Community Center of Washington*

25628 101st Ave. SE
Kent, WA 98031
(425) 430-8229

Literacy Source*

720 N. 35th, Suite 103
Seattle, WA 98103
(206) 782-2050

World Relief (Seattle)

316 Maynard Ave. S #103
Seattle, WA 98104-2719
(206) 587-0234

World Relief (Spokane)

1522 N. Washington,
Suite 204
Spokane, WA 99201
(509) 484-9829 ext. 102

World Relief (TriCities)

2600 N. Columbia Center
Blvd., Suite 206
Richland, WA 99352

EXHIBIT C

DSHS NATURALIZATION CONTRACTORS

10/08

Korean Women's Assn.
125 East 96th Street
Tacoma, WA 98445
(253) 535-4202

My Service Mind**
11016 Bridgeport Way SW
Tacoma, WA 98499
(253) 584-5615

Tacoma Community House
1314 South L St.
Tacoma, WA 98415
(253) 383-3951

East African Community Development Council***
7101 Martin Luther King Way South, Suite 203
Seattle, WA 98146

East African Community Services
7054 32nd Ave. South, Suite 207
Seattle, WA 98118

Lao Community Services***
7101 Martin Luther King Way South, Suite 214
Seattle, WA 98118

Refugee Federation Service Center Coalition***
7101 Martin Luther King Way South, Suite 214
Seattle, WA 98118

Somali Community Services Coalition***
15027 Military Road South
Upper Terrace South
Seattle, WA 98188

Khmer Community of Seattle-King County***
10025 16th Ave SW
Seattle, WA 98146

City of Seattle
Department of Human Services, Division of Early Learning and Family Support
700 5th Avenue, Suite 5800
P.O. Box 34215
Seattle, WA 98124-4215

* **Subcontracts under the City of Seattle contract with DSHS- the City of Seattle does not provide direct client services.**

** **Also has a direct contract with DSHS**

*** **Refugee Federation Service Center Coalition Members**