## Microsoft M365 Licensing

## December 28, 2023

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## Proviso

155(10) \$75,935,000 of the consolidated technology services revolving account-state appropriation is provided solely for the procurement and distribution of Microsoft 365 licenses which must include advanced security features and cloud-based private branch exchange capabilities for state agencies. The office must report annually to fiscal committees of the legislature each December 31, on the count and type of licenses distributed by consolidated technology services to each state agency. The report must also separately report on the count and type of Microsoft 365 licenses that state agencies have in addition to those that are distributed by consolidated technology services so that the total count, type of license, and cost is known for statewide Microsoft 365 licenses.

## 5187-S.SL.pdf (wa.gov)

The proviso, $\$ 75.9$ million, is funding the Microsoft 365 licenses as well as the application and staff to manage the license distribution.

## Executive Summary

Consolidated Technology Services (WaTech) established a new consolidated enrollment agreement and received legislative support to procure Microsoft 365 (M365) G5-level licenses. These licenses include advanced security features and cloud-based private branch exchange capabilities for state agencies.

- In calendar year 2023, 82,943 M365 licenses were available and/or distributed at a cost of $\$ 47.6$ million across the enterprise.
> WaTech enrollment: WaTech procured 69,300 M365 G3 and G5 level licenses to be distributed across 71 agencies under the WaTech enrollment. The total cost in calendar year 2023 for these licenses was $\$ 39.8$ million.
> There were 5 agencies identified as managing an M365 tenant model outside of the WaTech enrollment. These agencies are managing 13,613 licenses and paid $\$ 7.7$ million in calendar year 2023.
- At the time of this report, we have distributed $99 \%$ of the licenses $(68,364)$ under WaTech's enrollment to agencies.


## Microsoft Licensing (by agency)

70 agencies as defined by SAAM 75.20 are in scope of this annual report.
Criteria used to determine 'in scope' include:

- Agencies that are subject to WaTech Policy 310 - Statewide Migration to Enterprise Cloud Email
- Agencies that are members of the statewide Executive branch.
- Small agencies less than 50 FTE that are supported by the WaTech Small Agency allocation.
- Non-educational agencies.
- Agencies identified as managing a private tenant. This report only displays Microsoft Licenses related to the Ex/Gx levels.

118 agencies as defined by SAAM 75.20 were not in this report because they did not fall under scoping criteria noted above.

- 45 are educational agencies (to include colleges).
- 28 of these agencies are small boards and commission agencies not in the WaTech Shared Tenant.
- 18 are defined as "Other" because they appear to be 'administrative' in nature.
- 11 are legislative agencies.
- 5 are judicial agencies.

Additionally, this report only displays Microsoft Licenses related to the Ex/Gx levels. Licenses related to features outside of the Microsoft $365 \mathrm{G} / \mathrm{E}$ level services were not inventoried in this report. Example: Project Online, Visio, Power BI, Dynamics, or Azure licenses, which are procured under agency enrollments.

## Licenses purchased under their agency enrollment ${ }^{1}$

| Agency <br> Number | Agency Name | Enrollment | License Type | Current <br> License <br> Counts | 2023 Annual <br> Cost <br> (Including Tax) |
| :---: | :--- | :--- | :--- | :---: | :---: |
| 0850 | Office of the Secretary of State <br> (SEC) | Private | Microsoft E5-GCC | 350 | $\$ 212,424$ |
| 1000 | Office of the Attorney General (ATG) | Private | Microsoft E3-GCC | 1,818 | $\$ 962,550^{2}$ |
| 2250 | Washington State Patrol (WSP) | Private | Microsoft E5-GCC | 2,418 | $\$ 1,136,444^{3}$ |
| 2270 | Washington State Criminal Justice <br> Training Commission (CJT) | Private | Microsoft G3 GCC | 15 | $\$ 3,228$ |
| 2270 | Washington State Criminal Justice <br> Training Commission (CJT) | Private | Microsoft G5- <br> GCC | 175 | $\$ 58,565$ |
| 4050 | Department of Transportation (DOT) | Private | Microsoft G5- <br> GCC | 8,837 | $\$ 5,341,938$ |
|  |  | Totals | 13,613 | $\$ 7,715,149$ |  |

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## License utilization under WaTech's enrollment

All licenses under the WaTech enrollment are classified as Microsoft G3-GCC and Microsoft G5-GCC and are bundled under the $\$ 39,845,141$ paid to maintain this service offering.

| Agency Number | Agency Name | License Type | Current License Counts |
| :---: | :---: | :---: | :---: |
| 0570 | Office of Civil Legal Aid (OCLA) | Microsoft G5-GCC | 16 |
| 0820 | Public Disclosure Commission (PDC) | Microsoft G5-GCC | 38 |
| 0820 | Public Disclosure Commission (PDC) | Microsoft G3-GCC | 1 |
| 0830 | Washington State Leadership Board (WSLB) | Microsoft G5-GCC | 4 |
| 0860 | Governor's Office of Indian Affairs (INA) | Microsoft G5-GCC | 4 |
| 0870 | Washington State Commission on Asian Pacific American Affairs (APA) | Microsoft G5-GCC | 3 |
| 0900 | Office of the State Treasurer (OST) | Microsoft G5-GCC | 75 |
| 0950 | Office of the State Auditor (SAO) | Microsoft G5-GCC | 500 |
| 0990 | 0990 Washington Citizens' Commission on Salaries for Elected Officials (COS) | Microsoft G5-GCC | 2 |
| 1010 | Caseload Forecast Council (CFC) | Microsoft G5-GCC | 13 |
| 1020 | Department of Financial Institutions (DFI) | Microsoft G5-GCC | 300 |
| 1030 | Department of Commerce (COM) | Microsoft G5-GCC | 725 |
| 1050 | Office of Financial Management (OFM) | Microsoft G5-GCC | 903 |
| 1070 | State Health Care Authority (HCA) | Microsoft G5-GCC | 1,900 |
| 1100 | Office of Administrative Hearings (OAH) | Microsoft G5-GCC | 240 |
| 1160 | State Lottery Commission (LOT) | Microsoft G5-GCC | 147 |
| 1170 | Washington State Gambling Commission (GMB) | Microsoft G5-GCC | 125 |
| 1180 | Washington State Commission on Hispanic Affairs (CHA) | Microsoft G5-GCC | 8 |
| 1190 | Washington State Commission on African American Affairs (CAA) | Microsoft G5-GCC | 3 |
| 1190 | Washington State Commission on African American Affairs (CAA) | Microsoft G3-GCC | 10 |
| 1200 | Human Rights Commission (HUM) | Microsoft G5-GCC | 57 |
| 1240 | Department of Retirement Systems (DRS) | Microsoft G5-GCC | 371 |
| 1260 | State Investment Board (SIB) | Microsoft G5-GCC | 150 |
| 1400 | Department of Revenue (DOR) | Microsoft G5-GCC | 1,540 |
| 1420 | Board of Tax Appeals (BTA) | Microsoft G5-GCC | 16 |
| 1600 | Office of the Insurance Commissioner (INS) | Microsoft G5-GCC | 279 |
| 1630 | Consolidated Technology Services (CTS) | Microsoft G5-GCC | 414 |
| 1630 | Consolidated Technology Services (CTS) | Microsoft G3-GCC | 5 |
| 1650 | State Board of Accountancy (ACB) | Microsoft G5-GCC | 10 |


| Agency Number | Agency Name | License Type | Current License Counts |
| :---: | :---: | :---: | :---: |
| 1660 | Board of Registration for Professional Engineers and Land Surveyors (BRPELS) | Microsoft G5-GCC | 11 |
| 1660 | Board of Registration for Professional Engineers and Land Surveyors (BRPELS) | Microsoft G3-GCC | 8 |
| 1790 | Department of Enterprise Services (DES) | Microsoft G5-GCC | 900 |
| 1850 | Washington Horse Racing Commission (HRC) | Microsoft G5-GCC | 20 |
| 1900 | Board of Industrial Insurance Appeals (IND) | Microsoft G5-GCC | 185 |
| 1950 | Liquor and Cannabis Board (LCB) | Microsoft G5-GCC | 445 |
| 2150 | Utilities and Transportation Commission (UTC) | Microsoft G5-GCC | 186 |
| 2200 | Board for Volunteer Firefighters and Reserve Officers (BVFFRO) | Microsoft G5-GCC | 4 |
| 2280 | Washington Traffic Safety Commission (STS) | Microsoft G5-GCC | 30 |
| 2350 | Department of Labor and Industries (LNI) | Microsoft G5-GCC | 3,310 |
| 2400 | Department of Licensing (DOL) | Microsoft G5-GCC | 2,700 |
| 2450 | Military Department (MIL) | Microsoft G5-GCC | 810 |
| 2750 | Public Employment Relations Commission (PERC) | Microsoft G5-GCC | 40 |
| 3000 | Department of Social and Health Services (DSHS) | Microsoft G5-GCC | 19,719 |
| 3030 | Department of Health (DOH) | Microsoft G5-GCC | 3,550 |
| 3050 | Department of Veterans' Affairs (DVA) | Microsoft G5-GCC | 1,120 |
| 3070 | Department of Children, Youth, and Families (DCYF) | Microsoft G5-GCC | 5610 |
| 3100 | Department of Corrections (DOC) | Microsoft G5-GCC | 9,663 |
| 3150 | Department of Services for the Blind (DSB) | Microsoft G5-GCC | 120 |
| 3400 | Student Achievement Council (SAC) | Microsoft G5-GCC | 135 |
| 3410 | Law Enforcement Officers' and Fire Fighters' Plan 2 Retirement Board (LEOFF) | Microsoft G5-GCC | 8 |
| 3410 | Law Enforcement Officers' and Fire Fighters' Plan 2 <br> Retirement Board (LEOFF) | Microsoft G3-GCC | 1 |
| 3540 | Workforce Training and Education Coordinating Board (WFTECB) | Microsoft G5-GCC | 44 |
| 3550 | Department of Archaeology and Historic Preservation (DAHP) | Microsoft G5-GCC | 31 |
| 3550 | Department of Archaeology and Historic Preservation (DAHP) | Microsoft G3-GCC | 1 |
| 3870 | Washington State Arts Commission (ART) | Microsoft G5-GCC | 39 |
| 3870 | Washington State Arts Commission (ART) | Microsoft G3-GCC | 1 |
| 4060 | County Road Administration Board (CRAB) | Microsoft G5-GCC | 18 |
| 4070 | Transportation Improvement Board (TIB) | Microsoft G5-GCC | 12 |
| 4610 | Department of Ecology (ECY) | Microsoft G5-GCC | 2085 |


| Agency <br> Number | Agency Name | License Type | Current License <br> Counts |
| :---: | :--- | :--- | :---: |
| 4620 | Washington Pollution Liability Insurance Program (PLI) | Microsoft G5-GCC | 30 |
| 4630 | Energy Facility Site Evaluation Council (EFSEC) | Microsoft G5-GCC | 21 |
| 4650 | State Parks and Recreation Commission (PARKS) | Microsoft G5-GCC | 1158 |
| 4670 | Recreation and Conservation Funding Board (RCFB) | Microsoft G5-GCC | 97 |
| 4680 | Environmental and Land Use Hearings Office <br> (ELUHO) | Microsoft G5-GCC | 22 |
| 4770 | Department of Fish and Wildlife (DFW) | Microsoft G5-GCC | 2,498 |
| 4780 | Puget Sound Partnership (PSP) | Microsoft G5-GCC | 70 |
| 4900 | Department of Natural Resources (DNR) | Microsoft G5-GCC | 2,120 |
| 4950 | Department of Agriculture (AGR) | Microsoft G5-GCC | 925 |
| 5400 | Employment Security Department (ES) | Microsoft G5-GCC | 2,700 |
| 9440 | Washington State School Directors' Association (SDA) | Microsoft G5-GCC | 27 |
| X06 | Washington State Fire Commissioners Association | Microsoft G5-GCC | 6 |
| X1E00 | WA State Institute for Public Policy | Microsoft G5-GCC | 25 |
|  |  | Totals | 68,364 |


[^0]:    ${ }^{1}$ Agencies in this table are defined as having a "Private" enrollment. These agencies procure and manage the licensing in the enrollment on their own.
    ${ }^{2}$ The Attorney General's Office (ATG) reported they are utilizing E3 GCC licensing with advanced security feature add-ons.
    ${ }^{3}$ Washington State Patrol costs cover a 17-month period from 08/01/2022-12/31/2023 that will be paid in FY2023 as they transition to a calendar year renewal cycle.
    ${ }^{4}$ Washington State Criminal Justice Training Commission (CJT) is in the process of moving under WaTech enrollment.

