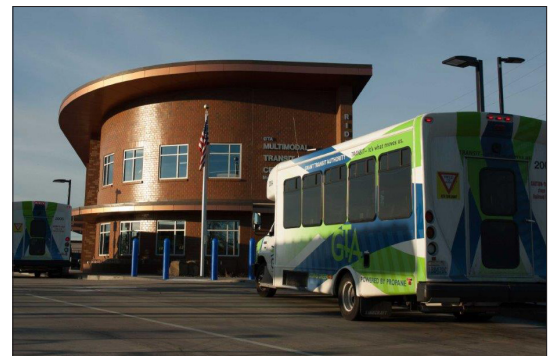
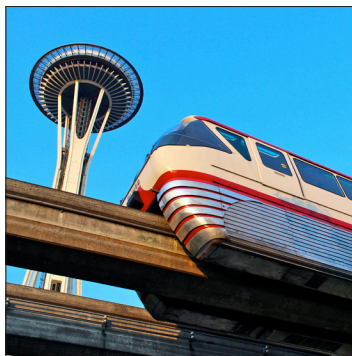


Washington State

2019 Summary of Public Transportation

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November 2020



**Washington State
Department of Transportation**
Public Transportation Division

This report is available in electronic format only. It can be downloaded and printed from the WSDOT Public Transportation Division website at www.wsdot.wa.gov/transit/home.

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Chapter 1 Introduction

The *2019 Summary of Public Transportation* compiles public transportation data through calendar year 2019 and thus does not include effects to the data related to the COVID-19 pandemic. These effects to the data will be reflected in the 2020 Summary, which WSDOT will publish December 1, 2021.

WSDOT's Public Transportation Division publishes the *Summary* annually. Since 1978, the *Summary* has served as a central document for statewide, public transportation data. The *Summary* also fulfills requirements in [RCW 35.58.2796](#).

The *Summary* presents operational, ridership and financial data from local and regional public transportation providers in Washington state:

- 32 transit agencies
- 3 tribal transportation providers
- 16 community transportation providers
- 6 Medicaid transportation brokers
- 4 Travel Washington intercity bus program lines
- 9 ferry systems
- Seattle Center Monorail

Changes to the Summary data

New data tables

For the *2019 Summary*, WSDOT staff added new data tables to the [Statewide Transit Agency Overview](#).

The new tables show operational, financial and performance measures by mode for the state's transit agencies, excluding transit agencies with populations in excess of 1 million living within their boundaries (i.e., Sound Transit and King County Metro). The populations that live within the boundaries of such transit agencies represent more than half of the state's population living within a transit agency boundary.

The new tables allow for a more thorough view of transit agency measures that is less prone to shifts from the state's largest transit agencies.

WSDOT staff obtained input and consent from stakeholders for this addition, including representatives from the Legislature, Office of Financial Management, Sound Transit, King County Metro, and the Washington State Transit Association.

Errata

WSDOT staff detail errors found during the preparation of the *Summary* in the [Errata List](#). Staff may update this list throughout the year if they find other errors after publication.

The most current version of the *Summary* is at www.wsdot.wa.gov/Publications/Manuals/M3079.htm.

Organization of the Summary

The *Summary* has eight chapters, two appendices, a glossary and an errata list:

Chapter 1 Introduction

Chapter 2 Statewide Transit Agency Overview – Measures related to Washington state’s transit agencies:

- Demographics and voting results
- Operational measures
- Financial measures
- Performance measures
- Roll-up of statistics for transit agencies operating in Washington state
- Summary statistics for transit agencies operating in Washington state
- Transit agencies (urban, small urban, rural) – Operational and financial data from each of the state’s transit agencies

Chapter 3 Tribal Transportation Providers

Chapter 4 Community Transportation Providers

Chapter 5 Medicaid Transportation Brokers

Chapter 6 Travel Washington Intercity Bus Program

Chapter 7 Ferry Systems

Chapter 8 Seattle Center Monorail

Appendix 1 Transit Agency Governing Structures

Appendix 2 Public Transportation Revenue Sources

Glossary

Errata List

About the data in the Summary

Sources

The *Summary* gathers data from multiple sources.

Transit agencies serving urban and small urban areas, ferry systems, and the Seattle Center Monorail self-report data to the Washington Public Transportation Data Reporting Portal, managed by WSDOT's Public Transportation Division.

Data related to transit agencies serving rural areas, tribal transportation providers, community transportation providers and the Travel Washington intercity bus program comes from the National Transit Database, managed by the Federal Transit Administration.

Data related to the Medicaid transportation brokers comes from the Washington State Health Care Authority.

Other data sources include:

- United States Census Bureau's American Community Survey
- Washington State Department of Revenue
- Washington State Office of Financial Management

Presentation

WSDOT rolls all data for the *Summary* into a statewide reporting framework. Whenever possible, WSDOT applies a uniform approach to reporting specific data elements to maintain consistency.

Throughout the *Summary*, percent change refers to data from the current reporting year compared to the previous year. Also, because averages are a commonly understood method of communicating complex sets of data, the *Summary* reports many measures in averages.

Changes and updates

Public transportation providers must gather data for a variety of reasons and entities. WSDOT, the Federal Transit Administration and other federal, state, and local entities require providers to report similar and unique data at varying times in any given year.

Throughout this process, providers may refine their data gathering to highlight certain financial and operational activities at the local level.

For this reason, the data in the *Summary* is the best data available to WSDOT at the time of publication. If additional changes occur in an individual provider's data after publication, WSDOT will make these updates available in the following year's *Summary*.

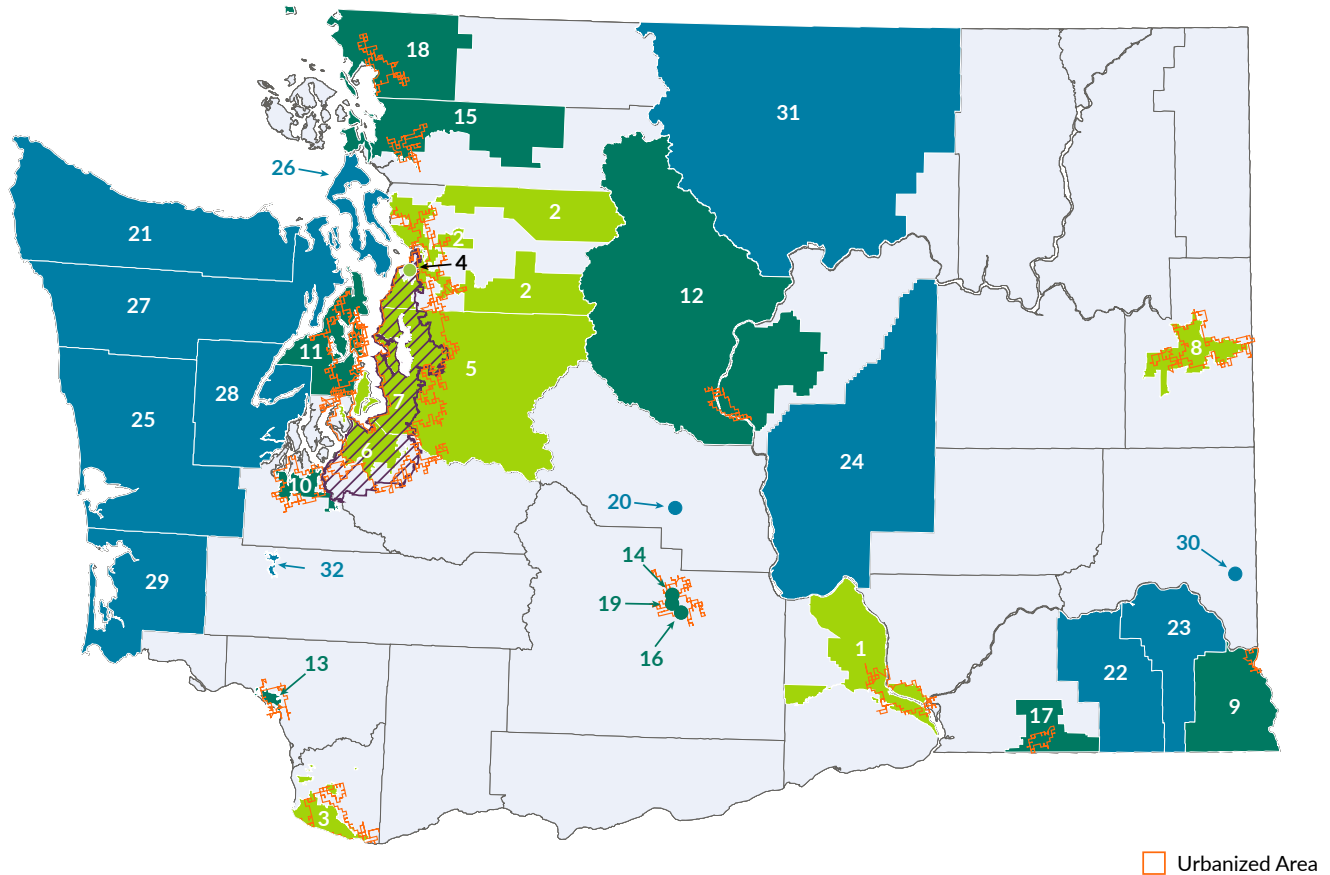
Comparison

The measures presented in the *Summary* are best suited for analyzing each public transportation provider individually. Public transportation service varies based on community needs, interests and conditions.

Chapter 2

Statewide Transit Agency Overview

The *Statewide Transit Agency Overview* gives narrative and statistical perspectives of public transportation at the transit agency level in Washington state. This chapter describes events that occurred throughout the current reporting year, including voting results related to individual transit agencies. It also highlights key operational, financial and performance measures. Finally, this chapter presents operational and financial data from each of the state's transit agencies.



Urban	Small Urban	Rural	
1. Ben Franklin Transit	9. Asotin County Transit	20. Central Transit	26. Island Transit
2. Community Transit	10. Intercity Transit	21. Clallam Transit System	27. Jefferson Transit Authority
3. C-Tran	11. Kitsap Transit	22. Columbia County Transportation Authority	28. Mason County Transportation Authority
4. Everett Transit	12. Link Transit	23. Garfield County Transportation Authority	29. Pacific Transit System
5. King County Metro	13. RiverCities Transit	24. Grant Transit Authority	30. Pullman Transit
6. Pierce Transit	14. Selah Transit	25. Grays Harbor Transportation Authority	31. TranGo
7. Sound Transit	15. Skagit Transit		32. Twin Transit
8. Spokane Transit Authority	16. Union Gap Transit		
	17. Valley Transit		
	18. Whatcom Transportation Authority		
	19. Yakima Transit		

Note: The map featured on this page, as well as similar maps throughout Chapter 2 of the *Summary*, use boundaries established by the Washington State Department of Revenue, and are not necessarily consistent with transit agency service areas.

Organization of the Statewide Transit Agency Overview

The *Statewide Transit Agency Overview* has seven sections:

1. **Demographics and voting results** – Data and narrative about the state’s general population and residents living within transit agency districts, including voters’ efforts to modify public transportation tax rates:
 - Residents within transit agency boundary
 - Transit agency governance structures and tax rates
 - Efforts to change or expand transit agencies
2. **Operational measures** – Data about the miles and hours of service of transit agency vehicles, as well as data about transit agency ridership:
 - Revenue vehicle hours
 - Revenue vehicle miles
 - Passenger trips
3. **Financial measures** – Data about the revenue and investments of transit agencies, and the cost of operating the various modes of public transportation:
 - Revenues by source
 - Local tax revenues
 - Farebox revenues
 - Investments by source
 - Operating expenses
4. **Performance measures** – Performance measures for transit agencies (RCW 35.58.2796):
 - Operating cost per passenger trip
 - Operating cost per revenue vehicle hour
 - Passenger trips per revenue vehicle hour
 - Passenger trips per revenue vehicle mile
 - Vehicle revenue hours per employee
 - Farebox recovery ratio
5. **Roll-up of statistics for transit agencies operating in Washington state** – A statewide roll-up of operational and financial data from transit agencies
6. **Summary statistics for transit agencies operating in Washington state** – Key operational and financial data, as well as performance measures from transit agencies
7. **Transit agencies (urban, small urban, rural)** – Operational and financial data from each of the state’s transit agencies

Demographics and voting results

Residents within transit agency boundary

The following table shows the state's total resident population, and the total and percentage resident population living within a transit agency boundary.

Population	2014	2015	2016	2017	2018	2019	One year percent change (%)
State population	6,968,170	7,061,410	7,183,700	7,310,300	7,427,570	7,546,410	1.60
Population living within a transit agency boundary	5,839,164	5,919,397	6,048,737	6,153,758	6,250,036	6,346,287	1.56
Percent of state population living within a transit agency boundary	83.80	83.83	84.20	84.18	84.15	84.10	-0.03

Transit agency governance structures and tax rates

The following table shows the state's transit agencies, their governance structures, the year their agency was established, their current tax rate, the date of their last tax rate increase, and their service area population in the year of reference.

For more information on transit agency governance structures, see [Appendix 1 Transit Agency Governance Structures](#).

Transit agency	Governance structure	Established	Tax rate	Last tax rate increase	Service area population
1 Asotin County Transit	PTBA	2004	0.2%	4/1/2005	22,520
2 Ben Franklin Transit	PTBA	1981	0.6%	7/1/2002	266,542
3 Central Transit	City	2016	0.2%	10/1/2016	19,960
4 Clallam Transit System	PTBA	1979	0.6%	1/1/2001	76,010
5 Columbia County Public Transportation	County	2005	0.4%	7/1/2017	4,160
6 Community Transit	PTBA	1975	1.2%	4/1/2016	598,002
7 C-TRAN	PTBA	1981	0.7%	4/1/2012	414,208
8 Everett Transit	City	1979	0.6%	1/1/2005	111,800
9 Garfield County Transportation Authority	County	1998	0.4%	7/1/2017	820
10 Grant Transit Authority	PTBA	1996	0.2%	1996	98,740
11 Grays Harbor Transportation Authority	CTA	1974	0.7%	4/1/2014	74,160
12 Intercity Transit	PTBA	1980	1.2%	4/1/2019	186,806
13 Island Transit	PTBA	1983	0.9%	1/1/2010	84,820
14 Jefferson Transit Authority	County	1972	0.9%	7/1/2011	31,900
15 King County Metro	County	1972	0.9%	4/1/2007	2,226,300
16 Kitsap Transit	PTBA	1982	0.8%	10/1/2001	270,100
17 Link Transit	PTBA	1989	0.4%	1990	115,467
18 Mason County Transportation Authority	PTBA	1992	0.6%	1/1/2001	64,980
19 Pacific Transit System	PTBA	1979	0.3%	1979	21,640
20 Pierce Transit	PTBA	1979	0.6%	7/1/2002	569,490
21 Pullman Transit	City	1978	0.0%	N/A	34,560
22 RiverCities Transit	PTBA	1987	0.3%	4/1/2009	50,320
23 City of Selah Transportation Service	City	2007	0.3%	7/1/2007	7,965
24 Skagit Transit	PTBA	1992	0.4%	4/1/2009	115,484
25 Sound Transit	RTA	1996	1.4%	1/1/2017	3,206,243
26 Spokane Transit Authority	PTBA	1981	0.8%	4/1/2019	436,261
27 TranGo	PTBA	2013	0.4%	4/1/2014	39,855
28 Twin Transit	PTBA	1977	0.2%	4/1/2005	24,705
29 Union Gap Transit	City	2008	0.2%	4/1/2008	6,275
30 Valley Transit	PTBA	1980	0.6%	7/1/2010	53,168
31 Whatcom Transportation Authority	PTBA	1983	0.6%	2002	225,099
32 Yakima Transit	City	1966	0.3%	1980	94,440
				Total	6,346,287

Efforts to change or expand transit agencies

Voters within a transit agency's boundary or proposed boundary may approve or reject proposals to increase tax rates to change or expand the agency's boundary. Below are efforts and increases of note in 2019.

Intercity Transit

Intercity Transit's 0.4 percent sales tax increase took effect April 1, 2019. With the increase, the total sales tax within the Thurston County public transportation benefit area is 1.2 percent. State law limits most transit agencies to a 0.9 percent sales tax rate, but the Legislature added an exception for public transportation benefit areas with certain attributes in the 2018 session (ESSB 5288).

The agency plans to use the revenues to increase bus frequency, expand service hours, add new routes and add express service to existing high-volume bus routes.

Link Transit

Link Transit received voter approval on August 6, 2019 to increase sales tax within the Chelan-Douglas public transportation benefit area by 0.2 percent to 0.6 percent. The agency will phase the increase, with a 0.1 percent increase effective January 1, 2020, and the remaining 0.1 percent effective January 1, 2022.

The agency plans to use the new revenues for transit system improvements, including:

- Higher frequency bus services.
- Extended weekday and Saturday services.
- New Sunday and holiday services.
- Purchase of new buses.
- Technology improvements.
- Expanded services for seniors and people with disabilities.

Spokane Transit Authority

The second of Spokane Transit Authority's two 0.1 percent sales and use tax increases took effect April, 2019. With the increase, the total sales tax for public transit in the Spokane County public transportation benefit area is 0.8. Voters approved the phased increase November 8, 2016.

The sales tax increase funds 25 projects included in the Spokane Transit Authority's Moving Forward 10-year plan. The projects will:

- Maintain the existing transit system, including paratransit and vanpool services.
- Improve fixed-route bus service through high frequency, high performance transit service, including extended hours on all basic and frequent routes.
- Expand transit service to new areas, new routes, and expanded passenger services, including new and enhanced park and ride lots.

Operational measures

Revenue vehicle hours

Revenue vehicle hours are the total hours that a public transportation provider operates each vehicle in fixed route services or makes demand response services available for public use. The measurement does not include time to or from the assigned route.

Total revenue vehicle hours increased 2.3 percent statewide, from around 10.8 million in 2018 to around 11.1 million in 2019. For agencies serving under 1 million, total revenue vehicle hours increased 2.5 percent, from around 4.9 million to around 5 million.

Fixed route service made up 66.2 percent of total revenue vehicle hours statewide, up from 65.5 percent in 2018. For agencies serving under 1 million, fixed route service made up 61 percent of total revenue vehicle hours, up from 59.8 percent in 2018.

The most significant change in revenue vehicle hours occurred in vanpool, which showed a 4.8 percent decrease from 2018. This decrease, as well as similar decreases to revenue vehicle miles and passenger trips, may be attributed, in part, to a decrease in vanpool service at nearly half of the state's transit agencies.

For agencies serving under 1 million, the most significant change in revenue vehicle hours occurred in route deviated, which showed a 6.2 percent decrease from 2018. This decrease, as well as similar decreases to revenue vehicle miles and passenger trips, may be attributed, in part, to decreases in route deviated service at nearly half of the six transit agencies that offer the service. Specifically, Grant Transit reduced route deviated service by about 35 percent, reclassifying a portion of the service as demand response. For more information about service modes, see the Glossary.

The following tables show revenue vehicle hours by service mode for the state's transit agencies.

Revenue vehicle hours by mode (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	6,186,886	6,305,430	6,661,232	6,885,698	7,105,935	7,357,234	3.54
Route deviated	201,455	186,576	193,651	191,359	209,077	209,447	0.18
Demand response	1,830,618	1,792,889	1,851,418	1,883,342	1,945,331	2,000,673	2.84
Vanpool	1,188,741	1,185,152	1,188,076	1,189,540	1,201,725	1,144,322	-4.78
Commuter rail	50,375	58,760	59,275	63,935	75,807	75,641	-0.22
Light rail	165,825	167,791	253,695	301,472	316,790	318,194	0.44
Total	9,623,900	9,696,598	10,207,347	10,515,346	10,854,665	11,105,511	2.31

Revenue vehicle hours by service mode (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	2,522,248	2,583,014	2,688,029	2,820,986	2,950,428	3,089,011	4.70
Route deviated	117,134	108,411	110,384	118,646	136,144	127,701	-6.20
Demand response	1,179,883	1,207,993	1,221,679	1,208,969	1,227,996	1,231,283	0.27
Vanpool	688,786	672,472	645,506	626,277	622,701	615,375	-1.18
Total	4,508,051	4,571,890	4,665,598	4,774,878	4,937,269	5,063,370	2.55

Revenue vehicle miles

Revenue vehicle miles are the number of miles that a public transportation provider operates each vehicle in fixed route services or makes demand response services available for public use. The measurement does not include miles to or from the assigned route.

Total revenue vehicle miles increased 1.5 percent statewide, from around 169.1 million in 2018 to around 171.5 million in 2019. For agencies serving under 1 million, total revenue vehicle miles increased 1.3 percent, from around 86.2 million to around 87.3 million.

Statewide and for agencies serving under 1 million, the most significant change in revenue vehicle miles occurred in route deviated, which showed a 3.7 and 8 percent decrease, respectively, from 2018. See the *revenue vehicle hours* narrative for more information about this change.

The following tables show revenue vehicle miles by service mode for the state's transit agencies.

Revenue vehicle miles by service mode (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	84,278,157	85,068,183	87,862,889	90,074,947	92,786,338	95,579,928	3.01
Route deviated	3,746,170	3,422,069	3,531,619	3,532,123	3,876,031	3,734,422	-3.65
Demand response	26,882,505	25,603,718	26,884,814	26,651,268	27,508,003	28,106,665	2.18
Vanpool	39,641,662	38,728,639	37,631,866	37,322,042	36,990,198	36,195,723	-2.15
Commuter rail	1,603,802	1,783,253	1,794,741	1,919,660	2,233,332	2,242,727	0.42
Light rail	2,834,679	2,854,687	4,381,729	5,423,286	5,713,312	5,691,684	-0.38
Total	158,986,975	157,460,549	162,087,658	164,923,326	169,107,214	171,551,149	1.45

Revenue vehicle miles by service mode (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	38,045,835	38,984,598	40,428,343	42,091,579	43,840,521	45,582,345	3.97
Route deviated	2,564,033	2,353,714	2,390,548	2,567,206	2,908,099	2,675,588	-8.00
Demand response	17,401,607	17,640,830	17,613,690	17,437,720	17,496,295	17,542,648	0.26
Vanpool	25,143,027	24,035,091	22,752,541	22,122,664	21,946,485	21,547,586	-1.82
Total	83,154,502	83,014,233	83,185,122	84,219,169	86,191,400	87,348,167	1.34

Passenger trips

Passenger trips are the total single passenger trips (or passenger boardings) for a public transportation provider. Note that a passenger trip may not be an individual's full commute. For example, throughout their commute, an individual may transfer from one bus to another, or transfer from one mode to another (e.g., ferry to bus). Regardless of transfer or change in mode, each boarding is counted as a single passenger trip.

Total passenger trips decreased by 0.5 percent statewide, from around 241.1 million in 2018 to 239.8 million in 2019. This is the first year-over-year decrease to total passenger trips statewide since 2009. Agencies serving under 1 million experienced a similar decrease of 0.6 percent in total passenger trips, from around 64.5 million to around 64.1 million.

Fixed route service made up about 81.1 percent of total passenger trips statewide, down from 81.3 percent in 2018. For agencies serving under 1 million, fixed route service made up about 87.8 percent of total passenger trips in 2019, up from around 87.5 percent in 2018.

Statewide and for agencies serving under 1 million, the most significant change in passenger trips occurred in vanpool, which showed a 4.9 percent decrease from 2018, collectively. See the *revenue vehicle hours* narrative for more information about this change.

Additionally, light rail passenger trips have increased 136.2 percent since 2013.

The following tables show passenger trips by service mode for the state's transit agencies.

Passenger trips by service mode (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	198,169,160	197,586,427	195,425,639	195,335,623	195,990,365	194,695,303	-0.66
Route deviated	2,373,499	1,968,146	1,977,678	1,896,592	1,876,837	1,882,805	0.32
Demand response	4,356,667	4,314,547	4,224,878	4,153,725	4,221,048	4,202,387	-0.44
Vanpool	8,255,460	8,123,768	7,723,810	7,579,006	7,280,032	6,926,989	-4.85
Commuter rail	3,361,318	3,851,831	4,312,113	4,445,568	4,631,525	4,612,415	-0.41
Light rail	12,619,200	13,126,042	21,307,980	25,392,768	27,053,574	27,562,050	1.88
Total	229,135,304	228,970,761	234,972,098	238,803,282	241,053,381	239,881,949	-0.49

Passenger trips by service mode (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	61,464,882	59,141,639	57,031,574	56,492,073	56,415,185	56,299,793	-0.20
Route deviated	1,298,980	1,028,047	998,795	1,013,014	1,050,387	1,048,085	-0.22
Demand response	3,247,708	3,301,900	3,243,435	3,195,709	3,193,989	3,136,681	-1.79
Vanpool	4,840,677	4,562,371	4,183,273	3,952,584	3,815,294	3,626,803	-4.94
Total	70,852,247	68,033,957	65,457,077	64,653,380	64,474,855	64,111,362	-0.56

Financial measures

Revenues by source

Revenues are financial resources used by the state's transit agencies for capital investments and operating expenses.

Total revenues increased 6.2 percent statewide, from around \$4.2 billion in 2018 to \$4.4 billion in 2019. Total revenues for agencies serving under 1 million increased 10.4 percent, from around \$899.3 million in 2018 to \$990.4 million in 2019.

Local revenues increased 6.4 percent statewide, from around \$3.6 billion in 2018 to \$3.9 billion in 2019. Local revenues for agencies serving under 1 million increased 10.7, from \$722.1 in 2018 to \$799.3 million in 2019. These increases may be attributed, in part, to increases in the amount of sales tax dollars collected by most transit agencies. Specifically, Intercity Transit, Spokane Transit Authority and Community Transit experienced a 50 percent, 18 percent and 8 percent increase in sales tax dollars collected, respectively.

State revenues increased 21.3 percent statewide, from around \$97.4 million in 2018 to \$118.2 million in 2019. State revenues for agencies serving under 1 million increased 20.2 percent, from \$61.4 million in 2018 to \$73.8 million in 2019. These increases may be attributed, in part, to state Rural Mobility, Regional Mobility and Special Needs grant programs awards to numerous transit agencies.

Federal revenues increased 1.4 percent statewide, from around \$434.4 million in 2018 to around \$440.4 million in 2019. Federal revenues for agencies serving under 1 million increased by the same percentage (i.e., 1.4 percent), from \$115.7 million in 2018 to \$117.3 million in 2019.

For more information on revenue sources available to transit agencies, see [Appendix 2 Public Transportation Revenue Sources Overview](#).

The following tables show revenues from local, federal and state sources for the state's transit agencies.

In the tables, percent of total is shown for the source of reference from the total revenues.

Total revenues (statewide)	2014	2015	2016	2017	2018	2019	Percent of total
Local revenues	\$2,114,531,647	\$2,260,655,640	\$2,414,154,119	\$3,253,139,222	\$3,627,900,597	\$3,858,894,024	87.35
State revenues	\$51,855,427	\$44,155,798	\$44,655,215	\$67,332,324	\$97,415,766	\$118,205,777	2.68
Federal revenues	\$335,098,214	\$348,112,562	\$417,879,615	\$248,674,030	\$434,448,042	\$440,396,091	9.97
Total	\$2,501,485,288	\$2,652,924,000	\$2,876,688,949	\$3,569,145,576	\$4,159,764,405	\$4,417,495,892	

Revenue source (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	Percent of total
Local revenues	\$528,986,920	\$560,262,247	\$617,319,008	\$665,796,567	\$722,125,243	\$799,315,886	80.70
State revenues	\$26,562,893	\$29,882,113	\$31,875,224	\$41,480,956	\$61,404,514	\$73,835,030	7.45
Federal revenues	\$90,685,374	\$85,964,035	\$116,803,063	\$82,043,013	\$115,732,979	\$117,298,490	11.84
Total	\$646,235,187	\$676,108,395	\$765,997,295	\$789,320,536	\$899,262,736	\$990,449,406	

Local tax revenues

State laws allow additional local taxes and fees to support services to fund local transportation projects with voter approval. These include, but are not limited to, sales, business and occupation, utility, and household excise taxes.

Total local tax revenues collected for public transit increased 6 percent statewide, from around \$3.1 billion in 2018 to \$3.3 billion in 2019. These revenues accounted for 76.5 percent of all revenues (i.e., operating and capital) for agencies statewide, up from 75.2 percent in 2018.

Sound Transit represented 57.8 percent of the total local tax revenues collected for public transit statewide, down from 58.4 percent in 2018.

For agencies serving under 1 million, total local tax revenues collected for public transit increased 11.8 percent, from around \$645.1 million in 2018 to \$721.2 million in 2019. These revenues accounted for 72.8 percent of all revenues (i.e., operating and capital) for agencies serving under 1 million, up from 71.7 percent in 2018.

For more information on local tax revenues collected for public transit, see *Transit agency governance structures and tax rates* in this chapter.

Farebox revenues

Farebox revenues are all income received by a public transportation provider directly from passengers, paid either in cash, token, voucher, transfer, or through prepaid tickets and passes. Farebox revenues also include donations from passengers on a vehicle, and the reduced fares paid by passengers in a user-side subsidy arrangement. Farebox revenues exclude revenue from charter services.

Farebox revenues increased 0.8 percent statewide, from \$349.0 million in 2018 to \$351.7 million in 2019. These revenues accounted for 19.9 percent of the operating revenues for agencies statewide in 2019, down from 21.3 percent in 2018.

For agencies serving under 1 million, farebox revenues increased 1.4 percent, from \$77.1 million in 2018 to \$78.2 million in 2019. These revenues accounted for 12.2 percent of the operating revenues for agencies serving under 1 million, down from 12.8 percent in 2018.

The most significant change in farebox revenues statewide occurred in light rail, which showed a 4.3 percent increase from 2018.

For agencies serving under 1 million, the most significant change in farebox revenues occurred in route deviated, which showed a 8.5 percent decrease from 2018. See the *revenue vehicle hours* narrative for more information about this change.

The following tables show farebox revenue by service mode for the state's transit agencies.

Farebox revenues by service mode (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	\$251,310,035	\$255,142,174	\$258,664,570	\$259,057,873	\$263,383,670	\$263,632,451	0.09
Route deviated	\$827,636	\$1,786,281	\$1,820,683	\$1,695,524	\$1,639,642	\$1,601,439	-2.33
Demand response	\$4,969,549	\$5,019,245	\$5,007,425	\$4,930,686	\$4,719,142	\$4,849,401	2.76
Vanpool	\$26,018,848	\$20,717,847	\$20,171,953	\$19,925,151	\$19,560,924	\$19,605,836	0.23
Commuter rail	\$10,457,882	\$11,903,668	\$13,579,238	\$15,042,598	\$16,671,148	\$17,190,841	3.12
Light rail	\$16,291,263	\$18,669,499	\$32,036,865	\$39,387,137	\$43,042,555	\$44,894,083	4.30
Total	\$309,875,213	\$313,238,714	\$331,280,734	\$340,038,969	\$349,017,081	\$351,774,051	0.79

Farebox revenues by service mode (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	\$61,582,172	\$61,632,493	\$60,596,532	\$59,464,697	\$60,474,538	\$61,833,558	2.25
Route deviated	\$618,372	\$605,440	\$591,126	\$585,678	\$601,553	\$550,631	-8.47
Demand response	\$3,702,950	\$3,605,112	\$3,609,699	\$3,654,459	\$3,657,242	\$3,710,290	1.45
Vanpool	\$14,214,055	\$13,596,485	\$12,878,682	\$12,303,065	\$12,336,799	\$12,063,945	-2.21
Total	\$80,117,549	\$79,439,530	\$77,676,039	\$76,007,899	\$77,070,132	\$78,158,424	1.41

Capital investments

Capital investments are financial resources used by transit agencies for the purchase and maintenance of vehicles, equipment and facilities.

Total capital investments increased 38.7 percent statewide, from over \$2 billion in 2018 to \$2.9 billion in 2019. Total capital investments for agencies serving under 1 million increased 61.7 percent, from around \$201.1 million in 2018 to \$325.1 million in 2019.

Local capital investment increased 55.5 percent statewide, from \$1.5 billion in 2018 to \$2.3 billion in 2019. Local capital investment for agencies serving under 1 million increased 132.4 percent, from \$79.1 in 2018 to \$183.7 million in 2019. These increases may be attributed, in part, to Community Transit's \$99.1 million capital investment for its SWIFT Green Line bus rapid transit service.

State capital investment increased 35.4 percent statewide, from \$38.2 million in 2018 to \$51.8 million in 2019. State capital investment for agencies serving under 1 million increased 35.5 percent, from \$38.2 million in 2018 to \$51.8 million in 2019. These increases may be attributed, in part, to state Rural Mobility and Regional Mobility grant programs awards to numerous transit agencies.

Federal capital investment decreased 9.4 percent statewide, from \$376.8 million in 2018 to \$341.3 million in 2019. Federal capital investment for agencies serving under 1 million increased 5.6 percent, from \$73.8 million in 2018 to \$77.9 million in 2019.

Other capital investment (e.g., rental and leases, debt service, donations or payments to other governmental agencies, and losses on investments) decreased 0.3 percent statewide, from around \$177.8 million in 2018 to \$177.3 million in 2019. Other capital investment for agencies serving under 1 million increased 17 percent, from \$10 million in 2018 to \$11.7 million in 2019. This increase may be attributed, in part, to increased infrastructure investment at numerous transit agencies in previous years (i.e., constructing new transit centers).

The following tables show capital investments from local, federal, state and other sources for the state's transit agencies.

Percent of total is shown for the source of reference from the total investments.

Capital investment sources	2014	2015	2016	2017	2018	2019	Percent of total
Local capital investment	\$736,019,836.00	\$810,717,301.00	\$931,235,589.00	\$1,268,435,855.00	\$1,498,933,468.00	\$2,331,031,640.00	80.34
State capital investment	\$17,344,867.00	\$17,456,329.00	\$16,264,834.00	\$35,229,702.00	\$38,247,521.00	\$51,649,561.00	1.78
Federal capital investment	\$253,486,750.00	\$266,334,331.00	\$304,265,986.00	\$176,736,790.00	\$376,855,052.00	\$341,399,935.00	11.77
Other capital investment	\$177,302,685.00	\$187,885,402.00	\$178,349,115.00	\$185,496,388.00	\$177,895,284.00	\$177,319,053.00	6.11
Total	\$1,184,154,138.00	\$1,282,393,363.00	\$1,430,115,524.00	\$1,665,898,735.00	\$2,091,931,325.00	\$2,901,400,189.00	

Capital investment sources (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	Percent of total
Local capital investment	\$39,130,981	\$58,118,973	\$70,613,441	\$68,448,734	\$79,053,589	\$183,725,430	56.51
State capital investment	\$17,344,867	\$17,456,329	\$16,264,834	\$35,229,702	\$38,247,521	\$51,804,759	15.93
Federal capital investment	\$42,152,319	\$44,411,193	\$74,326,886	\$47,654,864	\$73,771,651	\$77,914,860	23.96
Other capital investment	\$14,954,520	\$29,240,388	\$20,150,834	\$6,060,440	\$9,985,283	\$11,684,353	3.59
Total	\$113,582,687	\$149,226,883	\$181,355,995	\$157,393,740	\$201,058,044	\$325,129,402	

Operating expenses

Operating expenses are financial resources used for the operation of a transit agency. Operating expenses include employee wages and salaries, fringe benefits, fuel and oil, contractor service charges, taxes, repair and maintenance, parts and supplies, equipment leases and rentals, marketing, insurance, and administrative expenses. Operating expenses exclude the costs of providing transportation services not available to the general public, interest paid on loans on capital equipment, and fixed costs (e.g., depreciation on facilities and equipment).

Total operating expenses increased 8.1 percent statewide, from around 1.6 billion in 2018 to around 1.7 billion in 2019. For agencies serving under 1 million, operating expenses increased 6.6 percent, from around \$602.1 million in 2018 to \$641.6 million in 2019. Total operating expenses statewide and for agencies serving under 1 million have continued to increase each year since 2014. These increases may be attributed, in part, to an increase in transit service and increased investment in multiple central services (e.g., information technology, financial systems, facilities) at numerous transit agencies.

The following tables show the operating expenses by mode for the state's transit agencies.

Operating expenses by service mode (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	\$956,236,804	\$975,056,008	\$1,028,684,999	\$1,119,329,339	\$1,191,661,480	\$1,289,620,844	8.22
Route deviated	\$20,775,441	\$19,630,077	\$20,259,374	\$23,205,252	\$25,866,239	\$26,399,067	2.06
Demand response	\$177,568,005	\$179,864,014	\$183,246,937	\$196,810,984	\$204,564,004	\$217,237,782	6.20
Vanpool	\$29,019,393	\$26,210,437	\$26,290,339	\$28,490,238	\$29,955,471	\$29,793,318	-0.54
Commuter rail	\$40,139,559	\$40,517,405	\$44,414,515	\$45,502,162	\$52,241,469	\$56,879,437	8.88
Light rail	\$68,575,160	\$68,653,176	\$98,520,118	\$105,987,279	\$131,597,881	\$148,164,435	12.59
Total	\$1,292,314,362	\$1,309,931,117	\$1,401,416,282	\$1,519,325,254	\$1,635,886,544	\$1,768,094,883	8.08

Operating expenses by service mode (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	\$341,278,284	\$357,054,617	\$376,823,053	\$406,953,298	\$432,888,972	\$466,114,148	7.68
Route deviated	\$11,917,207	\$11,276,249	\$11,032,477	\$12,761,923	\$15,724,293	\$16,643,853	5.85
Demand response	\$114,894,358	\$118,056,608	\$123,137,248	\$131,710,246	\$133,923,251	\$139,098,357	3.86
Vanpool	\$18,730,352	\$17,294,349	\$17,247,951	\$18,777,161	\$19,527,624	\$19,704,351	0.91
Total	\$486,820,201	\$503,681,823	\$528,240,729	\$570,202,628	\$602,064,140	\$641,560,709	6.56

Performance measures

RCW 35.58.2796 requires WSDOT to measure the state's transit agencies' performance by:

- Operating cost per passenger trip
- Operating cost per revenue vehicle hour
- Passenger trips per revenue vehicle hour
- Passenger trips per revenue vehicle mile
- Revenue vehicle hours per employee
- Farebox recovery ratio

Readers should note that performance measures are dependent on a number of factors. The individual results of performance measures often require more contextual information to allow any form of comparison. Such contextual information is beyond the scope of the *Summary*.

Operating cost per passenger trip

Operating cost per passenger trip is the total operating expenses divided by total passenger trips.

The following tables show operating cost per passenger trip by service mode for the state's transit agencies.

Operating costs per passenger trip (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	\$4.83	\$4.93	\$5.26	\$5.73	\$6.08	\$6.62	8.94
Route deviated	\$8.75	\$9.97	\$10.24	\$12.24	\$13.78	\$14.02	1.74
Demand response	\$40.76	\$41.69	\$43.37	\$47.38	\$48.46	\$51.69	6.67
Vanpool	\$3.52	\$3.23	\$3.40	\$3.76	\$4.11	\$4.30	4.53
Commuter rail	\$11.94	\$10.52	\$10.30	\$10.24	\$11.28	\$12.33	9.33
Light rail	\$5.43	\$5.23	\$4.62	\$4.17	\$4.86	\$5.38	10.51

Operating costs per passenger trip (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	\$5.55	\$6.04	\$6.61	\$7.20	\$7.67	\$8.28	7.90
Route deviated	\$9.17	\$10.97	\$11.05	\$12.60	\$14.97	\$15.88	6.08
Demand response	\$35.38	\$35.75	\$37.97	\$41.21	\$41.93	\$44.35	5.76
Vanpool	\$3.87	\$3.79	\$4.12	\$4.75	\$5.12	\$5.43	6.15

Operating cost per revenue vehicle hour

Operating cost per revenue vehicle hour is the total operating expenses divided by total revenue vehicle hours.

The following tables show operating cost per revenue vehicle hour by service mode for the state's transit agencies.

Operating costs per revenue vehicle hour (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	\$154.56	\$154.64	\$154.43	\$162.56	\$167.70	\$175.29	4.52
Route deviated	\$103.13	\$105.21	\$104.62	\$121.27	\$123.72	\$126.04	1.88
Demand response	\$97.00	\$100.32	\$98.98	\$104.50	\$105.16	\$108.58	3.26
Vanpool	\$24.41	\$22.12	\$22.13	\$23.95	\$24.93	\$26.04	4.45
Commuter rail	\$796.82	\$689.54	\$749.30	\$711.69	\$689.14	\$751.97	9.12
Light rail	\$413.54	\$409.16	\$388.34	\$351.57	\$415.41	\$465.64	12.09

Operating costs per revenue vehicle hour (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	\$135.31	\$138.23	\$140.19	\$144.26	\$146.72	\$150.89	2.84
Route deviated	\$101.74	\$104.01	\$99.95	\$107.56	\$115.50	\$130.33	12.85
Demand response	\$97.38	\$97.73	\$100.79	\$108.94	\$109.06	\$112.97	3.59
Vanpool	\$27.19	\$25.72	\$26.72	\$29.98	\$31.36	\$32.02	2.11

Passenger trips per revenue vehicle hour

Passenger trips per revenue vehicle hour is the total passenger trips divided by total revenue vehicle hours.

The following tables show passenger trips per revenue vehicle hour by service mode for the state's transit agencies.

Passenger trips per revenue vehicle hour (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	32.03	31.34	29.34	28.37	27.58	26.46	-4.05
Route deviated	11.78	10.55	10.21	9.91	8.98	8.99	0.14
Demand response	2.38	2.41	2.28	2.21	2.17	2.10	-3.20
Vanpool	6.94	6.85	6.50	6.37	6.06	6.05	-0.08
Commuter rail	66.73	65.55	72.75	69.53	61.10	60.98	-0.19
Light rail	76.10	78.23	83.99	84.23	85.40	86.62	1.43

Passenger trips per revenue vehicle hour (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	24.37	22.90	21.22	20.03	19.12	18.23	-4.68
Route deviated	11.09	9.48	9.05	8.54	7.72	8.21	6.38
Demand response	2.75	2.73	2.65	2.64	2.60	2.55	-2.06
Vanpool	7.03	6.78	6.48	6.31	6.13	5.89	-3.81

Passenger trips per revenue vehicle mile

Passenger trips per revenue vehicle mile is the total passenger trips divided by total revenue vehicle miles.

The following table shows passenger trips per revenue vehicle mile by service mode for the state's transit agencies.

Passenger trips per revenue vehicle mile (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	2.35	2.32	2.22	2.17	2.11	2.04	-3.56
Route deviated	0.63	0.58	0.56	0.54	0.48	0.50	4.12
Demand response	0.16	0.17	0.16	0.16	0.15	0.15	-2.56
Vanpool	0.21	0.21	0.21	0.20	0.20	0.19	-2.76
Commuter rail	2.10	2.16	2.40	2.32	2.07	2.06	-0.83
Light rail	4.45	4.60	4.86	4.68	4.74	4.84	2.27

Passenger trips per revenue vehicle mile (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	1.62	1.52	1.41	1.34	1.29	1.24	-4.02
Route deviated	0.51	0.44	0.42	0.39	0.36	0.39	8.45
Demand response	0.19	0.19	0.18	0.18	0.18	0.18	-2.05
Vanpool	0.19	0.19	0.18	0.18	0.17	0.17	-3.18

Revenue vehicle hours per employee

Revenue vehicle hours per employee is the total revenue vehicle hours divided by total full-time equivalent (FTE) employees.

The following table shows revenue vehicle hours per employee by service mode for the state's transit agencies.

Revenue vehicle hours per employee (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	1,016.41	1,014.57	1,029.12	1,012.71	970.82	900.99	-7.19
Route deviated	1,807.91	1,988.45	1,874.28	1,732.07	1,422.97	1,385.32	-2.65
Demand response	1,108.29	1,069.21	1,108.35	1,099.93	1,099.67	1,098.66	-0.09
Vanpool	10,960.18	11,287.16	11,469.02	10,558.67	11,231.07	9,623.43	-14.31
Commuter rail	501.74	572.15	608.57	563.80	629.10	566.18	-10.00
Light rail	299.86	252.17	349.44	378.21	353.32	306.57	-13.23

Revenue vehicle hours per employee (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	868.39	841.28	899.92	865.52	842.57	832.23	1.23
Route deviated	1,106.81	1,202.83	1,121.56	1,125.89	961.94	881.37	8.38
Demand response	1,168.72	1,148.78	1,156.21	1,099.62	1,072.48	1,052.37	1.87
Vanpool	8,549.98	8,699.51	8,362.56	7,450.36	8,045.23	7,798.44	3.07

Farebox recovery ratio

Farebox recovery ratio is the total farebox revenue, plus contract service revenue, divided by total direct operating expenses.

The following table shows farebox recovery ratio by service mode for the state's transit agencies.

Farebox recovery ratio (statewide)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	26.28%	26.17%	25.15%	23.14%	22.10%	20.44%	-1.66
Route deviated	3.98%	9.10%	8.99%	7.31%	6.34%	6.07%	-0.27
Demand response	2.80%	2.79%	2.73%	2.51%	2.31%	2.23%	-0.07
Vanpool	89.66%	79.04%	76.73%	69.94%	65.30%	65.81%	0.51
Commuter rail	26.05%	29.38%	30.57%	33.06%	31.91%	30.22%	-1.69
Light rail	23.76%	27.19%	32.52%	37.16%	32.71%	30.30%	-2.41

Farebox recovery ratio (agencies serving under 1 million)	2014	2015	2016	2017	2018	2019	One year change (%)
Fixed route	18.04%	17.26%	16.08%	14.61%	13.97%	13.27%	-0.70
Route deviated	5.19%	5.37%	5.36%	4.59%	3.83%	3.31%	-0.52
Demand response	3.22%	3.05%	2.93%	2.77%	2.73%	2.67%	-0.06
Vanpool	75.89%	78.62%	74.67%	65.52%	63.18%	61.22%	-1.95

Roll-up of statistics for transit agencies operating in Washington state

The following tables contain a statewide roll-up of operational and financial data gathered from the state's transit agencies.

Annual operating information	2017	2018	2018	One year change (%)
Population living within transit agency boundary	6,153,758	6,250,036	6,346,287	1.54
Fixed Route Services (fixed route, bus rapid transit, commuter bus, and trolley bus)				
Revenue vehicle hours	6,885,698	7,105,935	7,357,234	3.54
Total vehicle hours	7,792,440	8,102,105	8,407,864	3.77
Revenue vehicle miles	90,074,947	92,786,338	95,579,928	3.01
Total vehicle miles	110,479,561	114,048,217	117,408,831	2.95
Passenger trips	195,335,623	195,990,365	194,695,303	-0.66
Diesel fuel consumed (gallons)	22,140,286	21,870,416	23,027,406	5.29
Gasoline fuel consumed (gallons)	167,259	170,594	182,288	6.85
Propane fuel consumed (gallons)	412,752	72,683	67,811	-6.70
Electricity consumed (kWh)	17,186,107	20,769,442	16,471,789	-20.69
Employees - FTEs	6,799.3	7,319.5	8,165.7	11.56
Operating expenses	\$1,119,329,339	\$1,191,661,480	\$1,289,620,844	8.22
Farebox revenues	\$259,023,389	\$263,364,476	\$263,632,451	0.10
Commuter rail services				
Revenue vehicle hours	63,935	75,807	75,641	-0.22
Total vehicle hours	68,648	80,509	80,348	-0.20
Revenue vehicle miles	1,919,660	2,233,332	2,242,727	0.42
Total vehicle miles	1,977,045	2,283,545	2,293,248	0.42
Passenger trips	4,445,568	4,631,525	4,612,415	-0.41
Diesel fuel consumed (gallons)	1,318,959	1,365,632	1,415,148	3.63
Employees - FTEs	113.4	120.5	133.6	10.87
Operating expenses	\$45,502,162	\$52,241,469	\$56,879,437	8.88
Farebox revenues	\$15,042,598	\$16,671,148	\$17,190,841	3.12
Light rail services				
Revenue vehicle hours	301,472	316,790	318,194	0.44
Total vehicle hours	317,039	333,577	335,858	0.68
Revenue vehicle miles	5,423,286	5,713,312	5,691,684	-0.38
Total vehicle miles	5,739,602	6,033,060	6,038,727	0.09
Passenger trips	25,392,768	27,053,574	27,562,050	1.88
Electricity consumed (kWh)	26,855,457	27,920,827	27,809,165	-0.40
Employees - FTEs	797.1	896.6	1,037.9	15.76
Operating expenses	\$105,987,279	\$131,597,881	\$148,164,435	12.59
Farebox revenues	\$39,387,137	\$43,042,555	\$44,894,083	4.30
Route deviated services				
Revenue vehicle hours	191,359	209,077	209,447	0.18
Total vehicle hours	211,339	227,999	229,526	0.67
Revenue vehicle miles	3,532,123	3,876,031	3,734,422	-3.65
Total vehicle miles	3,910,307	4,239,123	4,085,375	-3.63
Passenger trips	1,896,592	1,876,837	1,882,805	0.32
Diesel fuel consumed (gallons)	380,389	420,421	403,291	-4.07
Gasoline fuel consumed (gallons)	163,514	141,544	151,146	6.78
Propane fuel consumed (gallons)	15,281	27,650	26,620	-3.73
Employees - FTEs	110.5	146.9	151.2	2.90
Operating expenses	\$23,205,252	\$25,866,239	\$26,399,067	2.06
Farebox revenues	\$1,695,524	\$1,639,642	\$1,601,439	-2.33
Demand response services				
Revenue vehicle hours	1,883,342	1,945,331	2,000,673	2.84
Total vehicle hours	2,123,089	2,166,321	2,236,894	3.26
Revenue vehicle miles	26,651,268	27,508,003	28,106,665	2.18
Total vehicle miles	30,363,362	31,097,354	31,909,055	2.61
Passenger trips	4,153,725	4,221,048	4,202,387	-0.44
Diesel fuel consumed (gallons)	1,228,684	1,219,432	1,036,239	-15.02
Gasoline fuel consumed (gallons)	1,917,718	1,948,984	2,064,316	5.92
Propane fuel consumed (gallons)	174,624	609,885	916,669	50.30
Employees - FTEs	1,712.2	1,769.0	1,821.0	2.94
Operating expenses	\$196,810,984	\$204,047,750	\$217,237,782	6.46
Farebox revenues	\$4,930,686	\$4,719,142	\$4,849,401	2.76

Annual operating information	2017	2018	2018	One year change (%)
Vanpooling services				
Revenue vehicle hours	1,189,540	1,201,725	1,144,321	-4.78
Total vehicle hours	1,190,565	1,202,329	1,144,367	-4.82
Revenue vehicle miles	37,322,042	36,990,198	36,195,723	-2.15
Total vehicle miles	37,500,705	36,998,991	36,205,187	-2.15
Passenger trips	7,579,006	7,280,032	6,926,989	-4.85
Diesel fuel consumed (gallons)	4,338	4,385	3,564	-18.72
Gasoline fuel consumed (gallons)	2,314,301	2,252,670	2,201,307	-2.28
Propane fuel consumed (gallons)	0	25,864	21,476	-16.97
Employees - FTEs	112.7	107.0	118.9	11.13
Operating expenses	\$28,490,238	\$29,855,050	\$29,793,318	-0.21
Farebox revenues	\$19,925,151	\$19,560,924	\$19,605,836	0.23

Financial information	2017	2018	2019	One year change (%)
Operating related revenues				
Sales tax	\$2,280,514,653	\$2,609,710,745	\$2,785,499,841	6.74
Vanpooling revenue	\$19,925,151	\$19,560,924	\$19,605,836	0.23
Other local taxes	\$170,547,418	\$178,264,986	\$184,610,453	3.56
MVET	\$280,382,262	\$338,537,449	\$345,756,730	2.13
Farebox revenues	\$320,079,334	\$329,436,963	\$332,168,215	0.83
Federal Section \$5307 Operating	\$11,395,745	\$10,431,158	\$13,711,692	31.45
Federal Section \$5307 Preventative	\$39,805,667	\$22,750,871	\$15,005,594	-34.04
Federal Section \$5311 Operating	\$6,231,968	\$7,354,804	\$7,364,515	0.13
FTA JARC (\$5316) Program	\$80,302	\$170,457	\$0	-100.00
Other federal operating	\$14,423,558	\$16,885,700	\$62,914,355	272.59
State Rural Mobility Operating Grants	\$1,186,640	\$2,407,802	\$2,703,943	12.30
State Regional Mobility Operating Grants	\$8,319,769	\$12,385,388	\$8,419,111	-32.02
State Special Needs Operating Grants	\$11,250,027	\$23,189,627	\$32,982,528	42.23
State Operating Distribution	\$232,812	\$25,427	\$25,296	-0.52
Sales Tax Equalization	\$5,303,411	\$5,257,816	\$5,885,081	11.93
Other state operating grants	\$5,809,963	\$15,902,185	\$16,385,059	3.04
Other operating subtotal	\$181,655,920	\$152,370,336	\$191,252,949	25.52
Other-advertising	\$10,859,741	\$8,976,804	\$10,012,140	11.53
Other-gain (loss) on sale of assets	\$1,148,548	\$467,272	-\$6,181,049	-1422.79
Other-interest	\$49,937,349	\$80,641,732	\$103,873,340	28.81
Other-MISC	\$119,710,282	\$62,284,528	\$83,548,518	34.14
Total (excludes capital revenue)	\$3,357,144,600	\$3,744,642,638	\$4,024,291,198	7.47
Federal capital grant revenues				
Federal Section \$5307 Capital Grants	\$62,856,113	\$159,461,509	\$106,288,653	-33.35
Federal Section \$5309 Capital Grants	\$10,921,342	\$141,388,530	\$0	-100.00
Federal Section \$5310 Capital Grants	\$1,113,362	\$2,237,543	\$715,284	-68.03
Federal Section \$5311 Capital Grants	\$1,959,179	\$1,478,517	\$2,828,872	91.33
Federal STP Grants	\$4,230	\$1,715,715	\$854,512	-50.19
CM/AQ and Other Federal Grants	\$99,882,564	\$70,573,238	\$230,712,614	226.91
Total federal capital	\$176,736,790	\$376,855,052	\$341,399,935	-9.41
State capital grant revenues				
State Rural Mobility Grants	\$437,649	\$0	\$1,806,102	100.00
State Regional Mobility Grants	\$14,434,026	\$28,113,354	\$33,591,625	19.49
State Special Needs Grants	\$143,022	\$2,761,130	\$761	-99.97
Sales Tax Equalization-Capital	\$41,309	\$445,021	\$772,744	73.64
State Vanpool Grants	\$1,170,150	\$3,236,952	\$2,611,610	-19.32
Other state capital funds	\$19,003,546	\$3,691,064	\$12,866,719	248.59
Total state capital	\$35,229,702	\$38,247,521	\$51,649,561	-23.30
Local capital expenditures				
Local capital funds	\$1,268,435,855	\$1,498,933,468	\$2,331,031,640	55.51
Total local capital	\$1,268,435,855	\$1,498,933,468	\$2,331,031,640	55.51
Other expenditures				
Other-expenditures	\$37,154,791	\$27,184,888	\$22,347,728	-17.79
Depreciation (not included in total expenditures)	\$380,932,846	\$392,324,656	\$431,622,796	10.02
Debt service				
Debt service - interest	\$101,405,050	\$101,750,500	\$100,283,868	-1.44
Debt service - principal	\$46,936,547	\$48,959,896	\$54,687,457	11.70
Total debt service	\$148,341,597	\$150,710,396	\$154,971,325	2.83

Financial information	2017	2018	2019	One year change (%)
Ending balances, December 31				
General fund	\$79,387,658	\$84,940,408	\$77,663,214	-8.57
Unrestricted cash and investments	\$1,540,201,979	\$1,844,382,488	\$1,938,350,744	5.09
Operating reserve	\$118,076,459	\$134,250,980	\$165,190,908	23.05
Working capital	\$25,622,100	\$31,645,448	\$42,555,319	34.48
Capital reserve funds	\$598,964,787	\$623,305,310	\$676,157,911	8.48
Contingency reserve	\$19,831,140	\$25,874,281	\$36,238,567	40.06
Debt service funds	\$83,435,771	\$86,984,588	\$89,026,374	2.35
Insurance funds	\$17,173,205	\$17,769,896	\$15,918,539	-10.42
Other balance	\$596,521,488	\$650,649,089	\$436,095,497	-32.98
Total	\$	\$2,849,153,399	\$3,041,101,576	6.74

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$3,253,104,738	\$3,627,881,403	\$3,858,894,024	14.46
State revenues	\$67,332,324	\$97,415,766	\$118,050,579	21.18
Federal revenues	\$248,674,030	\$434,448,042	\$440,396,091	74.71
Total revenues (all sources)	\$3,569,111,092	\$4,159,745,211	\$4,417,340,694	6.19
Investments				
Operating investment	\$1,519,325,254	\$1,635,269,869	\$1,768,094,883	8.12
Local capital investment	\$1,268,435,855	\$1,498,933,468	\$2,330,876,442	55.50
State capital investment	\$35,229,702	\$38,247,521	\$51,494,363	34.63
Federal capital investment	\$176,736,790	\$376,855,052	\$341,399,935	-9.41
Other capital investment	\$185,496,388	\$177,895,284	\$177,319,053	-0.32
Total investment	\$3,185,223,989	\$3,727,201,194	\$4,669,184,676	25.27

Summary statistics for transit agencies operating in Washington state

The following tables contain key operational and financial data, as well as performance measures for the state's transit agencies.

Fixed route	System category	Revenue vehicle hours	Total vehicle hours	Revenue vehicle miles	Total vehicle miles	Passenger trips	Employees -FTEs	Operating expenses	Farebox revenues	Passenger trips/revenue hour	Passenger trips/revenue mile	Revenue hours/employee	Operating expenses/revenue vehicle hour	Operating expenses/revenue vehicle mile	Operating expenses/passenger trip	Farebox recovery ratio
Asotin County Transit	Small urban	10,247	10,745	161,937	164,931	67,806	7.0	\$1,000,264	\$21,404	6.62	0.42	1,463.86	\$97.62	\$6.18	\$14.75	2.14%
Ben Franklin Transit	Urban	179,227	185,097	2,822,681	2,960,147	2,096,572	153.1	\$19,668,712	\$1,069,334	11.70	0.74	1,170.65	\$109.74	\$6.97	\$9.38	5.44%
C-TRAN	Urban	277,789	308,621	3,964,173	4,756,154	5,989,797	339.0	\$43,398,213	\$6,200,070	21.56	1.51	819.44	\$156.23	\$10.95	\$7.25	14.29%
Central Transit	Rural	17,367	18,553	198,383	205,998	94,227	31.0	\$1,036,424	\$0	5.43	0.47	560.23	\$59.68	\$5.22	\$11.00	0.00%
City of Selah Transportation Service	Small urban	5,581	5,860	103,543	116,340	4,230	3.0	\$205,000	\$0	0.76	0.04	1,860.33	\$36.73	\$1.98	\$48.46	0.00%
Clallam Transit System	Rural	50,377	52,306	1,090,582	1,127,577	700,481	55.0	\$6,822,656	\$677,346	13.90	0.64	915.95	\$135.43	\$6.26	\$9.74	9.93%
Community Transit	Urban	485,337	529,578	6,757,561	7,990,782	6,999,159	637.0	\$90,353,654	\$8,943,439	14.42	1.04	761.91	\$186.17	\$13.37	\$12.91	9.90%
Everett Transit	Urban	103,309	111,291	1,195,418	1,372,467	1,606,899	102.0	\$15,385,230	\$1,679,854	15.55	1.34	1,012.83	\$148.92	\$12.87	\$9.57	10.92%
Grays Harbor Transportation Authority	Rural	54,892	54,892	1,215,774	1,238,741	792,809	59.0	\$6,909,557	\$352,544	14.44	0.65	930.37	\$125.88	\$5.68	\$8.72	5.10%
Intercity Transit	Small urban	211,510	218,301	2,710,944	2,836,170	3,819,398	254.1	\$28,069,964	\$2,307,871	18.06	1.41	832.26	\$132.71	\$10.35	\$7.35	8.22%
Island Transit	Rural	28,520	38,586	818,829	878,676	374,498	51.0	\$4,167,905	\$0	13.13	0.46	559.22	\$146.14	\$5.09	\$11.13	0.00%
Jefferson Transit Authority	Rural	17,176	17,520	454,661	488,935	243,643	16.5	\$3,221,970	\$139,728	14.19	0.54	1,043.50	\$187.59	\$7.09	\$13.22	4.34%
King County Metro	Urban	3,193,898	3,734,930	35,407,340	45,147,292	103,527,532	3,273.0	\$611,443,581	\$141,830,486	32.41	2.92	975.83	\$191.44	\$17.27	\$5.91	23.20%
Kitsap Transit	Small urban	152,066	178,652	2,488,333	3,000,964	2,349,407	301.7	\$25,370,856	\$3,946,357	15.45	0.94	504.10	\$166.84	\$10.20	\$10.80	15.55%
Link Transit	Small urban	80,606	85,351	1,600,526	1,861,963	920,197	88.8	\$10,936,968	\$548,269	11.42	0.57	907.73	\$135.68	\$6.83	\$11.89	5.01%
Pacific Transit	Rural	11,489	13,310	325,706	336,960	98,903	6.4	\$1,261,913	\$28,312	8.61	0.30	1,795.16	\$109.84	\$3.87	\$12.76	2.24%
Pierce Transit	Urban	444,082	491,882	5,019,818	5,847,190	8,370,000	505.0	\$70,828,666	\$8,548,604	18.85	1.67	879.37	\$159.49	\$14.11	\$8.46	12.07%
Pullman Transit	Rural	28,774	30,660	411,817	421,575	1,370,112	28.9	\$3,980,276	\$2,485,122	47.62	3.33	997.37	\$138.33	\$9.67	\$2.91	62.44%
RiverCities Transit	Small urban	23,602	24,314	299,469	308,386	334,731	21.1	\$3,089,033	\$147,752	14.18	1.12	1,118.05	\$130.88	\$10.32	\$9.23	4.78%
Skagit Transit	Small urban	61,821	64,082	889,278	952,794	560,363	69.7	\$7,620,536	\$368,183	9.06	0.63	887.09	\$123.27	\$8.57	\$13.60	4.83%
Spokane Transit Authority	Urban	444,299	469,578	6,118,526	6,677,437	9,971,798	441.9	\$55,184,075	\$9,901,089	22.44	1.63	1,005.38	\$124.20	\$9.02	\$5.53	17.94%
TranGo	Rural	15,149	18,156	404,319	406,457	60,377	9.6	\$1,837,009	\$65,350	3.99	0.15	1,586.28	\$121.26	\$4.54	\$30.43	3.56%
Union Gap Transit	Small urban	14,512	15,237	160,215	180,017	23,452	7.0	\$723,943	\$0	1.62	0.15	2,073.14	\$49.89	\$4.52	\$30.87	0.00%
Valley Transit	Small urban	25,292	26,304	307,868	327,928	575,597	25.8	\$3,366,692	\$137,671	22.76	1.87	980.31	\$133.11	\$10.94	\$5.85	4.09%
Whatcom Transportation Authority	Small urban	152,623	161,006	2,123,146	2,294,358	4,451,508	182.6	\$21,237,451	\$2,473,937	29.17	2.10	835.65	\$139.15	\$10.00	\$4.77	11.65%
Yakima Transit	Small urban	46,772	48,182	649,163	675,856	922,814	54.0	\$6,792,403	\$556,432	19.73	1.42	866.15	\$145.22	\$10.46	\$7.36	8.19%
Urban	Totals/averages	5,127,941	5,830,977	61,285,517	74,751,469	138,561,757	5,451.0	\$906,262,131	\$178,172,876	27.02	2.26	940.73	\$176.73	\$14.79	\$6.54	19.66%
Small urban		784,632	838,034	11,494,422	12,719,707	14,029,503	1,014.8	\$108,413,110	\$10,507,876	17.88	1.22	773.16	\$138.17	\$9.43	\$7.73	9.69%
Rural		223,744	243,983	4,920,071	5,104,919	3,735,050	257.3	\$29,237,710	\$3,748,402	16.69	0.76	869.72	\$130.67	\$5.94	\$7.83	12.82%
Statewide fixed route	Totals/averages	6,136,317	6,912,994	77,700,010	92,576,095	156,326,310	6,723.1	\$1,043,912,951	\$192,429,154	25.48	2.01	912.72	\$170.12	\$13.44	\$6.68	18.43%

Commuter bus	System category	Revenue vehicle hours	Total vehicle hours	Revenue vehicle miles	Total vehicle miles	Passenger trips	Employees-FTEs	Operating expenses	Farebox revenues	Passenger trips/revenue hour	Passenger trips/revenue mile	Revenue hours/employee	Operating expenses/revenue vehicle hour	Operating expenses/revenue vehicle mile	Operating expenses/passenger trip	Farebox recovery ratio
Community Transit	Urban	99,497	183,561	1,986,719	4,211,293	3,079,701	207.0	\$27,513,164	\$10,670,386	30.95	1.55	480.66	\$276.52	\$13.85	\$8.93	38.78%
Garfield County Transportation Authority	Rural	1,073	1,118	33,110	34,135	2,268	1.0	\$113,011	\$5,122	2.11	0.07	1,073.00	\$105.32	\$3.41	\$49.83	4.53%
Grant Transit Authority	Rural	2,124	2,321	45,312	48,031	10,614	3.0	\$44,000	\$10,614	5.00	0.23	708.00	\$20.72	\$0.97	\$4.15	24.12%
Intercity Transit	Small urban	20,311	21,791	521,253	541,671	210,487	24.0	\$2,896,277	\$196,279	10.36	0.40	847.00	\$142.60	\$5.56	\$13.76	6.78%
Mason County Transportation Authority	Rural	3,606	3,880	89,697	96,795	25,120	4.9	\$657,260	\$20,936	6.97	0.28	731.44	\$182.27	\$7.33	\$26.16	3.19%
Skagit Transit	Small urban	15,202	16,119	465,625	492,813	146,079	14.7	\$1,904,691	\$82,137	9.61	0.31	1,033.45	\$125.29	\$4.09	\$13.04	4.31%
Sound Transit	Urban	653,012	819,599	11,982,301	16,479,993	17,494,527	786.0	\$142,677,858	\$36,440,402	26.79	1.46	830.80	\$218.49	\$11.91	\$8.16	25.54%
Yakima Transit	Small urban	4,779	5,048	147,959	150,758	26,746	7.0	\$516,375	\$249,416	5.60	0.18	682.71	\$108.05	\$3.49	\$19.31	48.30%
Urban	Totals/averages	752,509	1,003,160	13,969,020	20,691,286	20,574,228	993.0	\$170,191,022	\$47,110,788	27.34	1.47	757.81	\$226.16	\$12.18	\$8.27	27.68%
Small urban		40,292	42,958	1,134,837	1,185,242	383,312	45.7	\$5,317,343	\$527,832	9.51	0.34	881.86	\$131.97	\$4.69	\$13.87	9.93%
Rural		6,803	7,319	168,119	178,961	38,002	8.9	\$814,271	\$36,672	5.59	0.23	761.81	\$119.69	\$4.84	\$21.43	4.50%
Statewide commuter bus	Totals/averages	799,604	1,053,437	15,271,976	22,055,489	20,995,542	1,047.6	\$176,322,636	\$47,675,292	26.26	1.37	763.26	\$220.51	\$11.55	\$8.40	27.04%

Trolley bus	System category	Revenue vehicle hours	Total vehicle hours	Revenue vehicle miles	Total vehicle miles	Passenger trips	Employees-FTEs	Operating expenses	Farebox revenues	Passenger trips/revenue hour	Passenger trips/revenue mile	Revenue hours/employee	Operating expenses/revenue vehicle hour	Operating expenses/revenue vehicle mile	Operating expenses/passenger trip	Farebox recovery ratio
King County Metro	Urban	421,313	441,433	2,607,942	2,777,247	17,373,451	395.0	\$69,385,257	\$23,528,005	41.24	6.66	1,066.62	\$164.69	\$26.61	\$3.99	33.91%
Statewide trolley bus	Totals/averages	421,313	441,433	2,607,942	2,777,247	17,373,451	395.0	\$69,385,257	\$23,528,005	41.24	6.66	1,066.62	\$164.69	\$26.61	\$3.99	33.91%

Route deviated	System category	Revenue vehicle hours	Total vehicle hours	Revenue vehicle miles	Total vehicle miles	Passenger trips	Employees-FTEs	Operating expenses	Farebox revenues	Passenger trips/revenue hour	Passenger trips/revenue mile	Revenue hours/employee	Operating expenses/revenue vehicle hour	Operating expenses/revenue vehicle mile	Operating expenses/passenger trip	Farebox recovery ratio
Grant Transit Authority	Rural	32,356	36,681	718,935	799,013	175,420	36.0	\$3,984,163	\$110,175	5.42	0.24	898.78	\$123.14	\$5.54	\$22.71	2.77%
Island Transit	Rural	21,691	28,312	578,081	615,885	178,598	37.0	\$3,603,996	\$0	8.23	0.31	586.24	\$166.15	\$6.23	\$20.18	0.00%
Jefferson Transit Authority	Rural	4,652	4,745	143,435	145,743	15,446	2.9	\$419,941	\$4,937	3.32	0.11	1,615.28	\$90.27	\$2.93	\$27.19	1.18%
King County Metro	Urban	81,746	88,985	1,058,834	1,239,819	834,720	6.3	\$9,755,214	\$1,050,808	10.21	0.79	12,975.56	\$119.34	\$9.21	\$11.69	10.77%
Link Transit	Small urban	10,973	12,012	284,553	307,183	58,969	12.1	\$1,491,405	\$34,996	5.37	0.21	906.86	\$135.92	\$5.24	\$25.29	2.35%
Mason County Transportation Authority	Rural	33,819	34,136	613,732	618,554	371,205	34.0	\$4,497,159	\$263,389	10.98	0.60	994.38	\$132.98	\$7.33	\$12.12	5.86%
Twin Transit	Rural	21,237	21,237	304,644	324,896	213,558	19.9	\$2,237,663	\$128,789	10.06	0.70	1,067.19	\$105.37	\$7.35	\$10.48	5.76%
Valley Transit	Small urban	2,973	3,418	32,208	34,282	34,889	3.0	\$409,526	\$8,345	11.74	1.08	991.00	\$137.75	\$12.72	\$11.74	2.04%
Urban	Totals/averages	81,746	88,985	1,058,834	1,239,819	834,720	6.3	\$9,755,214	\$1,050,808	10.21	0.79	12,975.56	\$119.34	\$9.21	\$11.69	10.77%
Small urban		13,946	15,430	316,761	341,465	93,858	15.1	\$1,900,931	\$43,341	6.73	0.30	923.58	\$136.31	\$6.00	\$20.25	2.28%
Rural		113,755	125,111	2,358,827	2,504,091	954,227	129.8	\$14,742,922	\$507,290	8.39	0.40	876.45	\$129.60	\$6.25	\$15.45	3.44%
Statewide route deviated	Totals/averages	209,447	229,526	3,734,422	4,085,375	1,882,805	151.2	\$26,399,067	\$1,601,439	8.99	0.50	1,385.32	\$126.04	\$7.07	\$14.02	6.07%

Demand response	System category	Revenue vehicle hours	Total vehicle hours	Revenue vehicle miles	Total vehicle miles	Passenger trips	Employees-FTEs	Operating expenses	Farebox revenues	Passenger trips/revenue hour	Passenger trips/revenue mile	Revenue hours/employee	Operating expenses/revenue vehicle hour	Operating expenses/revenue vehicle mile	Operating expenses/passenger trip	Farebox recovery ratio
Asotin County Transit	Small urban	3,881	4,891	40,102	42,702	8,172	2.0	\$236,748	\$7,241	2.11	0.20	1,940.50	\$61.00	\$5.90	\$28.97	3.06%
Ben Franklin Transit	Urban	141,221	151,869	2,220,233	2,521,496	377,314	109.1	\$15,889,208	\$363,865	2.67	0.17	1,294.42	\$112.51	\$7.16	\$42.11	2.29%
C-TRAN	Urban	96,863	105,791	1,655,133	1,821,491	264,391	122.0	\$14,161,530	\$496,918	2.73	0.16	793.96	\$146.20	\$8.56	\$53.56	3.51%
Central Transit	Rural	469	518	2,418	2,696	853	7.0	\$23,878	\$0	1.82	0.35	67.00	\$50.91	\$9.88	\$27.99	0.00%
City of Selah Transportation Service	Small urban	5,224	5,870	51,249	57,583	3,396	1.0	\$72,140	\$0	0.65	0.07	5,224.00	\$13.81	\$1.41	\$21.24	0.00%
Clallam Transit System	Rural	30,243	31,840	334,397	409,568	59,715	27.0	\$2,603,675	\$39,898	1.97	0.18	1,120.11	\$86.09	\$7.79	\$43.60	1.53%
Columbia County Public Transportation	Rural	9,405	10,183	229,864	233,538	43,514	15.0	\$1,353,919	\$62,358	4.63	0.19	627.00	\$143.96	\$5.89	\$31.11	4.61%
Community Transit	Urban	84,937	91,679	1,580,703	1,746,357	190,637	90.0	\$8,974,275	\$431,663	2.24	0.12	943.74	\$105.66	\$5.68	\$47.08	4.81%
Everett Transit	Urban	48,955	53,086	561,821	626,387	125,102	55.0	\$7,003,707	\$183,038	2.56	0.22	890.09	\$143.06	\$12.47	\$55.98	2.61%
Garfield County Transportation Authority	Rural	2,390	2,414	27,523	27,801	7,466	2.8	\$169,517	\$2,563	3.12	0.27	869.09	\$70.93	\$6.16	\$22.71	1.51%
Grant Transit Authority	Rural	11,583	18,782	234,874	343,928	25,775	15.4	\$1,217,106	\$15,740	2.23	0.11	752.14	\$105.08	\$5.18	\$47.22	1.29%
Grays Harbor Transportation Authority	Rural	27,569	27,569	365,810	365,810	73,365	23.0	\$2,687,050	\$137,100	2.66	0.20	1,198.65	\$97.47	\$7.35	\$36.63	5.10%
Intercity Transit	Small urban	90,833	97,574	1,070,663	1,158,598	215,834	108.6	\$11,129,617	\$160,775	2.38	0.20	836.17	\$122.53	\$10.40	\$51.57	1.44%
Island Transit	Rural	24,596	29,427	367,953	454,900	62,642	39.0	\$2,695,554	\$0	2.55	0.17	630.67	\$109.59	\$7.33	\$43.03	0.00%
Jefferson Transit Authority	Rural	6,074	6,681	55,430	66,963	12,881	2.0	\$864,062	\$11,008	2.12	0.23	3,037.00	\$142.26	\$15.59	\$67.08	1.27%
King County Metro	Urban	769,390	877,439	10,564,017	12,163,568	1,065,706	651.0	\$78,139,425	\$1,139,111	1.39	0.10	1,181.86	\$101.56	\$7.40	\$73.32	1.46%
Kitsap Transit	Small urban	93,925	103,920	1,386,328	1,551,917	308,353	105.2	\$13,310,584	\$254,213	3.28	0.22	892.91	\$141.72	\$9.60	\$43.17	1.91%
Link Transit	Small urban	21,615	23,493	266,566	307,702	56,841	22.0	\$2,603,540	\$56,947	2.63	0.21	984.74	\$120.45	\$9.77	\$45.80	2.19%
Mason County Transportation Authority	Rural	17,193	25,861	293,943	364,950	43,792	15.5	\$2,153,885	\$0	2.55	0.15	1,109.23	\$125.28	\$7.33	\$49.18	0.00%
Pacific Transit	Rural	6,059	8,062	87,526	99,081	12,826	3.9	\$568,703	\$17,371	2.12	0.15	1,553.59	\$93.86	\$6.50	\$44.34	3.05%
Pierce Transit	Urban	144,543	162,733	2,013,555	2,312,348	290,845	42.0	\$15,453,604	\$397,603	2.01	0.14	3,441.50	\$106.91	\$7.67	\$53.13	2.57%
Pullman Transit	Rural	7,884	7,884	77,028	79,398	24,692	7.8	\$995,069	\$11,806	3.13	0.32	1,012.07	\$126.21	\$12.92	\$40.30	1.19%
RiverCities Transit	Small urban	25,368	27,820	212,017	234,923	55,867	18.4	\$1,745,641	\$35,305	2.20	0.26	1,381.70	\$68.81	\$8.23	\$31.25	2.02%
Skagit Transit	Small urban	37,553	41,632	445,994	525,410	75,496	40.5	\$4,399,591	\$9,419	2.01	0.17	928.15	\$117.16	\$9.86	\$58.28	0.21%
Spokane Transit Authority	Urban	159,883	173,923	2,393,647	2,663,305	441,097	144.4	\$14,561,672	\$790,908	2.76	0.18	1,106.99	\$91.08	\$6.08	\$33.01	5.43%
TranGo	Rural	3,922	4,607	42,137	48,500	9,111	2.8	\$223,888	\$8,781	2.32	0.22	1,400.71	\$57.09	\$5.31	\$24.57	3.92%
Twin Transit	Rural	3,262	3,942	27,950	27,950	5,589	1.4	\$651,508	\$8,413	1.71	0.20	2,330.00	\$199.73	\$23.31	\$116.57	1.29%
Union Gap Transit	Small urban	7,344	8,346	63,520	71,371	8,518	4.0	\$189,774	\$0	1.16	0.13	1,836.00	\$25.84	\$2.99	\$22.28	0.00%
Valley Transit	Small urban	14,004	14,705	150,504	160,280	47,757	14.3	\$1,605,555	\$11,422	3.41	0.32	979.30	\$114.65	\$10.67	\$33.62	0.71%
Whatcom Transportation Authority	Small urban	76,726	85,133	986,844	1,104,992	218,996	94.1	\$10,481,809	\$100,485	2.85	0.22	815.80	\$136.61	\$10.62	\$47.86	0.96%
Yakima Transit	Small urban	27,759	29,220	296,916	313,542	65,844	35.0	\$1,071,548	\$95,450	2.37	0.22	793.11	\$38.60	\$3.61	\$16.27	8.91%
Urban	Totals/averages	1,445,792	1,616,520	20,989,109	23,854,952	2,755,092	1,213.5	\$154,183,421	\$3,803,106	1.91	0.13	1,191.39	\$106.64	\$7.35	\$55.96	2.47%
Small urban		404,232	442,604	4,970,703	5,529,020	1,065,074	444.9	\$46,846,547	\$731,257	2.63	0.21	908.51	\$115.89	\$9.42	\$43.98	1.56%
Rural		150,649	177,770	2,146,853	2,525,083	382,221	162.5	\$16,207,814	\$315,038	2.54	0.18	926.84	\$107.59	\$7.55	\$42.40	1.94%
Statewide demand response	Totals/averages	2,000,673	2,236,894	28,106,665	31,909,055	4,202,387	1,821.0	\$217,237,782	\$4,849,401	2.10	0.15	1,098.66	\$108.58	\$7.73	\$51.69	2.23%

Vanpool	System category	Revenue vehicle hours	Total vehicle hours	Revenue vehicle miles	Total vehicle miles	Passenger trips	Employees-FTEs	Operating expenses	Farebox revenues	Passenger trips/revenue hour	Passenger trips/revenue mile	Revenue hours/employee	Operating expenses/revenue vehicle hour	Operating expenses/revenue vehicle mile	Operating expenses/passenger trip	Farebox recovery ratio
Asotin County Transit	Small urban	3,929	3,929	133,753	135,222	28,462	1.0	\$69,122	\$81,980	7.24	0.21	3,929.00	\$17.59	\$0.52	\$2.43	118.60%
Ben Franklin Transit	Urban	80,007	80,007	3,501,626	3,501,626	652,803	9.1	\$2,601,196	\$1,805,700	8.16	0.19	8,791.98	\$32.51	\$0.74	\$3.98	69.42%
C-TRAN	Urban	8,507	8,507	275,595	275,595	40,874	2.0	\$449,978	\$158,169	4.80	0.15	4,253.50	\$52.90	\$1.63	\$11.01	35.15%
Clallam Transit System	Rural	13,996	13,996	517,846	517,846	70,448	0.7	\$1,075,332	\$257,830	5.03	0.14	19,438.89	\$76.83	\$2.08	\$15.26	23.98%
Columbia County Public Transportation	Rural	1,287	1,301	54,976	55,460	7,105	0.3	\$19,722	\$32,228	5.52	0.13	5,148.00	\$15.32	\$0.36	\$2.78	163.41%
Community Transit	Urban	148,683	148,683	4,712,129	4,712,129	823,759	19.0	\$4,385,753	\$3,113,502	5.54	0.17	7,825.42	\$29.50	\$0.93	\$5.32	70.99%
Grant Transit Authority	Rural	4,371	4,371	259,283	259,283	36,089	0.3	\$96,154	\$136,760	8.26	0.14	17,484.00	\$22.00	\$0.37	\$2.66	142.23%
Grays Harbor Transportation Authority	Rural	12,668	12,668	200,388	200,388	48,117	1.0	\$112,204	\$86,541	3.80	0.24	12,668.00	\$8.86	\$0.56	\$2.33	77.13%
Intercity Transit	Small urban	78,708	78,708	3,102,203	3,102,203	491,090	13.3	\$2,479,483	\$1,389,143	6.24	0.16	5,940.23	\$31.50	\$0.80	\$5.05	56.03%
Island Transit	Rural	30,130	30,130	764,181	766,309	145,645	2.0	\$557,815	\$369,724	4.83	0.19	15,065.00	\$18.51	\$0.73	\$3.83	66.28%
Jefferson Transit Authority	Rural	938	957	39,746	44,776	5,290	0.0	\$26,902	\$22,319	5.64	0.13	0.00	\$28.68	\$0.68	\$5.09	82.96%
King County Metro	Urban	528,947	528,947	14,648,137	14,648,137	3,300,186	40.0	\$10,088,967	\$7,541,891	6.24	0.23	13,223.68	\$19.07	\$0.69	\$3.06	74.75%
Kitsap Transit	Small urban	22,215	22,215	665,919	665,919	153,565	5.0	\$985,721	\$424,041	6.91	0.23	4,487.88	\$44.37	\$1.48	\$6.42	43.02%
Mason County Transportation Authority	Rural	2,845	2,845	112,665	112,665	20,222	0.0	\$49,158	\$55,557	7.11	0.18	142,250.00	\$17.28	\$0.44	\$2.43	113.02%
Pierce Transit	Urban	135,978	135,978	4,529,043	4,529,043	740,207	18.0	\$4,842,558	\$2,874,591	5.44	0.16	7,554.33	\$35.61	\$1.07	\$6.54	59.36%
Skagit Transit	Small urban	29,504	29,504	1,085,851	1,085,851	114,180	3.2	\$744,583	\$475,310	3.87	0.11	9,336.71	\$25.24	\$0.69	\$6.52	63.84%
Spokane Transit Authority	Urban	28,093	28,093	929,850	929,850	155,262	2.3	\$643,499	\$478,372	5.53	0.17	12,430.53	\$22.91	\$0.69	\$4.14	74.34%
TranGo	Rural	2,076	2,075	100,153	100,259	12,321	0.0	\$18,344	\$32,645	5.93	0.12	0.00	\$8.84	\$0.18	\$1.49	177.96%
Valley Transit	Small urban	1,430	1,442	62,694	62,941	6,489	0.1	\$151,806	\$30,991	4.54	0.10	14,300.00	\$106.16	\$2.42	\$23.39	20.41%
Whatcom Transportation Authority	Small urban	4,323	4,323	238,834	238,834	33,361	0.9	\$197,465	\$110,283	7.72	0.14	5,085.88	\$45.68	\$0.83	\$5.92	55.85%
Yakima Transit	Small urban	5,687	5,687	260,851	260,851	41,514	1.0	\$197,556	\$128,259	7.30	0.16	5,687.00	\$34.74	\$0.76	\$4.76	64.92%
Urban		930,215	930,215	28,596,380	28,596,380	5,713,091	90.4	\$23,011,951	\$15,972,225	6.14	0.20	10,294.54	\$24.74	\$0.80	\$4.03	69.41%
Small urban	Totals/averages	145,796	145,808	5,550,105	5,551,821	868,661	24.3	\$4,825,736	\$2,640,007	5.96	0.16	5,997.37	\$33.10	\$0.87	\$5.56	54.71%
Rural		68,311	68,343	2,049,238	2,056,986	345,237	4.2	\$1,955,631	\$993,604	5.05	0.17	16,111.08	\$28.63	\$0.95	\$5.66	50.81%
Statewide vanpool	Totals/averages	1,144,322	1,144,366	36,195,723	36,205,187	6,926,989	118.9	\$29,793,318	\$19,605,836	6.05	0.19	9,623.43	\$26.04	\$0.82	\$4.30	65.81%

Commuter rail	System category	Revenue vehicle hours	Total vehicle hours	Revenue vehicle miles	Total vehicle miles	Passenger trips	Employees-FTEs	Operating expenses	Farebox revenues	Passenger trips/revenue hour	Passenger trips/revenue mile	Revenue hours/employee	Operating expenses/revenue vehicle hour	Operating expenses/revenue vehicle mile	Operating expenses/passenger trip	Farebox recovery ratio
Sound Transit	Urban	75,641	80,348	2,242,727	2,293,248	4,612,415	133.6	\$56,879,437	\$17,190,841	60.98	2.06	566.18	\$751.97	\$25.36	\$12.33	30.22%
Statewide commuter rail	Totals/averages	75,641	80,348	2,242,727	2,293,248	4,612,415	133.6	\$56,879,437	\$17,190,841	60.98	2.06	566.18	\$751.97	\$25.36	\$12.33	30.22%

Light rail	System category	Revenue vehicle hours	Total vehicle hours	Revenue vehicle miles	Total vehicle miles	Passenger trips	Employees-FTEs	Operating expenses	Farebox revenues	Passenger trips/revenue hour	Passenger trips/revenue mile	Revenue hours/employee	Operating expenses/revenue vehicle hour	Operating expenses/revenue vehicle mile	Operating expenses/passenger trip	Farebox recovery ratio
Sound Transit	Urban	265,566	281,930	5,410,211	5,753,250	24,761,684	927.0	\$131,216,111	\$43,260,729	93.24	4.58	286.48	\$494.10	\$24.25	\$5.30	32.97%
Statewide light rail	Totals/averages	265,566	281,930	5,410,211	5,753,250	24,761,684	927.0	\$131,216,111	\$43,260,729	93.24	4.58	286.48	\$494.10	\$24.25	\$5.30	32.97%

Streetcar	System category	Revenue vehicle hours	Total vehicle hours	Revenue vehicle miles	Total vehicle miles	Passenger trips	Employees-FTEs	Operating expenses	Farebox revenues	Passenger trips/revenue hour	Passenger trips/revenue mile	Revenue hours/employee	Operating expenses/revenue vehicle hour	Operating expenses/revenue vehicle mile	Operating expenses/passenger trip	Farebox recovery ratio
King County Metro	Urban	42,762	44,019	205,470	209,216	1,863,409	58.0	\$11,365,286	\$1,633,354	43.58	9.07	737.28	\$265.78	\$55.31	\$6.10	14.37%
Sound Transit	Urban	9,866	9,909	76,003	76,261	936,957	52.9	\$5,583,038	\$0	94.97	12.33	186.50	\$565.89	\$73.46	\$5.96	0.00%
Statewide streetcar	Totals/averages	52,628	53,928	281,473	285,477	2,800,366	110.9	\$16,948,324	\$1,633,354	53.21	9.95	474.55	\$322.04	\$60.21	\$6.05	9.64%

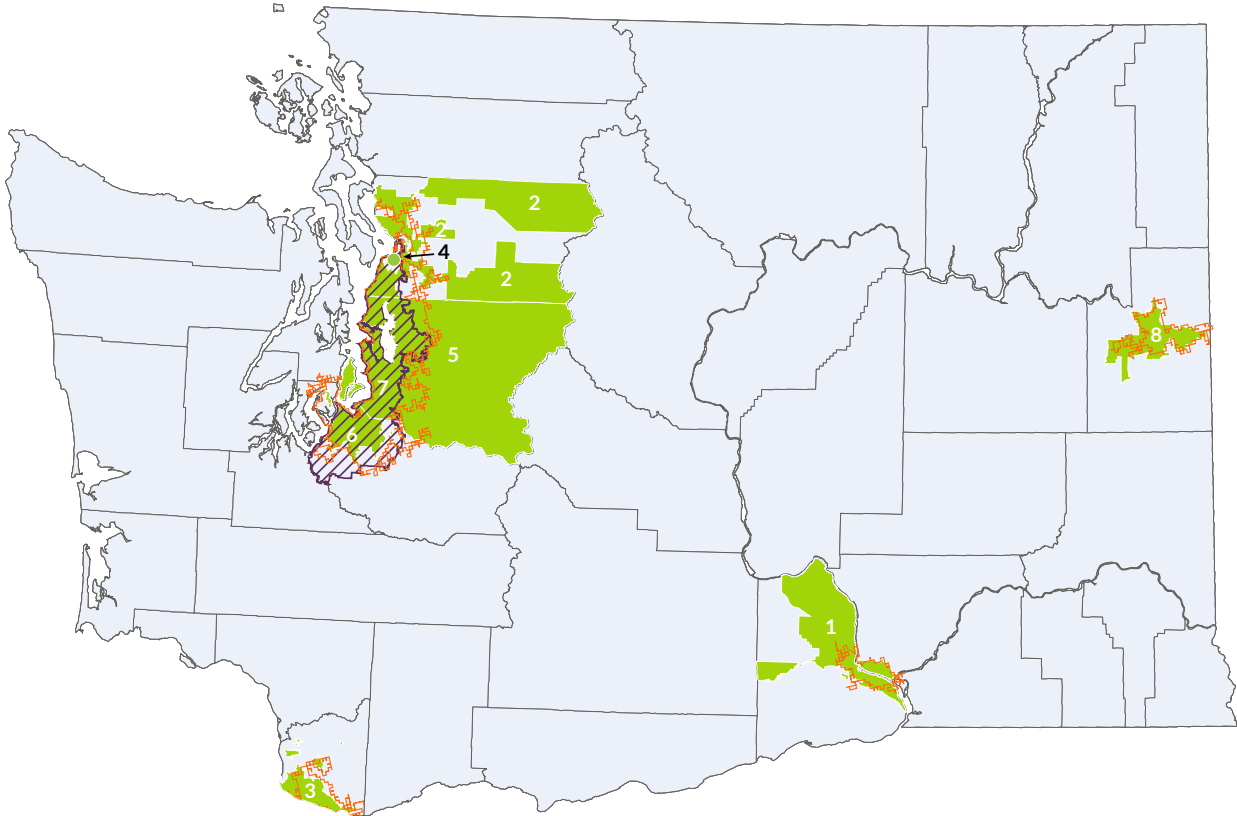
Revenues	Sales or local tax	Fare revenue (all modes except vanpool)	Vanpool revenue	Federal operating revenue	State operating revenue	Other operating revenue	Federal capital revenue	State capital revenue	Total revenue
Asotin County Transit	\$817,377	\$28,645	\$81,980	\$321,812	\$67,776	\$13,890	\$0	\$0	\$1,331,480
Ben Franklin Transit	\$39,311,911	\$1,433,199	\$1,805,700	\$1,900,000	\$3,169,976	\$1,081,071	\$1,406,735	\$137,371	\$50,245,963
C-TRAN	\$60,042,187	\$6,696,988	\$158,169	\$5,720,765	\$1,076,233	\$1,714,448	\$2,420,792	\$195,299	\$78,024,881
Central Transit	\$1,199,186	\$0	\$0	\$41,412	\$425,998	\$109,524	\$0	\$0	\$1,776,120
City of Selah Transportation Service	\$497,943	\$0	\$0	\$0	\$0	\$1,900	\$0	\$0	\$499,843
Clallam Transit System	\$8,758,366	\$717,244	\$257,830	\$626,612	\$514,283	\$436,078	\$7,203	\$175,637	\$11,493,253
Columbia County Public Transportation	\$529,038	\$62,358	\$32,228	\$557,488	\$380,718	\$194,862	\$0	\$0	\$1,756,692
Community Transit	\$153,582,161	\$20,045,488	\$3,113,502	\$3,958,953	\$1,851,024	\$9,724,415	\$33,677,617	\$1,122,282	\$227,075,442
Everett Transit	\$20,802,068	\$1,862,892	\$0	\$1,131,499	\$817,672	\$1,258,912	\$0	\$5,319,202	\$31,192,245
Garfield County Transportation Authority	\$170,819	\$7,685	\$0	\$0	\$247,791	\$12,233	\$0	\$0	\$438,528
Grant Transit Authority	\$4,230,476	\$136,529	\$136,760	\$383,102	\$410,555	\$29,806	\$212,800	\$0	\$5,540,028
Grays Harbor Transportation Authority	\$8,926,697	\$489,644	\$86,541	\$252,000	\$1,208,407	\$264,805	\$2,085,120	\$884,987	\$14,198,201
Intercity Transit	\$62,253,935	\$2,664,925	\$1,389,143	\$581,548	\$3,539,237	\$2,216,832	\$7,352,134	\$4,939,340	\$84,937,094
Island Transit	\$11,994,570	\$0	\$369,724	\$546,190	\$3,203,404	\$391,721	\$822,084	\$1,033,043	\$18,360,736
Jefferson Transit Authority	\$5,221,927	\$155,673	\$22,319	\$1,058,081	\$464,662	\$178,257	\$0	\$0	\$7,100,919
King County Metro	\$714,096,479	\$169,181,764	\$7,541,891	\$206,824	\$31,610,364	\$95,690,864	\$40,853,263	\$6,124,914	\$1,065,306,363
Kitsap Transit	\$43,816,225	\$4,200,570	\$424,041	\$0	\$2,255,899	\$1,250,863	\$7,417,503	\$11,362,587	\$70,727,688
Link Transit	\$13,994,542	\$640,212	\$0	\$2,978,029	\$693,361	\$279,055	\$376,747	\$696,119	\$19,658,065
Mason County Transportation Authority	\$5,478,270	\$284,325	\$55,557	\$1,009,909	\$2,584,987	\$452,107	\$160,388	\$1,537,009	\$11,562,552
Pacific Transit	\$1,085,884	\$45,683	\$0	\$604,847	\$629,614	\$69,111	\$690,526	\$0	\$3,125,665
Pierce Transit	\$89,741,100	\$8,946,207	\$2,874,591	\$1,479,178	\$2,947,926	\$8,480,000	\$10,176,485	\$2,518,313	\$127,163,800
Pullman Transit	\$1,204,190	\$2,496,928	\$0	\$1,036,350	\$414,497	\$2,588,185	\$0	\$530,000	\$8,270,150
RiverCities Transit	\$4,189,687	\$183,057	\$0	\$2,003,010	\$324,082	\$97,426	\$1,963,823	\$0	\$8,761,085
Skagit Transit	\$13,092,314	\$459,739	\$475,310	\$1,886,158	\$327,812	\$363,692	\$670,984	\$36,641	\$17,312,650
Spokane Transit Authority	\$86,666,638	\$10,691,997	\$478,372	\$8,112,145	\$4,431,123	\$2,380,866	\$2,424,389	\$8,474,635	\$123,660,165
TranGo	\$2,814,922	\$74,131	\$32,645	\$0	\$529,186	\$120,755	\$0	\$0	\$3,571,639
Twin Transit	\$2,126,523	\$137,202	\$0	\$755,263	\$207,863	(\$44,369)	\$334,823	\$80,000	\$3,597,305
Union Gap Transit	\$1,177,765	\$0	\$0	\$0	\$25,296	\$72,703	\$0	\$1,911	\$1,277,675
Valley Transit	\$6,022,651	\$157,438	\$30,991	\$0	\$865,804	\$186,301	\$1,435,343	\$0	\$8,698,528
Whatcom Transportation Authority	\$29,611,528	\$2,574,422	\$110,283	\$28,881	\$1,025,994	\$1,008,477	\$4,279,364	\$0	\$38,638,949
Yakima Transit	\$6,847,007	\$901,298	\$128,259	\$2,410,398	\$149,474	\$15,629	\$0	\$0	\$10,452,065
Sub-totals	\$1,400,304,386	\$235,276,243	\$19,605,836	\$39,590,454	\$66,401,018	\$130,640,419	\$118,768,123	\$45,169,290	\$2,055,755,769
Sound Transit	\$1,915,562,638	\$96,891,972	\$0	\$59,405,702	\$0	\$60,612,530	\$222,631,812	\$40,163,376	\$2,395,268,030
Statewide revenue totals	\$3,315,867,024	\$332,168,215	\$19,605,836	\$98,996,156	\$66,401,018	\$191,252,949	\$341,399,935	\$85,332,666	\$4,451,023,799

Expenses	Fixed route	Route deviated	Demand response	Vanpool	All rail modes	Debt service	Other	Capital expenses	Total annual expenses	Depreciation
Asotin County Transit	\$1,000,264	\$0	\$236,748	\$69,122	\$0	\$0	\$0	\$292,659	\$1,598,793	\$0
Ben Franklin Transit	\$19,668,712	\$0	\$15,889,208	\$2,601,196	\$0	\$0	\$150,336	\$3,173,745	\$41,483,197	\$0
C-TRAN	\$43,398,213	\$0	\$14,161,530	\$449,978	\$0	\$0	\$0	\$10,171,612	\$68,181,333	\$9,790,528
Central Transit	\$1,036,424	\$0	\$23,878	\$0	\$0	\$0	\$0	\$0	\$1,060,302	\$0
City of Selah Transportation Service	\$205,000	\$0	\$72,140	\$0	\$0	\$0	\$0	\$0	\$277,140	\$0
Clallam Transit System	\$6,822,656	\$0	\$2,603,675	\$1,075,332	\$0	\$0	\$0	\$232,940	\$10,734,603	\$1,028,156
Columbia County Public Transportation	\$0	\$0	\$1,353,919	\$19,722	\$0	\$0	\$89,898	\$0	\$1,463,539	\$0
Community Transit	\$117,866,818	\$0	\$8,974,275	\$4,385,753	\$0	\$597,128	\$3,437,094	\$149,400,836	\$284,661,904	\$24,340,660
Everett Transit	\$15,385,230	\$0	\$7,003,707	\$0	\$0	\$0	\$1,770,506	\$6,225,450	\$30,384,893	\$3,180,440
Garfield County Transportation Authority	\$113,011	\$0	\$169,517	\$0	\$0	\$0	\$0	\$0	\$282,528	\$0
Grant Transit Authority	\$44,000	\$3,984,163	\$1,217,106	\$96,154	\$0	\$0	\$0	\$267,318	\$5,608,741	\$0
Grays Harbor Transportation Authority	\$6,909,557	\$0	\$2,687,050	\$112,204	\$0	\$0	\$154,452	\$4,474,462	\$14,337,725	\$1,028,284
Intercity Transit	\$30,966,241	\$0	\$11,129,617	\$2,479,483	\$0	\$0	\$191,434	\$22,161,924	\$66,928,699	\$4,206,702
Island Transit	\$4,167,905	\$3,603,996	\$2,695,554	\$557,815	\$0	\$0	\$0	\$2,672,135	\$13,697,405	\$2,132,989
Jefferson Transit Authority	\$3,221,970	\$419,941	\$864,062	\$26,902	\$0	\$0	\$0	\$717,439	\$5,250,314	\$799,866
King County Metro	\$680,828,838	\$9,755,214	\$78,139,425	\$10,088,967	\$11,365,286	\$2,670,910	\$0	\$186,942,005	\$979,790,645	\$162,900,000
Kitsap Transit	\$25,370,856	\$0	\$13,310,584	\$985,721	\$0	\$141,606	\$0	\$18,780,090	\$58,588,857	\$6,680,762
Link Transit	\$10,936,968	\$1,491,405	\$2,603,540	\$0	\$0	\$0	\$0	\$8,831,630	\$23,863,543	\$2,624,211
Mason County Transportation Authority	\$657,260	\$4,497,159	\$2,153,885	\$49,158	\$0	\$0	\$0	\$1,810,671	\$9,168,133	\$1,177,470
Pacific Transit	\$1,261,913	\$0	\$568,703	\$0	\$0	\$0	\$0	\$690,526	\$2,521,142	\$313,213
Pierce Transit	\$70,828,666	\$0	\$15,453,604	\$4,842,558	\$0	\$0	\$0	\$29,738,688	\$120,863,516	\$19,080,300
Pullman Transit	\$3,980,276	\$0	\$995,069	\$0	\$0	\$0	\$0	\$530,000	\$5,505,345	\$0
RiverCities Transit	\$3,089,033	\$0	\$1,745,641	\$0	\$0	\$0	\$1,963,823	\$2,278,851	\$9,077,348	\$0
Skagit Transit	\$9,525,227	\$0	\$4,399,591	\$744,583	\$0	\$0	\$0	\$5,432,747	\$20,102,148	\$2,063,927
Spokane Transit Authority	\$55,184,075	\$0	\$14,561,672	\$643,499	\$0	\$0	\$1,197,468	\$25,375,441	\$96,962,155	\$11,002,893
TranGo	\$1,837,009	\$0	\$223,888	\$18,344	\$0	\$0	\$0	\$0	\$2,079,241	\$392,900
Twin Transit	\$0	\$2,237,663	\$651,508	\$0	\$0	\$0	\$404,420	\$1,226,798	\$4,520,389	\$245,185
Union Gap Transit	\$723,943	\$0	\$189,774	\$0	\$0	\$0	\$0	\$1,911	\$915,628	\$0
Valley Transit	\$3,366,692	\$409,526	\$1,605,555	\$151,806	\$0	\$0	\$0	\$1,917,429	\$7,451,008	\$585,991
Whatcom Transportation Authority	\$21,237,451	\$0	\$10,481,809	\$197,465	\$0	\$0	\$50,641	\$4,279,364	\$36,246,730	\$4,680,890
Yakima Transit	\$7,308,778	\$0	\$1,071,548	\$197,556	\$0	\$0	\$0	\$0	\$8,577,882	\$1,095,604
Sub-totals	\$1,146,942,986	\$26,399,067	\$217,237,782	\$29,793,318	\$11,365,286	\$3,409,644	\$9,410,072	\$487,626,671	\$1,932,184,826	\$259,350,971
Sound Transit	\$142,677,858	\$0	\$0	\$0	\$193,678,586	\$85,616,730	\$12,937,656	\$2,270,137,570	\$2,705,048,400	\$172,271,825
Statewide obligation totals	\$1,289,620,844	\$26,399,067	\$217,237,782	\$29,793,318	\$205,043,872	\$89,026,374	\$22,347,728	\$2,757,764,241	\$4,637,233,226	\$431,622,796

Transit agencies serving urban areas

The *Summary* defines transit agencies that serve urbanized areas with populations of more than 200,000 as transit agencies serving urban areas. An urbanized area is a geographic area with a central city plus a loosely settled urban fringe that together have a minimum population of 50,000.

Transit agencies serving urban areas may also serve rural areas (areas outside of the designated urbanized area).



Urban

1. Ben Franklin Transit
2. Community Transit
3. C-Tran
4. Everett Transit
5. King County Metro
6. Pierce Transit
7. Sound Transit
8. Spokane Transit Authority

Below are the transit agencies in Washington state that serve urban areas:

Regional Transit Authority

- [Sound Transit](#)

Urban transit agencies

- [Ben Franklin Transit](#)
- [Community Transit](#)
- [C-TRAN](#)
- [Everett Transit](#)
- [King County Metro](#)
- [Pierce Transit](#)
- [Spokane Transit Authority](#)

Ben Franklin Transit

Gloria Boyce
General Manager
1000 Columbia Park Trail
Richland, WA 99352
www.bft.org



Service area

The entire cities of Kennewick, Pasco, Richland, West Richland, Benton City and Prosser; and certain unincorporated areas of Benton and Franklin Counties.

Congressional district

4

Legislative district

8, 9 and 16

Type of government

PTBA

Governing body

Ten-member board of directors with one Benton County commissioner; two Franklin County commissioners; one council member each from Benton City, Prosser, Kennewick, Pasco, Richland and West Richland, respectively; and one non-voting union representative.

Tax authorized

0.6 percent sales tax. Last updated: July 1, 2002

Transit development plan

[Ben Franklin Transit TDP](#)

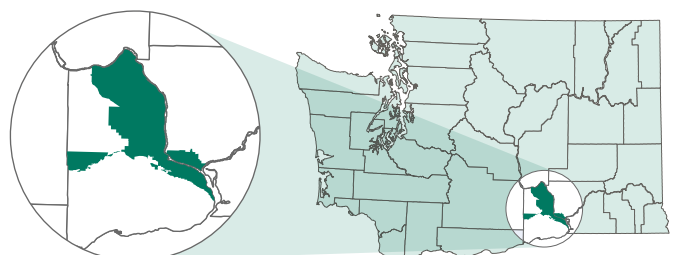
Connections to other systems

Ben Franklin Transit's 616 square mile service area includes Tri-Cities Airport; Pasco Amtrak and Greyhound stations; Grape Line service to Walla Walla; People For People service to Yakima; Columbia Basin Community College in Pasco; Washington State University, Tri-Cities, Battelle and other north Richland business locations; and 11 park and ride lots.

On weekdays and Saturdays, the agency has 16 fixed routes serving Benton City, Kennewick, Pasco, Prosser, Richland and West Richland. There are 8 inter-city routes and 8 local routes. The agency's Tri-City Trolley provides service to Hermiston and Pendleton weekdays and Saturdays.

Fares

- Base fare for fixed route and paratransit - \$1.50
- Premium fare for paratransit - \$3.00
- Seniors over the age of 65 fixed route fare - free
- Youth age six to high school - \$1.00 Five and under fixed route fare - free



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	140,249	163,831	179,227	9.40
Total vehicle hours	146,892	169,275	185,097	9.35
Revenue vehicle miles	2,245,140	2,558,423	2,822,681	10.33
Total vehicle miles	2,406,332	2,681,540	2,960,147	10.39
Passenger trips	2,184,099	2,032,773	2,096,572	3.14
Diesel fuel consumed (gallons)	474,867	519,891	552,832	6.34
Electricity consumed (kWh)	20,057	10,503	8,021	-23.63
Employees - FTEs	126.0	141.3	153.1	8.35
Operating expenses	\$15,423,139	\$17,891,756	\$19,668,712	9.93
Farebox revenues	\$1,483,642	\$1,324,979	\$1,069,334	-19.29
Demand response (direct operated)				
Revenue vehicle hours	113,960	126,854	127,317	0.36
Total vehicle hours	140,002	135,583	136,042	0.34
Revenue vehicle miles	1,798,041	1,963,333	1,997,250	1.73
Total vehicle miles	2,124,566	2,180,169	2,254,065	3.39
Passenger trips	293,095	316,092	299,448	-5.27
Diesel fuel consumed (gallons)	22,690	20,765	0	-100.00
Gasoline fuel consumed (gallons)	310,857	317,242	327,266	3.16
Employees - FTEs	105.8	113.2	109.1	-3.62
Operating expenses	\$13,201,016	\$13,645,163	\$14,399,767	5.53
Farebox revenues	\$317,092	\$314,978	\$319,915	1.57
Demand response (purchased)				
Revenue vehicle hours	12,834	13,365	13,904	4.03
Total vehicle hours	16,973	17,154	15,827	-7.74
Revenue vehicle miles	222,688	224,079	222,983	-0.49
Total vehicle miles	287,190	291,549	267,431	-8.27
Passenger trips	73,612	75,755	77,866	2.79
Diesel fuel consumed (gallons)	83	0	0	0.00
Gasoline fuel consumed (gallons)	34,876	33,354	34,623	3.80
Operating expenses	\$1,365,133	\$1,448,045	\$1,489,441	2.86
Farebox revenues	\$33,505	\$34,336	\$43,950	28.00
Vanpool (direct operated)				
Revenue vehicle hours	70,653	72,292	80,007	10.67
Total vehicle hours	70,653	72,292	80,007	10.67
Revenue vehicle miles	3,420,782	3,470,690	3,501,626	0.89
Total vehicle miles	3,420,782	3,470,690	3,501,626	0.89
Passenger trips	643,216	646,186	652,803	1.02
Gasoline fuel consumed (gallons)	240,987	237,895	233,743	-1.75
Employees - FTEs	8.9	8.7	9.1	4.60
Operating expenses	\$2,574,147	\$2,466,018	\$2,601,196	5.48
Farebox revenues	\$1,877,932	\$1,885,257	\$1,805,700	-4.22
Demand response taxi services (purchased)				
Revenue vehicle hours	23,058	10,653	0	-100.00
Total vehicle hours	23,058	10,653	0	-100.00
Revenue vehicle miles	643,643	305,473	0	-100.00
Total vehicle miles	643,643	305,473	0	-100.00
Passenger trips	107,920	50,149	0	-100.00
Operating expenses	\$2,062,624	\$1,127,211	\$0	-100.00
Farebox revenues	\$129,090	\$61,594	\$0	-100.00

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$1,963,329	\$1,735,887	\$1,433,199	-17.44
Vanpooling revenue	\$1,877,932	\$1,885,257	\$1,805,700	-4.22
Sales tax	\$34,214,086	\$36,600,000	\$39,311,911	7.41
State Special Needs Operating Grants	\$2,000,000	\$1,313,812	\$3,169,976	141.28
Federal Section §5307 Operating	\$0	\$2,801,398	\$1,900,000	-32.18
Other operating sub-total	\$1,281,683	\$969,125	\$1,081,071	11.55
Other-advertising	\$181,379	\$182,615	\$200,847	9.98
Other-interest	\$315,945	\$600,372	\$706,815	17.73
Other-gain (loss) on sale of assets	\$373,217	\$96,097	\$31,360	-67.37
Other-MISC	\$411,142	\$90,041	\$142,049	57.76
Total (excludes capital revenues)	\$41,337,030	\$45,305,479	\$48,701,857	7.50
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$1,205,136	\$6,391,811	\$1,406,697	-77.99
Federal Section §5310 Capital Grants	\$0	\$433,488	\$38	-99.99
CM/AQ and other federal grants	\$200	\$1,620,093	\$0	-100.00
Total federal capital	\$1,205,336	\$8,445,392	\$1,406,735	-83.34
State capital grant revenues				
State Special Needs Grants	\$0	\$1,633,185	\$761	-99.95
State Vanpool Grants	\$1,074,125	\$99,668	\$136,610	37.07
Total state capital	\$1,074,125	\$1,732,853	\$137,371	-92.07
Local capital expenditures				
Local capital funds	\$1,240,078	\$3,566,926	\$1,629,639	-54.31
Total local capital	\$1,240,078	\$3,566,926	\$1,629,639	-54.31
Other expenditures				
Other-expenditures	\$350,025	\$340,034	\$150,336	-55.79
Ending balances, December 31				
Capital reserve funds	\$13,802,598	\$11,791,000	\$11,791,000	0.00
Operating reserve	\$9,675,000	\$11,505,000	\$11,505,000	0.00
Unrestricted cash and investments	\$16,105,818	\$12,658,323	\$18,197,328	43.76
Ending balance total	\$39,583,416	\$35,954,323	\$41,493,328	15.41

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$39,337,030	\$41,190,269	\$43,631,881	5.93
State revenues	\$3,074,125	\$3,046,665	\$3,307,347	8.56
Federal revenues	\$1,205,336	\$11,246,790	\$3,306,735	-70.60
Total revenues	\$43,616,491	\$55,483,724	\$50,245,963	-9.44
Investments				
Operating investments	\$34,626,059	\$36,578,193	\$38,159,116	4.32
Local capital investments	\$1,240,078	\$3,566,926	\$1,629,639	-54.31
State capital investments	\$1,074,125	\$1,732,853	\$137,371	-92.07
Federal capital investments	\$1,205,336	\$8,445,392	\$1,406,735	-83.34
Other investments	\$350,025	\$340,034	\$150,336	-55.79
Total investments	\$38,495,623	\$50,663,398	\$41,483,197	-18.12

Community Transit



Emmett Heath
Chief Executive Officer
7100 Hardeson Road
Everett, WA 98203
www.communitytransit.org

Service area

Suburban and rural Snohomish County

Congressional district

1, 2 and 7

Legislative district

1, 10, 21, 32, 38, 39 and 44

Type of government

PTBA

Governing body

Ten-member board of directors composed of two Snohomish County Council members, seven elected officials appointed by their representative jurisdictions, and a non-voting labor representative from Community Transit's collective bargaining units.

Tax authorized

1.2 percent sales tax. Last updated April 1, 2016

Transit development plan

[Community Transit TDP](#)

Connections to other systems

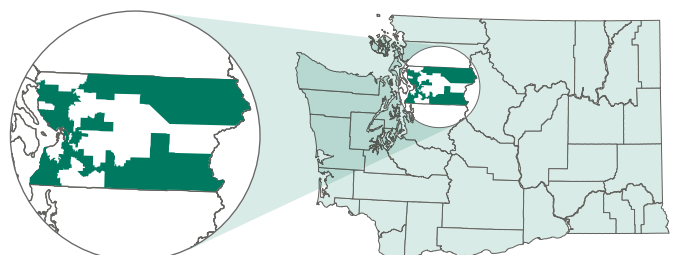
Community Transit connects to Everett Transit, Island Transit, King County Metro, Kitsap Transit, Skagit Transit, Sound Transit, Amtrak, Greyhound and Washington State Ferries. The agency provides connections at transit centers, park and ride facilities, ferry terminals, and regional employment centers in Snohomish and King counties.

The agency's service in Snohomish County includes nearly all cities and major employment centers, many public schools, and two college campuses.

The agency also provides service in King County to Bothell, Shoreline, downtown Seattle and the University District.

Fares

- Local/*Swift* service regular fare – \$2.50
- Local/*Swift* service youth fare – \$1.75
- Local/*Swift* service ORCA LIFT fare – \$1.25
- Commuter service regular fare – \$4.25
- Commuter service youth fare – \$3.00
- Commuter service ORCA LIFT fare – \$2.00
- Paratransit service fare – \$2.50



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	410,763	429,526	485,337	12.99
Total vehicle hours	443,538	468,033	529,578	13.15
Revenue vehicle miles	5,817,556	6,089,771	6,757,561	10.97
Total vehicle miles	6,808,581	7,212,113	7,990,782	10.80
Passenger trips	6,413,837	6,584,139	6,999,159	6.30
Diesel fuel consumed (gallons)	1,431,714	1,570,933	1,751,412	11.49
Employees - FTEs	517.7	573.2	637.0	11.13
Operating expenses	\$71,792,365	\$76,852,619	\$90,353,654	17.57
Farebox revenues	\$8,135,402	\$8,272,384	\$8,943,439	8.11
Demand response (purchased)				
Revenue vehicle hours	81,264	87,521	84,937	-2.95
Total vehicle hours	87,560	94,050	91,679	-2.52
Revenue vehicle miles	1,514,562	1,612,142	1,580,703	-1.95
Total vehicle miles	1,700,145	1,769,888	1,746,357	-1.33
Passenger trips	194,471	200,010	190,637	-4.69
Gasoline fuel consumed (gallons)	229,891	247,100	247,514	0.17
Employees - FTEs	81.1	89.0	90.0	1.12
Operating expenses	\$8,196,965	\$8,833,145	\$8,974,275	1.60
Farebox revenues	\$385,633	\$408,742	\$431,663	5.61
Vanpool (direct operated)				
Revenue vehicle hours	140,624	144,352	148,683	3.00
Total vehicle hours	140,624	144,352	148,683	3.00
Revenue vehicle miles	4,557,911	4,595,894	4,712,129	2.53
Total vehicle miles	4,557,911	4,595,894	4,712,129	2.53
Passenger trips	861,372	869,370	823,759	-5.25
Gasoline fuel consumed (gallons)	253,217	250,093	245,791	-1.72
Employees - FTEs	20.7	21.3	19.0	-10.80
Operating expenses	\$4,386,700	\$4,520,035	\$4,385,753	-2.97
Farebox revenues	\$2,772,180	\$2,995,568	\$3,113,502	3.94
Commuter bus (direct operated)				
Revenue vehicle hours	44,419	46,519	47,182	1.43
Total vehicle hours	81,253	85,264	86,684	1.67
Revenue vehicle miles	835,800	867,711	876,755	1.04
Total vehicle miles	1,809,245	1,879,695	1,886,837	0.38
Passenger trips	1,168,082	1,223,332	1,228,991	0.46
Diesel fuel consumed (gallons)	375,654	409,433	413,555	1.01
Employees - FTEs	95.6	108.3	108.0	-0.28
Operating expenses	\$13,435,685	\$15,052,091	\$15,983,414	6.19
Farebox revenues	\$4,340,068	\$4,403,342	\$4,337,742	-1.49
Commuter bus (purchased)				
Revenue vehicle hours	46,789	50,602	52,315	3.39
Total vehicle hours	88,214	92,342	96,877	4.91
Revenue vehicle miles	968,627	1,062,808	1,109,964	4.44
Total vehicle miles	2,063,065	2,181,987	2,324,456	6.53
Passenger trips	1,721,767	1,770,703	1,850,710	4.52
Diesel fuel consumed (gallons)	506,577	508,215	631,312	24.22
Employees - FTEs	80.6	100.6	99.0	-1.59
Operating expenses	\$9,672,950	\$10,830,741	\$11,529,750	6.45
Farebox revenues	\$6,211,376	\$6,319,317	\$6,332,644	0.21

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$19,072,479	\$19,403,785	\$20,045,488	3.31
Vanpooling revenue	\$2,772,180	\$2,995,568	\$3,113,502	3.94
Sales tax	\$131,303,285	\$141,940,687	\$153,582,161	8.20
State Special Needs Operating Grants	\$689,286	\$812,000	\$886,570	9.18
Other state operating grants	\$125,903	\$125,903	\$964,454	666.03
Federal Section §5307 Operating	\$1,411,553	\$1,836,168	\$1,786,273	-2.72
Federal Section §5307 Preventative	\$628,811	\$803,822	\$0	-100.00
Other federal operating	\$320,683	\$129,950	\$2,172,680	1571.94
Other operating sub-total	\$4,397,099	\$6,590,387	\$9,724,415	47.55
Other-advertising	\$720,837	\$420,834	\$320,000	-23.96
Other-interest	\$1,342,087	\$3,683,078	\$6,152,752	67.05
Other-gain (loss) on sale of assets	\$291,677	\$58,450	\$-949,822	-1725.02
Other-MISC	\$2,042,498	\$2,428,025	\$4,201,485	73.04
Total (excludes capital revenues)	\$160,721,279	\$174,638,270	\$192,275,543	10.10
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$12,587,349	\$0	\$14,287,911	100.00
CM/AQ and other federal grants	\$5,531,154	\$0	\$19,389,706	100.00
Total federal capital	\$18,118,503	\$0	\$33,677,617	100.00
State capital grant revenues				
State Regional Mobility Grants	\$4,416,730	\$8,688,737	\$694,532	-92.01
State Vanpool Grants	\$0	\$1,371,750	\$427,750	-68.82
Total state capital	\$4,416,730	\$10,060,487	\$1,122,282	-88.84
Local capital expenditures				
Local capital funds	\$33,608,758	\$15,518,674	\$114,600,937	638.47
Total local capital	\$33,608,758	\$15,518,674	\$114,600,937	638.47
Other expenditures				
Other-expenditures	\$642,142	\$3,671,773	\$3,437,094	-6.39
Depreciation (not included in total expenditures)	\$20,793,554	\$23,117,914	\$24,340,660	5.29
Debt service				
Debt service - interest	\$102,180	\$187,668	\$173,955	-7.31
Debt service - principal	\$0	\$830,000	\$920,000	10.84
Total debt service	\$102,180	\$1,017,668	\$1,093,955	7.50
Ending balances, December 31				
Capital reserve funds	\$103,485,132	\$123,399,626	\$146,916,553	19.06
Debt service funds	\$884,408	\$606,463	\$597,128	-1.54
General fund	\$65,844,930	\$69,008,839	\$63,731,835	-7.65
Insurance funds	\$5,033,641	\$5,967,839	\$3,217,171	-46.09
Operating reserve	\$0	\$0	\$15,449,970	100.00
Ending balance total	\$175,248,111	\$198,982,767	\$229,912,657	15.54

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$157,545,043	\$170,930,427	\$186,465,566	9.09
State revenues	\$5,231,919	\$10,998,390	\$2,973,306	-72.97
Federal revenues	\$25,533,717	\$28,090,728	\$37,636,570	33.98
Total revenues	\$188,310,679	\$210,019,545	\$227,075,442	8.12
Investments				
Operating investments	\$107,484,665	\$116,088,631	\$131,226,846	13.04
Local capital investments	\$33,608,758	\$15,518,674	\$114,600,937	638.47
State capital investments	\$4,416,730	\$10,060,487	\$1,122,282	-88.84
Federal capital investments	\$23,172,670	\$25,320,788	\$33,677,617	33.00
Other investments	\$744,322	\$4,689,441	\$4,531,049	-3.38
Total investments	\$169,427,145	\$171,678,021	\$285,158,731	66.10

C-TRAN

Shawn Donaghy
Executive Director/CEO
10600 NE 51st Circle
Vancouver, WA 98682
www.c-tran.com



Service area

The city of Vancouver and its urban growth boundary; and the cities of Battle Ground, Camas, La Center, Ridgefield and Washougal; and the town of Yacolt.

Congressional district

3

Legislative district

14, 17, 18 and 49

Type of government

PTBA

Governing body

Ten-member board of directors composed of two Clark County council members; three city of Vancouver council members; one city council member each from Camas, Washougal, and Battleground; one city council member jointly representing Ridgefield, La Center, and Yacolt; and a non-voting member representing labor.

Tax authorized

0.7 percent sales tax. Last updated April 1, 2012

Transit development plan

[C-TRAN TDP](#)

Connections to other systems

C-TRAN provides commuter express service from various points in its Clark County service area directly to downtown Portland, OR, where riders can access MAX light rail, Portland Streetcar and the Portland Aerial Tram.

C-TRAN express service provides access to MAX light rail stations on the I-5 and I-205 corridors.

C-TRAN local routes provide service to Washington State University Vancouver and Clark College. The local routes also provide service to many of the public elementary, middle and high schools within the agency's service area.

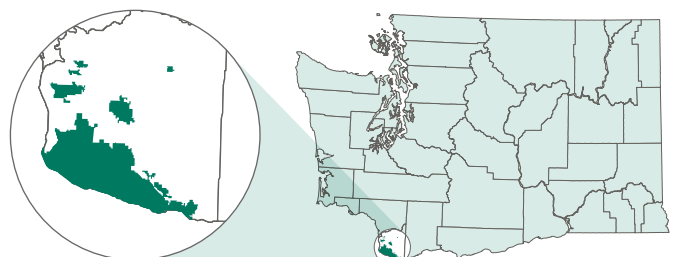
RAN provides connections with Skamania Transit and the Cowlitz Community Action Program at C-TRAN transit centers.

Fares

Cash fare structure per boarding:

- Fixed route (c-zone) – \$1.80 and 90 cents for youth, honored and Medicare card holders
- Fixed route (all-zone) – \$2.50 and \$1.25 for youth, honored and Medicare card holders
- Fixed route (express) – \$3.85
- Paratransit (c-zone) – \$1.80
- Paratransit (all-zone) – \$2.50

Notes: Based on Federal Transit Administration guidance for National Transit Database reporting, C-TRAN folded its 2017 commuter bus data into the fixed route mode.



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	270,432	273,632	277,789	1.52
Total vehicle hours	298,529	302,330	308,621	2.08
Revenue vehicle miles	3,894,863	3,895,673	3,964,173	1.76
Total vehicle miles	4,662,823	4,679,699	4,756,154	1.63
Passenger trips	5,726,870	5,918,875	5,989,797	1.20
Diesel fuel consumed (gallons)	905,450	905,232	912,460	0.80
Gasoline fuel consumed (gallons)	8,418	7,469	8,137	8.94
Employees - FTEs	321.4	330.0	339.0	2.73
Operating expenses	\$38,731,017	\$41,640,256	\$43,398,213	4.22
Farebox revenues	\$6,237,234	\$5,908,808	\$6,200,070	4.93
Demand response (direct operated)				
Revenue vehicle hours	87,175	93,645	96,863	3.44
Total vehicle hours	95,126	102,181	105,791	3.53
Revenue vehicle miles	1,436,474	1,551,236	1,655,133	6.70
Total vehicle miles	1,594,330	1,716,798	1,821,491	6.10
Passenger trips	245,919	257,655	264,391	2.61
Diesel fuel consumed (gallons)	178,753	186,862	174,140	-6.81
Gasoline fuel consumed (gallons)	9,028	8,315	3,754	-54.85
Employees - FTEs	110.0	118.2	122.0	3.21
Operating expenses	\$12,096,417	\$13,575,759	\$14,161,530	4.31
Farebox revenues	\$432,468	\$507,280	\$496,918	-2.04
Vanpool (direct operated)				
Revenue vehicle hours	9,259	7,690	8,507	10.62
Total vehicle hours	9,259	7,690	8,507	10.62
Revenue vehicle miles	313,630	249,138	275,595	10.62
Total vehicle miles	313,630	249,138	275,595	10.62
Passenger trips	54,894	44,222	40,874	-7.57
Gasoline fuel consumed (gallons)	17,451	13,403	14,276	6.51
Employees - FTEs	1.9	1.8	2.0	11.11
Operating expenses	\$479,905	\$458,047	\$449,978	-1.76
Farebox revenues	\$187,394	\$156,856	\$158,169	0.84

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$6,669,702	\$6,416,088	\$6,696,988	4.38
Vanpooling revenue	\$187,394	\$156,856	\$158,169	0.84
Sales tax	\$51,481,508	\$56,330,123	\$60,042,187	6.59
State Regional Mobility Operating Grants	\$248,405	\$0	\$129,779	100.00
State Special Needs Operating Grants	\$803,958	\$1,607,929	\$946,434	-41.14
Other state operating grants	\$0	\$1,106	\$20	-98.19
Federal Section 5307 Preventative	\$5,685,946	\$5,569,899	\$5,323,596	-4.42
Other federal operating	\$305,470	\$270,361	\$397,169	46.90
Other operating sub-total	\$1,005,842	\$1,399,566	\$1,714,448	22.50
Other-advertising	\$426,250	\$0	\$0	0.00
Other-interest	\$565,885	\$1,239,966	\$1,636,378	31.97
Other-gain (loss) on sale of assets	\$-39,775	\$94,412	\$37,470	-60.31
Other-MISC	\$53,482	\$65,188	\$40,600	-37.72
Total (excludes capital revenues)	\$66,388,225	\$71,751,928	\$75,408,790	5.10
Federal capital grant revenues				
Federal Section 5307 Capital Grants	\$1,597,229	\$0	\$0	0.00
CM/AQ and other federal grants	\$497,614	\$6,386,560	\$2,420,792	-62.10
Total federal capital	\$2,094,843	\$6,386,560	\$2,420,792	-62.10
State capital grant revenues				
State Regional Mobility Grants	\$479,315	\$5,593,540	\$195,299	-96.51
State Vanpool Grants	\$0	\$179,499	\$0	-100.00
Total state capital	\$479,315	\$5,773,039	\$195,299	-96.62
Local capital expenditures				
Local capital funds	\$5,558,331	\$13,549,574	\$7,555,521	-44.24
Total local capital	\$5,558,331	\$13,549,574	\$7,555,521	-44.24
Other expenditures				
Depreciation (not included in total expenditures)	\$8,877,163	\$9,719,025	\$9,790,528	0.74
Ending balances, December 31				
Capital reserve funds	\$55,297,259	\$52,584,328	\$62,580,383	19.01
Insurance funds	\$1,033,307	\$1,034,833	\$1,042,525	0.74
Operating reserve	\$0	\$0	\$350,000	100.00
Working capital	\$15,246,000	\$15,246,000	\$17,420,830	14.26
Ending balance total	\$71,576,566	\$68,865,161	\$81,393,738	18.19

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$59,344,446	\$64,302,633	\$68,611,792	6.70
State revenues	\$1,531,678	\$7,382,074	\$1,271,532	-82.78
Federal revenues	\$10,227,874	\$12,475,700	\$8,141,557	-34.74
Total revenues	\$71,103,998	\$84,160,407	\$78,024,881	-7.29
Investments				
Operating investments	\$51,307,339	\$55,674,062	\$58,009,721	4.20
Local capital investments	\$5,558,331	\$13,549,574	\$7,555,521	-44.24
State capital investments	\$479,315	\$5,773,039	\$195,299	-96.62
Federal capital investments	\$4,236,458	\$6,635,440	\$2,420,792	-63.52
Total investments	\$61,581,443	\$81,632,115	\$68,181,333	-16.48

Everett Transit



Tom Hingson
Transportation and Transit Services Director
3201 Smith Avenue
Everett, WA 98201-4515
www.everettwa.org

Service area

The city of Everett

- Demand response \$2.00

Congressional district

1 and 2

Legislative district

21, 38 and 44

Type of government

City

Governing body

City council

Tax authorized

0.6 percent sales tax. Last updated
January 1, 2005.

Transit development plan

[Everett Transit TDP](#)

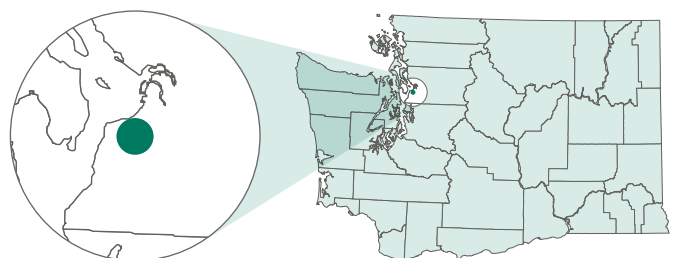
Connections to other systems

Everett Transit provides service between downtown Everett and the Mukilteo ferry terminal. The agency's service includes all public elementary, middle and high schools within the city of Everett; and Everett Community College.

The agency makes connections with Greyhound, Amtrak, Sound Transit, Community Transit, Island Transit and Skagit Transit at Everett Station.

Fares

- Fixed route – \$2.00 full fare
- Youth and ORCA LIFT fare – \$1.50
- Seniors and individuals with disabilities – \$0.50



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	105,656	105,812	103,309	-2.37
Total vehicle hours	114,454	114,440	111,291	-2.75
Revenue vehicle miles	1,265,710	1,270,213	1,195,418	-5.89
Total vehicle miles	1,455,202	1,463,519	1,372,467	-6.22
Passenger trips	1,902,840	1,800,312	1,606,899	-10.74
Diesel fuel consumed (gallons)	316,401	312,206	264,129	-15.40
Electricity consumed (kWh)	0	12,880	384,584	2885.90
Employees - FTEs	103.0	105.0	102.0	-2.86
Operating expenses	\$15,167,684	\$15,402,166	\$15,385,230	-0.11
Farebox revenues	\$1,206,043	\$1,205,648	\$1,679,854	39.33
Demand response (direct operated)				
Revenue vehicle hours	48,920	50,109	48,955	-2.30
Total vehicle hours	52,823	54,308	53,086	-2.25
Revenue vehicle miles	561,171	571,223	561,821	-1.65
Total vehicle miles	623,553	636,269	626,387	-1.55
Passenger trips	122,427	129,011	125,102	-3.03
Diesel fuel consumed (gallons)	17,062	14,646	16,495	12.62
Gasoline fuel consumed (gallons)	103,446	104,631	95,341	-8.88
Employees - FTEs	58.0	58.0	55.0	-5.17
Operating expenses	\$6,670,682	\$7,244,394	\$7,003,707	-3.32
Farebox revenues	\$103,668	\$107,969	\$183,038	69.53

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$1,309,711	\$1,313,617	\$1,862,892	41.81
Sales tax	\$19,552,780	\$20,169,893	\$20,802,068	3.13
State Special Needs Operating Grants	\$550,305	\$619,248	\$758,323	22.46
State Operating Distribution	\$115,526	\$0	\$0	0.00
Other state operating grants	\$100,469	\$48,644	\$59,349	22.01
Federal Section 5307 Preventative	\$1,015,442	\$1,357,359	\$1,063,891	-21.62
Other federal operating	\$165,234	\$163,776	\$67,608	-58.72
Other operating sub-total	\$1,289,076	\$2,811,895	\$1,258,912	-55.23
Other-advertising	\$102,466	\$158,919	\$99,888	-37.15
Other-interest	\$127,727	\$172,723	\$107,072	-38.01
Other-gain (loss) on sale of assets	\$1,728	\$0	\$18,914	100.00
Other-MISC	\$1,057,155	\$2,480,253	\$1,033,038	-58.35
Total (excludes capital revenues)	\$24,098,543	\$26,484,432	\$25,873,043	-2.31
Federal capital grant revenues				
CM/AQ and Other Federal Grants	\$0	\$3,574,830	\$0	-100.00
Total federal capital	\$0	\$3,574,830	\$0	-100.00
State capital grant revenues				
State Regional Mobility Grants	\$0	\$433,290	\$5,319,202	1127.63
Other state capital funds	\$29,137	\$0	\$0	0.00
Total state capital	\$29,137	\$433,290	\$5,319,202	1127.63
Local capital expenditures				
Local capital funds	\$666,943	\$1,727,318	\$906,248	-47.53
Total local capital	\$666,943	\$1,727,318	\$906,248	-47.53
Other expenditures				
Other-expenditures	\$1,752,920	\$1,841,538	\$1,770,506	-3.86
Depreciation (not included in total expenditures)	\$2,940,118	\$2,837,647	\$3,180,440	12.08
Ending balances, December 31				
Capital reserve funds	\$0	\$86,171	\$639,604	642.25
Unrestricted cash and investments	\$6,227,658	\$4,657,752	\$6,126,800	31.54
Ending balance total	\$6,227,658	\$4,743,923	\$6,766,404	42.63

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$22,151,567	\$24,295,405	\$23,923,872	-1.53
State revenues	\$795,437	\$1,101,182	\$6,136,874	457.30
Federal revenues	\$1,180,676	\$5,095,965	\$1,131,499	-77.80
Total revenues	\$24,127,680	\$30,492,552	\$31,192,245	2.29
Investments				
Operating investments	\$21,838,366	\$22,646,560	\$22,388,937	-1.14
Local capital investments	\$666,943	\$1,727,318	\$906,248	-47.53
State capital investments	\$29,137	\$433,290	\$5,319,202	1127.63
Federal capital investments	\$0	\$3,574,830	\$0	-100.00
Other investments	\$1,752,920	\$1,841,538	\$1,770,506	-3.86
Total investments	\$24,287,366	\$30,223,536	\$30,384,893	0.53

King County Metro

Rob Gannon
General Manager
201 Jackson Street
Seattle, WA 98104
<http://metro.kingcounty.gov>



Service area

King County

Congressional district

7, 1, 8 and 9

Legislative district

5, 11, 33, 34, 36, 37, 41, 43, 45, 46, 47 and 48; and parts of 1, 30, 31, 32 and 39.

Type of government

County

Governing body

Nine-member county council composed of an elected official from each representative district in King County.

Tax authorized

0.9 percent sales tax. Last updated April 1, 2007.

Transit development plan

[King County Metro TDP](#)

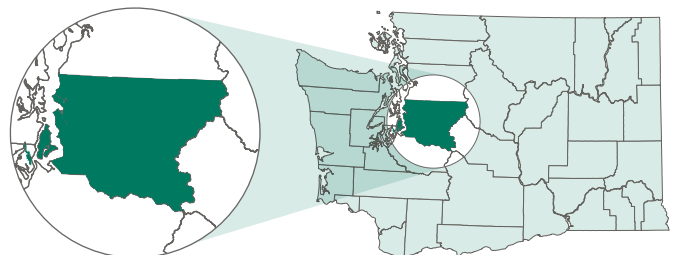
Connections to other systems

King County Metro provides service to nearly every major school, business and place of interest throughout King County.

The agency provides connections with Sound Transit, Community Transit, Pierce Transit, Amtrak, the City of Seattle Monorail and Washington State Ferries at various transit centers and other locations in the region.

Fares

- Adult – \$2.75
- Low-income – \$1.50
- Seniors/individuals with disabilities – \$1.00
- Youth – \$1.50
- Paratransit – \$1.75
- Children (under 6) – free



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	2,974,921	3,049,172	3,193,898	4.75
Total vehicle hours	3,392,311	3,548,871	3,734,930	5.24
Revenue vehicle miles	32,853,414	33,894,208	35,407,340	4.46
Total vehicle miles	41,850,492	43,602,078	45,147,292	3.54
Passenger trips	101,129,569	103,435,175	103,527,532	0.09
Diesel fuel consumed (gallons)	11,291,210	10,086,511	10,708,619	6.17
Propane fuel consumed (gallons)	354,133	0	0	0.00
Electricity consumed (kWh)	268,318	395,528	542,519	37.16
Employees - FTEs	2,504.6	2,702.4	3,273.0	21.11
Operating expenses	\$517,526,935	\$550,309,446	\$611,443,581	11.11
Farebox revenues	\$139,520,130	\$141,559,189	\$141,830,486	0.19
Demand response (purchased)				
Revenue vehicle hours	635,259	669,349	702,176	4.90
Total vehicle hours	733,952	767,474	810,225	5.57
Revenue vehicle miles	7,802,103	8,335,875	8,511,613	2.11
Total vehicle miles	9,322,733	9,876,720	10,111,164	2.37
Passenger trips	854,155	883,312	887,915	0.52
Diesel fuel consumed (gallons)	394,740	394,254	348,542	-11.59
Gasoline fuel consumed (gallons)	434,053	477,232	597,679	25.24
Propane fuel consumed (gallons)	0	345,697	443,747	28.36
Employees - FTEs	612.8	624.0	651.0	4.33
Operating expenses	\$63,879,758	\$68,155,902	\$75,472,116	10.73
Farebox revenues	\$863,495	\$913,277	\$949,074	3.92
Vanpool (direct operated)				
Revenue vehicle hours	563,263	579,024	528,947	-8.65
Total vehicle hours	563,263	579,024	528,947	-8.65
Revenue vehicle miles	15,199,378	15,043,713	14,648,137	-2.63
Total vehicle miles	15,199,378	15,043,713	14,648,137	-2.63
Passenger trips	3,626,422	3,464,738	3,300,186	-4.75
Gasoline fuel consumed (gallons)	918,055	899,358	881,551	-1.98
Employees - FTEs	28.6	29.6	40.0	35.14
Operating expenses	\$9,713,077	\$10,427,847	\$10,088,967	-3.25
Farebox revenues	\$7,622,086	\$7,224,125	\$7,541,891	4.40
Demand response taxi services (purchased)				
Revenue vehicle hours	39,114	47,986	67,214	40.07
Total vehicle hours	39,114	47,986	67,214	40.07
Revenue vehicle miles	1,411,445	1,675,833	2,052,404	22.47
Total vehicle miles	1,411,445	1,675,833	2,052,404	22.47
Passenger trips	103,861	143,747	177,791	23.68
Operating expenses	\$1,220,980	\$2,484,851	\$2,667,309	7.34
Farebox revenues	\$412,732	\$148,623	\$190,037	27.87
Route deviated (purchased)				
Revenue vehicle hours	72,713	72,933	81,746	12.08
Total vehicle hours	82,250	82,498	88,985	7.86
Revenue vehicle miles	964,917	967,932	1,058,834	9.39
Total vehicle miles	1,203,342	1,207,058	1,239,819	2.71
Passenger trips	883,578	826,450	834,720	1.00
Diesel fuel consumed (gallons)	31,018	36,641	42,340	15.55
Gasoline fuel consumed (gallons)	134,518	117,340	126,250	7.59
Employees - FTEs	5.1	5.4	6.3	16.67
Operating expenses	\$10,443,329	\$10,141,946	\$9,755,214	-3.81
Farebox revenues	\$1,109,846	\$1,038,089	\$1,050,808	1.23
Streetcar (direct operated)				
Revenue vehicle hours	40,280	42,576	42,762	0.44
Total vehicle hours	41,629	43,833	44,019	0.42
Revenue vehicle miles	193,810	207,850	205,470	-1.15
Total vehicle miles	197,192	211,570	209,216	-1.11
Passenger trips	1,417,507	1,685,668	1,863,409	10.54
Electricity consumed (kWh)	917,390	2,449,153	2,241,000	-8.50
Employees - FTEs	54.6	51.1	58.0	13.50
Operating expenses	\$9,738,638	\$10,503,015	\$11,365,286	8.21
Farebox revenues	\$1,368,135	\$1,405,910	\$1,633,354	16.18

Annual operating information	2017	2018	2019	One year change (%)
Trolley bus (direct operated)				
Revenue vehicle hours	463,444	462,179	421,313	-8.84
Total vehicle hours	482,638	487,585	441,433	-9.47
Revenue vehicle miles	3,130,521	3,086,246	2,607,942	-15.50
Total vehicle miles	3,282,487	3,277,438	2,777,247	-15.11
Passenger trips	19,339,147	17,950,742	17,373,451	-3.22
Electricity consumed (kWh)	16,731,727	20,181,683	15,300,827	-24.18
Employees - FTEs	358.6	377.8	395.0	4.55
Operating expenses	\$70,853,737	\$71,487,600	\$69,385,257	-2.94
Farebox revenues	\$22,808,461	\$23,655,207	\$23,528,005	-0.54

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$166,082,799	\$168,720,295	\$169,181,764	0.27
Vanpooling revenue	\$7,622,086	\$7,224,125	\$7,541,891	4.40
Sales tax	\$591,088,207	\$652,299,024	\$684,963,001	5.01
Other local taxes	\$24,907,083	\$26,798,203	\$29,133,478	8.71
State Regional Mobility Operating Grants	\$4,014,370	\$7,718,496	\$4,909,012	-36.40
State Special Needs Operating Grants	\$0	\$9,633,776	\$12,030,088	24.87
Other state operating grants	\$5,481,106	\$14,984,960	\$14,671,264	-2.09
Federal Section §5307 Preventative	\$24,454,557	\$0	\$0	0.00
Other federal operating	\$1,099,847	\$1,860,632	\$206,824	-88.88
Other operating sub-total	\$126,833,811	\$82,735,209	\$95,690,864	15.66
Other-advertising	\$6,350,757	\$5,373,781	\$6,420,953	19.49
Other-interest	\$22,446,955	\$30,817,206	\$32,125,840	4.25
Other-MISC	\$98,036,099	\$46,544,222	\$57,144,071	22.77
Total (excludes capital revenues)	\$951,583,866	\$971,974,720	\$1,018,328,186	4.77
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$12,255,314	\$96,603,596	\$21,995,449	-77.23
CM/AQ and Other Federal Grants	\$31,914,198	\$41,769,152	\$18,857,814	-54.85
Total federal capital	\$44,169,512	\$138,372,748	\$40,853,263	-70.48
State capital grant revenues				
Other state capital funds	\$2,000,639	\$3,674,020	\$6,124,914	66.71
Total state capital	\$2,000,639	\$3,674,020	\$6,124,914	66.71
Local capital expenditures				
Local capital funds	\$120,504,103	\$175,613,695	\$139,963,828	-20.30
Total local capital	\$120,504,103	\$175,613,695	\$139,963,828	-20.30
Other expenditures				
Depreciation (not included in total expenditures)	\$132,307,494	\$135,959,730	\$162,900,000	19.81
Debt service				
Debt service - interest	\$3,321,722	\$3,132,844	\$2,573,524	-17.85
Debt service - principal	\$11,730,963	\$12,250,000	\$13,112,261	7.04
Total debt service	\$15,052,685	\$15,382,844	\$15,685,785	1.97
Ending balances, December 31				
Debt service funds	\$2,033,076	\$2,348,650	\$2,670,910	13.72
Other balance	\$572,734,155	\$629,570,869	\$408,134,296	-35.17
Ending balance total	\$574,767,231	\$631,919,519	\$410,805,206	-34.99

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$916,533,986	\$937,776,856	\$986,510,998	5.20
State revenues	\$11,496,115	\$36,011,252	\$37,735,278	4.79
Federal revenues	\$70,675,016	\$142,108,025	\$41,060,087	-71.11
Total revenues	\$998,705,117	\$1,115,896,133	\$1,065,306,363	-4.53
Investments				
Operating investments	\$683,376,454	\$723,510,607	\$790,177,730	9.21
Local capital investments	\$120,504,103	\$175,613,695	\$139,963,828	-20.30
State capital investments	\$2,000,639	\$3,674,020	\$6,124,914	66.71
Federal capital investments	\$45,040,310	\$140,076,936	\$40,853,263	-70.84
Other investments	\$15,052,685	\$15,382,844	\$15,685,785	1.97
Total investments	\$865,974,191	\$1,058,258,102	\$992,805,520	-6.18

Pierce Transit

Sue Dreier
Chief Executive Officer
3701 96th Street SW
Lakewood, WA 98499
www.piercetransit.org



Service area

Central and northern Pierce County

Congressional district

6, 8, 9 and 10

Legislative district

25, 26, 27, 28, 29, 30 and 31

Type of government

PTBA

Governing body

Nine-member board of commissioners composed of elected officials representing Pierce County, Tacoma, Lakewood, Puyallup, University Place and other cities and towns in Pierce County.

The governance structure allows for a tenth, non-voting union representative; however, the position is vacant.

Tax authorized

0.6 percent sales tax. Last updated January 1, 2001.

Transit development plan

[Pierce Transit TDP](#)

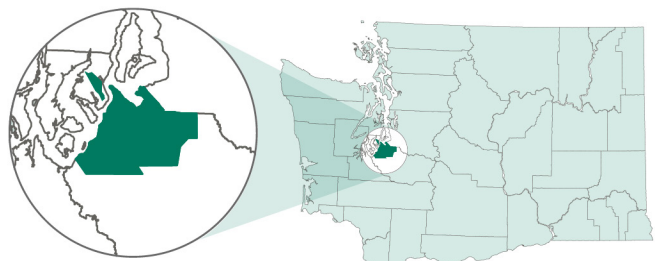
Connections to other systems

Pierce Transit's service area includes the incorporated cities and towns of Auburn, Edgewood, Fife, Fircrest, Gig Harbor, Lakewood, Milton, Pacific, Puyallup, Ruston, Steilacoom, Tacoma, University Place and portions of unincorporated Pierce County.

The agency provides connections with Greyhound, King County Metro, Sound Transit, Amtrak and Intercity Transit within its service area.

Fares

- Adult fare – \$2.00
- Senior/youth fare – \$1.00
- Shuttle – \$1.75



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	428,267	446,429	444,082	-0.53
Total vehicle hours	471,683	490,585	491,882	0.26
Revenue vehicle miles	4,903,678	5,002,372	5,019,818	0.35
Total vehicle miles	5,685,182	5,792,496	5,847,190	0.94
Passenger trips	8,543,157	8,654,242	8,370,000	-3.28
Diesel fuel consumed (gallons)	195,972	173,151	145,589	-15.92
Gasoline fuel consumed (gallons)	20,255	17,200	17,052	-0.86
Electricity consumed (kWh)	0	38,220	115,526	202.27
CNG fuel consumed (therms)	1,355,315	1,401,700	1,396,669	-0.36
Employees - FTEs	462.0	497.0	505.0	1.61
Operating expenses	\$68,239,939	\$69,243,774	\$70,828,666	2.29
Farebox revenues	\$8,735,996	\$8,621,722	\$8,548,604	-0.85
Demand response (direct operated)				
Revenue vehicle hours	45,749	43,330	37,538	-13.37
Total vehicle hours	51,118	48,369	41,748	-13.69
Revenue vehicle miles	611,807	570,600	505,823	-11.35
Total vehicle miles	692,665	648,313	572,522	-11.69
Passenger trips	100,374	96,206	84,700	-11.96
Gasoline fuel consumed (gallons)	75,898	70,439	61,879	-12.15
CNG fuel consumed (therms)	33,755	33,146	28,044	-15.39
Employees - FTEs	39.0	42.0	42.0	0.00
Operating expenses	\$7,092,689	\$5,363,449	\$5,120,783	-4.52
Farebox revenues	\$125,212	\$136,256	\$131,099	-3.78
Demand response (purchased)				
Revenue vehicle hours	111,765	102,244	107,005	4.66
Total vehicle hours	126,974	116,012	120,985	4.29
Revenue vehicle miles	1,528,147	1,471,275	1,507,732	2.48
Total vehicle miles	1,772,503	1,700,275	1,739,826	2.33
Passenger trips	224,379	203,837	206,145	1.13
Gasoline fuel consumed (gallons)	287,685	268,210	271,588	1.26
Operating expenses	\$11,652,274	\$9,574,684	\$10,332,821	7.92
Farebox revenues	\$225,521	\$258,229	\$266,504	3.20
Vanpool (direct operated)				
Revenue vehicle hours	147,103	146,913	135,978	-7.44
Total vehicle hours	147,103	146,913	135,978	-7.44
Revenue vehicle miles	4,771,217	4,729,543	4,529,043	-4.24
Total vehicle miles	4,771,217	4,729,543	4,529,043	-4.24
Passenger trips	810,383	783,751	740,207	-5.56
Gasoline fuel consumed (gallons)	338,241	325,121	303,588	-6.62
Employees - FTEs	17.0	18.0	18.0	0.00
Operating expenses	\$4,599,679	\$4,914,315	\$4,842,558	-1.46
Farebox revenues	\$3,050,834	\$2,998,464	\$2,874,591	-4.13

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$9,086,729	\$9,016,207	\$8,946,207	-0.78
Vanpooling revenue	\$3,050,834	\$2,998,464	\$2,874,591	-4.13
Sales tax	\$80,981,749	\$86,801,228	\$89,741,100	3.39
State Regional Mobility Operating Grants	\$1,849,226	\$1,673,562	\$897,884	-46.35
State Special Needs Operating Grants	\$1,727,079	\$1,900,140	\$2,050,042	7.89
Federal Section §5307 Operating	\$384,163	\$443,803	\$1,391,779	213.60
Other federal operating	\$0	\$20,530	\$87,399	325.71
Other operating sub-total	\$3,811,272	\$4,307,470	\$8,480,000	96.87
Other-advertising	\$528,090	\$334,350	\$468,865	40.23
Other-interest	\$977,716	\$2,246,988	\$2,048,424	-8.84
Other-gain (loss) on sale of assets	\$129,173	\$0	\$763,500	100.00
Other-MISC	\$2,176,293	\$1,726,132	\$5,199,211	201.21
Total (excludes capital revenues)	\$100,891,052	\$107,161,404	\$114,469,002	6.82
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$679,887	\$7,191,511	\$8,179,319	13.74
CM/AQ and other federal grants	\$326,397	\$2,624,875	\$1,997,166	-23.91
Total federal capital	\$1,006,284	\$9,816,386	\$10,176,485	3.67
State capital grant revenues				
State Regional Mobility Grants	\$0	\$0	\$921,040	100.00
State Vanpool Grants	\$0	\$508,033	\$1,351,124	165.95
Other state capital funds	\$0	\$17,044	\$246,149	1344.20
Total state capital	\$0	\$525,077	\$2,518,313	379.61
Local capital expenditures				
Local capital funds	\$12,603,084	\$19,333,017	\$17,043,890	-11.84
Total local capital	\$12,603,084	\$19,333,017	\$17,043,890	-11.84
Other expenditures				
Depreciation (not included in total expenditures)	\$18,692,559	\$19,198,491	\$19,080,300	-0.62
Ending balances, December 31				
Capital reserve funds	\$61,532,132	\$58,440,197	\$57,806,823	-1.08
Insurance funds	\$2,559,855	\$2,266,681	\$3,020,000	33.23
Unrestricted cash and investments	\$53,625,717	\$48,153,482	\$44,165,675	-8.28
Ending balance total	\$117,717,704	\$108,860,360	\$104,992,498	-3.55

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$96,930,584	\$103,123,369	\$110,041,898	6.71
State revenues	\$3,576,305	\$4,098,779	\$5,466,239	33.36
Federal revenues	\$1,437,463	\$12,112,623	\$11,655,663	-3.77
Total revenues	\$101,944,352	\$119,334,771	\$127,163,800	6.56
Investments				
Operating investments	\$91,584,581	\$89,096,222	\$91,124,828	2.28
Local capital investments	\$12,603,084	\$19,333,017	\$17,043,890	-11.84
State capital investments	\$0	\$525,077	\$2,518,313	379.61
Federal capital investments	\$1,053,300	\$11,648,290	\$10,176,485	-12.64
Total investments	\$105,240,965	\$120,602,606	\$120,863,516	0.22

Sound Transit



Peter Rogoff
Chief Executive Officer
401 South Jackson
Seattle, WA 98104
www.soundtransit.org

Service area

Sound Transit's boundaries generally follow the urban-growth boundaries, and include the major cities and employment centers in Snohomish, King and Pierce counties.

Congressional district

1, 2, 6, 7, 8 and 9

Legislative district

1, 2, 5, 11, 21, 25, 27, 28, 29, 30, 31, 32, 33, 34, 36, 37, 38, 41, 43, 44, 45, 46, 47 and 48

Type of government

RTA

Note: The Summary features a state capital revenues line item for Sound Transit, Land Bank Agreement & Credits. In 2000, Sound Transit entered into the Land Bank Agreement with WSDOT. The agreement allows Sound Transit to invest in highway improvements and use the value of these improvements to buy or lease WSDOT property. Sound Transit will continue to earn land bank credits for highway improvements they invest in, and use credits for projects located within WSDOT's right of way. Because they are credits, the Summary does not roll land bank credits into state revenues and investments reported under financial measures in the statewide transit agency statistics roll-up and statewide transit agency statistics.

In the 2019 edition of the Summary, Sound Transit shows around \$6.5 million in other state capital funds. These include funds paid by WSDOT (\$3.1 million) for track improvements Sound Transit made to the Point Defiance Bypass, which Sound Transit owns; funds paid by WSDOT (\$996,000) for Sound Transit to construct a new SR 99 bridge for WSDOT's SR 509 Completion Project; funds paid by University of Washington (\$2.4 million) for a new light rail stop as part of Sound Transit's Northgate Link Extension Project.

Governing body

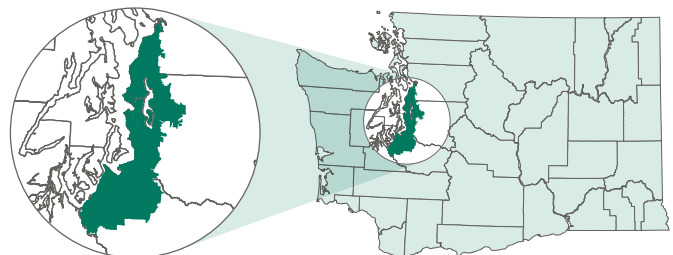
Eighteen-member board, 17 of whom are appointed by the respective member-county executives and confirmed by the council of each member county. The final position is held by the WSDOT Secretary of Transportation.

Tax authorized

- 1.4 percent sales tax. Last updated April 1, 2017.
- 1.1 percent MVET. Last updated March 1, 2017.
- 0.8 percent rental car sales tax. Last updated April 1, 2017.
- 0.025 percent property tax. Last updated January 1, 2017.

Transit development plan

[Sound Transit TDP](#)



Connections to other systems

Tacoma Link provides service between the Tacoma Dome Stations and South 25th Street in downtown Tacoma. Connections to Sounder, ST Express, Pierce Transit and Greyhound are available at Tacoma Dome Station. Connections to ST Express and Pierce Transit are also available at Union Station.

Link connects to King County Metro at all stations; ST Express at Westlake, Stadium, Sodo and Airport stations; Seattle Streetcar at Capitol Hill, Westlake and Pioneer Square stations; and Seattle-Tacoma International Airport at Airport Station.

Sounder connects to Community Transit, Everett Transit, Island Transit and ST Express at Everett Station; Community Transit, Everett Transit and Washington State Ferries at Mukilteo Station; Community Transit, Washington State Ferries and Amtrak at Edmonds Station; Amtrak at King Street Station; King County Metro and Amtrak at Tukwila Station; King County Metro and ST Express at Kent and Auburn stations; Pierce Transit and ST Express at Sumner and Puyallup stations; Tacoma Link, ST Express, Intercity Transit and Pierce Transit at Tacoma Dome Station; Pierce Transit at South Tacoma Station; and ST Express, Intercity Transit and Pierce Transit at Lakewood Station.

Fares

ST Express single ride fares – single county (multi-county): adult, \$2.75 (\$3.75); youth, \$1.50; reduced, \$1.00; low-income fare, \$1.50

Link one-way adult base fare, \$2.25 plus an additional 5 cents per mile (max fare is \$3.25); one-way youth fare, \$1.50; reduced fare, \$1.00; low-income fare, \$1.50

Tacoma Link is a fare-free system.

Sounder (all fares are one-way) – adult base fare, \$3.25 plus an additional 5.5 cents per mile (\$5.75 max); youth base fare, \$2.50 (\$4.25 max); reduced base fare, \$1.50 (\$2.75 max); low-income fare, \$2.50 (\$4.25 max)

Annual operating information	2017	2018	2019	One year change (%)
Commuter bus (purchased)				
Revenue vehicle hours	115,419	117,661	123,556	5.01
Total vehicle hours	150,877	151,307	158,941	5.05
Revenue vehicle miles	2,514,666	2,530,802	2,558,859	1.11
Total vehicle miles	3,451,484	3,443,840	3,475,949	0.93
Passenger trips	3,648,400	3,732,917	3,781,076	1.29
Diesel fuel consumed (gallons)	808,466	730,086	748,767	2.56
Employees - FTEs	125.4	122.7	129.0	5.13
Operating expenses	\$21,249,667	\$22,055,336	\$23,621,671	7.10
Farebox revenues	\$8,993,275	\$9,514,551	\$9,579,080	0.68
Streetcar (direct operated)				
Revenue vehicle hours	9,816	9,829	9,866	0.38
Total vehicle hours	9,856	9,872	9,909	0.37
Revenue vehicle miles	75,604	75,698	76,003	0.40
Total vehicle miles	75,879	75,975	76,261	0.38
Passenger trips	972,998	897,642	936,957	4.38
Electricity consumed (kWh)	405,511	395,682	428,078	8.19
Employees - FTEs	39.1	45.8	52.9	15.50
Operating expenses	\$5,054,541	\$5,527,549	\$5,583,038	1.00
Light rail (direct operated)				
Revenue vehicle hours	251,376	264,385	265,566	0.45
Total vehicle hours	265,554	279,872	281,930	0.74
Revenue vehicle miles	5,153,872	5,429,764	5,410,211	-0.36
Total vehicle miles	5,466,531	5,745,515	5,753,250	0.13
Passenger trips	23,002,263	24,470,264	24,761,684	1.19
Electricity consumed (kWh)	25,532,556	25,075,992	25,140,087	0.26
Employees - FTEs	703.4	799.7	927.0	15.92
Operating expenses	\$91,194,100	\$115,567,317	\$131,216,111	13.54
Farebox revenues	\$38,019,002	\$41,636,645	\$43,260,729	3.90
Commuter rail (purchased)				
Revenue vehicle hours	63,935	75,807	75,641	-0.22
Total vehicle hours	68,648	80,509	80,348	-0.20
Revenue vehicle miles	1,919,660	2,233,332	2,242,727	0.42
Total vehicle miles	1,977,045	2,283,545	2,293,248	0.42
Passenger trips	4,445,568	4,631,525	4,612,415	-0.41
Diesel fuel consumed (gallons)	1,318,959	1,365,632	1,415,148	3.63
Employees - FTEs	113.4	120.5	133.6	10.87
Operating expenses	\$45,502,162	\$52,241,469	\$56,879,437	8.88
Farebox revenues	\$15,042,598	\$16,671,148	\$17,190,841	3.12

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$62,054,875	\$67,822,344	\$70,030,650	3.26
Sales tax	\$1,118,641,584	\$1,337,601,298	\$1,415,703,942	5.84
Other local taxes	\$144,417,092	\$150,085,320	\$154,101,966	2.68
MVET	\$280,382,262	\$338,537,449	\$345,756,730	2.13
Other federal operating	\$11,914,385	\$13,600,573	\$59,405,702	336.79
Other operating sub-total	\$37,041,546	\$45,771,902	\$60,612,530	32.42
Other-advertising	\$1,648,627	\$1,694,847	\$1,723,188	1.67
Other-interest	\$21,987,825	\$37,500,641	\$54,510,375	45.36
Other-gain (loss) on sale of assets	\$0	\$0	\$-6,584,250	100.00
Other-MISC	\$13,405,094	\$6,576,414	\$10,963,217	66.71
Total (excludes capital revenues)	\$1,654,451,744	\$1,953,418,886	\$2,105,611,520	7.79
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$26,754,809	\$41,738,714	\$42,300,178	1.35
CM/AQ and Other Federal Grants	\$55,027,167	\$10,344,773	\$180,331,634	1643.21
Total federal capital	\$81,781,976	\$52,083,487	\$222,631,812	327.45
State capital grant revenues				
Land Bank Agreement & Credits	\$272,350,000	\$73,210,000	\$33,683,105	-53.99
Other state capital funds	\$14,355,253	\$0	\$6,480,271	100.00
Total state capital	\$14,355,253	\$0	\$6,480,271	100.00
Local capital expenditures				
Local capital funds	\$1,079,483,018	\$1,244,266,184	\$2,007,342,383	61.33
Total local capital	\$1,079,483,018	\$1,244,266,184	\$2,007,342,383	61.33
Other expenditures				
Other-expenditures	\$33,566,445	\$18,605,240	\$12,937,656	-30.46
Depreciation (not included in total expenditures)	\$162,895,714	\$164,756,019	\$172,271,825	4.56
Debt service				
Debt service - interest	\$97,581,818	\$98,361,917	\$97,491,259	-0.89
Debt service - principal	\$33,235,000	\$35,560,000	\$39,520,000	11.14
Total debt service	\$130,816,818	\$133,921,917	\$137,011,259	2.31
Ending balances, December 31				
Capital reserve funds	\$326,070,962	\$331,627,974	\$345,932,645	4.31
Contingency reserve	\$18,231,140	\$24,184,280	\$30,364,592	25.56
Debt service funds	\$80,297,552	\$83,787,020	\$85,616,730	2.18
Insurance funds	\$2,880,029	\$2,834,170	\$2,972,500	4.88
Operating reserve	\$68,487,224	\$78,403,355	\$86,427,143	10.23
Other balance	\$11,464,099	\$10,521,141	\$20,326,874	93.20
Unrestricted cash and investments	\$1,311,726,153	\$1,601,005,133	\$1,667,910,787	4.18
Ending balance total	\$1,819,157,159	\$2,132,363,073	\$2,239,551,271	5.03

Total funds by source	2017	2018	2019	One year change(%)
Revenues				
Local revenues	\$1,670,808,669	\$1,967,998,498	\$2,073,067,140	5.34
State revenues	\$14,355,253	\$0	\$6,480,271	100.00
Federal revenues	\$95,956,001	\$176,607,038	\$282,037,514	59.70
Total revenues	\$1,766,764,670	\$2,144,605,536	\$2,361,584,925	10.12
Investments				
Operating investments	\$265,746,172	\$310,311,797	\$336,356,444	8.39
Local capital investments	\$1,079,483,018	\$1,244,266,184	\$2,007,497,580	61.34
State capital investments	\$14,355,253	\$0	\$6,480,271	100.00
Federal capital investments	\$84,041,616	\$163,006,465	\$222,631,812	36.58
Other investments	\$164,383,263	\$152,527,157	\$149,948,915	-1.69
Total investments	\$1,593,654,069	\$1,870,111,603	\$2,722,915,022	45.60

Spokane Transit Authority

E. Susan Meyer
Chief Executive Officer
W. 1230 Boone Avenue
Spokane, WA 99201
www.spokanetransit.com



Service area

The cities of Airway Heights, Cheney, Medical Lake, Millwood, Liberty Lake, Spokane and Spokane Valley; and portions of the unincorporated county surrounding the municipalities.

Congressional district

5

Legislative district

3, 4, 6, 7 and 9

Type of government

PTBA

Governing body

Ten-member board of directors composed of nine elected officials appointed by their jurisdictions and one non-voting labor representative, as well as three other locally elected officials that serve as non-voting members.

Tax authorized

0.7 Percent sales tax. Last updated April 1, 2017

Transit development plan

[Spokane Transit Authority TDP](#)

Notes: The amount reported by Spokane Transit Authority for its sales tax revenue is consistent with what was reported to the National Transit Database. Spokane Transit Authority uses an accrual-based accounting method and, due to the timing of the National Transit Database reporting, the amount of sales tax for February was a budgeted (rather than an actual) amount. An adjustment factor has been applied in the Other-MISC category to offset this difference.

Connections to other systems

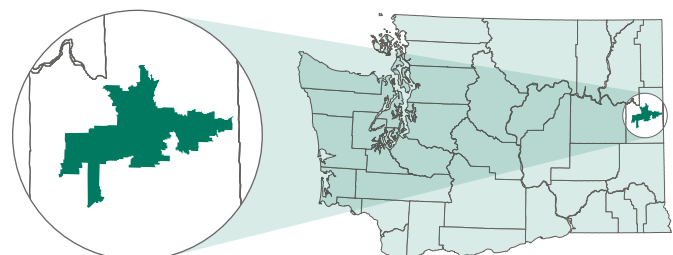
Spokane Transit Authority provides connections to Greyhound and Amtrak at the Spokane Intermodal Center. The agency also provides connections to Spokane International Airport.

Additionally, Spokane Transit Authority provides service to, or in the vicinity of, most public elementary, middle and high schools in its service area. The agency also provides service to, or in the vicinity of, Spokane Community College, Spokane Falls Community College, Gonzaga University, Whitworth University, Eastern Washington University and Washington State University Spokane.

Spokane Transit Authority provides service to 13 park and ride lots within the PTBA.

Fares

- Two-hour pass fares – \$2.00 for fixed route, \$1.00 for reduced fare on fixed route, and \$2.00 per boarding on paratransit demand response
- Day pass fare – \$4.00
- Seven-day pass fare – \$17.00
- Rolling 31-day passes – \$60 for adults \$40 for youth, and \$30 for reduced fare
- Paratransit monthly pass – \$60



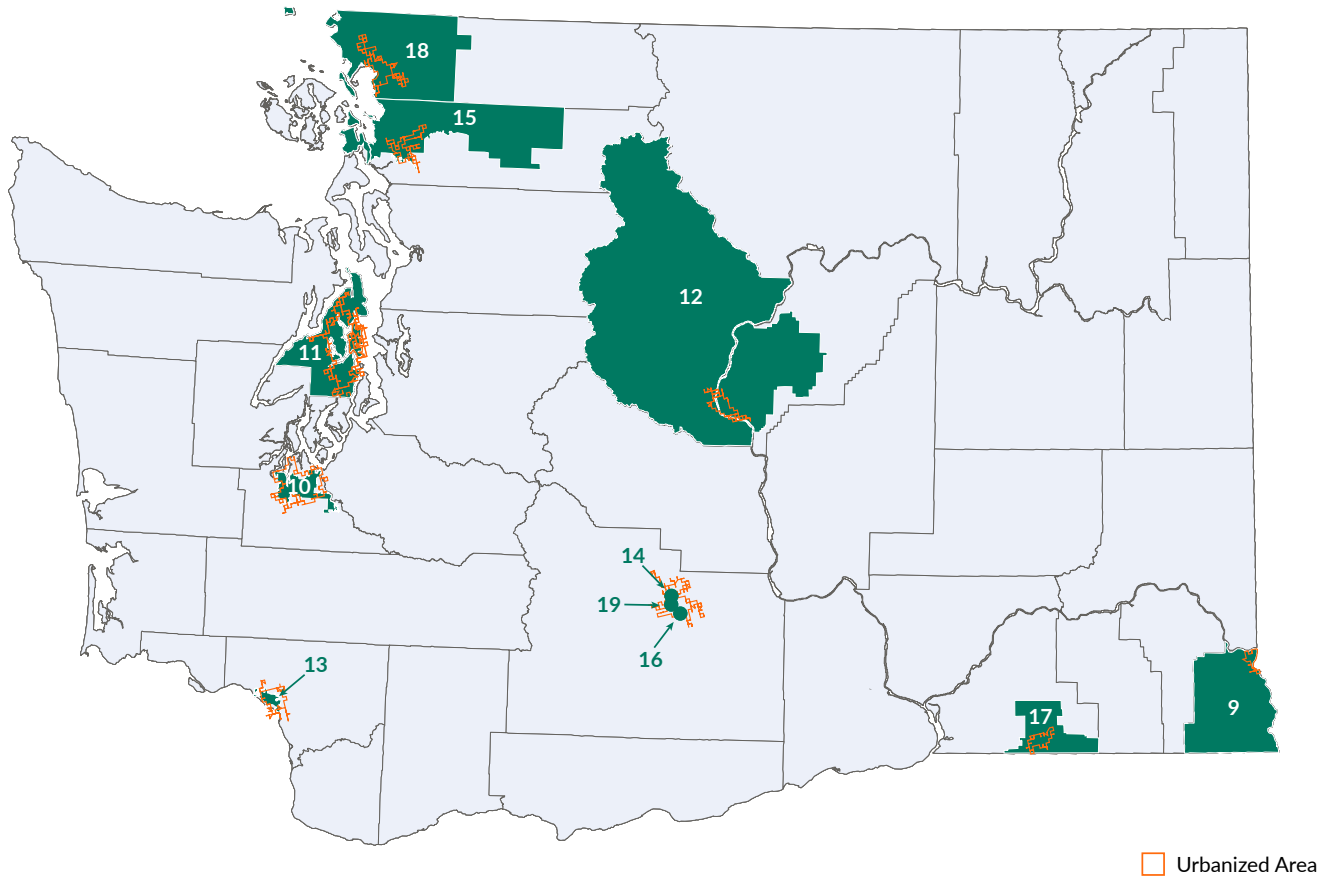
Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	405,164	427,387	444,299	3.96
Total vehicle hours	427,478	450,904	469,578	4.14
Revenue vehicle miles	5,590,733	5,850,424	6,118,526	4.58
Total vehicle miles	6,072,737	6,358,016	6,677,437	5.02
Passenger trips	10,264,971	10,069,599	9,971,798	-0.97
Diesel fuel consumed (gallons)	1,150,359	1,185,597	1,263,458	6.57
Employees - FTEs	398.4	420.2	441.9	5.17
Operating expenses	\$49,460,108	\$52,780,312	\$55,184,075	4.55
Farebox revenues	\$8,314,345	\$9,356,618	\$9,901,089	5.82
Demand response (direct operated)				
Revenue vehicle hours	82,066	88,386	83,811	-5.18
Total vehicle hours	88,245	94,585	90,221	-4.61
Revenue vehicle miles	1,198,630	1,293,811	1,249,424	-3.43
Total vehicle miles	1,314,025	1,411,054	1,366,267	-3.17
Passenger trips	239,886	255,092	231,791	-9.13
Diesel fuel consumed (gallons)	124,317	142,773	115,242	-19.28
Gasoline fuel consumed (gallons)	16,384	1,021	25,242	2372.28
Propane fuel consumed (gallons)	3,135	2,932	2,043	-30.32
Employees - FTEs	93.7	91.8	94.2	2.65
Operating expenses	\$9,298,334	\$9,940,969	\$10,580,963	6.44
Farebox revenues	\$510,050	\$602,773	\$600,245	-0.42
Demand response (purchased)				
Revenue vehicle hours	85,599	76,514	76,072	-0.58
Total vehicle hours	96,220	85,395	83,702	-1.98
Revenue vehicle miles	1,339,852	1,184,977	1,144,223	-3.44
Total vehicle miles	1,556,093	1,303,769	1,297,038	-0.52
Passenger trips	236,879	220,234	209,306	-4.96
Diesel fuel consumed (gallons)	151,320	131,814	129,363	-1.86
Gasoline fuel consumed (gallons)	19,556	27,951	18,029	-35.50
Employees - FTEs	62.1	62.9	50.2	-20.20
Operating expenses	\$4,374,072	\$3,976,560	\$3,980,709	0.10
Farebox revenues	\$200,174	\$201,588	\$190,663	-5.42
Vanpool (direct operated)				
Revenue vehicle hours	29,470	28,789	28,093	-2.42
Total vehicle hours	29,470	28,789	28,093	-2.42
Revenue vehicle miles	975,974	948,679	929,850	-1.98
Total vehicle miles	975,974	948,679	929,850	-1.98
Passenger trips	178,457	157,433	155,262	-1.38
Gasoline fuel consumed (gallons)	64,518	59,589	58,731	-1.44
Employees - FTEs	2.0	2.2	2.3	2.73
Operating expenses	\$611,768	\$600,211	\$643,499	7.21
Farebox revenues	\$528,460	\$497,783	\$478,372	-3.90

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$9,024,569	\$10,160,979	\$10,691,997	5.23
Vanpooling revenue	\$528,460	\$497,783	\$478,372	-3.90
Sales tax	\$65,491,244	\$73,305,787	\$86,666,638	18.23
State Regional Mobility Operating Grants	\$0	\$794,176	\$517,083	-34.89
State Special Needs Operating Grants	\$1,282,461	\$1,409,616	\$3,914,040	177.67
Federal Section §5307 Preventative	\$8,020,911	\$8,403,597	\$8,112,145	-3.47
Other federal operating	\$90,983	\$39,716	\$0	-100.00
Other operating sub-total	\$1,361,978	\$1,498,497	\$2,380,866	58.88
Other-advertising	\$149,856	\$0	\$0	0.00
Other-interest	\$632,724	\$1,157,624	\$1,930,615	66.77
Other-MISC	\$579,398	\$340,873	\$450,251	32.09
Total (excludes capital revenues)	\$85,800,606	\$96,110,151	\$112,761,141	17.32
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$2,023,411	\$2,197,245	\$1,845,474	-16.01
Federal Section §5310 Capital Grants	\$240,516	\$0	\$564,544	100.00
CM/AQ and other federal grants	\$2,266,636	\$486,784	\$14,371	-97.05
Total federal capital	\$4,530,563	\$2,684,029	\$2,424,389	-9.67
State capital grant revenues				
State Regional Mobility Grants	\$3,484,774	\$5,730,816	\$8,474,635	47.88
Total state capital	\$3,484,774	\$5,730,816	\$8,474,635	47.88
Local capital expenditures				
Local capital funds	\$6,081,985	\$16,099,016	\$14,476,417	-10.08
Total local capital	\$6,081,985	\$16,099,016	\$14,476,417	-10.08
Other expenditures				
Other-expenditures	\$428,814	\$1,768,084	\$1,197,468	-32.27
Depreciation (not included in total expenditures)	\$10,360,730	\$10,522,378	\$11,002,893	4.57
Ending balances, December 31				
Capital reserve funds	\$4,950,000	\$4,950,000	\$4,950,000	0.00
Insurance funds	\$5,500,000	\$5,500,000	\$5,500,000	0.00
Operating reserve	\$10,358,881	\$11,023,743	\$11,931,226	8.23
Unrestricted cash and investments	\$38,426,788	\$44,465,068	\$54,148,433	21.78
Working capital	\$7,210,538	\$14,629,468	\$22,738,226	55.43
Ending balance total	\$66,446,207	\$80,568,279	\$99,267,885	23.21

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$76,406,251	\$85,463,046	\$100,217,873	17.26
State revenues	\$4,767,235	\$7,934,608	\$12,905,758	62.65
Federal revenues	\$12,746,829	\$11,614,126	\$10,536,534	-9.28
Total revenues	\$93,920,315	\$105,011,780	\$123,660,165	17.76
Investments				
Operating investments	\$63,744,282	\$67,298,052	\$70,389,246	4.59
Local capital investments	\$6,081,985	\$16,099,016	\$14,476,417	-10.08
State capital investments	\$3,484,774	\$5,730,816	\$8,474,635	47.88
Federal capital investments	\$4,634,935	\$3,170,813	\$2,424,389	-23.54
Other investments	\$428,814	\$1,768,084	\$1,197,468	-32.27
Total investments	\$78,374,790	\$94,066,781	\$96,962,155	3.08

Transit agencies serving small urban areas

The Summary defines transit agencies that serve an urbanized area with a population of 50,000-200,000 as transit agencies serving small urban areas. Transit agencies serving small urban areas may also serve rural areas.



Small Urban

- 9. Asotin County Transit
- 10. Intercity Transit
- 11. Kitsap Transit
- 12. Link Transit
- 13. RiverCities Transit
- 14. Selah Transit
- 15. Skagit Transit
- 16. Union Gap Transit
- 17. Valley Transit
- 18. Whatcom Transportation Authority
- 19. Yakima Transit

Below are the transit agencies in Washington state that serve small urban areas:

- [Asotin County Transit](#)
- [Intercity Transit](#)
- [Kitsap Transit](#)
- [Link Transit](#)
- [RiverCities Transit](#)
- [Selah Transit](#)
- [Skagit Transit](#)
- [Union Gap Transit](#)
- [Valley Transit](#)
- [Whatcom Transportation Authority](#)
- [Yakima Transit](#)

Asotin County Transit

Jenny George
General Manager
1494 Poplar Street
Clarkston, WA 99403
www.ridethevalley.org



Service area

Asotin County

Congressional district

5

Legislative district

9

Type of government

PTBA

Governing body

Three-member board of directors

Tax authorized

0.2 percent sales tax. Last updated April 1, 2005.

Transit development plan

[Asotin County PTBA TDP](#)

Connections to other systems

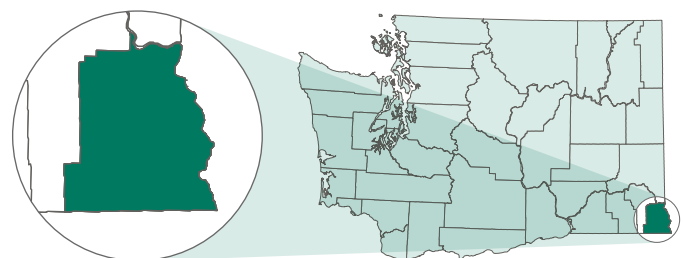
Asotin County Transit's fixed route services connect with Garfield County Transportation Authority and COAST Transportation. Garfield County Transportation Authority, based in Pomeroy, WA, provides public transportation to the Clarkston/Lewiston area. COAST Transportation serves Whitman, Asotin, Garfield and southern Spokane counties in Washington; and Latah, Nez Perce, Clearwater, Idaho and Lewis counties in Idaho.

Asotin County Transit fixed route service also connects with the Lewiston Transit System and the Appaloosa Express at the Lewiston Community Center. Additionally, many medical and skilled nursing facilities in the area use Asotin County Transit's demand response services for transporting clients and patients.

Asotin County Transit also provides connection to the Nez Perce County Regional Airport in Lewiston, ID.

Fares

Base fare – \$0.75 per boarding for fixed route, and \$1.50 per boarding for paratransit services.



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	10,431	10,374	10,247	-1.22
Total vehicle hours	10,935	10,834	10,745	-0.82
Revenue vehicle miles	163,683	162,637	161,937	-0.43
Total vehicle miles	170,750	166,006	164,931	-0.65
Passenger trips	68,921	68,864	67,806	-1.54
Diesel fuel consumed (gallons)	7,215	6,377	5,394	-15.41
Gasoline fuel consumed (gallons)	13,642	14,619	15,872	8.57
Employees - FTEs	7.0	7.0	7.0	0.00
Operating expenses	\$842,423	\$911,924	\$1,000,264	9.69
Farebox revenues	\$30,862	\$26,382	\$21,404	-18.87
Demand response (direct operated)				
Revenue vehicle hours	3,489	3,581	3,881	8.38
Total vehicle hours	4,299	3,932	4,891	24.39
Revenue vehicle miles	36,587	38,680	40,102	3.68
Total vehicle miles	38,992	41,083	42,702	3.94
Passenger trips	7,821	8,542	8,172	-4.33
Gasoline fuel consumed (gallons)	5,833	6,005	6,401	6.59
Employees - FTEs	2.0	2.0	2.0	0.00
Operating expenses	\$249,100	\$242,656	\$236,748	-2.43
Farebox revenues	\$7,087	\$6,967	\$7,241	3.93
Vanpool (direct operated)				
Revenue vehicle hours	2,800	2,776	3,929	41.53
Total vehicle hours	3,749	3,305	3,929	18.88
Revenue vehicle miles	103,679	103,907	133,753	28.72
Total vehicle miles	107,473	106,021	135,222	27.54
Passenger trips	19,483	21,672	28,462	31.33
Gasoline fuel consumed (gallons)	7,822	7,571	9,540	26.01
Employees - FTEs	1.0	1.0	1.0	0.00
Operating expenses	\$65,647	\$58,247	\$69,122	18.67
Farebox revenues	\$64,368	\$65,780	\$81,980	24.63

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$37,949	\$33,349	\$28,645	-14.11
Vanpooling revenue	\$64,368	\$65,780	\$81,980	24.63
Sales tax	\$707,524	\$742,822	\$817,377	10.04
State Special Needs Operating Grants	\$0	\$39,329	\$0	-100.00
Sales Tax Equalization	\$0	\$59,319	\$67,776	14.26
Federal Section 5307 Operating	\$293,735	\$287,000	\$321,812	12.13
Other operating sub-total	\$5,056	\$37,127	\$13,890	-62.59
Other-interest	\$556	\$950	\$1,290	35.79
Other-gain (loss) on sale of assets	\$2,000	\$33,677	\$10,100	-70.01
Other-MISC	\$2,500	\$2,500	\$2,500	0.00
Total (excludes capital revenues)	\$1,108,632	\$1,264,726	\$1,331,480	5.28
Federal capital grant revenues				
CM/AQ and Other Federal Grants	\$0	\$66,210	\$0	-100.00
Total federal capital	\$0	\$66,210	\$0	-100.00
State capital grant revenues				
State Vanpool Grants	\$53,625	\$0	\$0	0.00
Other State Capital Funds	\$180,504	\$0	\$0	0.00
Total state capital	\$234,129	\$0	\$0	0.00
Local capital expenditures				
Local capital funds	\$0	\$0	\$292,659	100.00
Total local capital	\$0	\$0	\$292,659	100.00
Ending balances, December 31				
General fund	\$1,005,669	\$1,037,957	\$89,852	-91.34
Ending balance total	\$1,005,669	\$1,037,957	\$89,852	-91.34

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$814,897	\$879,078	\$941,892	7.15
State revenues	\$234,129	\$98,648	\$67,776	-31.30
Federal revenues	\$293,735	\$353,210	\$321,812	-8.89
Total revenues	\$1,342,761	\$1,330,936	\$1,331,480	0.04
Investments				
Operating investments	\$1,157,170	\$1,212,827	\$1,306,134	7.69
Local capital investments	\$0	\$0	\$292,659	100.00
State capital investments	\$234,129	\$0	\$0	0.00
Federal capital investments	\$0	\$66,210	\$0	-100.00
Total investments	\$1,391,299	\$1,279,037	\$1,598,793	25.00

Intercity Transit

Ann Freeman-Manzares
General Manager
526 Pattison Street SE
Olympia, WA 98501
www.intercitytransit.com



Service area

The cities of Olympia, Lacey, Tumwater and Yelm, and the area approximating the urban growth areas of these cities that extend into Thurston County.

Congressional district

3 and 9

Legislative district

2, 22 and 35

Type of government

PTBA

Governing body

Nine-member transit authority composed of one Thurston County commissioner; one council member from the cities of Olympia, Lacey, Tumwater and Yelm; three citizen representatives appointed by the authority; and a labor representative.

Tax authorized

1.2 percent sales tax. Last updated: April 1, 2019.

Transit development plan

[Intercity Transit TDP](#)

Connections to other systems

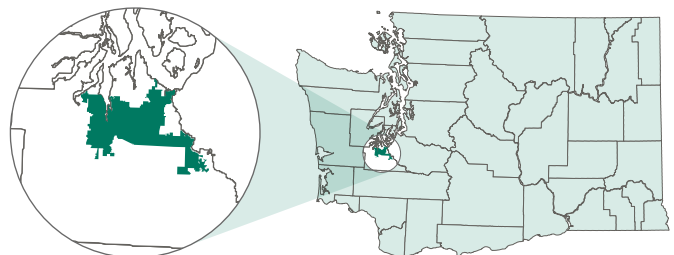
The Olympia Transit Center provides connections to Mason Transit and Grays Harbor Transit routes that serve Olympia. Intercity Transit express bus service also provides inter-county connections to local Pierce Transit service, as well as Sound Transit express bus and Sounder commuter rail at transit facilities in Lakewood and Tacoma.

Intercity Transit's fixed route service provides service to many public and private grade schools throughout the agencies service area. The agency also provides service to South Puget Sound Community College, The Evergreen State College and Saint Martin's University.

Intercity Transit also provides service connections to four regional park and ride lots; Amtrak and Greyhound intercity stations; and the south Thurston County demand response provider, Rural Transit.

Fares

- Base fare – \$1.25 (50 cents reduced fare) per fixed route boarding
- Daily passes – \$2.50 (\$1.00 reduced fare)
- Ages five and under – free



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	183,795	186,686	211,510	13.30
Total vehicle hours	190,895	194,064	218,301	12.49
Revenue vehicle miles	2,341,333	2,381,814	2,710,944	13.82
Total vehicle miles	2,476,814	2,507,925	2,836,170	13.09
Passenger trips	3,761,602	3,595,607	3,819,398	6.22
Diesel fuel consumed (gallons)	483,797	488,774	656,946	34.41
Employees - FTEs	202.3	186.6	254.1	36.20
Operating expenses	\$23,309,754	\$25,066,935	\$28,069,964	11.98
Farebox revenues	\$2,316,371	\$2,461,024	\$2,307,871	-6.22
Demand response (direct operated)				
Revenue vehicle hours	76,921	79,644	90,833	14.05
Total vehicle hours	84,498	86,975	97,574	12.19
Revenue vehicle miles	963,497	989,537	1,070,663	8.20
Total vehicle miles	1,077,154	1,087,882	1,158,598	6.50
Passenger trips	175,596	190,907	215,834	13.06
Diesel fuel consumed (gallons)	107,765	129,038	106,292	-17.63
Gasoline fuel consumed (gallons)	5,191	4,692	5,936	26.51
Propane fuel consumed (gallons)	0	18,367	72,626	295.42
Employees - FTEs	87.8	86.6	108.6	25.40
Operating expenses	\$9,717,186	\$10,158,672	\$11,129,617	9.56
Farebox revenues	\$273,955	\$176,947	\$160,775	-9.14
Vanpool (direct operated)				
Revenue vehicle hours	80,872	78,274	78,708	0.55
Total vehicle hours	80,872	78,274	78,708	0.55
Revenue vehicle miles	2,938,498	3,023,074	3,102,203	2.62
Total vehicle miles	3,091,274	3,023,074	3,102,203	2.62
Passenger trips	550,202	520,843	491,090	-5.71
Gasoline fuel consumed (gallons)	183,614	184,953	207,883	12.40
Employees - FTEs	9.6	10.1	13.2	31.19
Operating expenses	\$1,646,017	\$2,198,639	\$2,479,483	12.77
Farebox revenues	\$1,434,951	\$1,391,732	\$1,389,143	-0.19
Commuter bus (direct operated)				
Revenue vehicle hours	20,873	19,916	20,311	1.98
Total vehicle hours	20,873	21,940	21,791	-0.68
Revenue vehicle miles	516,499	495,010	521,253	5.30
Total vehicle miles	560,843	546,296	541,671	-0.85
Passenger trips	162,560	167,823	210,487	25.42
Diesel fuel consumed (gallons)	120,942	122,194	125,132	2.40
Employees - FTEs	23.8	19.4	24.0	23.29
Operating expenses	\$2,750,422	\$2,772,737	\$2,896,277	4.46
Farebox revenues	\$219,148	\$184,775	\$196,279	6.23
Commuter bus (purchased)				
Revenue vehicle hours	934	0	0	0.00
Total vehicle hours	1,257	0	0	0.00
Revenue vehicle miles	25,190	0	0	0.00
Total vehicle miles	45,171	0	0	0.00
Passenger trips	9,450	0	0	0.00
Operating expenses	\$210,409	\$0	\$0	0.00
Farebox revenues	\$31,696	\$0	\$0	0.00

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$2,841,170	\$2,822,746	\$2,664,925	-5.59
Vanpooling revenue	\$1,434,951	\$1,391,732	\$1,389,143	-0.19
Sales tax	\$38,680,923	\$41,385,029	\$62,253,935	50.43
State Regional Mobility Operating Grants	\$642,111	\$470,204	\$711,840	51.39
State Special Needs Operating Grants	\$639,614	\$1,123,176	\$2,280,850	103.07
Other state operating grants	\$0	\$639,453	\$546,547	-14.53
Federal Section §5307 Operating	\$3,146,289	\$318,254	\$11,811	-96.29
Federal Section §5307 Preventative	\$0	\$6,550,026	\$505,962	-92.28
Other federal operating	\$0	\$136,225	\$63,775	-53.18
Other operating sub-total	\$743,947	\$1,541,477	\$2,216,832	43.81
Other-advertising	\$390,047	\$401,176	\$453,554	13.06
Other-interest	\$57,444	\$797,036	\$1,474,021	84.94
Other-gain (loss) on sale of assets	\$169,593	\$64,522	\$127,951	98.31
Other-MISC	\$126,863	\$278,743	\$161,306	-42.13
Total (excludes capital revenues)	\$48,129,005	\$56,378,322	\$72,645,620	28.85
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$1,735,822	\$336,438	\$3,284,415	876.23
Federal STP Grants	\$0	\$862,570	\$854,512	-0.93
CM/AQ and other federal grants	\$1,225,000	\$751,502	\$3,213,207	327.57
Total federal capital	\$2,960,822	\$1,950,510	\$7,352,134	276.93
State capital grant revenues				
State Regional Mobility Grants	\$0	\$434,082	\$4,460,113	927.48
State Vanpool Grants	\$0	\$479,375	\$479,227	-0.03
Total state capital	\$0	\$913,457	\$4,939,340	440.73
Local capital expenditures				
Local capital funds	\$1,585,714	\$3,725,297	\$9,870,450	164.96
Total local capital	\$1,585,714	\$3,725,297	\$9,870,450	164.96
Other expenditures				
Other-expenditures	\$174,965	\$210,072	\$191,434	-8.87
Depreciation (not included in total expenditures)	\$4,813,412	\$3,689,151	\$4,206,702	14.03
Ending balances, December 31				
Unrestricted cash and investments	\$55,006,325	\$65,804,833	\$79,779,111	21.24
Ending balance total	\$55,006,325	\$65,804,833	\$79,779,111	21.24

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$43,700,991	\$47,140,984	\$68,524,835	45.36
State revenues	\$1,281,725	\$3,146,290	\$8,478,577	169.48
Federal revenues	\$6,107,111	\$9,163,187	\$7,933,682	-13.42
Total revenues	\$51,089,827	\$59,450,461	\$84,937,094	42.87
Investments				
Operating investments	\$37,633,788	\$40,196,983	\$44,575,341	10.89
Local capital investments	\$1,585,714	\$3,725,297	\$9,870,450	164.96
State capital investments	\$0	\$913,457	\$4,939,340	440.73
Federal capital investments	\$2,960,822	\$2,158,682	\$7,352,134	240.58
Other investments	\$174,965	\$210,072	\$191,434	-8.87
Total investments	\$42,355,289	\$47,204,491	\$66,928,699	41.78

Kitsap Transit

John Clauson
Executive Director
60 Washington Avenue #200
Bremerton, WA 98337
www.kitsaptransit.com



Service area

Kitsap County

Congressional district

6

Legislative district

23, 26 and 35

Type of government

PTBA

Governing body

Ten-member board of commissioners

Tax authorized

0.8 percent sales tax. Last updated
October 1, 2001.

Transit development plan

[Kitsap Transit TDP](#)

Connections to other systems

Kitsap Transit provides connections with Clallam Transit in Poulsbo and to Bainbridge Island; Jefferson Transit in Poulsbo; Mason Transit in Bremerton; and Pierce Transit at the Purdy park and ride.

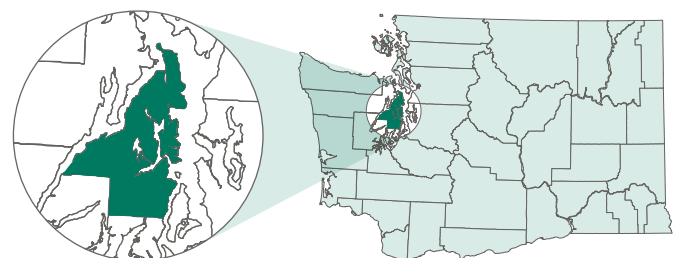
Kitsap Transit provides service to Washington State Ferries terminals at Southworth, Bremerton, Bainbridge Island and Kingston. The agency also coordinates its bus routes with its foot ferries that operate between Port Orchard and Bremerton, and between Annapolis and Bremerton. Kitsap Transit operates two passenger only ferries from Bremerton and Kingston to Seattle providing connections to King County Metro. See Chapter 7 Ferry Systems for more about the Kitsap Transit Foot Ferry.

Kitsap Transit provides bus service to both Olympic College campuses, as well as many of the public schools in Bremerton, Port Orchard, Poulsbo and Bainbridge Island.

Fares

Base fare is \$2.00 per trip (\$1.00 reduced fare) for fixed route and paratransit. Outlying paratransit fare is \$3.00. \$50 for monthly pass. Vanpool rates are based on the size of van and miles of service.

Bremerton/Kingston to Seattle base fare is \$2.00 and Seattle to Bremerton/Kingston is \$10.00. Reduced fares are half off the base fare. Monthly passes are available at \$168.00, and \$360.00 for the ORCA PugetPass, good on most neighboring transit systems.



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	129,811	133,590	152,066	13.83
Total vehicle hours	154,861	158,028	178,652	13.05
Revenue vehicle miles	2,137,370	2,178,086	2,488,333	14.24
Total vehicle miles	2,618,680	2,662,594	3,000,964	12.71
Passenger trips	2,533,304	2,510,211	2,349,407	-6.41
Diesel fuel consumed (gallons)	493,124	509,839	560,003	9.84
Propane fuel consumed (gallons)	0	9,835	9,238	-6.07
Electricity consumed (kWh)	0	323	17,912	5445.51
Employees - FTEs	248.2	292.4	301.7	3.15
Operating expenses	\$21,414,295	\$22,365,779	\$25,370,856	13.44
Farebox revenues	\$4,023,907	\$4,031,367	\$3,946,357	-2.11
Demand response (direct operated)				
Revenue vehicle hours	84,383	87,531	92,892	6.12
Total vehicle hours	96,207	97,130	102,887	5.93
Revenue vehicle miles	1,207,912	1,251,612	1,363,534	8.94
Total vehicle miles	1,357,581	1,414,153	1,529,123	8.13
Passenger trips	283,463	294,105	305,006	3.71
Diesel fuel consumed (gallons)	91,028	87,093	73,574	-15.52
Gasoline fuel consumed (gallons)	1,437	1,478	1,588	7.44
Propane fuel consumed (gallons)	104,305	121,934	166,417	36.48
Employees - FTEs	88.0	98.5	105.2	6.74
Operating expenses	\$11,151,773	\$12,345,560	\$13,133,058	6.38
Farebox revenues	\$266,329	\$246,783	\$247,519	0.30
Vanpool (direct operated)				
Revenue vehicle hours	27,762	25,887	22,215	-14.18
Total vehicle hours	27,762	25,888	22,215	-14.19
Revenue vehicle miles	879,730	776,515	665,919	-14.24
Total vehicle miles	879,730	776,515	665,919	-14.24
Passenger trips	179,883	168,402	153,565	-8.81
Diesel fuel consumed (gallons)	4,338	4,385	3,564	-18.72
Gasoline fuel consumed (gallons)	53,970	47,168	40,675	-13.77
Employees - FTEs	6.2	4.9	5.0	1.02
Operating expenses	\$1,135,665	\$1,141,786	\$985,721	-13.67
Farebox revenues	\$505,729	\$474,125	\$424,041	-10.56
Demand response taxi services (purchased)				
Revenue vehicle hours	585	387	1,033	166.93
Total vehicle hours	585	387	1,033	166.93
Revenue vehicle miles	12,171	7,530	22,794	202.71
Total vehicle miles	12,171	7,732	22,794	194.80
Passenger trips	1,999	1,307	3,347	156.08
Operating expenses	\$60,845	\$54,407	\$177,526	226.29
Farebox revenues	\$0	\$1,420	\$6,694	371.41

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$4,290,236	\$4,279,570	\$4,200,570	-1.85
Vanpooling revenue	\$505,729	\$474,125	\$424,041	-10.56
Sales tax	\$37,102,229	\$41,743,041	\$43,816,225	4.97
State Special Needs Operating Grants	\$0	\$595,000	\$2,173,164	265.24
Other state operating grants	\$82,735	\$82,735	\$82,735	0.00
Federal Section §5307 Preventative	\$0	\$66,168	\$0	-100.00
Other operating sub-total	\$994,725	\$893,892	\$1,250,863	39.93
Other-advertising	\$118,826	\$113,001	\$31,211	-72.38
Other-interest	\$311,652	\$398,971	\$542,634	36.01
Other-gain (loss) on sale of assets	\$85,781	\$0	\$240,092	100.00
Other-MISC	\$478,466	\$381,920	\$436,926	14.40
Total (excludes capital revenues)	\$42,975,654	\$48,134,531	\$51,947,598	7.92
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$3,341,842	\$3,922,251	\$6,599,690	68.26
CM/AQ and other federal grants	\$573,234	\$1,875,267	\$817,813	-56.39
Total federal capital	\$3,915,076	\$5,797,518	\$7,417,503	27.94
State capital grant revenues				
State regional mobility grants	\$1,595,717	\$5,100,988	\$11,362,587	122.75
Total state capital	\$1,595,717	\$5,100,988	\$11,362,587	122.75
Other expenditures				
Depreciation (not included in total expenditures)	\$1,199,536	\$6,304,624	\$6,680,762	5.97
Debt service				
Debt service - interest	\$375,163	\$57,701	\$40,788	-29.31
Debt service - principal	\$716,125	\$267,566	\$763,203	185.24
Total debt service	\$1,091,288	\$325,267	\$803,991	147.18
Ending balances, December 31				
Capital reserve funds	\$0	\$0	\$6,000,000	100.00
Contingency reserve	\$0	\$0	\$4,000,000	100.00
Debt service funds	\$105,619	\$142,439	\$141,606	-0.58
Operating reserve	\$755,909	\$980,909	\$1,000,394	1.99
Other balance	\$310,357	\$135,218	\$203,888	50.78
Unrestricted cash and investments	\$19,447,298	\$25,487,119	\$21,186,726	-16.87
Ending balance total	\$20,619,183	\$26,745,685	\$32,532,614	21.64

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$42,892,919	\$47,390,628	\$49,691,699	4.86
State revenues	\$1,678,452	\$5,778,723	\$13,618,486	135.67
Federal revenues	\$4,007,984	\$6,441,022	\$7,417,503	15.16
Total revenues	\$48,579,355	\$59,610,373	\$70,727,688	18.65
Investments				
Operating investments	\$33,762,578	\$35,907,532	\$39,667,161	10.47
State capital investments	\$1,595,717	\$5,100,988	\$11,362,587	122.75
Federal capital investments	\$4,007,984	\$6,374,854	\$7,417,503	16.36
Other investments	\$1,091,288	\$325,267	\$803,991	147.18
Total investments	\$40,457,567	\$47,708,641	\$59,251,242	24.19

Link Transit

Richard DeRock
General Manager
2700 Euclid Ave
Wenatchee, WA 98801
www.linktransit.com



Service area

Chelan County and portions of Douglas County

Congressional district

4 and 8

Legislative district

12

Type of government

PTBA

Governing body

Thirteen-member board of directors composed of 12 voting members and one non-voting labor representative member.

Tax authorized

0.4 percent sales tax. Last updated 1990.

Transit development plan

[Link Transit TDP](#)

Connections to other systems

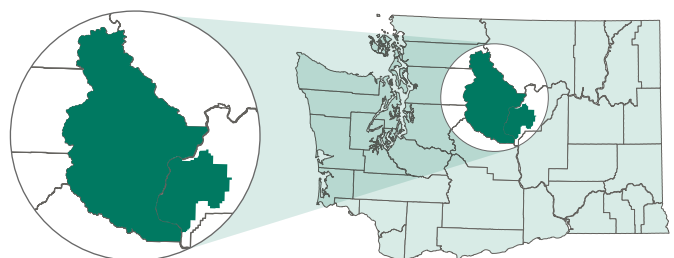
Link Transit provides service to all public elementary, middle and high schools within the city of Wenatchee. The agency provides service to Wenatchee Valley College as well.

Additionally, the agency serves most major public schools in the cities of East Wenatchee, Chelan and Leavenworth; as well as the communities of Entiat, Rock Island, Orondo, Waterville and Peshastin.

Connections with Amtrak, Northwestern Trailways, Wenatchee Valley Shuttle and Grant Transit Authority are available at the Columbia Station transfer center in Wenatchee.

Fares

- One-zone fare – \$1.00 per boarding (\$2.00 for a day pass)
- Two-zone fare – \$2.50 (\$5.00 for a day pass)
- Shuttle service – free
- Paratransit service (for individuals with disabilities, Medicare card holders and persons 65 and over) – \$1.50 per boarding



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	71,808	74,751	80,606	7.83
Total vehicle hours	77,175	79,412	85,351	7.48
Revenue vehicle miles	1,449,283	1,509,287	1,600,526	6.05
Total vehicle miles	1,571,995	1,584,225	1,861,963	17.53
Passenger trips	885,715	883,023	920,197	4.21
Diesel fuel consumed (gallons)	190,565	197,672	195,286	-1.21
Gasoline fuel consumed (gallons)	0	0	16,059	100.00
Propane fuel consumed (gallons)	48,783	52,512	50,190	-4.42
Electricity consumed (kWh)	166,005	130,305	102,400	-21.42
Employees - FTEs	77.2	78.9	88.8	12.55
Operating expenses	\$9,058,868	\$9,712,748	\$10,936,968	12.60
Farebox revenues	\$558,306	\$534,111	\$548,269	2.65
Demand response (direct operated)				
Revenue vehicle hours	17,950	19,644	21,345	8.66
Total vehicle hours	19,164	21,150	23,005	8.77
Revenue vehicle miles	218,127	233,053	261,437	12.18
Total vehicle miles	251,720	270,719	298,000	10.08
Passenger trips	52,156	52,740	54,856	4.01
Gasoline fuel consumed (gallons)	6,796	8,967	8,441	-5.87
Propane fuel consumed (gallons)	24,472	17,374	19,639	13.04
Employees - FTEs	17.9	19.7	21.9	11.42
Operating expenses	\$1,978,139	\$2,230,156	\$2,556,617	14.64
Farebox revenues	\$34,591	\$46,391	\$56,516	21.83
Demand response (purchased)				
Revenue vehicle hours	285	342	270	-21.05
Total vehicle hours	417	509	488	-4.13
Revenue vehicle miles	4,093	5,744	5,129	-10.71
Total vehicle miles	7,212	9,942	9,702	-2.41
Passenger trips	2,739	2,148	1,985	-7.59
Gasoline fuel consumed (gallons)	601	829	809	-2.41
Operating expenses	\$54,648	\$46,533	\$46,923	0.84
Farebox revenues	\$888	\$847	\$431	-49.11
Route deviated (direct operated)				
Revenue vehicle hours	11,884	11,445	10,973	-4.12
Total vehicle hours	12,773	12,512	12,012	-4.00
Revenue vehicle miles	294,013	289,670	284,553	-1.77
Total vehicle miles	317,751	312,916	307,183	-1.83
Passenger trips	65,980	64,072	58,969	-7.96
Diesel fuel consumed (gallons)	39,848	39,061	35,549	-8.99
Gasoline fuel consumed (gallons)	9,221	8,419	12,485	48.30
Propane fuel consumed (gallons)	10,276	10,377	9,136	-11.96
Employees - FTEs	12.8	12.3	12.1	-1.63
Operating expenses	\$1,499,253	\$1,528,858	\$1,491,405	-2.45
Farebox revenues	\$41,378	\$38,969	\$34,996	-10.20

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$635,163	\$620,318	\$640,212	3.21
Sales tax	\$11,910,262	\$12,854,641	\$13,994,542	8.87
State Regional Mobility Operating Grants	\$624,000	\$645,000	\$303,000	-53.02
State Special Needs Operating Grants	\$328,706	\$366,196	\$390,361	6.60
Federal Section §5307 Operating	\$2,195,750	\$2,086,711	\$2,405,241	15.26
Federal Section §5311 Operating	\$362,500	\$387,500	\$478,682	23.53
Other federal operating	\$137,451	\$150,650	\$94,106	-37.53
Other operating sub-total	\$225,989	\$321,941	\$279,055	-13.32
Other-advertising	\$2,975	\$0	\$0	0.00
Other-interest	\$147,317	\$248,305	\$263,100	5.96
Other-MISC	\$75,697	\$73,636	\$15,955	-78.33
Total (excludes capital revenues)	\$16,419,821	\$17,432,957	\$18,585,199	6.61
Federal capital grant revenues				
Federal Section §5310 Capital Grants	\$130,910	\$193,675	\$0	-100.00
CM/AQ and other federal grants	\$2,500,000	\$439,981	\$376,747	-14.37
Total federal capital	\$2,630,910	\$633,656	\$376,747	-40.54
State capital grant revenues				
State Regional Mobility Grants	\$0	\$1,854,047	\$696,119	-62.45
Total state capital	\$0	\$1,854,047	\$696,119	-62.45
Local capital expenditures				
Local capital funds	\$1,472,052	\$1,528,094	\$7,758,764	407.74
Total local capital	\$1,472,052	\$1,528,094	\$7,758,764	407.74
Other expenditures				
Depreciation (not included in total expenditures)	\$2,330,145	\$2,304,212	\$2,624,211	13.89
Ending balances, December 31				
Capital reserve funds	\$3,602,004	\$4,276,164	\$2,891,364	-32.38
Contingency reserve	\$1,600,000	\$1,620,001	\$1,640,001	1.23
General fund	\$3,767,338	\$2,905,699	\$668,853	-76.98
Unrestricted cash and investments	\$5,993,568	\$7,541,358	\$6,745,637	-10.55
Ending balance total	\$14,962,910	\$16,343,222	\$11,945,855	-26.91

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$12,771,414	\$13,796,900	\$14,913,809	8.10
State revenues	\$952,706	\$2,865,243	\$1,389,480	-51.51
Federal revenues	\$5,326,611	\$3,258,517	\$3,354,776	2.95
Total revenues	\$19,050,731	\$19,920,660	\$19,658,065	-1.32
Investments				
Operating investments	\$12,590,908	\$13,518,295	\$15,031,913	11.20
Local capital investments	\$1,472,052	\$1,528,094	\$7,758,764	407.74
State capital investments	\$0	\$1,854,047	\$696,119	-62.45
Federal capital investments	\$2,630,910	\$633,656	\$376,747	-40.54
Total investments	\$16,693,870	\$17,534,092	\$23,863,543	36.10

RiverCities Transit

Amy Asher
Transit Manager
1135 12th Avenue
Longview, WA 98632
www.rctransit.org



Service area

The cities of Longview and Kelso

Congressional district

3

Legislative district

19 and 20

Type of government

PTBA contracting with the city of Longview

Governing body

Five-member board of directors: two city council members of Kelso, two city council members of Longview, and one Cowlitz County commissioner.

Tax authorized

0.3 percent sales tax. Last updated April, 2009

Transit development plan

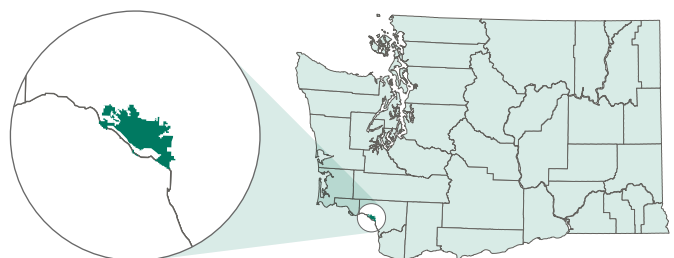
[Cowlitz Transit Authority TDP](#)

Connections to other systems

RiverCities Transit provides service to public elementary, middle and high schools within Longview and Kelso, as well as Lower Columbia College. Connections with Greyhound, Amtrak, Lower Columbia Community Action Program, Columbia County Rider and Wahkiakum on the Move are available at the RiverCities Transit Center and Kelso Train Depot.

Fares

- Base fare – \$1.00 per boarding, \$2.00 daily pass and \$14.00 monthly pass
- Demand response – \$1.00 per boarding, \$15.00 monthly pass, \$10.00 20-ride punch card
- Reduced fares are available to customers 65 and older, and customers with a Medicare card
- Students age 6-18 ride free upon completion of a RiverCities Transit Youth Pass Consent Form



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	26,372	25,506	23,602	-7.46
Total vehicle hours	27,370	26,466	24,314	-8.13
Revenue vehicle miles	344,310	322,524	299,469	-7.15
Total vehicle miles	355,067	332,242	308,386	-7.18
Passenger trips	377,835	354,317	334,731	-5.53
Diesel fuel consumed (gallons)	77,957	72,417	67,816	-6.35
Employees - FTEs	18.9	20.4	21.1	3.23
Operating expenses	\$3,033,187	\$2,881,260	\$3,089,033	7.21
Farebox revenues	\$153,470	\$147,065	\$147,752	0.47
Demand response (purchased)				
Revenue vehicle hours	22,600	23,861	25,368	6.32
Total vehicle hours	24,790	26,096	27,820	6.61
Revenue vehicle miles	184,707	199,135	212,017	6.47
Total vehicle miles	208,505	221,924	234,923	5.86
Passenger trips	49,546	52,622	55,867	6.17
Diesel fuel consumed (gallons)	4,119	1,824	1,462	-19.85
Gasoline fuel consumed (gallons)	33,016	29,845	29,629	-0.72
Propane fuel consumed (gallons)	0	9,682	13,844	42.99
Employees - FTEs	16.6	17.5	18.4	5.03
Operating expenses	\$1,592,693	\$1,622,928	\$1,745,641	7.56
Farebox revenues	\$35,145	\$30,037	\$35,305	17.54

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$188,615	\$177,102	\$183,057	3.36
Sales tax	\$3,737,541	\$4,046,576	\$4,189,687	3.54
State Special Needs Operating Grants	\$135,678	\$222,468	\$324,082	45.68
Federal Section §5307 Operating	\$0	\$0	\$1,898,814	100.00
Other federal operating	\$299,858	\$312,582	\$104,196	-66.67
Other operating sub-total	\$56,087	\$87,796	\$97,426	10.97
Other-advertising	\$22,687	\$24,877	\$22,486	-9.61
Other-interest	\$22,709	\$39,449	\$40,930	3.75
Other-gain (loss) on sale of assets	\$0	\$3,000	\$0	-100.00
Other-MISC	\$10,691	\$20,470	\$34,010	66.15
Total (excludes capital revenues)	\$4,417,779	\$4,846,524	\$6,797,262	40.25
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$0	\$0	\$553,778	100.00
Federal Section §5310 Capital Grants	\$0	\$172,125	\$0	-100.00
CM/AQ and other federal grants	\$0	\$0	\$1,410,045	100.00
Total federal capital	\$0	\$172,125	\$1,963,823	1040.93
Local capital expenditures				
Local capital funds	\$330,285	\$0	\$315,028	100.00
Total local capital	\$330,285	\$0	\$315,028	100.00
Other expenditures				
Other-expenditures	\$0	\$533,786	\$1,963,823	267.90
Depreciation (not included in total expenditures)	\$0	\$447,116	\$0	-100.00
Ending balances, December 31				
Unrestricted cash and investments	\$1,845,714	\$1,577,998	\$2,376,196	50.58
Ending balance total	\$1,845,714	\$1,577,998	\$2,376,196	50.58

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$3,982,531	\$4,311,474	\$4,470,170	3.68
State revenues	\$135,678	\$222,468	\$324,082	45.68
Federal revenues	\$299,858	\$484,707	\$3,966,833	718.40
Total revenues	\$4,418,067	\$5,018,649	\$8,761,085	74.57
Investments				
Operating investments	\$4,636,793	\$4,504,188	\$4,834,674	7.34
Local capital investments	\$330,285	\$0	\$315,028	100.00
Federal capital investments	\$0	\$172,125	\$1,963,823	1040.93
Other investments	\$0	\$533,786	\$1,963,823	267.90
Total investments	\$4,967,078	\$5,210,099	\$9,077,348	74.23

City of Selah Transportation Service

Donald Wayman
Selah Transit City Administrator
115 West Naches Avenue
Selah, WA 98942
www.selahwa.gov



Service area

The city of Selah

Congressional district

4

Legislative district

14

Type of government

City

Governing body

Seven-member city council

Tax authorized

0.3 percent sales tax. Last updated July 1, 2007.

Transit development plan

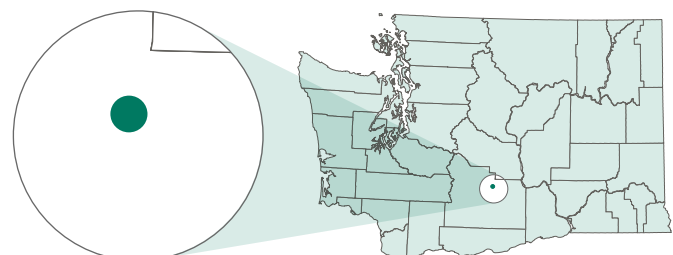
Selah TDP

Connections to other systems

City of Selah Transportation Service connects with the city of Yakima and Yakima Transit, which provides connecting service to the Yakima Airport, Greyhound, Union Gap Transit, People For People Community Connector, and the Yakima- Ellensburg Commuter.

Fares

- Fixed Route Day Pass – \$1.00
- Fixed Route Monthly Pass (Selah residents) – \$15.00
- Fixed Route Monthly Pass (Non-Selah residents) – \$30.00
- Dial A Ride boarding – \$2.00
- Dial A Ride Ticket Books – \$20.00
- Children Under 6 – free



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (purchased)				
Revenue vehicle hours	5,728	6,053	5,581	-7.80
Total vehicle hours	5,926	6,355	5,860	-7.79
Revenue vehicle miles	99,201	122,482	103,543	-15.46
Total vehicle miles	104,010	137,620	116,340	-15.46
Passenger trips	72,235	9,590	4,230	-55.89
Diesel fuel consumed (gallons)	8,332	0	0	0.00
Gasoline fuel consumed (gallons)	17,732	17,732	15,247	-14.01
Employees - FTEs	2.0	3.0	3.0	0.00
Operating expenses	\$211,096	\$205,728	\$205,000	-0.35
Demand response (purchased)				
Revenue vehicle hours	1,556	5,224	5,224	0.00
Total vehicle hours	1,638	5,870	5,870	0.00
Revenue vehicle miles	17,268	63,811	51,249	-19.69
Total vehicle miles	18,183	71,698	57,583	-19.69
Passenger trips	3,777	4,772	3,396	-28.83
Gasoline fuel consumed (gallons)	2,047	3,409	2,854	-16.28
Employees - FTEs	1.0	1.0	1.0	0.00
Operating expenses	\$56,384	\$94,958	\$72,140	-24.03

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Sales tax	\$432,400	\$440,704	\$497,943	12.99
Other operating sub-total	\$0	\$1,900	\$1,900	0.00
Other-interest	\$0	\$1,900	\$1,900	0.00
Total (excludes capital revenues)	\$432,400	\$442,604	\$499,843	12.93
Ending balances, December 31				
Unrestricted cash and investments	\$312,467	\$222,398	\$313,467	40.95
Ending balance total	\$312,467	\$222,398	\$313,467	40.95

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$432,400	\$442,604	\$499,843	12.93
Total revenues	\$432,400	\$442,604	\$499,843	12.93
Investments				
Operating investments	\$267,480	\$300,686	\$277,140	-7.83
Total investments	\$267,480	\$300,686	\$277,140	-7.83

Skagit Transit

Dale O'Brien
Executive Director
600 County Shop Lane
Burlington, WA 98233
www.skagittransit.org



Service area

Urban and rural areas in Skagit County, as well as connector service to Bellingham and express commuter service to Everett.

Congressional district

1 and 2

Legislative district

10, 39 and 40

Type of government

PTBA

Governing body

Nine-member board of directors composed of three county commissioners and six elected officials representing the cities of Mount Vernon, Burlington, Anacortes and Sedro-Woolley.

Tax authorized

0.4 percent sales tax. Last updated April 1, 2009.

Transit development plan

[Skagit Transit TDP](#)

Connections to other systems

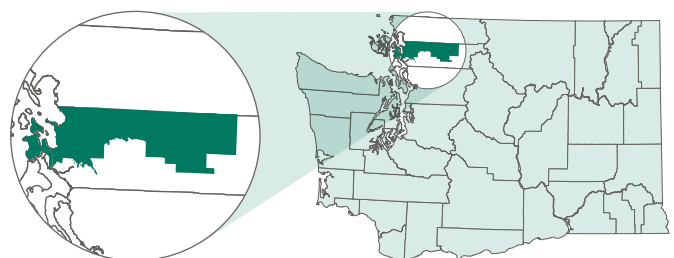
Skagit Transit provides transportation between Mount Vernon, Burlington, Sedro Woolley, Anacortes, LaConner, Hamilton, Lyman and Concrete.

Skagit Transit links with Island Transit and Whatcom Transit to provide connector service between Skagit, Island, Whatcom and Snohomish counties at Everett Station.

Skagit Transit connects with Amtrak and Greyhound at Skagit Station in Mount Vernon, as well as with Washington State Ferries in Anacortes, serving the San Juan Islands.

Fares

- Local fixed route – \$1.00 per boarding
- Commuter bus service – \$2.00 per boarding
- Paratransit – by donation



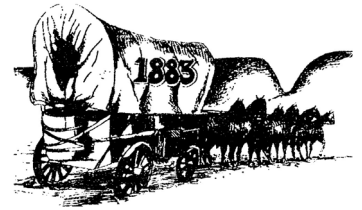
Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	58,923	61,192	61,821	1.03
Total vehicle hours	61,616	63,567	64,082	0.81
Revenue vehicle miles	885,452	873,956	889,278	1.75
Total vehicle miles	945,349	935,017	952,794	1.90
Passenger trips	554,403	591,047	560,363	-5.19
Diesel fuel consumed (gallons)	160,164	165,770	173,404	4.61
Employees - FTEs	54.4	60.5	69.7	15.27
Operating expenses	\$6,373,559	\$6,919,109	\$7,620,536	10.14
Farebox revenues	\$309,037	\$332,209	\$368,183	10.83
Demand response (direct operated)				
Revenue vehicle hours	31,074	33,239	37,553	12.98
Total vehicle hours	34,475	36,755	41,632	13.27
Revenue vehicle miles	341,618	332,231	445,994	34.24
Total vehicle miles	403,452	382,786	525,410	37.26
Passenger trips	63,992	66,829	75,496	12.97
Diesel fuel consumed (gallons)	32,542	23,264	19,227	-17.35
Propane fuel consumed (gallons)	16,116	39,756	63,974	60.92
Employees - FTEs	41.7	41.6	40.5	-2.74
Operating expenses	\$4,489,672	\$4,863,646	\$4,399,591	-9.54
Farebox revenues	\$7,187	\$7,886	\$9,419	19.44
Vanpool (direct operated)				
Revenue vehicle hours	27,220	29,401	29,504	0.35
Total vehicle hours	27,220	29,401	29,504	0.35
Revenue vehicle miles	996,484	1,074,576	1,085,851	1.05
Total vehicle miles	996,484	1,074,576	1,085,851	1.05
Passenger trips	107,928	110,388	114,180	3.44
Gasoline fuel consumed (gallons)	57,197	60,583	59,985	-0.99
Employees - FTEs	2.4	2.2	3.2	42.99
Operating expenses	\$608,602	\$663,830	\$744,583	12.16
Farebox revenues	\$448,444	\$462,906	\$475,310	2.68
Commuter bus (direct operated)				
Revenue vehicle hours	12,141	15,206	15,202	-0.03
Total vehicle hours	12,944	16,160	16,119	-0.25
Revenue vehicle miles	381,176	464,843	465,625	0.17
Total vehicle miles	402,128	491,359	492,813	0.30
Passenger trips	112,563	139,223	146,079	4.92
Diesel fuel consumed (gallons)	56,957	64,657	63,504	-1.78
Employees - FTEs	8.7	15.3	14.7	-3.98
Operating expenses	\$1,174,798	\$1,756,969	\$1,904,691	8.41
Farebox revenues	\$65,432	\$87,639	\$82,137	-6.28

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$381,656	\$427,734	\$459,739	7.48
Vanpooling revenue	\$448,444	\$462,906	\$475,310	2.68
Sales tax	\$11,711,091	\$13,055,020	\$13,092,314	0.29
State Regional Mobility Operating Grants	\$89,736	\$278,400	\$267,352	-3.97
State Special Needs Operating Grants	\$250,437	\$120,936	\$60,460	-50.01
State Operating Distribution	\$102,851	\$0	\$0	0.00
Federal Section §5307 Operating	\$1,695,387	\$122,213	\$1,827,147	1395.05
Other federal operating	\$63,369	\$120,459	\$59,011	-51.01
Other operating sub-total	\$154,710	\$293,979	\$363,692	23.71
Other-interest	\$70,740	\$177,475	\$191,223	7.75
Other-gain (loss) on sale of assets	\$24,043	\$44,521	\$75,116	68.72
Other-MISC	\$59,927	\$71,983	\$97,353	35.24
Total (excludes capital revenues)	\$14,897,681	\$14,881,647	\$16,605,025	11.58
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$58,509	\$981,624	\$563,561	-42.59
Federal Section §5310 Capital Grants	\$0	\$77,804	\$0	-100.00
CM/AQ and other federal grants	\$0	\$0	\$107,423	100.00
Total federal capital	\$58,509	\$1,059,428	\$670,984	-36.67
State capital grant revenues				
State Special Needs Grants	\$0	\$642,150	\$0	-100.00
State Vanpool Grants	\$0	\$191,750	\$36,037	-81.21
Other state capital funds	\$820,947	\$0	\$604	100.00
Total state capital	\$820,947	\$833,900	\$36,641	-95.61
Local capital expenditures				
Local capital funds	\$2,241,787	\$788,693	\$4,725,122	499.11
Total local capital	\$2,241,787	\$788,693	\$4,725,122	499.11
Other expenditures				
Depreciation (not included in total expenditures)	\$2,191,303	\$2,446,808	\$2,063,927	-15.65
Ending balances, December 31				
Capital reserve funds	\$4,314,918	\$4,393,142	\$2,772,567	-36.89
General fund	\$2,194,294	\$2,233,777	\$1,287,117	-42.38
Operating reserve	\$2,121,803	\$2,159,961	\$2,210,810	2.35
Unrestricted cash and investments	\$5,050,699	\$4,751,208	\$5,112,847	7.61
Ending balance total	\$13,681,714	\$13,538,088	\$11,383,341	-15.92

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$12,695,901	\$14,239,639	\$14,391,055	1.06
State revenues	\$1,263,971	\$1,233,236	\$364,453	-70.45
Federal revenues	\$1,817,265	\$1,302,100	\$2,557,142	96.39
Total revenues	\$15,777,137	\$16,774,975	\$17,312,650	3.21
Investments				
Operating investments	\$12,646,631	\$14,203,554	\$14,669,401	3.28
Local capital investments	\$2,241,787	\$788,693	\$4,725,122	499.11
State capital investments	\$820,947	\$833,900	\$36,641	-95.61
Federal capital investments	\$58,509	\$1,059,428	\$670,984	-36.67
Total investments	\$15,767,874	\$16,885,575	\$20,102,148	19.05

Union Gap Transit

Arlene Fisher
City Manager
102 W. Ahtanum Road
Union Gap, WA 98903
www.uniongapwa.gov/transit



Service area

The city of Union Gap

Congressional district

4

Legislative district

15

Type of government

City

Governing body

Seven-member city council

Tax authorized

0.2 percent sales tax. Last updated April 1, 2008.

Transit development plan

[City of Union Gap TDP](#)

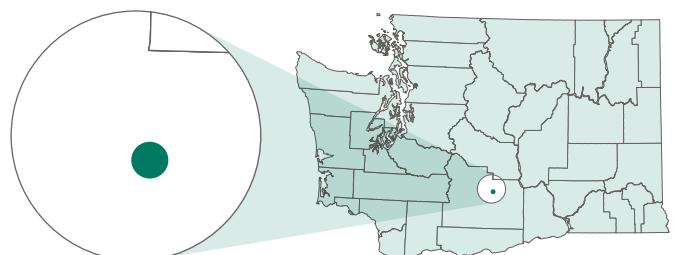
Connections to other systems

Union Gap Transit provides fixed route service to the Sears passenger shelter on Valley Mall Blvd. and Main St. for connections with Yakima Transit routes 7 and 9 and Selah Transit.

Yakama Nation Tribal Transit Pahto Public Passage bus routes 1, 4 and 6 connect at the Sears Bus Stop Monday through Friday. These connector routes meet up with the CWA Airporter Shuttle for trips to Seattle and Greyhound, the Ellensburg Commuter and the Community Connector for trips throughout the Yakima Valley, as well as connections to Ben Franklin Transit in the Tri-Cities.

Fares

Union Gap Transit is a fare-free system.



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (purchased)				
Revenue vehicle hours	15,416	14,453	14,512	0.41
Total vehicle hours	16,187	15,176	15,237	0.40
Revenue vehicle miles	167,478	160,434	160,215	-0.14
Total vehicle miles	188,178	180,263	180,017	-0.14
Passenger trips	23,160	24,346	23,452	-3.67
Diesel fuel consumed (gallons)	3,048	0	0	0.00
Gasoline fuel consumed (gallons)	26,076	27,057	23,588	-12.82
Employees - FTEs	7.0	7.0	7.0	0.00
Operating expenses	\$727,144	\$713,509	\$723,943	1.46
Demand response (purchased)				
Revenue vehicle hours	5,511	7,428	7,344	-1.13
Total vehicle hours	6,192	8,346	8,346	0.00
Revenue vehicle miles	55,529	65,814	63,520	-3.49
Total vehicle miles	62,392	73,949	71,371	-3.49
Passenger trips	7,398	8,858	8,518	-3.84
Gasoline fuel consumed (gallons)	3,708	4,036	4,153	2.90
Employees - FTEs	3.0	4.0	4.0	0.00
Operating expenses	\$158,816	\$187,933	\$189,774	0.98

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Sales tax	\$982,493	\$1,081,879	\$1,177,765	8.86
State Operating Distribution	\$14,435	\$25,427	\$25,296	-0.52
Federal Section 5307 Operating	\$0	\$287	\$0	-100.00
Other operating sub-total	\$0	\$0	\$72,703	100.00
Other-interest	\$0	\$0	\$72,703	100.00
Total (excludes capital revenues)	\$996,928	\$1,107,593	\$1,275,764	15.18
State capital grant revenues				
State Regional Mobility Grants	\$0	\$0	\$1,911	100.00
Total state capital	\$0	\$0	\$1,911	100.00
Ending balances, December 31				
Operating reserve	\$3,208,131	\$3,192,911	\$3,295,858	3.22
Ending balance total	\$3,208,131	\$3,192,911	\$3,295,858	3.22

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$982,493	\$1,081,879	\$1,250,468	15.58
State revenues	\$14,435	\$25,427	\$27,207	7.00
Federal revenues	\$0	\$287	\$0	-100.00
Total revenues	\$996,928	\$1,107,593	\$1,277,675	15.36
Investments				
Operating investments	\$885,960	\$901,442	\$913,717	1.36
State capital investments	\$0	\$0	\$1,911	100.00
Total investments	\$885,960	\$901,442	\$915,628	1.57

Valley Transit

Angelic Peters
General Manager
1401 West Rose Street
Walla Walla, WA 99362
www.valleytransit.com



Service area

Walla Walla/College Place area

Congressional district

5

Legislative district

16

Type of government

PTBA

Governing body

Eight-member board of directors composed of two Walla Walla County Commissioners, three Walla Walla City Council members, two College Place City Council members, and one non-voting member representing the Amalgamated Transit Union Local 757.

Tax authorized

0.6 percent sales tax. Last updated July 1, 2010.

Transit development plan

[Valley Transit TDP](#)

Connections to other systems

Valley Transit makes connections with Columbia County Public Transportation to Dayton and Waitsburg, as well as the Travel Washington Grape Line to Pasco.

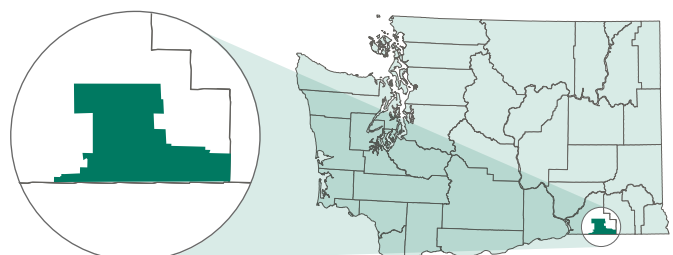
Valley Transit makes connections with transportation providers operating in Oregon that provide service to the cities of Milton -Freewater, Pendleton and La Grande.

Valley Transit also provides connections to the regional airport upon passenger request.

Valley Transit provides service to all public and private elementary, middle and high schools in its service area. The agency provides service to all hospitals and medical clinics in Walla Walla and College Place as well. Additionally, the agency provides service to Walla Walla Community College, Whitman College and Walla Walla University.

Fares

- Fixed route service and Saturday and evening service is 50 cents per boarding. Seniors and individuals with disabilities with reduced fare permit are 25 cents per boarding. Monthly passes are available for \$20.00 per month.
- Reduced fare passes are available for \$10.00 per month for persons with special transportation needs. Paratransit service is 75 cents per boarding for qualifying riders.
- Monthly passes are available for \$12.00 per month. Job access passes are available for \$12.00 per month for qualifying riders.



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	25,338	24,932	25,292	1.44
Total vehicle hours	26,352	25,929	26,304	1.45
Revenue vehicle miles	304,935	309,573	307,868	-0.55
Total vehicle miles	327,783	326,229	327,928	0.52
Passenger trips	637,617	632,606	575,597	-9.01
Diesel fuel consumed (gallons)	65,667	64,302	63,431	-1.35
CNG fuel consumed (therms)	6,214	7,363	7,948	7.95
Employees - FTEs	26.4	26.1	25.8	-1.15
Operating expenses	\$2,928,589	\$3,259,726	\$3,366,692	3.28
Farebox revenues	\$155,772	\$152,847	\$137,671	-9.93
Demand response (direct operated)				
Revenue vehicle hours	13,593	13,818	14,004	1.35
Total vehicle hours	14,273	14,509	14,705	1.35
Revenue vehicle miles	140,760	144,773	150,504	3.96
Total vehicle miles	148,527	152,562	160,280	5.06
Passenger trips	47,303	48,158	47,757	-0.83
CNG fuel consumed (therms)	28,960	28,394	28,630	0.83
Employees - FTEs	14.2	14.4	14.3	-0.69
Operating expenses	\$1,412,605	\$1,505,340	\$1,605,555	6.66
Farebox revenues	\$11,556	\$11,636	\$11,422	-1.84
Vanpool (direct operated)				
Revenue vehicle hours	1,440	1,477	1,430	-3.18
Total vehicle hours	1,455	1,498	1,442	-3.74
Revenue vehicle miles	61,043	63,320	62,694	-0.99
Total vehicle miles	63,281	63,536	62,941	-0.94
Passenger trips	6,815	7,545	6,489	-14.00
Gasoline fuel consumed (gallons)	3,828	4,310	4,006	-7.05
Employees - FTEs	0.1	0.1	0.1	0.00
Operating expenses	\$130,059	\$147,866	\$151,806	2.66
Farebox revenues	\$25,613	\$30,479	\$30,991	1.68
Route deviated (direct operated)				
Revenue vehicle hours	2,992	2,952	2,973	0.71
Total vehicle hours	3,441	3,394	3,418	0.71
Revenue vehicle miles	32,881	31,546	32,208	2.10
Total vehicle miles	35,852	33,244	34,282	3.12
Passenger trips	39,361	40,125	34,889	-13.05
Diesel fuel consumed (gallons)	7,469	7,227	8,098	12.05
CNG fuel consumed (therms)	896	878	885	0.80
Employees - FTEs	3.1	3.1	3.0	-3.23
Operating expenses	\$267,567	\$385,230	\$409,526	6.31
Farebox revenues	\$9,616	\$9,695	\$8,345	-13.92

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$176,944	\$174,178	\$157,438	-9.61
Vanpooling revenue	\$25,613	\$30,479	\$30,991	1.68
Sales tax	\$5,150,479	\$5,872,317	\$6,022,651	2.56
State Special Needs Operating Grants	\$162,608	\$137,303	\$471,473	243.38
Sales Tax Equalization	\$200,693	\$408,732	\$394,331	-3.52
Other operating sub-total	\$62,068	\$132,056	\$186,301	41.08
Other-interest	\$49,513	\$125,107	\$185,823	48.53
Other-MISC	\$12,555	\$6,949	\$478	-93.12
Total (excludes capital revenues)	\$5,778,405	\$6,755,065	\$7,263,185	7.52
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$0	\$0	\$1,435,343	100.00
Federal Section §5310 Capital Grants	\$0	\$996,643	\$0	-100.00
Total federal capital	\$0	\$996,643	\$1,435,343	44.02
Local capital expenditures				
Local capital funds	\$120,553	\$723,861	\$482,086	-33.40
Total local capital	\$120,553	\$723,861	\$482,086	-33.40
Other expenditures				
Depreciation (not included in total expenditures)	\$613,538	\$492,612	\$585,991	18.96
Ending balances, December 31				
Capital reserve funds	\$5,543,936	\$5,745,819	\$5,134,796	-10.63
Operating reserve	\$3,247,600	\$3,387,490	\$4,810,640	42.01
Working capital	\$390,255	\$402,821	\$459,011	13.95
Ending balance total	\$9,181,791	\$9,536,130	\$10,404,447	9.11

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$5,415,104	\$6,209,030	\$6,397,381	3.03
State revenues	\$363,301	\$546,035	\$865,804	58.56
Federal revenues	\$0	\$996,643	\$1,435,343	44.02
Total revenues	\$5,778,405	\$7,751,708	\$8,698,528	12.21
Investments				
Operating investments	\$4,738,820	\$5,298,162	\$5,533,579	4.44
Local capital investments	\$120,553	\$723,861	\$482,086	-33.40
Federal capital investments	\$0	\$996,643	\$1,435,343	44.02
Total investments	\$4,859,373	\$7,018,666	\$7,451,008	6.16

Whatcom Transportation Authority



Peter Stark
General Manager
4011 Bakerview Spur
Bellingham, WA 98226
www.ridewta.com

Service area

Whatcom County

Congressional district

2

Legislative district

40 and 42

Type of government

PTBA

Governing body

Ten-member board of directors composed of local elected officials and one non-voting labor representative.

Tax authorized

0.6 percent sales tax. Last updated 2002.

Transit development plan

[Whatcom Transportation Authority TDP](#)

Connections to other systems

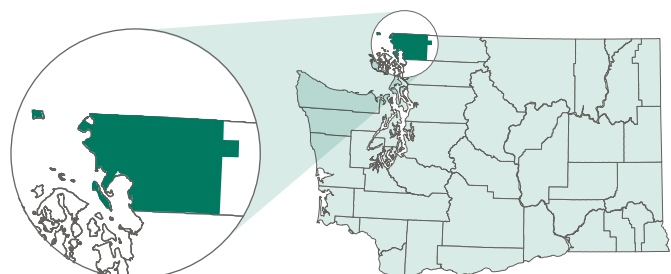
Whatcom Transportation Authority provides service throughout Whatcom County, and between Bellingham and Mount Vernon.

Service is provided to Western Washington University, Whatcom Community College and Bellingham Technical College, as well as most public schools in Whatcom County.

Connections are available to Amtrak, Greyhound and the Alaska State Ferry at the Fairhaven Transportation Center; the Lummi Island Ferry at Gooseberry Point; and BoltBus at Cordata Station.

Fares

\$1.00 per boarding for fixed route and paratransit.



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	142,321	148,483	152,623	2.79
Total vehicle hours	150,231	157,391	161,006	2.30
Revenue vehicle miles	2,014,058	2,115,221	2,123,146	0.37
Total vehicle miles	2,236,649	2,284,145	2,294,358	0.45
Passenger trips	4,602,021	4,542,536	4,451,508	-2.00
Diesel fuel consumed (gallons)	427,091	444,920	445,475	0.12
Employees - FTEs	179.3	185.5	182.6	-1.55
Operating expenses	\$20,029,380	\$20,710,755	\$21,237,451	2.54
Farebox revenues	\$2,564,869	\$2,507,904	\$2,473,937	-1.35
Demand response (direct operated)				
Revenue vehicle hours	69,699	72,382	75,649	4.51
Total vehicle hours	77,411	80,989	84,056	3.79
Revenue vehicle miles	902,330	933,897	960,877	2.89
Total vehicle miles	1,024,793	1,052,426	1,079,025	2.53
Passenger trips	220,815	214,479	216,711	1.04
Gasoline fuel consumed (gallons)	156,529	163,061	119,827	-26.51
Propane fuel consumed (gallons)	0	1,756	71,740	3985.42
Employees - FTEs	75.9	85.1	94.0	10.57
Operating expenses	\$8,198,347	\$8,776,107	\$10,422,867	18.76
Farebox revenues	\$91,196	\$95,900	\$100,209	4.49
Vanpool (direct operated)				
Revenue vehicle hours	7,371	7,487	4,323	-42.26
Total vehicle hours	7,371	7,487	4,323	-42.26
Revenue vehicle miles	396,942	406,554	238,834	-41.25
Total vehicle miles	400,995	406,554	238,834	-41.25
Passenger trips	46,492	47,591	33,361	-29.90
Gasoline fuel consumed (gallons)	25,939	24,976	16,046	-35.75
Employees - FTEs	1.8	1.8	0.8	-53.04
Operating expenses	\$308,792	\$289,272	\$197,465	-31.74
Farebox revenues	\$177,809	\$182,460	\$110,283	-39.56
Demand response taxi services (direct operated)				
Revenue vehicle hours	1,109	896	1,077	20.20
Total vehicle hours	1,109	896	1,077	20.20
Revenue vehicle miles	23,921	19,443	25,967	33.55
Total vehicle miles	24,806	20,102	25,967	29.18
Passenger trips	1,626	1,229	2,285	85.92
Operating expenses	\$38,675	\$38,140	\$58,942	54.54
Farebox revenues	\$107	\$230	\$276	20.00

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$2,656,172	\$2,604,034	\$2,574,422	-1.14
Vanpooling revenue	\$177,809	\$182,460	\$110,283	-39.56
Sales tax	\$25,946,586	\$28,038,850	\$29,611,528	5.61
State Rural Mobility Operating Grants	\$0	\$279,548	\$130,670	-53.26
State Special Needs Operating Grants	\$771,716	\$799,636	\$883,169	10.45
Other state operating grants	\$3,093	\$0	\$12,155	100.00
Other federal operating	\$0	\$0	\$28,881	100.00
Other operating sub-total	\$586,990	\$1,027,058	\$1,008,477	-1.81
Other-advertising	\$143,211	\$178,063	\$172,725	-3.00
Other-interest	\$388,400	\$536,449	\$650,114	21.19
Other-gain (loss) on sale of assets	\$0	\$0	\$9,736	100.00
Other-MISC	\$55,379	\$312,546	\$175,902	-43.72
Total (excludes capital revenues)	\$30,142,366	\$32,931,586	\$34,359,585	4.34
Federal capital grant revenues				
Federal Section 5307 Capital Grants	\$616,805	\$98,319	\$3,836,838	3802.44
CM/AQ and other federal grants	\$16,756	\$0	\$442,526	100.00
Total federal capital	\$633,561	\$98,319	\$4,279,364	4252.53
Other expenditures				
Other-expenditures	\$29,724	\$31,262	\$50,641	61.99
Depreciation (not included in total expenditures)	\$4,470,755	\$4,395,219	\$4,680,890	6.50
Ending balances, December 31				
Capital reserve funds	\$5,500,000	\$6,118,405	\$4,880,811	-20.23
Operating reserve	\$8,000,000	\$8,862,237	\$9,315,672	5.12
Other balance	\$9,600,000	\$8,314,650	\$4,514,685	-45.70
Unrestricted cash and investments	\$9,439,435	\$9,989,939	\$11,594,441	16.06
Ending balance total	\$32,539,435	\$33,285,231	\$30,305,609	-8.95

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$29,367,664	\$31,852,632	\$33,304,710	4.56
State revenues	\$774,809	\$1,079,184	\$1,025,994	-4.93
Federal revenues	\$633,561	\$98,319	\$4,308,245	4281.90
Total revenues	\$30,776,034	\$33,030,135	\$38,638,949	16.98
Investments				
Operating investments	\$28,613,869	\$29,852,414	\$31,916,725	6.92
Federal capital investments	\$633,561	\$98,319	\$4,279,364	4252.53
Other investments	\$29,724	\$31,262	\$50,641	61.99
Total investments	\$29,277,154	\$29,981,995	\$36,246,730	20.89

Yakima Transit

Alvie Maxey
Transit Manager
2301 Fruitvale Blvd
Yakima, WA 98902
www.yakimatransit.org



Service area

The city of Yakima

Congressional district

4

Legislative district

14

Type of government

City

Governing body

Seven-member city council

Tax authorized

0.3 percent sales tax. Last updated 1980.

Transit development plan

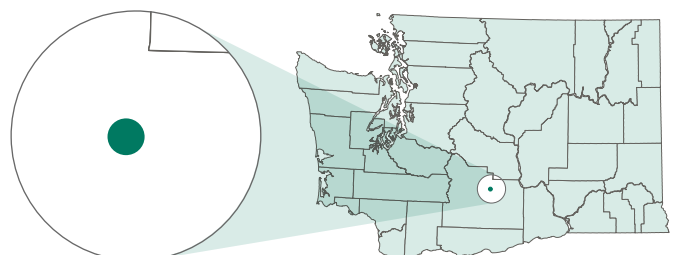
[Yakima Transit TDP](#)

Connections to other systems

Yakima Transit provides connecting service to the Yakima Airport, Greyhound, Union Gap Transit, People For People Community Connector and the Yakima-Ellensburg Commuter at the Yakima Transit Center.

Fares

- Fixed route – \$1.00 per boarding (youth - 75 cents, ADA - 50 cents)
- Paratransit – \$2.00 per boarding



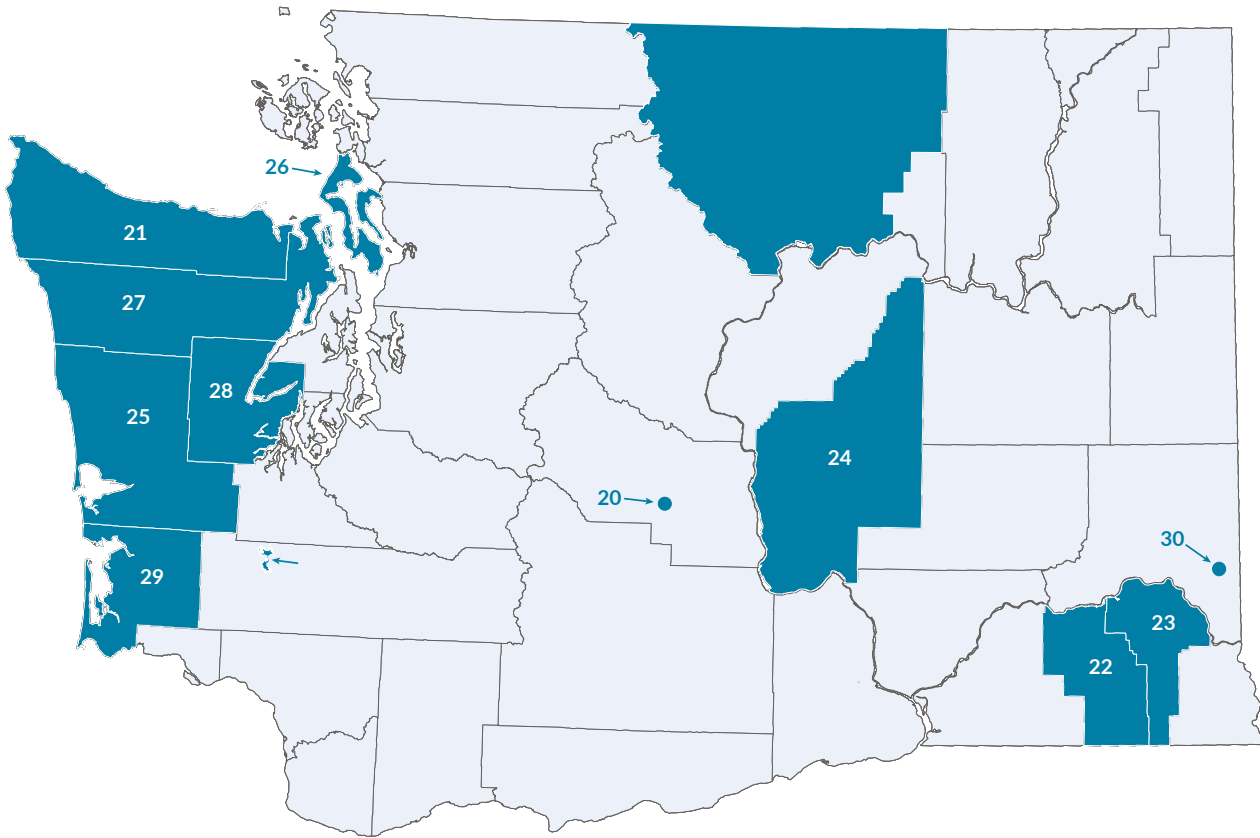
Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	46,346	52,150	46,772	-10.31
Total vehicle hours	47,945	53,948	48,182	-10.69
Revenue vehicle miles	609,380	709,482	649,163	-8.50
Total vehicle miles	638,920	743,835	675,856	-9.14
Passenger trips	959,689	966,034	922,814	-4.47
Diesel fuel consumed (gallons)	158,314	159,860	152,218	-4.78
Employees - FTEs	53.0	53.0	54.0	1.89
Operating expenses	\$6,491,632	\$6,585,706	\$6,792,403	3.14
Farebox revenues	\$568,573	\$607,456	\$556,432	-8.40
Demand response (purchased)				
Revenue vehicle hours	29,569	29,543	27,759	-6.04
Total vehicle hours	31,129	29,543	29,220	-1.09
Revenue vehicle miles	328,085	306,121	296,916	-3.01
Total vehicle miles	345,481	338,278	313,542	-7.31
Passenger trips	71,772	69,112	65,844	-4.73
Gasoline fuel consumed (gallons)	38,895	35,392	33,306	-5.89
Employees - FTEs	35.0	35.0	35.0	0.00
Operating expenses	\$1,209,771	\$1,108,705	\$1,071,548	-3.35
Farebox revenues	\$122,189	\$83,154	\$95,450	14.79
Vanpool (direct operated)				
Revenue vehicle hours	6,241	6,568	5,687	-13.41
Total vehicle hours	6,241	6,568	5,687	-13.41
Revenue vehicle miles	280,838	309,516	260,851	-15.72
Total vehicle miles	280,838	309,516	260,851	-15.72
Passenger trips	43,216	43,127	41,514	-3.74
Gasoline fuel consumed (gallons)	19,257	21,026	19,706	-6.28
Employees - FTEs	1.0	1.0	1.0	0.00
Operating expenses	\$173,209	\$188,421	\$197,556	4.85
Farebox revenues	\$131,634	\$170,817	\$128,259	-24.91
Commuter bus (purchased)				
Revenue vehicle hours	4,961	5,254	4,779	-9.04
Total vehicle hours	5,234	5,507	5,048	-8.33
Revenue vehicle miles	144,112	155,997	147,959	-5.15
Total vehicle miles	147,640	159,031	150,758	-5.20
Passenger trips	24,231	25,322	26,746	5.62
Diesel fuel consumed (gallons)	17,901	11,294	26,947	138.60
Gasoline fuel consumed (gallons)	5,248	6,485	0	-100.00
Employees - FTEs	8.0	7.0	7.0	0.00
Operating expenses	\$446,461	\$531,231	\$516,375	-2.80
Farebox revenues	\$119,439	\$202,748	\$249,416	23.02

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$810,201	\$893,358	\$901,298	0.89
Vanpooling revenue	\$131,634	\$170,817	\$128,259	-24.91
Sales tax	\$5,886,780	\$6,170,802	\$6,847,007	10.96
State Special Needs Operating Grants	\$137,390	\$149,476	\$149,474	-0.00
Federal Section §5307 Operating	\$2,268,868	\$2,535,324	\$2,168,815	-14.46
Federal Section §5311 Operating	\$108,952	\$247,603	\$241,583	-2.43
Other operating sub-total	\$403,025	\$11,022	\$15,629	41.80
Other-advertising	\$4,481	\$3,076	\$2,476	-19.51
Other-interest	\$4,587	\$7,946	\$11,038	38.91
Other-gain (loss) on sale of assets	\$10,530	\$0	\$0	0.00
Other-MISC	\$383,427	\$0	\$2,115	100.00
Total (excludes capital revenues)	\$9,746,850	\$10,178,402	\$10,452,065	2.69
State capital grant revenues				
Other state capital funds	\$1,600,000	\$0	\$0	0.00
Total state capital	\$1,600,000	\$0	\$0	0.00
Other expenditures				
Depreciation (not included in total expenditures)	\$1,133,973	\$0	\$1,095,604	100.00
Ending balances, December 31				
Capital reserve funds	\$547,548	\$837,831	\$580,191	-30.75
Operating reserve	\$265,445	\$896,276	\$1,132,766	26.39
Ending balance total	\$812,993	\$1,734,107	\$1,712,957	-1.22

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$7,231,640	\$7,245,999	\$7,892,193	8.92
State revenues	\$1,737,390	\$149,476	\$149,474	-0.00
Federal revenues	\$2,377,820	\$2,782,927	\$2,410,398	-13.39
Total revenues	\$11,346,850	\$10,178,402	\$10,452,065	2.69
Investments				
Operating investments	\$8,321,073	\$8,414,063	\$8,577,882	1.95
State capital investments	\$1,600,000	\$0	\$0	0.00
Total investments	\$9,921,073	\$8,414,063	\$8,577,882	1.95

Transit agencies serving rural areas

The *Summary* defines transit agencies that serve populations of fewer than 50,000 and areas outside of a designated urbanized area as transit agencies serving rural areas.



Rural

20. Central Transit	26. Island Transit
21. Clallam Transit System	27. Jefferson Transit Authority
22. Columbia County Transportation Authority	28. Mason County Transportation Authority
23. Garfield County Transportation Authority	29. Pacific Transit System
24. Grant Transit Authority	30. Pullman Transit
25. Grays Harbor Transportation Authority	31. TranGo
	32. Twin Transit

Below are the transit agencies in Washington state that serve rural areas:

- [Central Transit](#)
- [Clallam Transit System](#)
- [Columbia County Transportation Authority](#)
- [Garfield County Transportation Authority](#)
- [Grant Transit Authority](#)
- [Grays Harbor Transportation Authority](#)
- [Island Transit](#)
- [Jefferson Transit Authority](#)
- [Mason County Transportation Authority](#)
- [Pacific Transit System](#)
- [Pullman Transit](#)
- [TranGo](#)
- [Twin Transit](#)

Central Transit

Betsy Dunbar
Transit Manager
501 N. Anderson St.
Ellensburg, WA 98926
www.ci.ellensburg.wa.us/centraltransit



Service area

The city of Ellensburg

Congressional district

8

Legislative district

13

Connections to other systems

Central Transit provides services and connections to:

- The Kittitas County Connector
- Greyhound Lines
- Travel Washington Apple Line
- The Bellair Airport Shuttle
- The Yakima-Ellensburg Commuter

Type of government

City (council/manager)

Governing body

City council, with input from the city manager and public transit advisory committee.

Tax authorized

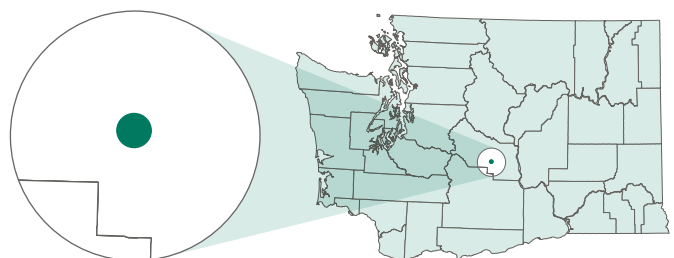
0.2 percent sales tax. Last updated October 1, 2016.

Transit development plan

[Central Transit TDP](#)

Fares

Central Transit is a fare free system.



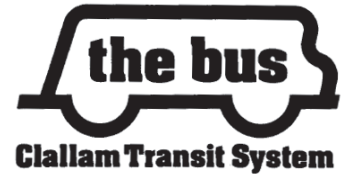
Annual operating information	2017	2018	2019	One year change (%)
Fixed route (purchased)				
Revenue vehicle hours	11,768	15,724	17,367	10.45
Total vehicle hours	12,178	17,101	18,553	8.49
Revenue vehicle miles	124,282	173,537	198,383	14.32
Total vehicle miles	127,006	187,588	205,998	9.81
Passenger trips	75,709	88,903	94,227	5.99
Gasoline fuel consumed (gallons)	16,986	24,090	29,269	21.50
Employees - FTEs	16.0	21.0	31.0	47.62
Operating expenses	\$583,402	\$833,266	\$1,036,424	24.38
Demand response (purchased)				
Revenue vehicle hours	0	406	469	15.52
Total vehicle hours	0	446	518	16.14
Revenue vehicle miles	0	2,004	2,418	20.66
Total vehicle miles	0	2,218	2,696	21.55
Passenger trips	0	732	853	16.53
Gasoline fuel consumed (gallons)	0	317	385	21.45
Employees - FTEs	7.0	7.0	7.0	0.00
Operating expenses	\$47,606	\$47,553	\$23,878	-49.79

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Sales Tax	\$1,148,119	\$1,042,159	\$1,199,186	15.07
State Regional Mobility Operating Grants	\$0	\$383,576	\$425,998	11.06
Federal Section §5311 Operating	\$0	\$0	\$41,412	100.00
Other operating sub-total	\$80,770	\$94,230	\$109,524	16.23
Other-interest	\$5,770	\$19,230	\$34,524	79.53
Other-MISC	\$75,000	\$75,000	\$75,000	0.00
Total (excludes capital revenues)	\$1,228,889	\$1,519,965	\$1,776,120	16.85
Ending balances, December 31				
General fund	\$670,300	\$72,246	\$88,566	22.59
Operating reserve	\$103,339	\$1,159,382	\$1,332,077	14.90
Unrestricted cash and investments	\$104,418	\$149,143	\$491,237	229.37
Ending balance total	\$878,057	\$1,380,771	\$1,911,880	38.46

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$1,228,889	\$1,136,389	\$1,308,710	15.16
State revenues	\$0	\$383,576	\$425,998	11.06
Federal revenues	\$0	\$0	\$41,412	100.00
Total revenues	\$1,228,889	\$1,519,965	\$1,776,120	16.85
Investments				
Operating investments	\$631,008	\$900,819	\$1,060,302	17.70
Total investments	\$631,008	\$900,819	\$1,060,302	17.70

Clallam Transit System

Kevin Gallacci
General Manager
830 West Laurisden Blvd
Port Angeles, WA 98362
www.clallamtransit.com



Service area

Clallam County and the State Route 305 corridor in Kitsap County.

Congressional district

6

Legislative district

24

Type of government

PTBA

Governing body

Nine-member board composed of two representatives from Clallam County and the cities of Sequim, Port Angeles and Forks, as well as one non-voting member chosen by the labor union (Amalgamated Transit Union Local 587).

Tax authorized

0.6 percent sales tax. Last updated: January 1, 001.

Transit development plan

[Clallam Transit System TDP](#)

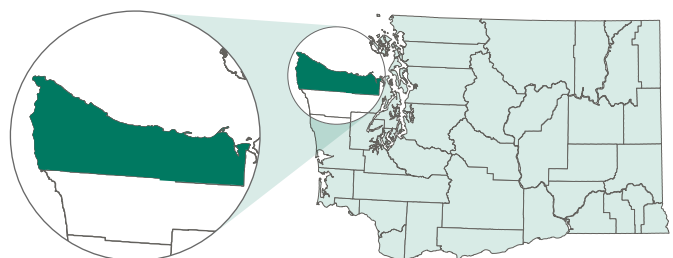
Connections to other systems

Clallam Transit System connects with:

- Black Ball Coho Ferry to Victoria, B.C. at the Gateway Transit Center in Port Angeles.
- Travel Washington Dungeness Line to Kingston, Seattle and Sea-Tac International Airport.
- Bainbridge Island Ferry to Seattle.
- Jefferson Transit Authority at the Sequim and Forks Transit Centers.
- Quileute Transit at the Forks Transit Center.
- Makah Transit at the Clallam Transit System Neah Bay destination.

Fares

- Fixed route or paratransit (for qualified passengers) – \$1.00 per boarding
- Reduced fixed route fare for seniors 65+, youths 6-19 and individuals with disabilities – 50 cents per boarding
- Premium routes 14 and 30 (Forks and Sequim to Port Angeles) – \$1.50 per boarding
- General public dial-a-ride service – \$2.00 per boarding
- Express service between Port Angeles and the Bainbridge Island Ferry Terminal – \$10.00 per boarding; \$5.00 for monthly pass holders and regional reduced fare passes



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	47,992	50,196	50,377	0.36
Total vehicle hours	49,787	52,174	52,306	0.25
Revenue vehicle miles	1,031,833	1,120,359	1,090,582	-2.66
Total vehicle miles	1,071,112	1,120,359	1,127,577	0.64
Passenger trips	705,249	710,987	700,481	-1.48
Diesel fuel consumed (gallons)	164,456	169,984	172,989	1.77
Propane fuel consumed (gallons)	9,836	10,336	8,383	-18.90
Employees - FTEs	53.1	55.0	55.0	0.00
Operating expenses	\$5,378,797	\$5,443,600	\$6,822,656	25.33
Farebox revenues	\$751,530	\$734,126	\$677,346	-7.73
Demand response (direct operated)				
Revenue vehicle hours	31,459	31,825	30,243	-4.97
Total vehicle hours	32,020	32,402	31,840	-1.73
Revenue vehicle miles	403,257	366,721	334,397	-8.81
Total vehicle miles	403,257	434,937	409,568	-5.83
Passenger trips	57,184	56,251	59,715	6.16
Diesel fuel consumed (gallons)	24,761	12,123	6,081	-49.84
Gasoline fuel consumed (gallons)	341	109	165	51.38
Propane fuel consumed (gallons)	26,596	52,387	62,005	18.36
Employees - FTEs	32.7	27.4	27.0	-1.46
Operating expenses	\$2,166,785	\$2,141,496	\$2,603,675	21.58
Farebox revenues	\$35,230	\$38,093	\$39,898	4.74
Vanpool (direct operated)				
Revenue vehicle hours	15,631	14,892	13,996	-6.02
Total vehicle hours	15,631	14,892	13,996	-6.02
Revenue vehicle miles	569,316	541,984	517,846	-4.45
Total vehicle miles	569,316	539,246	517,846	-3.97
Passenger trips	91,260	78,200	70,448	-9.91
Gasoline fuel consumed (gallons)	18,606	17,992	19,445	8.08
Propane fuel consumed (gallons)	0	25,864	21,476	-16.97
Employees - FTEs	7.9	0.7	0.7	0.00
Operating expenses	\$1,042,077	\$877,243	\$1,075,332	22.58
Farebox revenues	\$254,480	\$255,383	\$257,830	0.96

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$786,760	\$772,219	\$717,244	-7.12
Vanpooling revenue	\$254,480	\$255,383	\$257,830	0.96
Sales tax	\$7,617,135	\$8,234,228	\$8,758,366	6.37
State Rural Mobility Operating Grants	\$35,872	\$71,745	\$416,491	480.52
State Special Needs Operating Grants	\$10,790	\$0	\$0	0.00
Sales Tax Equalization	\$0	\$0	\$78,292	100.00
Other state operating grants	\$0	\$0	\$19,500	100.00
Federal Section 5311 Operating	\$739,993	\$774,808	\$502,123	-35.19
Other federal operating	\$0	\$0	\$124,489	100.00
Other operating sub-total	\$193,603	\$531,128	\$436,078	-17.90
Other-advertising	\$14,565	\$45,945	\$51,323	11.71
Other-interest	\$52,388	\$110,021	\$160,290	45.69
Other-gain (loss) on sale of assets	\$32,196	\$40,252	\$39,191	-2.64
Other-MISC	\$94,454	\$334,910	\$185,274	-44.68
Total (excludes capital revenues)	\$9,638,633	\$10,639,511	\$11,310,413	6.31
Federal capital grant revenues				
Federal Section 5311 Capital Grants	\$560,000	\$0	\$0	0.00
Federal STP Grants	\$0	\$63,145	\$0	-100.00
CM/AQ and other federal grants	\$0	\$0	\$7,203	100.00
Total federal capital	\$560,000	\$63,145	\$7,203	-88.59
State capital grant revenues				
State Rural Mobility Grants	\$354,228	\$0	\$3,715	100.00
State Special Needs Grants	\$140,000	\$485,795	\$0	-100.00
Sales Tax Equalization-capital	\$41,309	\$135,876	\$171,922	26.53
State Vanpool Grants	\$24,525	\$76,700	\$0	-100.00
Total state capital	\$560,062	\$698,371	\$175,637	-74.85
Local capital expenditures				
Local capital funds	\$132,962	\$76,640	\$50,100	-34.63
Total local capital	\$132,962	\$76,640	\$50,100	-34.63
Other expenditures				
Depreciation (not included in total expenditures)	\$1,559,153	\$1,079,294	\$1,028,156	-4.74
Ending balances, December 31				
Capital reserve funds	\$1,690,707	\$3,625,083	\$4,659,467	28.53
Operating reserve	\$2,700,000	\$4,852,883	\$5,293,427	9.08
Other balance	\$770,000	\$0	\$0	0.00
Working capital	\$2,138,682	\$0	\$0	0.00
Ending balance total	\$7,299,389	\$8,477,966	\$9,952,894	17.40

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$8,851,978	\$9,792,958	\$10,169,518	3.85
State revenues	\$606,724	\$770,116	\$689,920	-10.41
Federal revenues	\$1,304,924	\$837,953	\$633,815	-24.36
Total revenues	\$10,763,626	\$11,401,027	\$11,493,253	0.81
Investments				
Operating investments	\$8,587,659	\$8,462,339	\$10,501,663	24.10
Local capital investments	\$132,962	\$76,640	\$50,100	-34.63
State capital investments	\$560,062	\$698,371	\$175,637	-74.85
Federal capital investments	\$564,931	\$63,145	\$7,203	-88.59
Total investments	\$9,845,614	\$9,300,495	\$10,734,603	15.42

Columbia County Public Transportation

David Ocampo
General Manager
507 Cameron Street
Dayton, WA 99328
www.ccptransit.org



Service area

Columbia County and a small portion of Walla Walla County

Congressional district

5

Legislative district

16

Type of government

County

Governing body

Five-member board composed of the three county commissioners, and the mayors of Dayton and Starbuck.

Tax authorized

0.4 percent sales tax. Last updated July 1, 2017.

Transit development plan

Columbia County Public Transportation TDP

Connections to other systems

Columbia County Public Transportation connects with Valley Transit in Walla Walla at the Valley Transit Transfer Center for connections to Walla Walla and College Place.

The agency also connects with the Travel Washington Intercity Bus Program at the Valley Transit Transfer Center for connections to Ben Franklin Transit, Greyhound, Confederated Tribes of the Umatilla Indian Reservation Public Bus Service, Milton-Freewater Bus, and Amtrak for destinations beyond Walla Walla.

The agency connects with Garfield County Transportation at Dodge Junction for transportation needs in Pomeroy or into the Clarkston, WA/Lewiston, ID area.

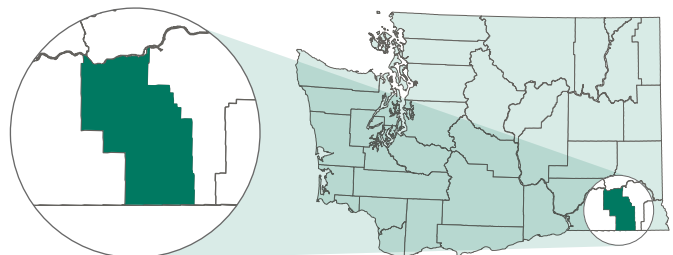
Fares

Daily fares:

- Dayton local, Including Call-4-Ride bus fares – age 6+, \$1.00 per boarding; Age 0-5 – free.
- Outside Dayton city limits/Dodge Junction – \$5.00 round trip (same day) and one way.
- Dayton to Waitsburg/Waitsburg to Dixie/Dixie to Walla Walla – age 6+, \$5.00 (same day) and one way.
- Dayton and Waitsburg to Walla Walla – age 6+ \$7.00 round trip (same day, pay on first boarding) or one way.
- Dayton to Starbuck – all ages, \$3.00 round trip same day.

Monthly passes

- Local in town – senior, \$10; disabled local, \$10; student, \$20; adult \$30.
- Dayton and Waitsburg to Walla Walla – student, \$75; each additional child, \$25; worker, \$100.
- Dayton to Waitsburg/Waitsburg to Dixie/Dixie to Walla Walla – student, \$40; worker, \$50.



Annual operating information	2017	2018	2019	One year change (%)
<i>Demand response (direct operated)</i>				
Revenue vehicle hours	9,723	8,943	9,405	5.17
Total vehicle hours	9,867	11,410	10,183	-10.75
Revenue vehicle miles	221,670	215,658	229,864	6.59
Total vehicle miles	223,943	219,240	233,538	6.52
Passenger trips	48,748	44,471	43,514	-2.15
Diesel fuel consumed (gallons)	10,562	9,738	9,287	-4.63
Gasoline fuel consumed (gallons)	10,088	11,769	12,814	8.88
Employees - FTEs	13.8	13.8	15.0	9.09
Operating expenses	\$1,348,078	\$1,297,365	\$1,353,919	4.36
Farebox revenues	\$79,266	\$67,995	\$62,358	-8.29
<i>Vanpool (direct operated)</i>				
Revenue vehicle hours	1,576	1,488	1,287	-13.51
Total vehicle hours	1,607	1,520	1,301	-14.41
Revenue vehicle miles	74,073	75,463	54,976	-27.15
Total vehicle miles	75,317	76,881	55,460	-27.86
Passenger trips	10,621	9,359	7,105	-24.08
Gasoline fuel consumed (gallons)	4,490	4,893	3,209	-34.42
Employees - FTEs	0.2	0.2	0.2	0.00
Operating expenses	\$28,345	\$44,383	\$19,722	-55.56
Farebox revenues	\$49,473	\$41,337	\$32,228	-22.04

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$79,266	\$67,995	\$62,358	-8.29
Vanpooling revenue	\$49,473	\$41,337	\$32,228	-22.04
Sales tax	\$293,516	\$465,005	\$529,038	13.77
State Rural Mobility Operating Grants	\$113,984	\$199,897	\$242,353	21.24
State Special Needs Operating Grants	\$31,358	\$134,236	\$138,365	3.08
Federal Section §5311 Operating	\$388,648	\$588,492	\$557,488	-5.27
Other operating sub-total	\$195,683	\$25,397	\$194,862	667.26
Other-interest	\$6,940	\$3,327	\$12,808	284.97
Other-gain (loss) on sale of assets	\$37,859	\$0	\$0	0.00
Other-MISC	\$150,884	\$22,070	\$182,054	724.89
Total (excludes capital revenues)	\$1,151,928	\$1,522,359	\$1,756,692	15.39
Federal capital grant revenues				
Federal Section §5310 Capital Grants	\$156,206	\$0	\$0	0.00
Total federal capital	\$156,206	\$0	\$0	0.00
State capital grant revenues				
State Vanpool Grants	\$17,875	\$0	\$0	0.00
Total state capital	\$17,875	\$0	\$0	0.00
Local capital expenditures				
Local capital funds	\$85,400	\$0	\$0	0.00
Total local capital	\$85,400	\$0	\$0	0.00
Other expenditures				
Other-expenditures	\$0	\$0	\$89,898	100.00
Ending balances, December 31				
Capital reserve funds	\$202,117	\$202,501	\$206,848	2.15
General fund	\$271,912	\$424,972	\$719,289	69.26
Operating reserve	\$49,642	\$40,344	\$204,114	405.93
Working capital	\$286,625	\$298,393	\$158,171	-46.99
Ending balance total	\$810,296	\$966,210	\$1,288,422	33.35

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$617,938	\$599,734	\$818,486	36.47
State revenues	\$163,217	\$334,133	\$380,718	13.94
Federal revenues	\$544,854	\$588,492	\$557,488	-5.27
Total revenues	\$1,326,009	\$1,522,359	\$1,756,692	15.39
Investments				
Operating investments	\$1,376,423	\$1,341,748	\$1,373,641	2.38
Local capital investments	\$85,400	\$0	\$0	0.00
State capital investments	\$17,875	\$0	\$0	0.00
Federal capital investments	\$156,206	\$0	\$0	0.00
Other investments	\$0	\$0	\$89,898	100.00
Total investments	\$1,635,904	\$1,341,748	\$1,463,539	9.08

Garfield County Transportation Authority

Rachel Anderson
General Manager
695 Main Street
P.O. Box 23
Pomeroy, WA 99347
www.garfieldcta.com



Service area

Garfield County

Congressional district

5

Legislative district

9

Type of government

County

Governing body

Three-member county commission and the Mayor of Pomeroy.

Tax authorized

0.4 percent sales tax. Last updated July 1, 2017.

Transit development plan

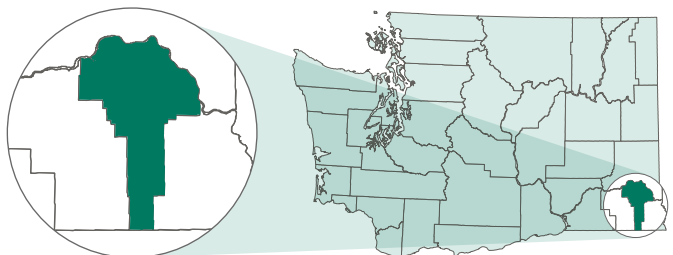
Garfield County Transportation Authority TDP

Connections to other systems

Garfield County Transportation Authority provides service between Pomeroy, WA and Lewiston, ID, including connections with the Lewiston Airport and Trailways bus line. The agency also provides service to the Clarkston branch of the Walla Walla Community College and, with advance notice, connections with Columbia County Public Transportation and Asotin County PTBA.

Fares

Garfield County Transportation Authority operates on a donation basis.



Annual operating information	2017	2018	2019	One year change (%)
Demand response (direct operated)				
Revenue vehicle hours	1,978	1,995	2,390	19.80
Total vehicle hours	1,999	2,016	2,414	19.74
Revenue vehicle miles	15,478	18,681	27,523	47.33
Total vehicle miles	17,129	18,777	27,801	48.06
Passenger trips	6,593	6,280	7,466	18.89
Gasoline fuel consumed (gallons)	1,787	1,569	1,702	8.48
Employees - FTEs	2.2	2.5	2.8	10.00
Operating expenses	\$100,550	\$133,595	\$169,517	26.89
Farebox revenues	\$1,521	\$2,927	\$2,563	-12.44
Commuter bus (direct operated)				
Revenue vehicle hours	1,134	1,254	1,073	-14.43
Total vehicle hours	1,251	1,311	1,118	-14.72
Revenue vehicle miles	35,347	35,951	33,110	-7.90
Total vehicle miles	35,684	36,449	34,135	-6.35
Passenger trips	3,093	3,275	2,268	-30.75
Gasoline fuel consumed (gallons)	3,759	2,473	2,396	-3.11
Employees - FTEs	0.8	1.0	1.0	0.00
Operating expenses	\$67,034	\$89,064	\$113,011	26.89
Farebox revenues	\$6,077	\$5,863	\$5,122	-12.64

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$7,598	\$8,790	\$7,685	-12.57
Other local taxes	\$49,435	\$154,339	\$170,819	10.68
State Rural Mobility Operating Grants	\$139,047	\$178,766	\$219,872	22.99
State Special Needs Operating Grants	\$14,958	\$19,864	\$27,919	40.55
Other operating sub-total	\$11,437	\$4,302	\$12,233	184.36
Other-interest	\$0	\$655	\$3,798	479.85
Other-gain (loss) on sale of assets	\$0	\$647	\$0	-100.00
Other-MISC	\$11,437	\$3,000	\$8,435	181.17
Total (excludes capital revenues)	\$222,475	\$366,061	\$438,528	19.80
Ending balances, December 31				
Contingency reserve	\$0	\$70,000	\$233,974	234.25
General fund	\$72,362	\$64,159	\$127,891	99.33
Ending balance total	\$72,362	\$134,159	\$361,865	169.73

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$68,470	\$167,431	\$190,737	13.92
State revenues	\$154,005	\$198,630	\$247,791	24.75
Total revenues	\$222,475	\$366,061	\$438,528	19.80
Investments				
Operating investments	\$167,584	\$222,659	\$282,528	26.89
Total investments	\$167,584	\$222,659	\$282,528	26.89

Grant Transit Authority

Greg Wright
General Manager
116 West 5th Ave
Moses Lake, WA 98837
www.granttransit.com



Service area

Grant County

Congressional district

4

Legislative district

12 and 13

Type of government

PTBA

Governing body

Nine-member board of directors composed of one county commissioner, two mayors and six council members from the cities and towns in the PTBA.

Tax authorized

0.2 percent sales tax. Last updated 1996.

Transit development plan

[Grant Transit Authority TDP](#)

Connections to other systems

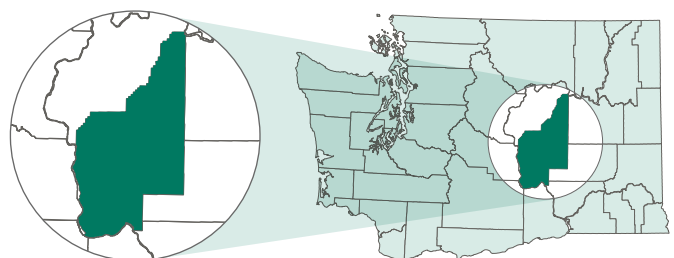
Grant Transit Authority provides service to and makes the following connections:

- Amtrak Depot in Ephrata
- Grant County International Airport in Moses Lake
- Northwestern Trailways in Moses Lake and Ephrata
- Greyhound Bus Lines in Moses Lake
- Columbia Station (Link Transit) in Wenatchee
- TranGo for service into Okanogan County
- People for People for service into Adams and Lincoln Counties, where additional connections are available
- WSDOT's Apple Line in Quincy and George

Grant Transit Authority also provides service to Big Bend Community College in Moses Lake, and three park and ride lots in Grant County.

Fares

\$1.00 per boarding.



Annual operating information	2017	2018	2019	One year change (%)
Demand response (purchased)				
Revenue vehicle hours	9,410	11,227	10,444	-6.97
Total vehicle hours	13,290	17,431	16,652	-4.47
Revenue vehicle miles	136,393	178,768	178,992	0.13
Total vehicle miles	180,627	244,464	245,768	0.53
Passenger trips	21,278	25,577	22,760	-11.01
Gasoline fuel consumed (gallons)	25,752	17,877	17,899	0.12
Employees - FTEs	8.0	12.8	12.4	-3.12
Operating expenses	\$777,472	\$877,893	\$850,268	-3.15
Farebox revenues	\$17,799	\$22,016	\$12,725	-42.20
Demand response (direct operated)				
Revenue vehicle hours	0	0	1,139	100.00
Total vehicle hours	0	0	2,130	100.00
Revenue vehicle miles	0	0	55,882	100.00
Total vehicle miles	0	0	98,160	100.00
Passenger trips	0	0	3,015	100.00
Diesel fuel consumed (gallons)	0	0	2,665	100.00
Gasoline fuel consumed (gallons)	0	0	3,848	100.00
Propane fuel consumed (gallons)	0	0	634	100.00
Employees - FTEs	0.0	0.0	3.0	100.00
Operating expenses	\$0	\$0	\$366,838	100.00
Farebox revenues	\$0	\$0	\$3,015	100.00
Vanpool (direct operated)				
Revenue vehicle hours	4,112	4,208	4,371	3.87
Total vehicle hours	4,112	4,208	4,371	3.87
Revenue vehicle miles	245,104	251,749	259,283	2.99
Total vehicle miles	245,104	251,749	259,283	2.99
Passenger trips	37,429	37,169	36,089	-2.91
Gasoline fuel consumed (gallons)	15,139	15,019	15,016	-0.02
Employees - FTEs	0.0	0.2	0.2	0.00
Operating expenses	\$50,384	\$93,264	\$96,154	3.10
Farebox revenues	\$100,373	\$118,857	\$136,760	15.06
Commuter bus (direct operated)				
Revenue vehicle hours	4,504	4,338	2,124	-51.04
Total vehicle hours	5,612	4,742	2,321	-51.05
Revenue vehicle miles	113,490	90,880	45,312	-50.14
Total vehicle miles	125,568	96,205	48,031	-50.07
Passenger trips	29,432	25,593	10,614	-58.53
Diesel fuel consumed (gallons)	16,742	17,074	8,507	-50.18
Employees - FTEs	3.0	3.0	3.0	0.00
Operating expenses	\$346,295	\$176,000	\$44,000	-75.00
Farebox revenues	\$29,284	\$24,522	\$10,614	-56.72
Route deviated (direct operated)				
Revenue vehicle hours	36,788	48,782	32,356	-33.67
Total vehicle hours	42,530	50,002	36,681	-26.64
Revenue vehicle miles	949,935	1,206,263	718,935	-40.40
Total vehicle miles	1,011,700	1,240,638	799,013	-35.60
Passenger trips	183,126	229,730	175,420	-23.64
Diesel fuel consumed (gallons)	131,560	153,664	96,105	-37.46
Gasoline fuel consumed (gallons)	0	3,065	1,361	-55.60
Propane fuel consumed (gallons)	5,005	17,273	17,484	1.22
Employees - FTEs	20.0	47.8	36.0	-24.61
Operating expenses	\$2,801,840	\$5,157,475	\$3,984,163	-22.75
Farebox revenues	\$117,138	\$125,639	\$110,175	-12.31

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$164,221	\$172,177	\$136,529	-20.70
Vanpooling revenue	\$100,373	\$118,857	\$136,760	15.06
Sales tax	\$4,060,932	\$4,263,436	\$4,230,476	-0.77
State Rural Mobility Operating Grants	\$0	\$0	\$27,561	100.00
State Regional Mobility Operating Grants	\$78,389	\$195,974	\$144,163	-26.44
State Special Needs Operating Grants	\$182,219	\$243,466	\$238,831	-1.90
Other state operating grants	\$2,500	\$0	\$0	0.00
Federal Section 5311 Operating	\$99,104	\$88,000	\$356,643	305.28
Other federal operating	\$0	\$0	\$26,459	100.00
Other operating sub-total	\$61,537	\$59,885	\$29,806	-50.23
Other-interest	\$55,639	\$42,907	\$21,256	-50.46
Other-MISC	\$5,898	\$16,978	\$8,550	-49.64
Total (excludes capital revenues)	\$4,749,275	\$5,141,795	\$5,327,228	3.61
Federal capital grant revenues				
Federal Section 5311 Capital Grants	\$226,671	\$0	\$0	0.00
CM/AQ and other federal grants	\$0	\$0	\$212,800	100.00
Total federal capital	\$226,671	\$0	\$212,800	100.00
State capital grant revenues				
State Regional Mobility Grants	\$790,590	\$0	\$0	0.00
Total state capital	\$790,590	\$0	\$0	0.00
Local capital expenditures				
Local capital funds	\$0	\$341,482	\$54,518	-84.03
Total local capital	\$0	\$341,482	\$54,518	-84.03
Other expenditures				
Depreciation (not included in total expenditures)	\$711,517	\$0	\$0	0.00
Ending balances, December 31				
Capital reserve funds	\$750,000	\$750,000	\$750,000	0.00
Operating reserve	\$1,500,000	\$0	\$622,586	100.00
Unrestricted cash and investments	\$520,742	\$360,502	\$339,832	-5.73
Working capital	\$250,000	\$250,000	\$250,000	0.00
Ending balance total	\$3,020,742	\$1,360,502	\$1,962,418	44.24

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$4,387,063	\$4,614,355	\$4,533,571	-1.75
State revenues	\$1,053,698	\$439,440	\$410,555	-6.57
Federal revenues	\$325,775	\$88,000	\$595,902	577.16
Total revenues	\$5,766,536	\$5,141,795	\$5,540,028	7.75
Investments				
Operating investments	\$3,975,991	\$6,304,632	\$5,341,423	-15.28
Local capital investments	\$0	\$341,482	\$54,518	-84.03
State capital investments	\$790,590	\$0	\$0	0.00
Federal capital investments	\$226,671	\$0	\$212,800	100.00
Total investments	\$4,993,252	\$6,646,114	\$5,608,741	-15.61

Grays Harbor Transportation Authority

Ken Mehin
General Manager
705 30th Street
Hoquiam, WA 98550
www.ghtransit.com



Service area

Grays Harbor County

Congressional district

6

Legislative district

19 and 24

Type of government

County

Governing body

Six-member board of directors composed of three county commissioners, the Mayor of Aberdeen, the mayor of a city with a population of 6000 or more, and a mayor of a city with a population of less than 6000.

Tax authorized

0.7 percent sales tax. Last updated April 1, 2014.

Transit development plan

[Grays Harbor Transit TDP](#)

Connections to other systems

Grays Harbor Transportation Authority connects in:

- Amanda Park at Lake Quinault with Jefferson Transit
- Aberdeen with Pacific Transit
- Olympia with Greyhound, Pierce Transit, Mason Transit and Intercity Transit
- Lewis County with Twin Transit and Amtrak

Grays Harbor Transportation Authority serves Grays Harbor College. The agency also provides

service to most senior centers in the county with either fixed route or paratransit service.

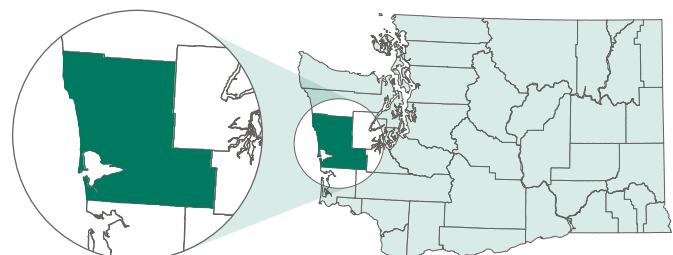
Fares

Fixed Route and General Public Dial-a-Ride:

- Zone 1, Grays Harbor County – adult (age 19-64) \$1.00 per boarding; student (18 and under), seniors (65 and over) and disabled \$. 50 per boarding within Grays Harbor; children five and under ride free with an adult. Transfers are available with each paid boarding within Zone 1.
- Zone 2, McCleary-Olympia or Oakville-Centralia – all fares \$2.00 per boarding.

Specialized Van Service – \$1.00 per ride within local area of pickup or \$2.00 outside local area of pickup. Specialized Van Service clients may ride fixed route buses free within Zone 1 with an eligible Specialized Van Service card.

Veterans – veterans ride free on any fixed route and general public dial-a-ride bus within Zone 1 with valid Veteran ID.



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	40,010	43,971	54,892	24.84
Total vehicle hours	49,481	43,971	54,892	24.84
Revenue vehicle miles	1,037,526	1,155,574	1,215,774	5.21
Total vehicle miles	1,090,862	1,198,499	1,238,741	3.36
Passenger trips	732,681	782,115	792,809	1.37
Diesel fuel consumed (gallons)	165,215	182,356	185,989	1.99
Employees - FTEs	46.0	57.0	59.0	3.51
Operating expenses	\$5,057,605	\$6,379,233	\$6,909,557	8.31
Farebox revenues	\$276,886	\$338,748	\$352,544	4.07
Demand response (direct operated)				
Revenue vehicle hours	26,810	27,000	27,569	2.11
Total vehicle hours	26,810	27,000	27,569	2.11
Revenue vehicle miles	349,795	341,369	365,810	7.16
Total vehicle miles	349,795	341,369	365,810	7.16
Passenger trips	67,076	67,267	73,365	9.07
Diesel fuel consumed (gallons)	14,803	16,826	7,575	-54.98
Gasoline fuel consumed (gallons)	31,253	30,255	44,277	46.35
Employees - FTEs	27.0	23.0	23.0	0.00
Operating expenses	\$2,549,731	\$2,480,813	\$2,687,050	8.31
Farebox revenues	\$155,749	\$131,735	\$137,100	4.07
Vanpool (direct operated)				
Revenue vehicle hours	10,828	9,938	12,668	27.47
Total vehicle hours	10,828	9,938	12,668	27.47
Revenue vehicle miles	339,065	242,449	200,388	-17.35
Total vehicle miles	342,455	242,449	200,388	-17.35
Passenger trips	87,060	76,420	48,117	-37.04
Gasoline fuel consumed (gallons)	19,366	15,906	11,786	-25.90
Employees - FTEs	1.0	1.0	1.0	0.00
Operating expenses	\$132,204	\$118,443	\$112,204	-5.27
Farebox revenues	\$121,704	\$99,621	\$86,541	-13.13

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$432,635	\$470,483	\$489,644	4.07
Vanpooling revenue	\$121,704	\$99,621	\$86,541	-13.13
Sales tax	\$7,591,882	\$8,173,420	\$8,926,697	9.22
State Special Needs Operating Grants	\$256,975	\$370,707	\$353,074	-4.76
Sales Tax Equalization	\$1,320,177	\$825,666	\$855,333	3.59
Federal Section §5311 Operating	\$449,696	\$488,661	\$252,000	-48.43
Other operating sub-total	\$126,211	\$179,730	\$264,805	47.33
Other-advertising	\$25,493	\$4,410	\$5,200	17.91
Other-interest	\$51,406	\$128,309	\$160,724	25.26
Other-gain (loss) on sale of assets	\$0	\$0	\$19,077	100.00
Other-MISC	\$49,312	\$47,011	\$79,804	69.76
Total (excludes capital revenues)	\$10,299,280	\$10,608,288	\$11,228,094	5.84
Federal capital grant revenues				
Federal Section §5310 Capital Grants	\$65,747	\$0	\$0	0.00
Federal Section §5311 Capital Grants	\$0	\$0	\$2,085,120	100.00
Total federal capital	\$65,747	\$0	\$2,085,120	100.00
State capital grant revenues				
State Rural Mobility Grants	\$0	\$0	\$800,000	100.00
State Vanpool Grants	\$0	\$0	\$84,987	100.00
Total state capital	\$0	\$0	\$884,987	100.00
Local capital expenditures				
Local capital funds	\$320,128	\$430,448	\$1,504,355	249.49
Total local capital	\$320,128	\$430,448	\$1,504,355	249.49
Other expenditures				
Other-expenditures	\$209,756	\$183,099	\$154,452	-15.65
Depreciation (not included in total expenditures)	\$780,653	\$639,624	\$1,028,284	60.76
Debt service				
Debt service - principal	\$2,665	\$2,330	\$2,330	0.00
Total debt service	\$2,665	\$2,330	\$2,330	0.00
Ending balances, December 31				
General fund	\$1,346,765	\$1,762,957	\$1,339,350	-24.03
Insurance funds	\$166,373	\$166,373	\$166,343	-0.02
Operating reserve	\$1,040,000	\$1,040,000	\$1,040,000	0.00
Other balance	\$0	\$500	\$500	0.00
Unrestricted cash and investments	\$5,300,000	\$5,900,000	\$6,600,000	11.86
Ending balance total	\$7,853,138	\$8,869,830	\$9,146,193	3.12

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$8,272,432	\$8,923,254	\$9,767,687	9.46
State revenues	\$1,577,152	\$1,196,373	\$2,093,394	74.98
Federal revenues	\$515,443	\$488,661	\$2,337,120	378.27
Total revenues	\$10,365,027	\$10,608,288	\$14,198,201	33.84
Investments				
Operating investments	\$7,739,540	\$8,978,489	\$9,708,811	8.13
Local capital investments	\$320,128	\$430,448	\$1,504,355	249.49
State capital investments	\$0	\$0	\$884,987	100.00
Federal capital investments	\$65,747	\$0	\$2,085,120	100.00
Other investments	\$212,421	\$185,429	\$156,782	-15.45
Total investments	\$8,337,836	\$9,594,366	\$14,340,055	49.46

Island Transit

Todd Morrow
Executive Director
19578 SR 20
Coupeville, WA 98239
www.islandtransit.org



Service area

Island County

Congressional district

2

Legislative district

10

Type of government

PTBA

Governing body

Five-member board of directors and one non-voting labor representative.

Tax authorized

0.9 percent sales tax. Last updated
January 1, 2010.

Transit development plan

[Island transit TDP](#)

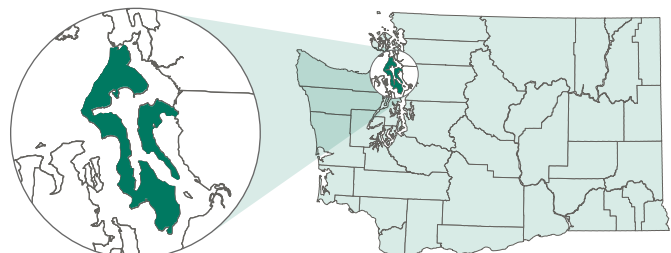
Connections to other systems

Island Transit connects with:

- Washington State Ferries to Mukilteo and Port Townsend
- Amtrak, Skagit Transit and Whatcom Transit at the Mt. Vernon Station
- Amtrak, Sound Transit Sounder, Community Transit and Everett Transit at Everett Station

Fares

Island Transit does not collect farebox revenue.



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	34,048	34,562	28,520	-17.48
Total vehicle hours	46,224	46,327	38,586	-16.71
Revenue vehicle miles	1,043,032	1,048,505	818,829	-21.91
Total vehicle miles	1,115,237	1,106,760	878,676	-20.61
Passenger trips	492,504	465,287	374,498	-19.51
Diesel fuel consumed (gallons)	152,664	147,323	128,634	-12.69
Gasoline fuel consumed (gallons)	8,527	8,013	8,586	7.15
Employees - FTEs	61.0	62.0	51.0	-17.74
Operating expenses	\$5,695,928	\$6,058,350	\$4,167,905	-31.20
Farebox revenues	\$22,168	\$15,817	\$0	-100.00
Demand response (direct operated)				
Revenue vehicle hours	26,571	25,202	24,596	-2.40
Total vehicle hours	31,201	30,440	29,427	-3.33
Revenue vehicle miles	362,720	366,388	367,953	0.43
Total vehicle miles	446,441	455,402	454,900	-0.11
Passenger trips	58,399	62,142	62,642	0.80
Diesel fuel consumed (gallons)	7,962	7,260	8,101	11.58
Gasoline fuel consumed (gallons)	39,056	36,871	36,517	-0.96
Employees - FTEs	41.0	41.0	39.0	-4.88
Operating expenses	\$3,137,072	\$2,839,806	\$2,695,554	-5.08
Vanpool (direct operated)				
Revenue vehicle hours	37,260	34,791	30,130	-13.40
Total vehicle hours	37,260	34,792	30,130	-13.40
Revenue vehicle miles	937,820	847,414	764,181	-9.82
Total vehicle miles	943,573	850,073	766,309	-9.85
Passenger trips	182,128	158,741	145,645	-8.25
Gasoline fuel consumed (gallons)	56,148	48,541	41,770	-13.95
Employees - FTEs	2.0	2.0	2.0	0.00
Operating expenses	\$677,636	\$552,392	\$557,815	0.98
Farebox revenues	\$441,509	\$400,358	\$369,724	-7.65
Route deviated (direct operated)				
Revenue vehicle hours	9,534	13,390	21,691	61.99
Total vehicle hours	12,656	18,337	28,312	54.40
Revenue vehicle miles	237,589	327,236	578,081	76.66
Total vehicle miles	264,785	370,321	615,885	66.31
Passenger trips	76,178	111,852	178,598	59.67
Diesel fuel consumed (gallons)	35,012	43,967	64,530	46.77
Gasoline fuel consumed (gallons)	1,956	2,392	4,307	80.06
Employees - FTEs	17.0	24.0	37.0	54.17
Operating expenses	\$2,212,819	\$2,351,822	\$3,603,996	53.24

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$22,168	\$15,817	\$0	-100.00
Vanpooling revenue	\$441,509	\$400,358	\$369,724	-7.65
Sales tax	\$10,640,136	\$11,669,729	\$11,994,570	2.78
State Rural Mobility Operating Grants	\$204,057	\$453,459	\$644,110	42.04
State Regional Mobility Operating Grants	\$579,142	\$0	\$0	0.00
State Special Needs Operating Grants	\$557,313	\$471,936	\$549,906	16.52
Sales Tax Equalization	\$2,071,367	\$2,341,913	\$2,009,388	-14.20
Federal Section §5311 Operating	\$280,612	\$625,422	\$483,733	-22.65
Other federal operating	\$11,335	\$60,862	\$62,457	2.62
Other operating sub-total	\$200,604	\$372,131	\$391,721	5.26
Other-interest	\$71,575	\$206,360	\$294,930	42.92
Other-gain (loss) on sale of assets	\$0	\$28,045	\$0	-100.00
Other-MISC	\$129,029	\$137,726	\$96,791	-29.72
Total (excludes capital revenues)	\$15,008,243	\$16,411,627	\$16,505,609	0.57
Federal capital grant revenues				
Federal Section §5310 Capital Grants	\$510,537	\$0	\$4,120	100.00
Federal Section §5311 Capital Grants	\$633,889	\$645,008	\$39,420	-93.89
CM/AQ and other federal grants	\$4,208	\$633,211	\$778,544	22.95
Total federal capital	\$1,148,634	\$1,278,219	\$822,084	-35.69
State capital grant revenues				
State Rural Mobility Grants	\$0	\$0	\$922,387	100.00
State Vanpool Grants	\$0	\$291,827	\$95,875	-67.15
Other state capital funds	\$17,066	\$0	\$14,781	100.00
Total state capital	\$17,066	\$291,827	\$1,033,043	253.99
Local capital expenditures				
Local capital funds	\$360,364	\$111,954	\$817,008	629.77
Total local capital	\$360,364	\$111,954	\$817,008	629.77
Other expenditures				
Depreciation (not included in total expenditures)	\$1,758,214	\$1,910,391	\$2,132,989	11.65
Debt service				
Debt service - interest	\$4,471	\$0	\$0	0.00
Debt service - principal	\$646,794	\$0	\$0	0.00
Total debt service	\$651,265	\$0	\$0	0.00
Ending balances, December 31				
Capital reserve funds	\$3,823,560	\$5,278,587	\$6,724,316	27.39
General fund	\$4,117,221	\$7,325,814	\$9,494,609	29.60
Operating reserve	\$1,800,000	\$1,900,000	\$2,000,000	5.26
Ending balance total	\$9,740,781	\$14,504,401	\$18,218,925	25.61

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$11,304,417	\$12,458,035	\$12,756,015	2.39
State revenues	\$3,428,945	\$3,559,135	\$4,236,447	19.03
Federal revenues	\$1,440,581	\$1,964,503	\$1,368,274	-30.35
Total revenues	\$16,173,943	\$17,981,673	\$18,360,736	2.11
Investments				
Operating investments	\$11,723,455	\$11,802,370	\$11,025,270	-6.58
Local capital investments	\$360,364	\$111,954	\$817,008	629.77
State capital investments	\$17,066	\$291,827	\$1,033,043	253.99
Federal capital investments	\$1,148,634	\$1,278,219	\$822,084	-35.69
Other investments	\$651,265	\$0	\$0	0.00
Total investments	\$13,900,784	\$13,484,370	\$13,697,405	1.58

Jefferson Transit Authority

Tammi Rubert
General Manager
63 4 Corners Road
Port Townsend, WA 98368
www.jeffersontransit.com



Service area

Jefferson County

Congressional district

6

Legislative district

24

Type of government

PTBA

Governing body

Six-member board composed of three county commissioners, two Port Townsend city council members and one non-voting Amalgamated Transit Union representative.

Tax authorized

0.9 percent sales tax. Last updated July 1, 2010.

Transit development plan

[Jefferson Transit TDP](#)

Connections to other systems

Jefferson Transit Authority provides local connecting service six days a week (no Sunday service) to the Port Townsend/Coupeville Ferry Terminal, with Kitsap Transit in Poulsbo, with Clallam Transit in Sequim, and with Mason Transit in Triton Cove.

Jefferson Transit Authority provides deviated route service between Amanda Park and Forks along Highway 101 on the west side of the Olympic Peninsula. By connecting with Grays Harbor Transportation Authority and Clallam Transit System, this service completes the Olympic Peninsula loop, making it possible to travel the entire length of Highway 101 in Washington state using public transportation.

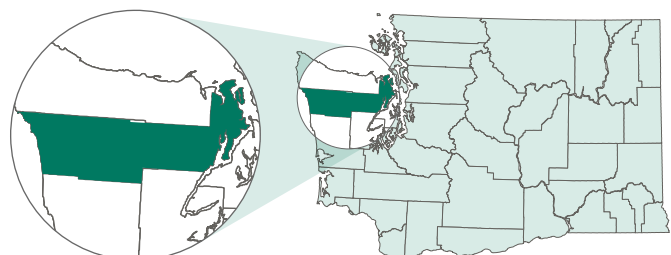
Fares

East Jefferson County:

- Fixed route and deviated routes – \$1.50 day pass (\$1.00 seniors, youth and people with disabilities).
- Paratransit – \$1.00 for per ride.

West Jefferson County:

- Day pass – 75 cents.
- One-way pass – 50 cents (25 cents seniors, youth and people with disabilities).



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	15,310	17,306	17,176	-0.75
Total vehicle hours	15,616	17,652	17,520	-0.75
Revenue vehicle miles	420,459	457,080	454,661	-0.53
Total vehicle miles	449,345	497,893	488,935	-1.80
Passenger trips	224,035	236,665	243,643	2.95
Diesel fuel consumed (gallons)	83,278	92,224	81,924	-11.17
Employees - FTEs	13.6	16.4	16.5	0.18
Operating expenses	\$2,845,372	\$3,290,342	\$3,221,970	-2.08
Farebox revenues	\$136,230	\$138,871	\$139,728	0.62
Demand response (direct operated)				
Revenue vehicle hours	5,063	5,194	6,074	16.94
Total vehicle hours	5,674	5,763	6,681	15.93
Revenue vehicle miles	55,009	53,979	55,430	2.69
Total vehicle miles	65,129	65,848	66,963	1.69
Passenger trips	11,097	11,464	12,881	12.36
Diesel fuel consumed (gallons)	3,331	3,796	3,916	3.16
Gasoline fuel consumed (gallons)	2,295	2,191	2,468	12.64
Employees - FTEs	1.9	2.0	2.0	0.00
Operating expenses	\$788,858	\$730,730	\$864,062	18.25
Farebox revenues	\$10,178	\$10,136	\$11,008	8.60
Vanpool (direct operated)				
Revenue vehicle hours	1,500	989	938	-5.16
Total vehicle hours	1,530	1,009	957	-5.15
Revenue vehicle miles	59,594	40,016	39,746	-0.67
Total vehicle miles	65,009	45,140	44,776	-0.81
Passenger trips	8,930	5,978	5,290	-11.51
Gasoline fuel consumed (gallons)	3,611	2,784	2,473	-11.17
Operating expenses	\$40,798	\$28,592	\$26,902	-5.91
Farebox revenues	\$33,391	\$22,405	\$22,319	-0.38
Route deviated (direct operated)				
Revenue vehicle hours	4,696	4,970	4,652	-6.40
Total vehicle hours	4,790	5,069	4,745	-6.39
Revenue vehicle miles	146,064	147,552	143,435	-2.79
Total vehicle miles	148,378	150,267	145,743	-3.01
Passenger trips	15,779	16,253	15,446	-4.97
Diesel fuel consumed (gallons)	11,407	13,575	13,853	2.05
Gasoline fuel consumed (gallons)	3,535	0	0	0.00
Employees - FTEs	2.8	2.9	2.9	0.00
Operating expenses	\$418,360	\$414,336	\$419,941	1.35
Farebox revenues	\$4,288	\$5,050	\$4,937	-2.24

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$150,696	\$154,057	\$155,673	1.05
Vanpooling revenue	\$33,391	\$22,405	\$22,319	-0.38
Sales tax	\$4,668,937	\$5,238,795	\$5,221,927	-0.32
State Rural Mobility Operating Grants	\$17,248	\$58	\$0	-100.00
State Special Needs Operating Grants	\$20,514	\$43,524	\$73,552	68.99
Sales Tax Equalization	\$243,578	\$128,996	\$391,110	203.20
Federal Section §5311 Operating	\$1,128,841	\$1,192,720	\$1,058,081	-11.29
Other operating sub-total	\$52,709	\$95,101	\$178,257	87.44
Other-interest	\$37,293	\$82,551	\$120,423	45.88
Other-gain (loss) on sale of assets	\$514	\$1,176	\$52,577	4370.83
Other-MISC	\$14,902	\$11,374	\$5,257	-53.78
Total (excludes capital revenues)	\$6,315,914	\$6,875,656	\$7,100,919	3.28
Federal capital grant revenues				
Federal Section §5311 Capital Grants	\$274,619	\$717,439	\$0	-100.00
Federal STP Grants	\$4,230	\$790,000	\$0	-100.00
Total federal capital	\$278,849	\$1,507,439	\$0	-100.00
State capital grant revenues				
State Regional Mobility Grants	\$641,135	\$0	\$0	0.00
State Vanpool Grants	\$0	\$38,350	\$0	-100.00
Total state capital	\$641,135	\$38,350	\$0	-100.00
Local capital expenditures				
Local capital funds	\$579,561	\$862,073	\$717,439	-16.78
Total local capital	\$579,561	\$862,073	\$717,439	-16.78
Other expenditures				
Depreciation (not included in total expenditures)	\$630,506	\$663,884	\$799,866	20.48
Debt service				
Debt service - interest	\$19,696	\$10,370	\$-365	-103.52
Debt service - principal	\$605,000	\$50,000	\$369,663	639.33
Total debt service	\$624,696	\$60,370	\$369,298	511.72
Ending balances, December 31				
Capital reserve funds	\$3,677,984	\$4,583,568	\$3,866,129	-15.65
Debt service funds	\$115,116	\$100,016	\$0	-100.00
Operating reserve	\$1,300,000	\$1,350,000	\$2,182,147	61.64
Unrestricted cash and investments	\$1,558,401	\$1,152,174	\$1,831,677	58.98
Ending balance total	\$6,651,501	\$7,185,758	\$7,879,953	9.66

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$4,905,733	\$5,510,358	\$5,578,176	1.23
State revenues	\$922,475	\$210,928	\$464,662	120.29
Federal revenues	\$1,407,690	\$2,700,159	\$1,058,081	-60.81
Total revenues	\$7,235,898	\$8,421,445	\$7,100,919	-15.68
Investments				
Operating investments	\$4,093,388	\$4,464,000	\$4,532,875	1.54
Local capital investments	\$579,561	\$862,073	\$717,439	-16.78
State capital investments	\$641,135	\$38,350	\$0	-100.00
Federal capital investments	\$278,849	\$1,507,439	\$0	-100.00
Other investments	\$624,696	\$60,370	\$369,298	511.72
Total investments	\$6,217,629	\$6,932,232	\$5,619,612	-18.94

Mason County Transportation Authority

Danette Brannin
General Manager
790 East Johns Prairie Road
Shelton, WA 98584
www.masontransit.org



Service area

Mason County

Congressional district

6 and 10

Legislative district

35

Type of government

PTBA

Governing body

Nine-member board of directors

Tax authorized

0.6 percent sales tax. Last updated
January 1, 2001.

Transit development plan

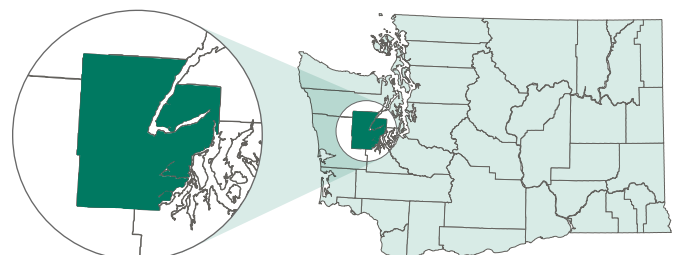
[Mason Transit TDP](#)

Connections to other systems

Mason Transit Authority provides service throughout Mason County including regional connections to Intercity Transit, Grays Harbor Transit, Jefferson Transit, Kitsap Transit and Squaxin Island Transit. Connections can also be made to ferries, Amtrak and Greyhound services.

Fares

One-way, out of county fare – \$1.50 for adults and youth; 50 cents for seniors and individuals with disabilities.



Annual operating information	2017	2018	2019	One year change (%)
<i>Demand response (direct operated)</i>				
Revenue vehicle hours	23,179	22,277	17,193	-22.82
Total vehicle hours	29,619	26,013	25,861	-0.58
Revenue vehicle miles	347,292	343,898	293,943	-14.53
Total vehicle miles	392,886	375,680	364,950	-2.86
Passenger trips	45,710	43,914	43,792	-0.28
Diesel fuel consumed (gallons)	42,846	37,356	14,277	-61.78
Gasoline fuel consumed (gallons)	0	403	18,226	4422.58
Employees - FTEs	16.5	15.2	15.5	1.97
Operating expenses	\$2,208,080	\$2,344,616	\$2,153,885	-8.13
<i>Vanpool (direct operated)</i>				
Revenue vehicle hours	3,421	3,108	2,845	-8.46
Total vehicle hours	3,421	3,108	2,845	-8.46
Revenue vehicle miles	152,542	128,908	112,665	-12.60
Total vehicle miles	152,542	128,908	112,665	-12.60
Passenger trips	25,743	19,855	20,222	1.85
Gasoline fuel consumed (gallons)	9,683	7,268	6,445	-11.32
Employees - FTEs	0.3	0.1	0.0	-66.67
Operating expenses	\$64,111	\$54,133	\$49,158	-9.19
Farebox revenues	\$73,306	\$59,174	\$55,557	-6.11
<i>Commuter bus (direct operated)</i>				
Revenue vehicle hours	3,715	3,981	3,606	-9.42
Total vehicle hours	3,715	4,191	3,880	-7.42
Revenue vehicle miles	112,828	90,523	89,697	-0.91
Total vehicle miles	112,828	96,062	96,795	0.76
Passenger trips	25,755	27,068	25,120	-7.20
Diesel fuel consumed (gallons)	14,282	12,493	12,890	3.18
Employees - FTEs	6.0	4.5	4.9	9.56
Operating expenses	\$701,163	\$617,165	\$657,260	6.50
Farebox revenues	\$19,539	\$17,996	\$20,936	16.34
<i>Route deviated (direct operated)</i>				
Revenue vehicle hours	31,895	34,103	33,819	-0.83
Total vehicle hours	32,042	34,487	34,136	-1.02
Revenue vehicle miles	630,529	614,062	613,732	-0.05
Total vehicle miles	637,877	615,652	618,554	0.47
Passenger trips	410,537	368,829	371,205	0.64
Diesel fuel consumed (gallons)	95,073	94,316	104,818	11.13
Employees - FTEs	32.5	33.3	34.0	2.13
Operating expenses	\$3,918,388	\$4,186,532	\$4,497,159	7.42
Farebox revenues	\$270,508	\$279,375	\$263,389	-5.72

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$290,047	\$297,371	\$284,325	-4.39
Vanpooling revenue	\$73,306	\$59,174	\$55,557	-6.11
Sales tax	\$4,258,175	\$4,807,028	\$5,478,270	13.96
State Rural Mobility Operating Grants	\$396,993	\$574,306	\$211,624	-63.15
State Regional Mobility Operating Grants	\$194,390	\$226,000	\$113,000	-50.00
State Special Needs Operating Grants	\$443,845	\$635,665	\$672,340	5.77
Sales Tax Equalization	\$1,086,513	\$1,410,230	\$1,566,933	11.11
Other state operating grants	\$14,157	\$19,384	\$21,090	8.80
Federal Section §5311 Operating	\$985,964	\$757,963	\$996,310	31.45
Other federal operating	\$14,943	\$19,384	\$13,599	-29.84
Other operating sub-total	\$304,693	\$373,505	\$452,107	21.04
Other-advertising	\$22,555	\$23,410	\$25,495	8.91
Other-interest	\$47,796	\$113,763	\$187,897	65.17
Other-gain (loss) on sale of assets	\$28,202	\$0	\$26,385	100.00
Other-MISC	\$206,140	\$236,332	\$212,330	-10.16
Total (excludes capital revenues)	\$8,063,026	\$9,180,010	\$9,865,155	7.46
Federal capital grant revenues				
Federal Section §5310 Capital Grants	\$0	\$226,150	\$146,582	-35.18
Federal Section §5311 Capital Grants	\$0	\$12,975	\$13,806	6.40
Total federal capital	\$0	\$239,125	\$160,388	-32.93
State capital grant revenues				
State Regional Mobility Grants	\$1,969,765	\$277,854	\$936,187	236.93
Sales Tax Equalization-Capital	\$0	\$309,145	\$600,822	94.35
Total state capital	\$1,969,765	\$586,999	\$1,537,009	161.84
Local capital expenditures				
Local capital funds	\$748,069	\$150,311	\$113,274	-24.64
Total local capital	\$748,069	\$150,311	\$113,274	-24.64
Other expenditures				
Depreciation (not included in total expenditures)	\$1,347,296	\$1,211,652	\$1,177,470	-2.82
Ending balances, December 31				
Capital reserve funds	\$315,560	\$699,494	\$1,406,728	101.11
Operating reserve	\$2,000,000	\$2,000,000	\$4,132,667	106.63
Other balance	\$1,642,877	\$2,106,711	\$2,915,254	38.38
Unrestricted cash and investments	\$2,984,451	\$3,474,212	\$3,395,067	-2.28
Ending balance total	\$6,942,888	\$8,280,417	\$11,849,716	43.11

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$4,926,221	\$5,537,078	\$6,270,259	13.24
State revenues	\$4,105,663	\$3,452,584	\$4,121,996	19.39
Federal revenues	\$1,049,739	\$1,016,472	\$1,170,297	15.13
Total revenues	\$10,081,623	\$10,006,134	\$11,562,552	15.55
Investments				
Operating investments	\$6,891,742	\$7,202,446	\$7,357,462	2.15
Local capital investments	\$748,069	\$150,311	\$113,274	-24.64
State capital investments	\$1,969,765	\$586,999	\$1,537,009	161.84
Federal capital investments	\$48,832	\$239,125	\$160,388	-32.93
Total investments	\$9,658,408	\$8,178,881	\$9,168,133	12.10

Pacific Transit

Richard Evans Director
216 North 2nd Street
Raymond, WA 98577-2406
www.pacifictransit.org



Service area

Pacific County, with connecting service in Aberdeen, WA and Astoria, OR.

Congressional district

3

Legislative district

19

Type of government

PTBA

Governing body

Eight-member board of directors composed of the three county commissioners; one elected member from Raymond, South Bend, Long Beach and Ilwaco respectively; and a non-voting labor representative.

Tax authorized

0.3 percent sales tax. Last updated 1979.

Transit development plan

Pacific Transit TDP

Connections to other systems

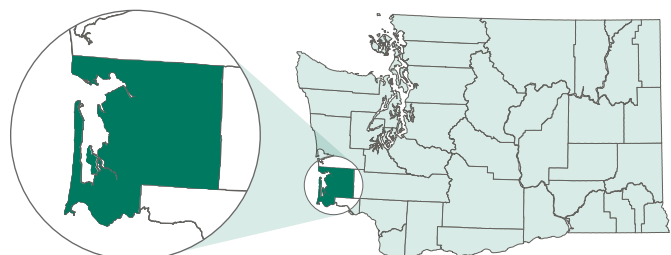
Pacific Transit System provides services to the following public transportation facilities:

- Grays Harbor Transit transfer center in Aberdeen for connections to Olympia, including Greyhound and Amtrak.
- Sunset Empire Transportation District and Northwest Point Coachways in Astoria, OR for connections to Portland, OR, including Greyhound, Amtrak and Portland International Airport.
- Wahkiakum on the Move in Naselle for connections to Longview, Chehalis and Portland, OR.

The agency also provides connection service between the main campus of Grays Harbor College and branch campus locations in Raymond and Ilwaco.

Fares

- Dial-a-ride – 35 cents
- Fixed route – 35 cents or 50 cents, depending on route



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	10,433	11,331	11,489	1.39
Total vehicle hours	12,471	12,793	13,310	4.04
Revenue vehicle miles	313,717	324,776	325,706	0.29
Total vehicle miles	319,532	329,535	336,960	2.25
Passenger trips	101,171	98,129	98,903	0.79
Diesel fuel consumed (gallons)	40,990	43,495	39,630	-8.89
Employees - FTEs	6.0	6.5	6.4	-1.54
Operating expenses	\$909,086	\$1,053,800	\$1,261,913	19.75
Farebox revenues	\$26,905	\$25,668	\$28,312	10.30
Demand response (direct operated)				
Revenue vehicle hours	7,633	7,768	6,059	-22.00
Total vehicle hours	7,633	7,768	8,062	3.78
Revenue vehicle miles	91,583	99,201	87,526	-11.77
Total vehicle miles	93,484	99,201	99,081	-0.12
Passenger trips	12,376	13,962	12,826	-8.14
Gasoline fuel consumed (gallons)	9,794	12,392	10,605	-14.42
Employees - FTEs	3.9	4.2	3.9	-6.25
Operating expenses	\$524,064	\$554,575	\$568,703	2.55
Farebox revenues	\$16,462	\$16,991	\$17,371	2.24

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$43,367	\$42,659	\$45,683	7.09
Sales tax	\$886,133	\$991,097	\$1,085,884	9.56
State Rural Mobility Operating Grants	\$125,310	\$60,720	\$434,301	615.25
State Special Needs Operating Grants	\$42,761	\$40,200	\$95,483	137.52
Sales Tax Equalization	\$163,061	\$82,960	\$99,830	20.34
Federal Section §5311 Operating	\$562,165	\$572,120	\$604,847	5.72
Other operating sub-total	\$23,868	\$53,192	\$69,111	29.93
Other-interest	\$23,708	\$50,487	\$62,421	23.64
Other-gain (loss) on sale of assets	\$0	\$2,473	\$3,222	30.29
Other-MISC	\$160	\$232	\$3,468	1394.83
Total (excludes capital revenues)	\$1,846,665	\$1,842,948	\$2,435,139	32.13
Federal capital grant revenues				
Federal Section §5310 Capital Grants	\$0	\$137,658	\$0	-100.00
Federal Section §5311 Capital Grants	\$0	\$103,095	\$690,526	569.80
Total federal capital	\$0	\$240,753	\$690,526	186.82
Other expenditures				
Depreciation (not included in total expenditures)	\$245,749	\$249,345	\$313,213	25.61
Ending balances, December 31				
Capital reserve funds	\$2,949,972	\$3,017,519	\$3,547,942	17.58
General fund	\$90,422	\$103,988	\$115,852	11.41
Unrestricted cash and investments	\$2,161,716	\$2,277,212	\$2,263,682	-0.59
Ending balance total	\$5,202,110	\$5,398,719	\$5,927,476	9.79

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$953,368	\$1,086,948	\$1,200,678	10.46
State revenues	\$331,132	\$183,880	\$629,614	242.40
Federal revenues	\$562,165	\$812,873	\$1,295,373	59.36
Total revenues	\$1,846,665	\$2,083,701	\$3,125,665	50.01
Investments				
Operating investments	\$1,433,150	\$1,608,375	\$1,830,616	13.82
Federal capital investments	\$0	\$240,753	\$690,526	186.82
Total investments	\$1,433,150	\$1,849,128	\$2,521,142	36.34

Pullman Transit

Wayne Thompson
Transit Manager
775 NW Guy Street
Pullman, WA 99163
www.pullman-wa.gov/departments/pullman-transit



Service area

The city of Pullman

Congressional district

5

Legislative district

9

Type of government

City

Governing body

Seven-member city council

Tax authorized

2 percent utility tax. Last updated 1978.

Transit development plan

[Pullman Transit TDP](#)

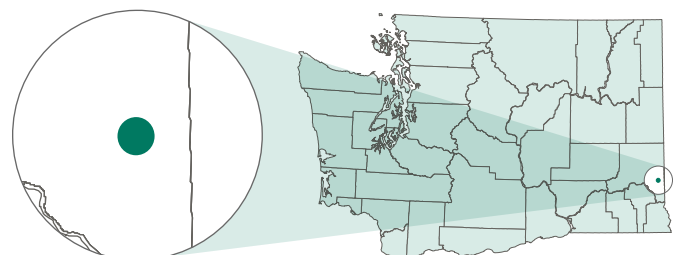
Connections to other systems

Pullman Transit connects with Northwest Trailways for service outside the city of Pullman.

Pullman Transit also provides service to all elementary, middle and high schools, as well as Washington State University in Pullman. The agency coordinates service with the Whitman County Council on Aging for transportation services in the community.

Fares

Fixed route – \$1.00 per boarding for adults, and 60 cents per boarding for youth, seniors and individuals with disabilities.



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (direct operated)				
Revenue vehicle hours	29,816	30,255	28,774	-4.90
Total vehicle hours	38,068	38,639	30,660	-20.65
Revenue vehicle miles	354,149	382,063	411,817	7.79
Total vehicle miles	378,411	407,927	421,575	3.35
Passenger trips	1,348,276	1,361,962	1,370,112	0.60
Diesel fuel consumed (gallons)	85,953	85,084	89,295	4.95
Employees - FTEs	24.3	27.9	28.9	3.37
Operating expenses	\$3,321,421	\$3,711,599	\$3,980,276	7.24
Farebox revenues	\$2,334,723	\$2,409,041	\$2,485,122	3.16
Demand response (direct operated)				
Revenue vehicle hours	7,548	7,923	7,884	-0.49
Total vehicle hours	8,691	9,116	7,884	-13.51
Revenue vehicle miles	63,964	75,157	77,028	2.49
Total vehicle miles	64,846	76,204	79,398	4.19
Passenger trips	20,419	23,869	24,692	3.45
Gasoline fuel consumed (gallons)	11,432	11,500	9,700	-15.65
Employees - FTEs	6.1	8.1	7.8	-4.06
Operating expenses	\$830,355	\$1,077,561	\$995,069	-7.66
Farebox revenues	\$6,362	\$7,000	\$11,806	68.66

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$2,341,085	\$2,416,041	\$2,496,928	3.35
Other local taxes	\$1,173,808	\$1,227,124	\$1,204,190	-1.87
State Rural Mobility Operating Grants	\$125,656	\$394,026	\$376,961	-4.33
State Special Needs Operating Grants	\$37,191	\$31,716	\$37,536	18.35
Federal Section §5311 Operating	\$517,211	\$923,391	\$1,036,350	12.23
Other operating sub-total	\$0	\$0	\$2,588,185	100.00
Other-MISC	\$0	\$0	\$2,588,185	100.00
Total (excludes capital revenues)	\$4,194,951	\$4,992,298	\$7,740,150	55.04
Federal capital grant revenues				
Federal Section §5311 Capital Grants	\$264,000	\$0	\$0	0.00
Total federal capital	\$264,000	\$0	\$0	0.00
State capital grant revenues				
State Regional Mobility Grants	\$1,056,000	\$0	\$530,000	100.00
State Special Needs Grants	\$3,022	\$0	\$0	0.00
Total state capital	\$1,059,022	\$0	\$530,000	100.00
Ending balances, December 31				
Operating reserve	\$633,873	\$789,019	\$274,874	-65.16
Working capital	\$100,000	\$300,000	\$800,000	166.67
Ending balance total	\$733,873	\$1,089,019	\$1,074,874	-1.30

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$3,514,893	\$3,643,165	\$6,289,303	72.63
State revenues	\$1,221,869	\$425,742	\$944,497	121.85
Federal revenues	\$781,211	\$923,391	\$1,036,350	12.23
Total revenues	\$5,517,973	\$4,992,298	\$8,270,150	65.66
Investments				
Operating investments	\$4,151,776	\$4,789,160	\$4,975,345	3.89
State capital investments	\$1,059,022	\$0	\$530,000	100.00
Federal capital investments	\$264,000	\$0	\$0	0.00
Total investments	\$5,474,798	\$4,789,160	\$5,505,345	14.95

TranGo

Kelly Scalf
General Manager
303 2nd Avenue South
Okanogan, WA 98840
www.okanogantransit.com



Service area

Okanogan County

Congressional district

4

Legislative district

7 and 12

Type of government

PTBA

Governing body

Nine-member board of directors.

Tax authorized

0.4 percent sales tax. Last updated April 1, 2014.

Transit development plan

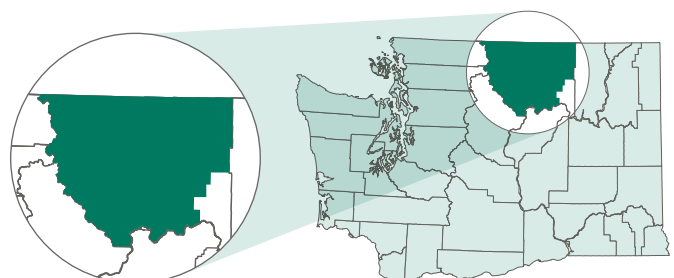
[Okanogan County PTBA](#)

Connections to other systems

TranGo provides connections to the Travel Washington Apple Line in Pateros, Brewster, Okanogan and Omak with service to Wenatchee and Ellensburg. Passengers on the Apple Line can make connections on TranGo to reach Twisp, Winthrop, Tonasket and Oroville. TranGo also provides service to Pateros, Okanogan and Omak.

Fares

\$1.00 per boarding



Annual operating information	2017	2018	2019	One year change (%)
Fixed route (purchased)				
Revenue vehicle hours	1,119	1,090	1,073	-1.56
Total vehicle hours	1,161	1,142	1,128	-1.23
Revenue vehicle miles	22,594	26,982	27,466	1.79
Total vehicle miles	22,866	27,296	27,854	2.04
Passenger trips	1,368	2,163	2,360	9.11
Gasoline fuel consumed (gallons)	2,905	2,386	2,311	-3.14
Employees - FTEs	0.5	0.6	0.6	1.69
Operating expenses	\$46,828	\$57,462	\$59,490	3.53
Farebox revenues	\$1,473	\$1,912	\$2,299	20.24
Fixed route (direct operated)				
Revenue vehicle hours	14,200	14,136	14,076	-0.42
Total vehicle hours	15,344	15,361	17,028	10.85
Revenue vehicle miles	376,755	375,550	376,853	0.35
Total vehicle miles	400,121	377,353	378,603	0.33
Passenger trips	41,871	48,514	58,017	19.59
Gasoline fuel consumed (gallons)	43,711	43,070	43,771	1.63
Employees - FTEs	8.1	8.9	8.9	0.11
Operating expenses	\$1,075,463	\$1,071,260	\$1,777,519	65.93
Farebox revenues	\$44,410	\$54,435	\$63,051	15.83
Demand response (purchased)				
Revenue vehicle hours	3,264	3,831	3,922	2.38
Total vehicle hours	3,316	4,529	4,607	1.72
Revenue vehicle miles	38,308	42,430	42,137	-0.69
Total vehicle miles	40,449	49,588	48,500	-2.19
Passenger trips	7,954	9,560	9,111	-4.70
Gasoline fuel consumed (gallons)	5,200	6,068	6,183	1.90
Employees - FTEs	1.6	2.5	2.8	14.29
Operating expenses	\$206,118	\$249,420	\$223,888	-10.24
Farebox revenues	\$8,688	\$9,001	\$8,781	-2.44
Vanpool (direct operated)				
Revenue vehicle hours	1,124	1,381	2,075	50.25
Total vehicle hours	1,124	1,381	2,076	50.33
Revenue vehicle miles	48,196	67,096	100,153	49.27
Total vehicle miles	48,196	67,096	100,259	49.43
Passenger trips	7,054	9,042	12,321	36.26
Gasoline fuel consumed (gallons)	3,016	4,221	5,642	33.67
Operating expenses	\$10,503	\$12,066	\$18,344	52.03
Farebox revenues	\$23,193	\$27,437	\$32,645	18.98

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$54,571	\$65,348	\$74,131	13.44
Vanpooling revenue	\$23,193	\$27,437	\$32,645	18.98
Sales tax	\$2,560,308	\$2,770,917	\$2,814,922	1.59
State Special Needs Operating Grants	\$0	\$119,602	\$107,098	-10.45
Sales Tax Equalization	\$218,022	\$0	\$422,088	100.00
Other operating sub-total	\$117,429	\$117,759	\$120,755	2.54
Other-interest	\$117,429	\$117,759	\$120,755	2.54
Total (excludes capital revenues)	\$2,973,523	\$3,101,063	\$3,571,639	15.17
Federal capital grant revenues				
Federal Section §5310 Capital Grants	\$9,446	\$0	\$0	0.00
Total federal capital	\$9,446	\$0	\$0	0.00
State capital grant revenues				
State Rural Mobility Grants	\$83,421	\$0	\$0	0.00
Total state capital	\$83,421	\$0	\$0	0.00
Other expenditures				
Depreciation (not included in total expenditures)	\$279,764	\$379,520	\$392,900	3.53
Ending balances, December 31				
General fund	\$6,445	\$0	\$0	0.00
Unrestricted cash and investments	\$4,364,611	\$4,754,634	\$5,771,801	21.39
Working capital	\$0	\$518,766	\$729,081	40.54
Ending balance total	\$4,371,056	\$5,273,400	\$6,500,882	23.28

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$2,755,501	\$2,981,461	\$3,042,453	2.05
State revenues	\$301,443	\$119,602	\$529,186	342.46
Federal revenues	\$9,446	\$0	\$0	0.00
Total revenues	\$3,066,390	\$3,101,063	\$3,571,639	15.17
Investments				
Operating investments	\$1,338,912	\$1,390,208	\$2,079,241	49.56
State capital investments	\$83,421	\$0	\$0	0.00
Federal capital investments	\$9,446	\$0	\$0	0.00
Total investments	\$1,431,779	\$1,390,208	\$2,079,241	49.56

Twin Transit

Joe Clark
Director of Transit Services
212 East Locust Street
Centralia, WA 98531
www.twintransit.org



Service area

The cities of Centralia and Chehalis

Congressional district

3

Legislative district

20

Type of government

PTBA

Governing body

Three-member board of directors composed of a Lewis County Commissioner, and a city council member from the cities of Centralia and Chehalis.

Tax authorized

0.2 percent sales tax. Last updated April 1, 2005.

Transit Development plan

[Twin Transit TDP](#)

Connections to other systems

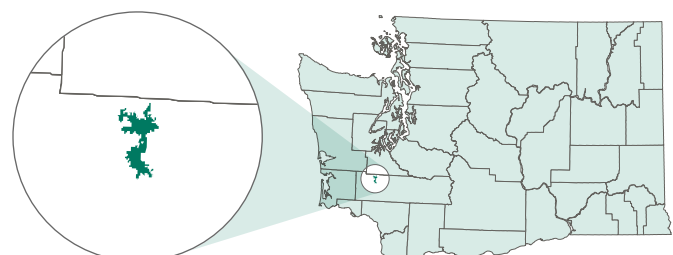
Twin Transit provides fixed route service to most local public and private schools, including Centralia College.

Twin Transit also offers paratransit services within Centralia and Chehalis.

Twin Transit provides connections with Amtrak, Greyhound, Grays Harbor Transit, Lewis Mountain Highway Transit, Thurston Regional Planning Council Rural Transit, and tribal transportation at the Centralia Amtrak Depot.

Fares

- Fixed route – \$1.00 per ride, \$2.00 per day pass, \$20.00 monthly pass
- Paratransit – \$2.00 per ride, \$25.00 monthly pass



Annual operating information	2017	2018	2019	One year change (%)
<i>Demand response (direct operated)</i>				
Revenue vehicle hours	4,508	3,368	3,262	-3.15
Total vehicle hours	4,508	4,254	3,942	-7.33
Revenue vehicle miles	36,710	33,068	27,950	-15.48
Total vehicle miles	36,710	33,068	27,950	-15.48
Passenger trips	8,284	7,422	5,589	-24.70
Gasoline fuel consumed (gallons)	4,993	4,454	3,668	-17.65
Employees - FTEs	4.9	5.1	1.4	-72.55
Operating expenses	\$607,942	\$588,314	\$651,508	10.74
Farebox revenues	\$10,454	\$9,175	\$8,413	-8.31
<i>Route deviated (direct operated)</i>				
Revenue vehicle hours	20,857	20,502	21,237	3.59
Total vehicle hours	20,857	21,700	21,237	-2.13
Revenue vehicle miles	276,195	291,770	304,644	4.41
Total vehicle miles	290,622	309,027	324,896	5.14
Passenger trips	222,053	219,526	213,558	-2.72
Diesel fuel consumed (gallons)	29,002	31,970	37,998	18.86
Gasoline fuel consumed (gallons)	14,284	10,328	6,743	-34.71
Employees - FTEs	17.2	18.2	19.9	9.34
Operating expenses	\$1,643,696	\$1,700,040	\$2,237,663	31.62
Farebox revenues	\$142,750	\$142,825	\$128,789	-9.83

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$153,204	\$152,000	\$137,202	-9.74
Sales tax	\$1,786,629	\$1,575,210	\$2,126,523	35.00
State Rural Mobility Operating Grants	\$28,473	\$195,277	\$0	-100.00
State Special Needs Operating Grants	\$172,865	\$228,670	\$199,918	-12.57
Other state operating grants	\$0	\$0	\$7,945	100.00
Federal Section 5311 Operating	\$608,282	\$708,124	\$755,263	6.66
Other operating sub-total	\$32,472	\$31,677	\$-44,369	-240.07
Other-advertising	\$6,639	\$17,500	\$13,929	-20.41
Other-interest	\$17,623	\$14,177	\$40,467	185.44
Other-gain (loss) on sale of assets	\$1,810	\$0	\$-101,668	100.00
Other-MISC	\$6,400	\$0	\$2,903	100.00
Total (excludes capital revenues)	\$2,781,925	\$2,890,958	\$3,182,482	10.08
Federal capital grant revenues				
CM/AQ and other federal grants	\$0	\$0	\$334,823	100.00
Total federal capital	\$0	\$0	\$334,823	100.00
State capital grant revenues				
State Rural Mobility Grants	\$0	\$0	\$80,000	100.00
Total state capital	\$0	\$0	\$80,000	100.00
Local capital expenditures				
Local capital funds	\$712,680	\$520,211	\$811,975	56.09
Total local capital	\$712,680	\$520,211	\$811,975	56.09
Other expenditures				
Other-expenditures	\$0	\$0	\$404,420	100.00
Depreciation (not included in total expenditures)	\$0	\$0	\$245,185	100.00
Debt service				
Debt service - interest	\$0	\$0	\$4,707	100.00
Total debt service	\$0	\$0	\$4,707	100.00
Ending balances, December 31				
Capital reserve funds	\$908,398	\$897,901	\$2,119,744	136.08
Operating reserve	\$829,612	\$707,470	\$679,537	-3.95
Ending balance total	\$1,738,010	\$1,605,371	\$2,799,281	74.37

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$1,972,305	\$1,758,887	\$2,219,356	26.18
State revenues	\$201,338	\$423,947	\$287,863	-32.10
Federal revenues	\$905,345	\$795,624	\$1,090,086	37.01
Total revenues	\$3,078,988	\$2,978,458	\$3,597,305	20.78
Investments				
Operating investments	\$2,251,638	\$2,288,354	\$2,889,171	26.26
Local capital investments	\$712,680	\$520,211	\$811,975	56.09
State capital investments	\$0	\$0	\$80,000	100.00
Federal capital investments	\$297,063	\$87,500	\$334,823	282.65
Other investments	\$0	\$0	\$409,127	100.00
Total investments	\$3,261,381	\$2,896,065	\$4,525,096	56.25

Chapter 3 Tribal Transportation Providers

Washington state is home to 29 federally recognized tribes. Several of these tribes provide or partner with public transportation providers to offer public transportation services for tribal members and the general public. Additionally, the Confederated Tribes of the Umatilla Indian Reservation, located in Oregon, provide transit services in south central Washington.

Tribal transportation providers offer a diverse range of public transportation services, including fixed route, demand response and ridesharing programs. These services provide a critical link between rural areas and essential services, such as medical appointments.

Tribal governments and their enterprises are also among the largest employers in their respective counties. They employ a significant number of non-tribal members who live outside the reservation. By providing public transportation services to those who do not live on the reservation, tribal transportation providers help improve the safety of rural roadways, and encourage economic development in and around reservations.

Tribal transportation providers are often funded, primarily, by:

- Tribal Transit Formula Grants (§5311(c)(2)(B)), the Tribal Transportation Program, and other federal funding programs.
- State public transportation grants.
- Revenue from tribal fuel tax agreements and other tribal funding sources.

Though tribal transportation providers' participation in the *Summary* is voluntary, WSDOT remains committed to working with these organizations to highlight the vital services they provide to tribal communities and the general public. WSDOT will continue to welcome tribal contributions to the *Summary* in coming years.

Below are the tribes residing in Washington state that participated in the 2019 *Summary*:

- [Lummi Nation](#)
- [Spokane Tribe of Indians](#)
- [Stillaguamish Tribe of Indians](#)

Lummi Nation

Cheryl Johnson
Transit Manager In Training
2655 Kwina Road
Bellingham, WA 98226-9215
www.lummi-nsn.gov



Service area

Entire Lummi Reservation Peninsula with direct route connection to the city of Ferndale, WA.

Congressional district

2

Legislative district

42

Type of government

Tribal

Governing body

Lummi Indian Business Council

Tax authorized

N/A

Transit development plan

N/A

Connections to other systems

In Ferndale, Lummi Nation's Lummi Transit connects with Whatcom Transit Authority at Ferndale Station.

On Lummi Peninsula, Lummi Transit connects to Bellingham, WA via Whatcom Transit Authority.

Fares

Lummi Transit provides service at no charge.

	2017	2018	2019	One year percent change (%)
Fixed Route Services (Direct Operated)				
Revenue vehicle hours	5735	-	5,935	100.00
Revenue vehicle miles	63202	-	70,196	100.00
Passenger trips	44197	-	27,473	100.00
Operating expenses	-	-	\$383,962	100.00
Source of revenue funds expended				
Operating				
Local funds	-	-	\$77,289	100.00
State funds	-	-	\$128,870	100.00
Sub-total	-	-	\$206,159	100.00
Federal assistance				
Operating				
FTA \$5311 Tribal Transit Funds	-	-	\$153,551	100.00
Other federal funds	-	-	\$24,252	100.00
Sub-total	-	-	\$177,803	100.00
Total federal assistance	-	-	\$177,803	100.00
Total operating	-	-	\$383,962	100.00

Spokane Tribe of Indians

Robin Kieffer
Transit Manager
PO Box 100
6205 Ford Wellpinit Rd
Wellpinit, WA 99040-1000
www.spokanetribe.com/transit

The Moccasin Express



Service area

Spokane Indian Reservation and rural Stevens County.

Congressional district

5

Legislative district

9

Type of government

Tribal government

Governing body

Tribal business council

Tax authorized

N/A

Connections to other systems

Spokane Tribe Moccasin Express connects to Spokane Transit Authority at the agency's plaza in downtown Spokane. The Moccasin Express also connects with Special Mobility Services and People For People in Reardan.

Fares

Spokane Tribe Moccasin Express is a fare free service.

	2017	2018	2019	One year change (%)
<i>Fixed route (direct operated)</i>				
Revenue vehicle hours	-	10,647	10,932	2.68
Revenue vehicle miles	-	274,742	270,938	-1.38
Passenger trips	-	25,156	26,711	6.18
Operating expenses	-	\$592,622	\$677,580	14.34
<i>Demand response (direct operated)</i>				
Revenue vehicle hours	-	3,267	4,008	22.68
Revenue vehicle miles	-	65,651	81,770	24.55
Passenger trips	-	1,628	2,218	36.24
Operating expenses	-	\$53,973	\$78,753	45.91
<i>Vanpool (direct operated)</i>				
Revenue vehicle hours	-	1,404	2,844	102.56
Revenue vehicle miles	-	42,120	58,786	39.57
Passenger trips	-	9,960	13,604	36.59
Operating expenses	-	\$26,008	\$37,488	44.14
Farebox revenues	-	\$15,703	\$18,744	19.37
<i>Source of revenue funds expended</i>				
Operating				
Fare revenues	-	\$15,703	\$18,744	19.37
Local funds	-	\$0	\$222,648	100.00
State funds	-	\$283,710	\$251,166	-11.47
Sub-total	-	\$299,413	\$492,558	64.51
Capital				
Local Funds	-	\$0	\$120,524	100.00
State Funds	-	\$0	\$151,695	100.00
Sub-total	-	\$0	\$272,219	100.00
Federal assistance				
Operating				
FTA \$5311 Tribal Transit Funds	-	\$0	\$301,263	100.00
FTA \$5311 Rural Area Formula Funds	-	\$172,554	\$0	-100.00
Sub-total	-	\$172,554	\$301,263	74.59
Capital				
FTA \$5311 Rural Area Formula Funds	-	\$105,529	\$0	-100.00
FTA \$5311 Tribal Transit Funds	-	\$0	\$37,203	100.00
FTA \$5339 Bus and Bus Facilities Formula	-	\$0	\$287,089	100.00
Sub-total	-	\$105,529	\$324,292	207.30
Total federal assistance	-	\$278,083	\$625,555	124.95
Total operating	-	\$471,967	\$793,821	68.19
Total capital	-	\$105,529	\$596,511	465.26

Stillaguamish Tribe of Indians



Coey Gilleland
Transportation Department Director
PO Box 277
Arlington, WA 98223-0277
360-572-3060
www.stillaguamish.com

Service area

Demand response serves mostly north Snohomish County and the tribal urban area, and makes daily trips to and from Skagit Station in Mount Vernon.

The vanpool/rideshare service regularly has participants in Snohomish, Skagit, Whatcom and Island counties.

Congressional district

2

Legislative district

39

Type of government

Tribal

Governing body

Board of directors

Tax authorized

None

Transit development plan

[Stillaguamish Tribe Transit Plan](#)

Intermodal connections

The transit service connects with Whatcom, Skagit and Island transits at Skagit Station in Mount Vernon in Skagit County. The transit service connects with Community Transit and DART Paratransit in Snohomish County.

Fares

- Demand response service – free.
- Vanpool/rideshare service – fare based on daily round trip mileage of each participant. Fares range from a low of \$15 per month to a high of \$50 per month. Fares are collected through automatic payroll deduction.

	2017	2018	2019	One year percent change (%)
Demand response (direct operated)				
Revenue vehicle hours	2,634	2,455	2,113	-13.93
Revenue vehicle miles	63,132	68,417	61,606	-9.96
Passenger trips	18,008	14,223	13,251	-6.83
Operating expenses	\$443,050	\$470,876	\$498,186	5.80
Vanpool (direct operated)				
Revenue vehicle hours	3,652	4,859	4,347	-10.54
Revenue vehicle miles	161,266	200,982	179,689	-10.59
Passenger trips	10,511	11,335	10,182	-10.17
Operating expenses	\$125,196	\$146,611	\$159,890	9.06
Farebox revenues	\$10,011	\$12,050	\$12,214	1.36
Source of revenue funds expended				
Operating				
Fare revenues	\$10,011	\$12,050	\$12,214	1.36
Local funds	\$31,176	\$49,713	\$6,376	-87.17
State funds	\$0	\$0	\$47,648	100.00
Sub-total	\$41,187	\$61,763	\$66,238	7.25
Capital				
Local funds	\$0	\$0	\$249,937	100.00
State funds	\$52,000	\$0	\$0	-
Sub-total	\$52,000	\$0	\$249,937	100.00
Federal assistance				
Operating				
FTA \$5311 Rural Area Formula Funds	\$527,059	\$555,724	\$216,272	-61.08
FTA \$5311 Tribal Transit Funds	\$0	\$0	\$375,566	100.00
Sub-total	\$527,059	\$555,724	\$591,838	6.50
Capital				
FTA \$5311 Rural Area Formula Funds	\$13,842	\$0	\$0	-
Sub-total	\$13,842	\$0	\$0	-
Total federal assistance	\$540,901	\$555,724	\$591,838	6.50
Total operating	\$568,246	\$617,487	\$658,076	6.57
Total capital	\$65,842	\$0	\$249,937	100.00

Chapter 4 Community Transportation Providers

Community transportation providers help to meet unique transportation needs throughout Washington state.

Though much of the state's population resides in the boundaries of a transit agency, some residents live in or need to travel to areas that are not served by a transit agency. Additionally, some residents travel at times of the day when transit agencies are out of or have limited service. Still others are unable to use a transit agency's service because of their age or abilities. Finally, residents with low income may be unable to afford the services transit agencies offer.

Community transportation providers provide core transportation services for people who must overcome barrier to transportation such as age, ability and income. These services help people lead more independent and dignified lives.

Community transportation providers may be operated by private, nonprofit or governmental agencies. They partner with a network of organizations, including health care providers, senior services, veteran services, community colleges, workforce partners, services for individuals with disabilities and other social service agencies.

As community service organizations, community transportation providers often attract volunteers who donate their time and use their personal vehicles to provide trips to individuals with special transportation needs.

Community transportation providers are often funded, primarily, using Formula Grants for Rural Areas (§5311), administered by WSDOT's Public Transportation Division through the Consolidated Grant Program. The §5311 program has the specific goal of providing public transportation where it would not otherwise exist.

Below are the community transportation providers in Washington state and the areas they serve:

- [Coastal Community Action Program](#) (Grays Harbor and Pacific Counties)
- [Homage Senior Services](#) (Snohomish County)
- [HopeSource Transportation](#) (Kittitas County)
- [Klickitat County Senior Services](#) (Klickitat County)
- [Lewis County East-West Information Shuttle \(L.E.W.I.S.\) Mountain Highway Transit](#) (Lewis County)
- [Lower Columbia Community Action Council](#) (cities of Longview, Castle Rock and Vancouver)
- [Mount Si Senior Center](#) (cities of North Bend, Snoqualmie, Fall City, Preston, Carnation, Duvall and Monroe)
- [Okanogan County Transportation and Nutrition](#) (Okanogan County)
- [People For People – Moses Lake](#) (Grant, Adams and Lincoln counties)
- [People For People – Yakima](#) (Yakima County)
- [Provide A Ride](#) (Chelan and Douglas counties)
- [Rural Resources Community Action](#) (Stevens, Ferry and Pend Oreille counties)
- [Skamania County Senior Services](#) (Skamania County)
- [Special Mobility Services, Inc.](#) (Spokane County)
- [Thurston Regional Planning Council](#) (The Confederated Tribes of the Chehalis Reservation and the cities of Yelm, Rainier, Tenino, Bucoda and Rochester)
- [Wahkiakum County Health and Human Services](#) (Wahkiakum County)

Special needs demographics

The following table shows estimates for Washington state's total resident population, the resident population with a disability, the resident population 65 and older, the resident population 65 and older with a disability, the resident population below 150 percent of the federal poverty level, and the resident population below 150 percent of the federal poverty level and over the age of 65.1.

Population	2014	2015	2016	2017	2018	2019	One year change (%)
Washington state population	6,927,889	7,170,351	7,288,000	7,405,743	7,535,591	7,614,893	1.05
People with a disability	907,417	908,818	936,407	942,318	934,396	948,930	1.56
People 65 and older	971,314	1,016,089	1,078,813	1,117,759	1,163,987	1,207,685	3.75
People 65 and older with a disability	355,082	363,543	377,669	392,868	388,889	402,165	3.41
People below 150 percent of federal poverty level	1,488,184	1,408,178	1,343,514	1,310,775	1,251,041	1,209,047	-3.36
People below 150 percent of federal poverty level and over the age of 65	161,238	154,445	162,048	169,089	161,278	172,160	6.75

Note that because these categories overlap it is difficult to capture an accurate account of the state's entire special-needs population. As an example, a person may be over the age of 65, have a disability, and be at or below 150 percent of the federal poverty level.

Operational and financial measures

Annual operating information	2017	2018	2019	One year change (%)
Bus services				
Revenue vehicle miles	937,891	1,074,069	1,286,928	19.82
Revenue vehicle hours	43,369	50,259	60,062	19.50
Regular unlinked passenger trips	160,564	184,093	229,181	24.49
Operating expenses	\$2,683,449	\$3,243,098	\$3,797,150	17.08
Fare revenues	\$63,852	\$94,099	\$75,385	-19.89
Commuter bus services				
Revenue vehicle miles	546,374	523,901	533,295	1.79
Revenue vehicle hours	20,203	19,834	20,862	5.18
Regular unlinked passenger trips	64,068	59,755	54,588	-8.65
Operating expenses	\$1,445,137	\$1,333,074	\$1,516,884	13.79
Fare revenues	\$37,036	\$42,239	\$38,143	-9.70
Demand response services				
Revenue vehicle miles	2,617,939	2,542,237	2,623,969	3.21
Revenue vehicle hours	136,390	142,060	143,661	1.13
Regular unlinked passenger trips	207,021	196,854	195,184	-0.85
Sponsored unlinked passenger trips	5,633	5,318	7,758	45.88
Operating expenses	\$8,066,681	\$7,985,817	\$8,015,334	0.37
Fare revenues	\$106,586	\$286,555	\$344,362	20.17
Total of all service modes				
Revenue vehicle miles	4,102,204	4,140,207	4,444,192	7.34
Revenue vehicle hours	199,962	212,153	224,585	5.86
Regular unlinked passenger trips	431,653	440,702	478,953	8.68
Sponsored unlinked passenger trips	5,633	5,318	7,758	45.88

¹ Estimates are based on data from the United States Census Bureau's 2018 American Community Survey. Note that the American Community Survey population figure for 2018 (7,535,591) differs from the Washington State Office of Financial Management official population estimate (7,546,400 as of April 1, 2019).

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$201,588	\$375,485	\$457,890	21.95
Donations	\$35,771	\$0	\$0	-
Contract revenues	\$933,383	\$75,830	\$0	-100.00
Local funds	\$1,605,150	\$2,872,700	\$2,800,142	-2.53
State funds	\$6,323,354	\$6,058,657	\$6,665,013	10.01
Other directly generated funds	\$14,162	\$468,010	\$973,320	107.97
Other funds	\$555,430	\$324,209	\$218,951	-32.47
Sub-total	\$9,668,837	\$10,174,891	\$11,115,316	9.24
Capital				
Fare revenues	\$0	\$0	\$662	100.00
Donations	\$13,948	\$0	\$0	-
Local funds	\$52,287	\$223,744	\$16,454	-92.65
State funds	\$553,646	\$752,893	\$54,358	-92.78
Other directly generated funds	\$207,554	\$123,409	\$4,800	-96.11
Other funds	\$0	\$88,379	\$703,631	696.15
Sub-total	\$827,435	\$1,188,425	\$779,905	-34.37
Federal Assistance				
Operating				
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$393,672	\$1,473,454	\$786,359	-46.63
FTA §5310 Capital Assistance spent on operations	\$92,779	\$66,076	\$65,197	-1.33
FTA §5311 Rural Area formula funds	\$1,275,548	\$669,831	\$866,685	29.39
FTA §5311 capital assistance spent on operations	\$526,045	\$487,575	\$471,471	-3.30
FTA §5317 New Freedom Program funds	\$73,413	\$0	\$0	-
Other FTA funds	\$0	\$51,800	\$17,978	-65.29
Other federal funds	\$160,103	\$207,213	\$210,269	1.47
Sub-total	\$2,521,560	\$2,955,949	\$2,417,959	-18.20
Capital				
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$830,220	\$345,056	\$0	-100.00
FTA §5310 Capital Assistance spent on operations	\$0	\$493,635	\$0	-100.00
FTA §5311 Rural Area formula funds	\$55,795	\$106,385	\$0	-100.00
FTA §5311 capital assistance spent on operations	\$0	\$509,823	\$0	-100.00
Sub-total	\$886,015	\$1,454,899	\$0	-100.00
Total federal assistance	\$3,407,575	\$4,410,848	\$2,417,959	-45.18
Total operating	\$12,190,397	\$13,130,840	\$13,533,275	3.06
Total capital	\$1,713,450	\$2,643,324	\$779,905	-70.50

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	201	196	171	-12.76
Number of ADA accessible vehicles in fleet	189	174	148	-14.94
Other resources				
Number of personal vehicles in service	38	40	41	2.50
Number of volunteer drivers	37	37	37	0.00

Coastal Community Action Program



Amanda Farrar
Transportation Coordinator
101 E. Market Street
Aberdeen, WA 98250
www.coastalcap.org

Service area

Grays Harbor and Pacific counties

Congressional district

3 and 6

Legislative district

19 and 24

Planning region

Southwest Regional Planning Council

Governing body

Board of directors

Type of agency

Nonprofit social services

Types of service and eligibility

On-demand transportation for residents of Grays Harbor and Pacific counties with low incomes and special needs.

Current operations

Coastal Community Action Program's Driven to Opportunity project provides on-demand transportation services to residents of Grays Harbor and Pacific counties with low incomes. The service is available 24 hours a day/7 days a week to qualifying residents who are employed, actively seeking employment, or engaged in educational activities that directly lead to employment.

Revenue service vehicles

- One, seven-passenger ADA-accessible minivan
- Three, six-passenger minivans

Connections to other systems

Coastal Community Action Program makes connections with Grays Harbor and Pacific Transit.

Days of services

Monday-Sunday

Fares

Donations accepted

Operating information	2017	2018	2019	One year change (%)
Demand response services				
Revenue vehicle miles	104,897	99,334	93,861	-5.51
Revenue vehicle hours	4,853	4,692	4,743	1.08
Regular unlinked passenger trips	5,269	4,997	4,957	-0.80
Operating expenses	\$274,394	\$258,947	\$268,855	3.83
Fare revenues	\$4,806	\$4,126	\$4,825	16.94
Total of all service modes				
Revenue vehicle miles	104,897	99,334	93,861	-5.51
Revenue vehicle hours	4,853	4,692	4,743	1.08
Regular unlinked passenger trips	5,269	4,997	4,957	-0.80

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$4,806	\$4,126	\$4,825	16.94
Donations	\$12,712	\$0	\$0	-
State funds	\$242,714	\$230,012	\$242,217	5.31
Other directly generated funds	\$14,162	\$6,085	\$27,048	344.50
Other funds	\$0	\$18,724	\$0	-100.00
Sub-total	\$274,394	\$258,947	\$274,090	5.85
Federal assistance				
Total operating	\$274,394	\$258,947	\$274,090	5.85

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	4	4	4	0.00
Number of ADA accessible vehicles in fleet	1	1	1	0.00

Homage Senior Services

Steve McGraw
Chief Executive Officer
5026 196TH St SW
Lynnwood, WA 98036
www.homage.org



Service area

Snohomish County

Congressional district

1, 2 and 7

Legislative district

1, 21, 32, 38, 39 and 44

Planning region

Puget Sound Regional Council

Governing body

Seventeen-member board of directors

Type of agency

Nonprofit

Types of service and eligibility

Demand response for seniors, persons with disabilities, and the general public in Snohomish County.

Current operations

Homage Senior Services transportation services are available for seniors, persons with disabilities, and the general public.

The provider's demand response service provides access to medical and social-service appointments, as well as essential shopping.

Homage also provides transportation to ethnic meal sites in Snohomish County.

Revenue service vehicles

- Five, 16 passenger ADA-accessible cutaways
- Two, 13 passenger ADA-accessible cutaways
- Two, 9 passenger ADA-accessible cutaways
- One, 7 passenger minivan
- One, 5 passenger minivan

Connections to other systems

Homage connects with community Transit and Everett Transit.

Days of services

Sunday-Saturday

Fares

\$1.75 (monthly passes \$35.00)

Operating information	2017	2018	2019	One year change (%)
Demand response services				
Revenue vehicle miles	248,361	290,123	309,357	6.63
Revenue vehicle hours	14,032	14,769	14,910	0.95
Regular unlinked passenger trips	21,420	21,292	20,383	-4.27
Operating expenses	\$838,236	\$809,550	\$724,238	-10.54
Fare revenues	\$7,870	\$202,721	\$94,476	-53.40
Total of all service modes				
Revenue vehicle miles	248,361	290,123	309,357	6.63
Revenue vehicle hours	14,032	14,769	14,910	0.95
Regular unlinked passenger trips	21,420	21,292	20,383	-4.27

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$7,870	\$202,721	\$94,476	-53.40
Donations	\$5,275	\$0	\$0	-
Contract revenues	\$82,749	\$0	\$0	-
Local funds	\$0	\$217,552	\$125,202	-42.45
State funds	\$522,000	\$310,857	\$293,601	-5.55
Other directly generated funds	\$0	\$153,592	\$0	-100.00
Other funds	\$0	\$78,420	\$212,499	170.98
Sub-total	\$617,894	\$963,142	\$725,778	-24.64
Capital				
State funds	\$296,180	\$0	\$0	-
Other funds	\$0	\$0	\$33,000	100.00
Sub-total	\$296,180	\$0	\$33,000	100.00
Federal assistance				
Operating				
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$220,342	\$0	\$92,936	100.00
Sub-total	\$220,342	\$0	\$92,936	100.00
Capital				
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$0	\$115,270	\$0	-100.00
Sub-total	\$0	\$115,270	\$0	-100.00
Total federal assistance	\$220,342	\$115,270	\$92,936	-19.38
Total operating	\$838,236	\$963,142	\$818,714	-15.00
Total capital	\$296,180	\$115,270	\$33,000	-71.37

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	10	10	11	10.00
Number of ADA accessible vehicles in fleet	10	10	9	-10.00

HopeSource Transportation

Paula Hctor
Senior Transportation Manager
700 E. Mountain View, Suite 501
Ellensburg, WA 98926
www.hopesource.us



Service area

Kittitas County

Congressional district

4

Legislative district

13

Planning region

Quad-County Regional Transportation Planning Organization

Governing body

Board of directors with membership of community and elected officials

Type of agency

Nonprofit

Types of service and eligibility

Fixed route and demand response for the general public.

Demand response for seniors, youth, low-income populations and people with disabilities.

Cabulance (non-emergency, urgent travel needs) within the city of Ellensburg for clients qualified by Kittitas Valley Healthcare, Fire and Rescue, or Urgent Care.

Current operations

HopeSource provides a fixed route bus service within the City of Ellensburg, as well as a fixed route service to upper Kittitas County, both operating seven days a week.

HopeSource also provides Cabulance and Paratransit services within the city of Ellensburg and Dial-A-Ride service to all of Kittitas County.

Revenue service vehicles

Seventeen ADA-accessible vehicles:

- Fourteen, 14-passenger buses
- Two, 12 passenger buses
- One, 6-passenger van.

Connections to other systems

HopeSource connects with Greyhound, Travel Washington Apple Line, Bellair Airporter Shuttle, FlixBus, and the Yakima Commuter.

Days of services

- Monday-Sunday – Central Transit, Kittitas County Connector, Paratransit, and Cabulance
- Monday-Friday – Dial-A-Ride service

Fares

Free to ride (donations accepted)

Operating information	2017	2018	2019	One year change (%)
Bus services				
Revenue vehicle miles	126,158	169,474	244,226	44.11
Revenue vehicle hours	11,816	15,307	19,477	27.24
Regular unlinked passenger trips	74,102	88,301	123,409	39.76
Operating expenses	\$478,172	\$648,303	\$871,132	34.37
Fare revenues	\$0	\$4,647	\$0	-100.00
Demand response services				
Revenue vehicle miles	137,927	103,651	103,347	-0.29
Revenue vehicle hours	11,139	8,958	9,120	1.81
Regular unlinked passenger trips	18,740	16,137	18,370	13.84
Operating expenses	\$593,215	\$677,086	\$864,951	27.75
Total of all service modes				
Revenue vehicle miles	264,085	273,125	347,573	27.26
Revenue vehicle hours	22,955	24,265	28,597	17.85
Regular unlinked passenger trips	92,842	104,438	141,779	35.75

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Donations	\$6,131	\$0	\$0	-
Local funds	\$69,352	\$690,102	\$936,369	35.69
State funds	\$823,475	\$267,828	\$375,912	40.36
Sub-total	\$898,958	\$957,930	\$1,312,281	36.99
Capital				
Local funds	\$8,470	\$16,792	\$0	-100.00
State funds	\$0	\$306,170	\$0	-100.00
Sub-total	\$8,470	\$322,962	\$0	-100.00
Federal assistance				
Operating				
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$145,841	\$340,871	\$181,455	-46.77
FTA §5311 Rural Area Formula funds	\$0	\$0	\$215,758	100.00
Other federal funds	\$26,588	\$26,588	\$0	-100.00
Sub-total	\$172,429	\$367,459	\$397,213	8.10
Total federal assistance	\$172,429	\$367,459	\$397,213	8.10
Total operating	\$1,071,387	\$1,325,389	\$1,709,494	28.98
Total capital	\$8,470	\$322,962	\$0	-100.00

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	20	18	23	27.78
Number of ADA accessible vehicles in fleet	20	18	22	22.22

Klickitat County Senior Services



Sharon Carter Director
Mailing: 115 West Court, MS-CH-21
Physical: 228 W. Main Street, Rm. 140
Goldendale, WA 98620
www.klickitatcounty.org

Service area

Klickitat County with adjacent destinations in the Columbia River Gorge, Tri-Cities, and Yakima. Also serving Portland, OR and Vancouver, WA for medical appointments.

Congressional district

3

Legislative district

14

Planning region

Southwest Washington Regional Transportation Council

Governing body

Klickitat County

Type of agency

General purpose government

Types of service and eligibility

Dial-a-ride and volunteer drivers for the general public.

Fixed route shuttle service operating service Monday-Friday from 7:00 a.m.-7:00 p.m. One shuttle provides fixed route service to the West End of Klickitat County between White Salmon/Bingen, WA and Hood River, OR. The other shuttle provides service for the east end of Klickitat County between Goldendale, WA and the Dalles, OR. Each route connects with other area transit centers.

Current operations

Klickitat County Senior Services' Mount Adams Transportation Services provides Medicaid, public, and senior transportation for medical appointments, employment (limited), social-service appointments, educational opportunities, and grocery shopping. This service is designed to enable Klickitat County residents who lack transportation resources to meet their basic needs.

Revenue service vehicles

Six, 14-passenger ADA-accessible cutaways (minibuses)

One, 10 Passenger ADA-accessible cutaway narrow body (minibus)

One, 6- passenger ADA-accessible van

Five 6- passenger ADA-accessible minivans

Two 4-passenger ADA-accessible specialty vehicles

Connections to other systems

Amtrak, Greyhound, Columbia Area Transit (OR), The LINK Public Transit (OR) Columbia Area Transit (OR), and Columbia Gorge Express (OR).

Days of services

Monday-Friday. Weekends for essential medical services only.

Fares

Local dial-a-ride – \$2.00

Fixed route – \$1.00

Operating information	2017	2018	2019	One year change (%)
Bus services				
Revenue vehicle miles	0	37,874	124,003	227.41
Revenue vehicle hours	0	1,845	6,198	235.93
Regular unlinked passenger trips	0	1,425	8,024	463.09
Operating expenses	\$0	\$105,307	\$338,968	221.89
Fare revenues	\$0	\$19,014	\$7,431	-60.92
Demand response services				
Revenue vehicle miles	429,882	381,757	344,989	-9.63
Revenue vehicle hours	17,959	16,535	14,979	-9.41
Regular unlinked passenger trips	15,764	15,598	13,270	-14.92
Operating expenses	\$863,871	\$429,716	\$810,911	88.71
Fare revenues	\$32,144	\$23,837	\$26,632	11.73
Total of all service modes				
Revenue vehicle miles	429,882	419,631	468,992	11.76
Revenue vehicle hours	17,959	18,380	21,177	15.22
Regular unlinked passenger trips	15,764	17,023	21,294	25.09

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$32,144	\$0	\$34,063	100.00
Local funds	\$492,840	\$429,716	\$494,614	15.10
State funds	\$230,033	\$497,401	\$638,195	28.31
Sub-total	\$755,017	\$927,117	\$1,166,872	25.86
Capital				
Local funds	\$11,379	\$61,673	\$13,589	-77.97
State funds	\$45,514	\$303,122	\$54,358	-82.07
Sub-total	\$56,893	\$364,795	\$67,947	-81.37
Federal assistance				
Operating				
FTA §5311 Rural Area Formula funds	\$108,854	\$790	\$0	-100.00
Sub-total	\$108,854	\$790	\$0	-100.00
Total federal assistance	\$108,854	\$790	\$0	-100.00
Total operating	\$863,871	\$927,907	\$1,166,872	25.75
Total capital	\$56,893	\$364,795	\$67,947	-81.37

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	14	19	16	-15.79
Number of ADA accessible vehicles in fleet	13	18	9	-50.00
Other resources				
Number of personal vehicles in service	11	10	11	10.00
Number of volunteer drivers	12	9	9	0.00

L.E.W.I.S. Mountain Highway Transit

Douglas Hayden
Executive Director
123 Main Avenue
Morton, WA 98356



Service area

Eastern Lewis County into Centralia/Chehalis

Congressional district

3

Legislative district

20

Planning region

Southwest Washington RTPO

Governing body

Six-member board of directors

Type of agency

Nonprofit

Types of service and eligibility

Deviated fixed route services for the general public.

Current operations

Deviated fixed route service through Lewis County from Packwood to Centralia. The route serves Packwood, Randle, Glenoma, Morton, Mossyrock, Silver Creek, Salkum, Ethel, Onalaska and Centralia. Service includes Centralia Community College; the Washington State Department of Social and Health Services-WorkFirst and Washington Department of Enterprise Services-WorkSource programs (at the Lewis County Mall); the Lewis County Courthouse; and the Juvenile Justice Center.

Revenue service vehicles

- Seven ADA-accessible cutaways (minibuses)
- One ADA-accessible bus

All vehicles are wheelchair accessible and have exterior bike racks.

Connections to other systems

L.E.W.I.S. Mountain Highway Transit makes connections at Mellon Street Station to Greyhound, as well as at Amtrak Station in Centralia to Amtrak, Twin Transit, Thurston Regional Planning Council rural Transit, and tribal transportation.

Days of services

Monday-Friday

Fares

- Regular fare – \$3.00 per boarding per person.
- Weekly and monthly passes are available at reduced rates.

Operating information	2017	2018	2019	One year change (%)
Bus services				
Revenue vehicle miles	119,778	121,547	138,426	13.89
Revenue vehicle hours	3,621	3,659	3,653	-0.16
Regular unlinked passenger trips	7,870	7,583	7,089	-6.51
Operating expenses	\$315,362	\$394,054	\$384,169	-2.51
Fare revenues	\$19,609	\$21,278	\$23,221	9.13
Total of all service modes				
Revenue vehicle miles	119,778	121,547	138,426	13.89
Revenue vehicle hours	3,621	3,659	3,653	-0.16
Regular unlinked passenger trips	7,870	7,583	7,089	-6.51

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$19,609	\$21,278	\$23,221	9.13
Local funds	\$0	\$51,181	\$48,771	-4.71
State funds	\$295,753	\$321,595	\$360,948	12.24
Sub-total	\$315,362	\$394,054	\$432,940	9.87
Capital				
Local funds	\$0	\$17,823	\$0	-100.00
State funds	\$0	\$71,287	\$0	-100.00
Sub-total	\$0	\$89,110	\$0	-100.00
Federal assistance				
Total operating	\$315,362	\$394,054	\$432,940	9.87
Total capital	\$0	\$89,110	\$0	-100.00

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	8	8	8	0.00
Number of ADA accessible vehicles in fleet	8	5	8	60.00

Lower Columbia Community Action Council



Kathy Bates
Human Resources and Operations Director
1526 Commerce Avenue
Longview, WA 98632
www.lowercolumbiacap.org

Service area

Longview to Castle Rock and Longview to Vancouver

Congressional district

3

Legislative district

18, 19, 20 and 49

Planning region

Southwest Washington RTPPO and Cowlitz-Wahkiakum Council of Governments

Governing body

Twelve-member board of directors

Type of agency

Nonprofit

Types of service and eligibility

Fixed route service for the general public, and demand response for senior citizens and people with disabilities.

Current operations

- Six round trips on weekdays between Longview and Vancouver (99th Street Station), with stops in Kalama and Woodland.
- Two round trips on weekdays between Longview and Castle Rock, with a stop in Lexington near Country Run Apartments.
- Demand response services for seniors living in Cowlitz and Wahkiakum counties.
- Rides for seniors provided by volunteer drivers. Medicaid client transportation services.

Revenue service vehicles

- Four ADA-accessible cutaways (minibuses)
- Two ADA-accessible vans
- One passenger car

Connections to other systems

Lower Columbia Community Action Council makes connections with RiverCities Transit in Longview/Kelso, with connections to Columbia County Rider and Wahkiakum On the Move at the Longview Transit Center; C-TRAN in Clark County; and Greyhound and Amtrak in Kelso.

Days of services

Monday-Friday

Fares

\$2.00

Operating information	2017	2018	2019	One year change (%)
Commuter bus services				
Revenue vehicle miles	120,353	122,369	122,260	-0.09
Revenue vehicle hours	3,470	3,548	3,521	-0.76
Regular unlinked passenger trips	24,154	21,228	17,297	-18.52
Operating expenses	\$295,535	\$327,197	\$326,203	-0.30
Fare revenues	\$34,582	\$40,348	\$35,463	-12.11
Demand response services				
Revenue vehicle miles	37,414	35,771	42,300	18.25
Revenue vehicle hours	1,514	1,436	1,801	25.42
Sponsored unlinked passenger trips	847	862	928	7.66
Operating expenses	\$69,898	\$75,839	\$77,768	2.54
Total of all service modes				
Revenue vehicle miles	157,767	158,140	164,560	4.06
Revenue vehicle hours	4,984	4,984	5,322	6.78
Regular unlinked passenger trips	24,154	21,228	17,297	-18.52
Sponsored unlinked passenger trips	847	862	928	7.66

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$34,582	\$40,348	\$35,463	-12.11
Contract revenues	\$70,899	\$75,830	\$0	-100.00
State funds	\$259,952	\$286,849	\$284,288	-0.89
Other directly generated funds	\$0	\$0	\$77,768	100.00
Other funds	\$0	\$0	\$6,452	100.00
Sub-total	\$365,433	\$403,027	\$403,971	0.23
Capital				
Donations	\$13,948	\$0	\$0	-
Sub-total	\$13,948	\$0	\$0	-
Federal assistance				
Capital				
FTA §5311 Rural Area formula funds	\$55,795	\$0	\$0	-
Sub-total	\$55,795	\$0	\$0	-
Total federal assistance	\$55,795	\$0	\$0	-
Total operating	\$365,433	\$403,027	\$403,971	0.23
Total capital	\$69,743	\$0	\$0	-

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	7	5	5	0.00
Number of ADA accessible vehicles in fleet	5	5	5	0.00
Other resources				
Number of personal vehicles in service	4	5	4	-20.00
Number of volunteer drivers	4	5	4	-20.00

Mount Si Senior Center

Amy Biggs
Transportation Director
1308 Boalch Avenue NW PO Box 806
North Bend, WA 98045
www.svtbus.org



Service area

The Mount Si Senior Center provides service through Snoqualmie Valley Transportation (SVT) to North Bend, Snoqualmie, Fall City, Preston, Carnation, Duvall and Monroe.

Congressional district

8

Legislative district

5

Planning region

Puget Sound Regional Council

Governing body

Nine-member board of directors

Type of agency

Private nonprofit

Types of service and eligibility

Door to door transportation to North Bend, Snoqualmie, Preston, Fall City, Carnation, Duvall and Monroe. Riders age 10+ may ride unaccompanied. Priority is given to riders with urgent medical needs, seniors and individuals with disabilities.

Current operations

The Mount Si Senior Center/SVT transportation services have been in operation since 2003 and are available for seniors, persons with disabilities, Medicaid recipients and the general public.

SVT offers fixed route service between North Bend and Duvall every 90 minutes, Monday - Friday for a suggested donation of \$1.00.

The center's demand response services provide access to medical and social service appointments, as well as essential shopping.

Revenue service vehicles

- 15 ADA-accessible cutaway (minibuses) with seating for 8-14 passengers
- Two, 8-passenger vans

Connections to other systems

The Mount Si Senior Center makes connections with King County Metro Transit, Hyde Shuttles in Carnation, King County Metro ACCESS, Community Transit in Monroe, and Senior Services Volunteer Medical Transportation.

Days of services

Monday-Friday, 5:30 a.m. - 9:15 p.m.

Fares

\$1.00 per boarding

Operating information	2017	2018	2019	One year change (%)
Demand response services				
Revenue vehicle miles	147,948	197,317	226,451	14.77
Revenue vehicle hours	9,520	13,853	15,332	10.68
Regular unlinked passenger trips	24,579	22,518	27,512	22.18
Operating expenses	\$897,921	\$1,245,059	\$1,263,092	1.45
Fare revenues	\$17,709	\$18,016	\$17,526	-2.72
Total of all service modes				
Revenue vehicle miles	147,948	197,317	226,451	14.77
Revenue vehicle hours	9,520	13,853	15,332	10.68
Regular unlinked passenger trips	24,579	22,518	27,512	22.18

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$17,709	\$18,016	\$17,526	-2.72
Local funds	\$416,680	\$708,608	\$733,413	3.50
State funds	\$362,630	\$518,435	\$512,153	-1.21
Sub-total	\$797,019	\$1,245,059	\$1,263,092	1.45
Federal assistance				
Operating				
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$27,489	\$0	\$0	-
FTA \$5317 New Freedom Program funds	\$73,413	\$0	\$0	-
Total federal assistance	\$100,902	\$0	\$0	-
Total operating	\$897,921	\$1,245,059	\$1,263,092	1.45

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	13	17	14	-17.65
Number of ADA accessible vehicles in fleet	13	10	14	40.00

Okanogan County Transportation and Nutrition

Jennifer Fitzthum
Executive Director
303 2nd Avenue S
Okanogan, WA 98840
www.octn.org

Service area

Okanogan County (Brewster, Omak, Okanogan, Oroville, Tonasket, Twisp and surrounding areas)

Congressional district

5

Legislative district

12

Planning region

Okanogan Council of Governments

Governing body

Board of directors

Type of agency

Nonprofit

Types of service and eligibility

Intercity, demand response and deviated fixed route for the general public.

Current operations

- Dial-a-ride, demand response service provided within Omak, Okanogan, Oroville, Tonasket, Twisp and Brewster.
- Demand response intercity trips to Wenatchee provide access to services, goods and other forms of transportation. Dial-a-ride intercity trips to the Omak/Okanogan area once a month from Oroville, Tonasket, Twisp and Brewster.

- Fixed route service with four daily round trips Monday-Friday from Okanogan to Brewster/Pateros; five daily round trips from Oroville to Tonasket; and two round trips Monday-Friday, with an additional round trip Wednesday, from Okanogan to Coulee Dam.
- Intercity, employment-related transportation for low-income and/or individuals with disabilities.

Revenue service vehicles

Eleven ADA-accessible cutaways (minibuses)

Connections to other systems

Okanogan County Transportation and Nutrition makes connections with Okanogan County Transit Authority, People For People, and Northwest Trailways.

Days of services

Monday-Friday

Fares

- Seniors – \$2.00 suggested donation per day
- General public demand response – \$2.00 per boarding
- Intercity fixed routes – \$1.00 per boarding zone
- Okanogan to Coulee Dam fixed route – fare free

Operating information	2017	2018	2019	One year change (%)
Bus services				
Revenue vehicle miles	198,740	199,235	200,035	0.40
Revenue vehicle hours	8,558	7,435	7,455	0.27
Regular unlinked passenger trips	15,169	18,742	19,738	5.31
Operating expenses	\$352,666	\$379,158	\$451,735	19.14
Fare revenues	\$8,662	\$10,624	\$11,493	8.18
Demand response services				
Revenue vehicle miles	122,574	121,233	119,884	-1.11
Revenue vehicle hours	9,890	10,969	11,242	2.49
Regular unlinked passenger trips	24,104	27,315	26,666	-2.38
Sponsored unlinked passenger trips	920	491	870	77.19
Operating expenses	\$623,406	\$699,174	\$748,890	7.11
Fare revenues	\$26,328	\$25,718	\$36,672	42.59
Total of all service modes				
Revenue vehicle miles	321,314	320,468	319,919	-0.17
Revenue vehicle hours	18,448	18,404	18,697	1.59
Regular unlinked passenger trips	39,273	46,057	46,404	0.75
Sponsored unlinked passenger trips	920	491	870	77.19

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$34,990	\$36,432	\$48,165	32.21
Contract revenues	\$18,766	\$0	\$0	-
Local funds	\$273,045	\$305,448	\$30,817	-89.91
State funds	\$471,882	\$705,248	\$781,822	10.86
Other directly generated funds	\$0	\$31,294	\$339,820	985.90
Other funds	\$71,595	\$0	\$0	-
Sub-total	\$870,278	\$1,078,422	\$1,200,624	11.33
Capital				
Local funds	\$0	\$0	\$2,865	100.00
State funds	\$0	\$58,284	\$0	-100.00
Other funds	\$0	\$83,579	\$0	-100.00
Sub-total	\$0	\$141,863	\$2,865	-97.98
Federal Assistance				
Operating				
FTA §5310 Capital Assistance spent on operations	-	\$0	\$2,282	100.00
FTA §5311 Rural Area formula funds	\$105,794	\$0	\$0	-
Sub-Total	\$105,794	\$0	\$2,282	100.00
Capital				
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$0	\$229,786	\$0	-100.00
Sub-total	\$0	\$229,786	\$0	-100.00
Total federal assistance	\$105,794	\$229,786	\$2,282	-99.01
Total operating	\$976,072	\$1,078,422	\$1,202,906	11.54
Total capital	\$0	\$371,649	\$2,865	-99.23

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	13	11	15	36.36
Number of ADA accessible vehicles in fleet	13	11	12	9.09

People for People – Moses Lake



PEOPLE FOR PEOPLE

Bob Walsh
Eastern Region Transportation Manager
843 Kittleson Road
Moses Lake, WA 98837
www.pfp.org

Service area

Adams, Grant and Lincoln counties

Congressional district

4 and 5

Legislative district

7, 9, 12 and 13

Planning region

Quad County RTPO

Governing body

Nine-member volunteer board of directors

Type of agency

Nonprofit

Types of service and eligibility

Demand response and deviated fixed route service for people with special needs and the general public.

Contractor for Grant Transit Authority, providing demand response service in Grant County.

Current operations

- Special needs transportation for senior citizens to nutrition sites, medical services, shopping and human services.
- Transportation for individuals with disabilities to job training, human services, medical services, shopping and other community activities.
- Transportation for people living at or below the poverty level to access education, job training, employment and child care.
- Transportation for youth to access community services and enrichment activities.

- Transportation for veterans to access medical services, human services and job related activities.
- Community Connectors provide intercity service and connections from rural communities into Spokane, Wenatchee, Tri-Cities, Okanogan, and Moses Lake.
- The Health Express Shuttle provides access to cancer treatment and medical care in Wenatchee from Moses Lake, Ephrata and Quincy.

Revenue service vehicles

- Three ADA-accessible 18-passenger cutaways (minibuses)
- One ADA-accessible 16- passenger cutaway (minibus)
- Twenty-two ADA-accessible 14-passenger cutaways (minibuses)
- Two ADA-accessible 5-passenger minivans
- Three ADA-accessible 3-passenger minivans

Connections to other systems

People For People makes connections with Grant Transit Authority, Ben-Franklin Transit, Link Transit, Spokane Transit Authority, Northwestern Trailways, Greyhound, Amtrak, Special Mobility Services and Okanogan County Transportation and Nutrition.

Days of services

Demand response and deviated fixed route service - weekdays only.

Fares

- People For People services are fare-free (donations accepted).
- ADA service provided for Grant Transit Authority is fare-based.

Operating information	2017	2018	2019	One year change (%)
Commuter bus services				
Revenue vehicle miles	291,417	272,671	267,918	-1.74
Revenue vehicle hours	11,983	11,627	11,940	2.69
Regular unlinked passenger trips	12,828	14,034	13,057	-6.96
Operating expenses	\$741,676	\$649,436	\$741,700	14.21
Demand response services				
Revenue vehicle miles	223,383	194,931	156,243	-19.85
Revenue vehicle hours	13,272	11,322	9,395	-17.02
Regular unlinked passenger trips	16,612	14,032	11,420	-18.61
Operating expenses	\$663,574	\$603,040	\$480,146	-20.38
Total of all service modes				
Revenue vehicle miles	514,800	467,602	424,161	-9.29
Revenue vehicle hours	25,255	22,949	21,335	-7.03
Regular unlinked passenger trips	29,440	28,066	24,477	-12.79

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Donations	\$5,653	\$0	\$0	-
Contract revenues	\$299,199	\$0	\$0	-
Local funds	\$0	\$72,173	\$0	-100.00
State funds	\$542,581	\$609,555	\$553,027	-9.27
Other directly generated funds	\$0	\$0	\$85,456	100.00
Sub-total	\$847,433	\$681,728	\$638,483	-6.34
Capital				
Local funds	\$0	\$127,456	\$0	-100.00
Other directly generated funds	\$126,842	\$0	\$0	-
Sub-total	\$126,842	\$127,456	\$0	-100.00
Federal Assistance				
Operating				
FTA \$5310 Capital Assistance spent on operations	\$31,772	\$0	\$21,650	100.00
FTA \$5311 Capital Assistance spent on operations	\$526,045	\$487,575	\$471,471	-3.30
Other federal funds	\$0	\$83,172	\$90,242	8.50
Sub-total	\$557,817	\$570,747	\$583,363	2.21
Capital				
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$507,370	\$0	\$0	-
FTA \$5311 Capital Assistance spent on operations	\$0	\$509,823	\$0	-100.00
Sub-total	\$507,370	\$509,823	\$0	-100.00
Total federal assistance	\$1,065,187	\$1,080,570	\$583,363	-46.01
Total operating	\$1,405,250	\$1,252,475	\$1,221,846	-2.45
Total capital	\$634,212	\$637,279	\$0	-100.00

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	31	31	19	-38.71
Number of ADA accessible vehicles in fleet	31	29	18	-37.93

People for People – Yakima

Gracie Sexton
Central Region Transportation Manager
304 West Lincoln Avenue
Yakima, WA 98902
www.pfp.org



PEOPLE FOR PEOPLE

Service area

Yakima County

Congressional district

4

Legislative district

13, 14 and 15

Planning region

Yakima Valley Conference of Governments

Governing body

Nine-member volunteer board of directors

Type of agency

Nonprofit

Types of service and eligibility

Demand response for individuals with special needs living outside public transit service areas in Yakima County. Community Connector provides intercity fixed route service between Prosser and Yakima. Valley Shuttle is an intercity shuttle for the public that serves Mabton, Grandview, and Sunnyside.

Current operations

- Special needs transportation for senior citizens to nutrition sites, medical services, shopping and human services in Yakima County.
- Transportation for individuals with disabilities to job training, human services, medical services, shopping and other community activities. Transportation for people living at or below the poverty level to access education, job training, employment and childcare.

- Transportation for youth to access community services and enrichment activities.
- Transportation for veterans to access medical services, human services and job related activities.
- The Community Connector provides intercity, fixed-route service between Yakima and Prosser, with access to Yakima Transit, Pahto Public Passage and Ben Franklin Transit.
- The Valley Shuttle is a deviated fixed-route service for Mabton, Grandview, and Sunnyside with access to the Community Connector.

Revenue service vehicles

- Three, 28-passenger cutaways (minibuses)
- Sixteen, 14-passenger cutaways (minibuses)
- Two, 10-passenger cutaways (minibuses)
- Two, 3-passenger minivans

Connections to other systems

People For People makes connections with Ben Franklin Transit, Yakima Transit, and Pahto Public Passage.

Days of services

- Demand response – Monday-Friday, 5 a.m.-6:00 p.m.
- Fixed route – Monday-Friday, 8:00 a.m.-7:30 p.m.

Fares

Fare-free (donations accepted)

Operating information	2017	2018	2019	One year change (%)
Commuter bus services				
Revenue vehicle miles	79,338	79,384	88,646	11.67
Revenue vehicle hours	2,756	2,765	3,313	19.82
Regular unlinked passenger trips	21,126	19,727	18,216	-7.66
Operating expenses	\$232,827	\$203,994	\$347,475	70.34
Demand response services				
Revenue vehicle miles	318,699	318,026	329,485	3.60
Revenue vehicle hours	18,523	18,841	20,019	6.25
Regular unlinked passenger trips	36,988	36,619	37,082	1.26
Operating expenses	\$1,364,813	\$1,368,797	\$1,399,861	2.27
Total of all service modes				
Revenue vehicle miles	398,037	397,410	418,131	5.21
Revenue vehicle hours	21,279	21,606	23,332	7.99
Regular unlinked passenger trips	58,114	56,346	55,298	-1.86

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Donations	\$4,364	\$0	\$0	-
Contract revenues	\$270,158	\$0	\$0	-
State funds	\$424,466	\$608,280	\$748,482	23.05
Other directly generated funds	\$0	\$136,798	\$216,163	58.02
Sub-total	\$698,988	\$745,078	\$964,645	29.47
Capital				
Other directly generated funds	\$80,712	\$123,409	\$0	-100.00
Sub-total	\$80,712	\$123,409	\$0	-100.00
Federal assistance				
Operating				
FTA \$5310 Capital Assistance spent on operations	\$61,007	\$66,076	\$41,265	-37.55
FTA \$5311 Rural Area formula funds	\$835,096	\$669,041	\$650,927	-2.71
Other federal funds	\$0	\$92,596	\$90,499	-2.26
Sub-total	\$896,103	\$827,713	\$782,691	-5.44
Capital				
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$322,850	\$0	\$0	-
FTA \$5310 Capital Assistance spent on operations	\$0	\$493,635	\$0	-100.00
Sub-total	\$322,850	\$493,635	\$0	-100.00
Total federal assistance	\$1,218,953	\$1,321,348	\$782,691	-40.77
Total operating	\$1,595,091	\$1,572,791	\$1,747,336	11.10
Total capital	\$403,562	\$617,044	\$0	-100.00

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	22	24	16	-33.33
Number of ADA accessible vehicles in fleet	22	24	16	-33.33

Provide A Ride



David Witt
Owner
894 US Highway 2, Suite L
Leavenworth, WA 98826

Service area

Chelan and Douglas counties

Congressional district

4

Legislative district

12

Planning region

North Central RTPO

Governing body

N/A

Type of agency

Private corporation

Types of service and eligibility

Intercity and demand response.

Current operations

Intercity, medical-related transportation for low-income and individuals with disabilities in Chelan and Douglas Counties.

Revenue service vehicles

- Two ADA compliant wheelchair vans
- One compact car

Connections to other systems

N/A

Days of services

N/A

Fares

N/A

Operating information	2017	2018	2019	One year change (%)
Demand response services				
Revenue vehicle miles	79,650	68,580	73,848	7.68
Revenue vehicle hours	4,899	4,420	4,520	2.26
Regular unlinked passenger trips	4,306	3,957	3,504	-11.45
Sponsored unlinked passenger trips	3,866	3,957	3,504	-11.45
Operating expenses	\$171,574	\$227,065	\$227,065	0.00
Fare revenues	\$3,095	\$0	\$0	-
Total of all service modes				
Revenue vehicle miles	79,650	68,580	73,848	7.68
Revenue vehicle hours	4,899	4,420	4,520	2.26
Regular unlinked passenger trips	4,306	3,957	3,504	-11.45
Sponsored unlinked passenger trips	3,866	3,957	3,504	-11.45

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$3,095	\$0	\$0	-
State funds	\$171,574	\$0	\$0	-
Other directly generated funds	\$0	\$0	\$227,065	100.00
Other funds	\$0	\$227,065	\$0	-100.00
Sub-total	\$174,669	\$227,065	\$227,065	0.00
Capital				
Other directly generated funds	\$0	\$0	\$4,800	100.00
Other funds	\$0	\$4,800	\$0	-100.00
Sub-total	\$0	\$4,800	\$4,800	0.00
Federal assistance				
Total operating	\$174,669	\$227,065	\$227,065	0.00
Total capital	\$0	\$4,800	\$4,800	0.00

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	5	5	3	-40.00
Number of ADA accessible vehicles in fleet	3	3	2	-33.33

Rural Resources Community Action



Connie Mahugh
Transportation Division Director
956 South Main, Suite A
Colville, WA 99114
www.ruralresources.org

Service area

Stevens, Ferry and Pend Oreille counties

Congressional district

5

Legislative district

7

Planning region

Northeast Washington RTPO

Governing body

Board of directors

Type of agency

Nonprofit

Types of service and eligibility

Special needs, general public, senior, and veteran transportation.

Head Start/Early Childhood Education and Assistance Program school transportation for preschool, low-income children in Colville.

Current operations

- Fixed route commuter services twice daily between Kettle Falls and Colville, and between Colville and Chewelah.
- Dial-a-ride services operate Monday through Thursday in Ferry County between Curlew and Republic, and in Pend Oreille County from Cusick/Usk to Newport; weekdays in Stevens County between Colville and Kettle Falls; and biweekly midday service in Chewelah.
- Three monthly coordinated trips to Kettle Falls, Colville and Chewelah to provide access to medical facilities, social services, shopping, libraries and recreation for passengers in the rural/remote areas of the Tri-Counties.

- Senior transportation for medical transportation and nutritional support to meal sites and shopping.
- Volunteer transportation for the Tri-Counties primarily for medical and necessary appointments for all passengers, including special needs and veteran passengers who have no other means, and for whom volunteer is the most appropriate form of transportation.

Revenue service vehicles

- Eight, 14-passenger ADA-accessible cutaways (minibuses)
- Three ADA-accessible and lift-equipped school buses (owned by Head Start/Early Childhood Education and Assistance Program transportation)
- One, 5-passenger ADA veteran van

Connections to other systems

Connections with the Travel Washington Gold Line intercity bus service, Special Mobility Services, Greyhound, and Kalispel Tribal Transit (Kaltran).

Days of services

Monday-Friday

Some volunteer transportation is available evenings and weekends.

Fares

- Commuter service – 50 cents per trip
- All other services – donation-based (suggested 50 cents for local trips and \$5.00 for intercity trips)

Operating information	2017	2018	2019	One year change (%)
Commuter bus services				
Revenue vehicle miles	55,266	49,477	54,471	10.09
Revenue vehicle hours	1,994	1,894	2,088	10.24
Regular unlinked passenger trips	5,960	4,766	6,018	26.27
Operating expenses	\$175,099	\$152,447	\$101,506	-33.42
Fare revenues	\$2,454	\$1,891	\$2,680	41.72
Demand response services				
Revenue vehicle miles	481,650	477,393	491,834	3.02
Revenue vehicle hours	18,586	20,590	20,954	1.77
Regular unlinked passenger trips	19,442	17,913	19,477	8.73
Operating expenses	\$1,097,751	\$1,079,987	\$572,251	-47.01
Fare revenues	\$8,191	\$7,090	\$7,829	10.42
Total of all service modes				
Revenue vehicle miles	536,916	526,870	546,305	3.69
Revenue vehicle hours	20,580	22,484	23,042	2.48
Regular unlinked passenger trips	25,402	22,679	25,495	12.42

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$10,645	\$8,981	\$10,509	17.01
State funds	\$675,391	\$94,994	\$136,139	43.31
Other directly generated funds	\$0	\$8,981	\$0	-100.00
Other funds	\$483,835	\$0	\$0	-
Sub-total	\$1,169,871	\$112,956	\$146,648	29.83
Capital				
State funds	\$0	\$14,030	\$0	-100.00
Sub-total	\$0	\$14,030	\$0	-100.00
Federal assistance				
Operating				
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$0	\$1,132,583	\$511,968	-54.80
Other FTA funds	\$0	\$0	\$17,978	100.00
Other federal funds	\$103,429	\$4,857	\$7,672	57.96
Sub-total	\$103,429	\$1,137,440	\$537,618	-52.73
Capital				
FTA §5311 Rural Area Formula funds	\$0	\$106,385	\$0	-100.00
Sub-total	\$0	\$106,385	\$0	-100.00
Total federal assistance	\$103,429	\$1,243,825	\$537,618	-56.78
Total operating	\$1,273,300	\$1,250,396	\$684,266	-45.28
Total capital	\$0	\$120,415	\$0	-100.00

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	15	9	9	0.00
Number of ADA accessible vehicles in fleet	15	9	9	0.00
Other resources				
Number of personal vehicles in service	23	25	25	0.00
Number of volunteer drivers	21	23	23	0.00

Skamania County Senior Services



Sophie Miller
Program Manager
710 SW Rock Creek Drive
Stevenson, WA 98648
www.skamaniacounty.org/senior-services

Service area

Skamania County and a 50-mile radius outside the county borders

Congressional district

3

Legislative district

15 and 17

Planning region

Southwest Washington Regional Transportation Council

Governing body

Three-member board of county commissioners

Type of agency

General purpose government

Types of service and eligibility

Demand response and deviated fixed route transportation for Skamania County residents.

Current operations

Transportation services are available for seniors, persons with disabilities, Medicaid recipients and the general public.

- Demand response provides access to medical and social service appointments and essential shopping.
- Transit provides a fixed route deviated service, Monday through Friday, between Skamania County and Fisher Landing Transit Center in Vancouver, WA.

Revenue service vehicles

- One, 20- passenger bus
- Two, 18-passenger bus
- One, 15-passenger cutaway (minibus)
- One, seven-passenger van
- One, six-passenger van
- Six, five-passenger minivans

All vehicles are ADA-accessible.

Connections to other systems

Skamania County Senior Service connects to C-TRAN (Vancouver, WA), which connects to Tri-Met (Portland, OR).

Days of services

Primarily Monday-Friday.

A seasonal Dog Mountain Shuttle runs Saturdays and Sundays April-June.

Fares

- Transit – \$1.00 (in county), \$2.00 (out of county)
- Demand response (under 60) – \$2.00 (in county), \$4.00 (out of county)
- Demand response (age 60 and over) – donations requested
- United Way grant for transportation for all Skamania County veterans who are low-income and under 60.

Operating information	2017	2018	2019	One year change (%)
Bus services				
Revenue vehicle miles	69,697	66,728	54,796	-17.88
Revenue vehicle hours	2,757	2,423	1,798	-25.79
Regular unlinked passenger trips	7,055	7,164	5,349	-25.34
Operating expenses	\$154,851	\$161,330	\$168,649	4.54
Fare revenues	\$10,289	\$11,796	\$8,786	-25.52
Demand response services				
Revenue vehicle miles	181,579	185,263	231,355	24.88
Revenue vehicle hours	7,195	11,227	11,538	2.77
Regular unlinked passenger trips	13,674	14,514	13,541	-6.70
Operating expenses	\$299,544	\$261,608	\$299,657	14.54
Fare revenues	\$557	\$435	\$6,183	1,321.38
Total of all service modes				
Revenue vehicle miles	251,276	251,991	286,151	13.56
Revenue vehicle hours	9,952	13,650	13,336	-2.30
Regular unlinked passenger trips	20,729	21,678	18,890	-12.86

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$10,846	\$12,231	\$14,969	22.39
Donations	\$1,536	\$0	\$0	-
Local funds	\$187,808	\$121,363	\$173,315	42.81
State funds	\$224,119	\$235,773	\$305,920	29.75
Other directly generated funds	\$0	\$1,711	\$0	-100.00
Sub-total	\$424,309	\$371,078	\$494,204	33.18
Capital				
Local funds	\$14,480	\$0	\$0	-
State funds	\$50,330	\$0	\$0	-
Sub-total	\$64,810	\$0	\$0	-
Federal assistance				
Operating				
Other FTA funds	\$0	\$51,800	\$0	-100.00
Other federal funds	\$30,086	\$0	\$21,856	100.00
Sub-total	\$30,086	\$51,800	\$21,856	-57.81
Total federal assistance	\$30,086	\$51,800	\$21,856	-57.81
Total operating	\$454,395	\$422,878	\$516,060	22.04
Total capital	\$64,810	\$0	\$0	-

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	11	11	11	0.00
Number of ADA accessible vehicles in fleet	10	10	10	0.00
Other resources				
Number of personal vehicles in service	-	0	1	100.00
Number of volunteer drivers	-	0	1	100.00

Special Mobility Services

Dave Hutchisson
Operations Supervisor
North 707 Napa
Spokane, WA 99202
www.sms1.org



Service area

Spokane County with connections to Newport, Davenport and Ritzville

Congressional district

5

Legislative district

3, 4, 6 and 7

Planning region

- Spokane Regional Transportation Council
- Northeast Washington RTPO
- Quad-County RTPO

Governing body

Five-member board of directors

Type of agency

Nonprofit

Types of service and eligibility

Fixed route, fixed route deviated and demand response for the general public.

Current operations

- Fixed route services – Ritzville/Spokane shuttle operates Tuesday and Thursday, and Davenport/Spokane shuttle operates Monday through Friday.
- Fixed route deviated services – Deer Park/Spokane shuttle operates weekdays, and Newport/Spokane shuttle operates twice daily on weekdays (except Tuesday).
- Demand response services – Weekday service for residents living north of Spokane Transit Authority service area, including the communities of Deer Park, Elk, Chattaroy and Colbert. Also directly provides intercity transportation in a three-county area, linking the rural communities of Davenport, Deer Park, Newport, and Ritzville with Spokane.

Revenue service vehicles

Eight, 14-passenger ADA-accessible minibuses

Connections to other systems

- Northeast Rural Resources with the Newport Shuttle once per week.
- People For People services coordinate with the Davenport and Ritzville shuttles.
- Greyhound and Amtrak services in Spokane.

Days of services

Monday-Friday

Fares

Varies by route

Operating information	2017	2018	2019	One year change (%)
Bus services				
Revenue vehicle miles	141,705	143,172	147,334	2.91
Revenue vehicle hours	5,204	5,314	5,645	6.23
Regular unlinked passenger trips	10,118	9,913	9,605	-3.11
Operating expenses	\$445,242	\$464,592	\$469,553	1.07
Fare revenues	\$19,205	\$19,097	\$19,976	4.60
Demand response services				
Revenue vehicle miles	18,829	18,178	17,297	-4.85
Revenue vehicle hours	1,857	1,864	1,853	-0.59
Regular unlinked passenger trips	3,361	3,427	2,506	-26.87
Operating expenses	\$119,497	\$120,400	\$129,709	7.73
Fare revenues	\$5,886	\$4,612	\$2,279	-50.59
Total of all service modes				
Revenue vehicle miles	160,534	161,350	164,631	2.03
Revenue vehicle hours	7,061	7,178	7,498	4.46
Regular unlinked passenger trips	13,479	13,340	12,111	-9.21

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$19,205	\$23,709	\$22,255	-6.13
Local funds	\$50,023	\$56,128	\$56,189	0.11
State funds	\$489,645	\$505,155	\$520,817	3.10
Sub-total	\$558,873	\$584,992	\$599,261	2.44
Capital				
Local funds	\$17,958	\$0	\$0	-
State funds	\$161,622	\$0	\$0	-
Sub-total	\$179,580	\$0	\$0	-
Federal assistance				
Total operating	\$558,873	\$584,992	\$599,261	2.44
Total capital	\$179,580	\$0	\$0	-

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	8	8	8	-
Number of ADA accessible vehicles in fleet	8	8	8	-

Thurston Regional Planning Council

Karen Parkhurst
Planning & Policy Director
2424 Heritage Court SW, Suite A
Olympia, WA 98502-6031
www.trpc.org



Service area

The Confederated Tribes of the Chehalis Reservation; and the rural communities of Bucoda, Grand Mound, Rainier, Rochester and Tenino.

Congressional district

3 and 9

Legislative district

2, 20, 22 and 35

Planning region

None

Governing body

Twenty-three-member intergovernmental board with representatives from local government jurisdictions and other organizations, including the Nisqually Tribe and the Confederated Tribes of the Chehalis Reservation.

Type of agency

Special district

Types of service and eligibility

Deviated fixed route service for the general public, focusing on low-income, special-needs and veteran clients.

Current operations

Thurston Regional Planning Council's ruralTransit connects residents to the rural communities and the urban core areas in Thurston and Lewis counties for access to jobs, education and services. ruralTransit also works with Mason, Grays Harbor and Pierce counties, as well as the Squaxin Indian Tribe, to help customers plan travel. ruralTransit coordinates with senior organizations for transportation to adult day care and other elder programs, as well. Additionally, ruralTransit connects veterans, active duty personnel and their families to services in the urban cores of Pierce, Thurston and Lewis counties.

Revenue service vehicles

Six ADA-accessible, propane-fueled cutaways.

Thurston Regional Planning Council does not own the vehicles nor does it directly provide the service.

Connections to other systems

Thurston Regional Planning Council's ruralTransit provides connections to communities along the I-5 corridor, as well as regional air and marine services via Intercity, Sound, Twin, Pierce and other transit agencies. ruralTransit also provides connections to Greyhound and Amtrak services in Olympia.

Days of services

Monday-Friday

Fares

\$1.00 per one-way trip

Operating information	2017	2018	2019	One year change (%)
Bus services				
Revenue vehicle miles	187,478	194,735	235,639	21.00
Revenue vehicle hours	7,390	7,677	9,477	23.45
Regular unlinked passenger trips	40,457	40,768	44,252	8.55
Operating expenses	\$695,889	\$714,907	\$670,631	-6.19
Fare revenues	\$2,586	\$3,250	\$0	-100.00
Total of all service modes				
Revenue vehicle miles	187,478	194,735	235,639	21.00
Revenue vehicle hours	7,390	7,677	9,477	23.45
Regular unlinked passenger trips	40,457	40,768	44,252	8.55

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$2,586	\$3,250	\$0	-100.00
Local funds	\$73,490	\$149,095	\$135,736	-8.96
State funds	\$394,010	\$562,562	\$534,895	-4.92
Sub-total	\$470,085	\$714,907	\$670,631	-6.19
Capital				
Other funds	\$0	\$0	\$670,631	100.00
Sub-total	\$0	\$0	\$670,631	100.00
Federal assistance				
Operating				
FTA §5311 Rural Area formula funds	\$225,804	\$0	\$0	-
Total federal assistance	\$225,804	\$0	\$0	-
Total operating	\$695,889	\$714,907	\$670,631	-6.19
Total capital	\$0	\$0	\$670,631	100.00

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	12	8	8	0.00
Number of ADA accessible vehicles in fleet	12	8	8	0.00

Wahkiakum County Health and Human Services

Julie Johnston
Community Services Manager
42 Elochoman Valley Road
Cathlamet, WA 98612
www.co.wahkiakum.wa.us



Service area

Wahkiakum County between Longview and Cathlamet to Naselle

Congressional district

3

Legislative district

19

Planning region

Southwest Washington RTPO

Governing body

Board of Commissioners

Type of agency

County government

Types of service and eligibility

Fixed-route deviated and intercity service for the general public. Demand response service for seniors and passengers with disabilities.

Current operations

Wahkiakum on the Move provides Medicaid, public and senior transportation for medical appointments, social service appointments, educational opportunities, employment (limited) and grocery shopping. This service is designed to enable Wahkiakum County residents who lack transportation resources to meet their basic needs.

Revenue service vehicles

Eight vehicles (five are ADA-accessible):

- Four, 14-passenger cutaways (minibuses)
- One, 8-passenger van
- Two 7-passenger minivans
- One, 5-passenger minivan

Connections to other systems

Wahkiakum on the move connects to Amtrak and Greyhound in Kelso.

Days of services

- General service and local route Monday-Friday
- Medicaid as scheduled
- Saturday round-trip service between Cathlamet and Longview

Fares

\$1.00 per trip. Local runs and seniors are free.

Operating information	2017	2018	2019	One year change (%)
Bus services				
Revenue vehicle miles	94,335	141,304	142,469	0.82
Revenue vehicle hours	4,023	6,599	6,359	-3.64
Regular unlinked passenger trips	5,793	10,197	11,715	14.89
Operating expenses	\$241,267	\$375,447	\$442,313	17.81
Fare revenues	\$3,501	\$4,393	\$4,478	1.93
Demand response services				
Revenue vehicle miles	85,146	50,680	83,718	65.19
Revenue vehicle hours	3,151	2,584	3,255	25.97
Regular unlinked passenger trips	2,762	2,492	0	-100.00
Sponsored unlinked passenger trips	0	8	2,456	30,600.00
Operating expenses	\$188,987	\$129,549	\$147,940	14.20
Fare revenues	\$0	\$0	\$147,940	100.00
Total of all service modes				
Revenue vehicle miles	179,481	191,984	226,187	17.82
Revenue vehicle hours	7,174	9,183	9,614	4.69
Regular unlinked passenger trips	8,555	12,689	11,715	-7.68
Sponsored unlinked passenger trips	0	8	2,456	30,600.00

Financial information	2017	2018	2019	One year change (%)
Source of revenue funds expended				
Operating				
Fare revenues	\$3,501	\$4,393	\$152,418	3,369.57
Donations	\$100	\$0	\$0	-
Contract revenues	\$191,612	\$0	\$0	-
Local funds	\$41,912	\$71,334	\$65,716	-7.88
State funds	\$193,129	\$304,113	\$376,597	23.83
Other directly generated funds	\$0	\$129,549	\$0	-100.00
Sub-total	\$430,254	\$509,389	\$594,731	16.75
Capital				
Fare revenues	\$0	\$0	\$662	100.00
Sub-total	\$0	\$0	\$662	100.00
Federal assistance				
Total operating	\$430,254	\$509,389	\$594,731	16.75
Total capital	\$0	\$0	\$662	100.00

Vehicles	2017	2018	2019	One year change (%)
Total number of vehicles in fleet	8	8	9	12.50
Number of ADA accessible vehicles in fleet	5	5	5	0.00

Chapter 5 Medicaid Transportation Brokers

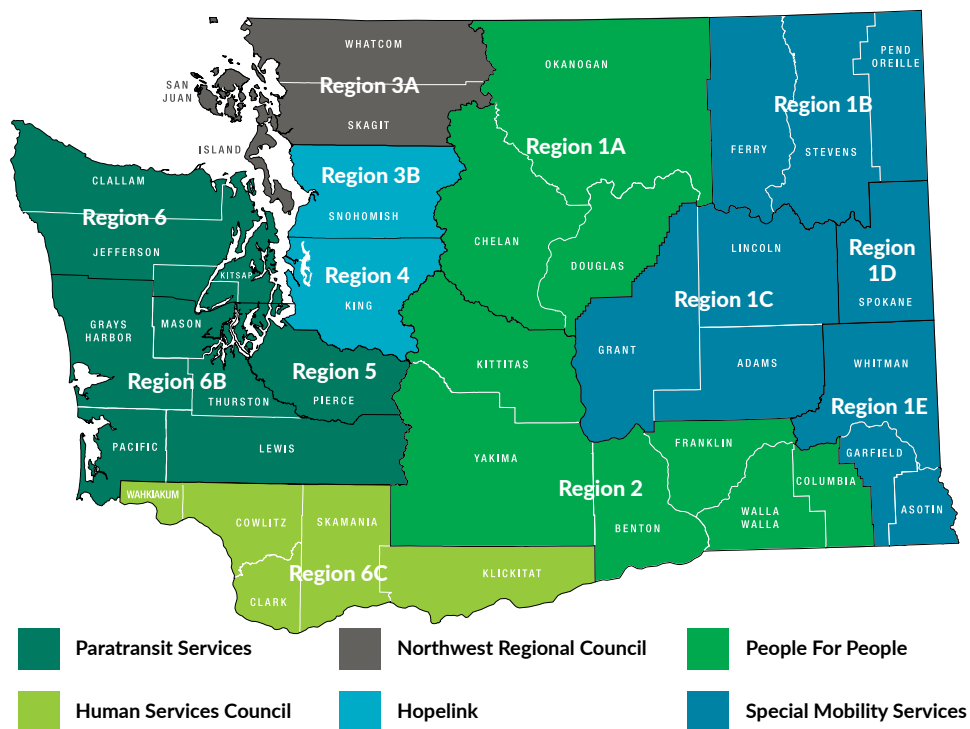
Medicaid transportation brokers help to meet the nonemergency medical transportation needs of Medicaid recipients throughout Washington state.

Medicaid is a federal program that pays for the basic health services of people with low income, as well as for long-term care for seniors and people with disabilities. States administer their Medicaid programs, establishing eligibility standards, benefits packages, payment rates and rules consistent with federal requirements. The Washington State Health Care Authority administers the state’s Medicaid program through Apple Health.

As an element of the Medicaid program, the federal government requires that states provide nonemergency medical transportation for Medicaid recipients who would otherwise have no access to medical facilities and services. Since 1989, Washington state has used a brokerage model based on 13 regions to provide nonemergency medical transportation for Medicaid recipients. The state based the 13 regions on the travel patterns of residents seeking healthcare services.

Acting as neutral third parties, Medicaid transportation brokers arrange nonemergency medical transportation for eligible Medicaid recipients. Brokers themselves are prohibited from directly providing transportation services in their contracted region. Rather, brokers coordinate trips, confirm eligibility, contract with and monitor transportation providers for compliance, and reimburse the direct cost of trips.

Medicaid transportation brokers are funded primarily using federal Medicaid funding.



Below are the Medicaid transportation brokers serving Washington state:

- [Hopelink](#) (regions 3B and 4)
- [Human Services Council](#) (region 6C)
- [Northwest Regional Council](#) (region 3A)
- [Paratransit Services](#) (regions 5, 6A and 6B)
- [People For People](#) (regions 2 and 1A)
- [Special Mobility Services](#) (regions 1B, 1C, 1D and 1E)

Operational and financial measures

Annual operating information	Passenger trips			Expenses			Cost per trip			One year change (%)		
	2017	2018	2019	2017	2018	2019	2017	2018	2019			
				One year change (%)							One year change (%)	
Mode												
Public bus	1,168,909	1,095,894	1,069,321	-2.42	\$2,503,663	\$2,388,489	\$2,388,596	0.00	\$2.14	\$2.18	\$2.23	2.49
Ambulatory	1,324,294	1,378,535	1,327,918	-3.67	\$44,911,848	\$47,741,356	\$49,544,388	3.78	\$33.91	\$34.63	\$37.31	7.73
Non-ambulatory	376,216	385,056	383,192	-0.48	\$18,162,334	\$18,647,106	\$19,498,058	4.56	\$48.28	\$48.43	\$50.88	5.07
Public bus - ADA	82,006	90,694	93,754	3.37	\$199,612	\$217,658	\$227,219	4.39	\$2.43	\$2.40	\$2.42	0.99
Voucher	442,228	458,130	442,889	-3.33	\$3,158,855	\$3,610,549	\$3,497,714	-3.13	\$7.14	\$7.88	\$7.90	0.21
Mileage	24,816	30,468	32,290	5.98	\$353,463	\$445,396	\$478,141	7.35	\$14.24	\$14.62	\$14.81	1.29
Volunteer - agency	22,037	22,004	21,228	-3.53	\$2,092,865	\$2,093,215	\$2,023,780	-3.32	\$94.97	\$95.13	\$95.34	0.22
Volunteer - broker	6,020	6,452	6,966	7.97	\$354,245	\$386,426	\$445,251	15.22	\$58.84	\$59.89	\$63.92	6.72
Airline	136	174	215	23.56	\$56,950	\$64,820	\$59,034	-8.93	\$418.75	\$372.53	\$274.58	-26.29
Commercial bus	2,092	1,170	559	-52.22	\$70,006	\$45,829	\$42,724	-6.78	\$33.46	\$39.17	\$76.43	95.12
Train	1,222	1,159	979	-15.53	\$63,749	\$64,002	\$47,549	-25.71	\$52.17	\$55.22	\$48.57	-12.05
Ferry	8,593	9,395	9,586	2.03	\$225,277	\$201,816	\$225,703	11.84	\$26.22	\$21.48	\$23.55	9.61
Service total / average	3,458,569	3,479,131	3,388,897	-2.59	\$72,179,959	\$75,933,302	\$78,501,489	3.38	\$20.87	\$21.83	\$23.16	6.13
Meals and lodging / in state	161	193	987	411.40	\$1,898	\$2,853	\$8,405	194.59	-	-	-	-
Out of state trips	152	284	375	32.04	\$18,653	\$31,005	\$69,671	124.71	-	-	-	-
Meals and lodging / out of state	479	1,749	2,217	26.76	\$40,020	\$130,203	\$150,900	15.90	-	-	-	-
Total / average	3,458,721	3,479,415	3,389,272	-2.59	\$86,247,362	\$90,547,004	\$92,982,744	2.69	\$24.94	\$26.02	\$27.43	5.42

Hopelink

Susan Carter
Director of NEMT Services
14812 Main Street
Bellevue, WA 98007-5245
www.hopelink.org



Service area

Medicaid brokerage regions 3B (Snohomish County) and 4 (King County)

Congressional district

2, 7, 8 and 9

Legislative district

5, 11, 30, 32, 33, 34, 36, 37, 41, 43, 44, 45, 46, 47 and 48

Planning region

Puget Sound Regional Council

Type of agency

Nonprofit

Governing body

Community action agency structure: one third of the members represent clients, one third represent the community at large and one third represent government.

Current operations

Non-emergency medical transportation brokerage for Snohomish and King counties. Brokerage contracts with the Enumclaw and Tahoma school districts, Harborview Medical Center, Children's Hospital, Northwest Kidney Center, and University of Washington.

Connections to other systems

Hopelink connects to King County Metro and Washington State Ferries, as well as commercial air, bus and train services.

Hopelink	Region 3B						Annual operating information	2017	2018	2019	One year change (%)	Expenses			2017	2018	2019	One year change (%)	Average cost per trip			2017	2018	2019	One year change (%)
	Passenger trips			Expenses								Average cost per trip													
	2017	2018	2019	2017	2018	2019						2017	2018	2019					2017	2018	2019				
Public bus	86,649	79,629	67,888	-14.74	\$1,168,359	\$1,163,712	\$144,271	-11.87	\$1.94	\$2.06	\$2.13	3.37													
Ambulatory	156,129	160,508	145,828	-9.15	\$5,453,269	\$6,168,990	\$6,145,663	-0.38	\$34.93	\$38.43	\$42.14	9.65													
Non-ambulatory	44,042	41,459	39,022	-5.88	\$2,169,059	\$2,036,224	\$1,966,522	-3.42	\$49.25	\$49.11	\$50.40	2.61													
Voucher	76,248	82,285	78,249	-4.90	\$400,008	\$437,132	\$419,074	-4.13	\$5.25	\$5.31	\$5.36	0.81													
Mileage	34	9	7	-22.22	\$1,230	\$1,204	\$1,085	-9.93	\$36.17	\$133.82	\$154.96	15.80													
Airline	3	11	18	63.64	\$2,018	\$3,332	\$2,441	-26.75	\$672.73	\$302.91	\$135.59	-55.24													
Commercial bus	0	0	2	100.00	\$0	\$0	\$146	100.00	-	-	\$72.75	100.00													
Train	0	2	0	-100.00	\$0	\$150	\$0	-100.00	-	\$75.00	-	-100.00													
Ferry	90	100	120	20.00	\$9,778	\$9,153	\$13,932	52.22	\$108.64	\$91.53	\$116.10	26.85													
Ancillary	-	-	-	-	\$1,392	\$1,673	\$2,809	67.92	-	-	-	-													
Service total / average	363,195	364,003	331,134	-9.03	\$8,205,113	\$8,821,569	\$8,695,942	-1.42	\$22.59	\$24.23	\$26.26	8.36													
Admin	-	-	-	-	\$972,000	\$972,000	\$972,000	0.00	\$2.68	\$2.67	\$2.94	9.93													
Meals and lodging / in state	12	30	18	-40.00	\$155	\$360	\$326	-9.45	-	-	-	-													
Out of state trips	75	67	66	-1.49	\$4,788	\$5,241	\$4,423	-15.60	-	-	-	-													
Meals and lodging / out of state	72	278	153	-44.96	\$5,750	\$18,749	\$12,706	-32.23	-	-	-	-													
Subtotal	-	-	-	-	\$1,071,682	\$1,094,374	\$1,041,076	-4.87	-	-	-	-													
Total / average	363,270	364,070	331,200	-9.03	\$9,276,795	\$9,915,943	\$9,737,018	-1.80	\$25.54	\$27.24	\$29.40	7.94													

Hopelink	Region 4						Annual operating information	2017	2018	2019	One year change (%)	Expenses			2017	2018	2019	One year change (%)	Average cost per trip			2017	2018	2019	One year change (%)
	Passenger trips			Expenses								Average cost per trip													
	2017	2018	2019	2017	2018	2019						2017	2018	2019					2017	2018	2019				
Public bus	503,166	480,222	444,753	-7.39	\$1,165,795	\$1,109,430	\$1,010,475	-8.92	\$2.32	\$2.31	\$2.27	-1.66													
Ambulatory	476,620	499,511	465,556	-6.80	\$13,761,405	\$14,535,683	\$15,167,591	4.35	\$28.87	\$29.10	\$32.58	11.96													
Non-ambulatory	158,161	163,370	157,700	-3.47	\$7,542,605	\$7,816,104	\$7,901,640	1.09	\$47.69	\$47.84	\$50.11	4.73													
Voucher	115,695	114,981	103,283	-10.17	\$482,713	\$488,674	\$455,176	-6.86	\$4.17	\$4.25	\$4.41	3.69													
Mileage	146	49	13	-73.47	\$3,698	\$1,389	\$675	-51.38	\$25.33	\$28.34	\$51.94	83.28													
Airline	33	87	112	28.74	\$10,729	\$19,424	\$26,561	36.75	\$325.12	\$223.26	\$237.16	6.22													
Commercial bus	16	34	31	-8.82	\$824	\$1,746	\$2,406	37.78	\$51.50	\$51.35	\$77.60	51.11													
Train	25	17	7	-58.82	\$2,002	\$1,627	\$543	-66.63	\$80.09	\$95.71	\$77.57	-18.95													
Ferry	853	870	636	-26.90	\$79,701	\$67,070	\$68,080	1.50	\$93.44	\$77.09	\$107.04	38.85													
Ancillary	-	-	-	-	\$24,198	\$23,897	\$19,810	-17.10	-	-	-	-													
Service total / average	1,254,715	1,259,141	1,172,091	-6.91	\$23,073,671	\$24,065,044	\$24,652,956	2.44	\$18.39	\$19.11	\$21.03	10.05													
Admin	-	-	-	-	\$3,936,000	\$3,936,000	\$3,936,000	0.00	\$3.14	\$3.13	\$3.36	7.43													
Meals and lodging / in state	53	42	190	352.38	\$1,327	\$1,135	\$2,059	81.38	-	-	-	-													
Out of state trips	33	144	169	17.36	\$4,578	\$10,831	\$16,496	52.31	-	-	-	-													
Meals and lodging / out of state	231	712	1,138	59.83	\$15,761	\$57,975	\$91,713	58.19	-	-	-	-													
Subtotal	-	-	-	-	\$4,149,905	\$4,339,503	\$4,337,115	-0.06	-	-	-	-													
Total / average	1,254,748	1,259,285	1,172,260	-6.91	\$27,223,576	\$28,404,546	\$28,990,072	2.06	\$21.70	\$22.56	\$24.73	9.64													

Human Services Council

Colleen Kuhn
Executive Director
120 NE 136th Avenue, Suite 215
Vancouver, WA 98684
www.hsc-wa.org



Service area

Medicaid region 6C (Clark, Cowlitz, Klickitat, Skamania and Wahkiakum counties)

Congressional district

3

Legislative district

14, 17, 18, 19, 20 and 49

Planning region

Southwest Washington RTPO and Southwest Washington Regional Transportation Council

Type of agency

Nonprofit

Governing body

Fifteen-member board of directors composed of representatives of public and private agencies, as well as volunteers in the fields of health, welfare, recreation, education, business, labor and other government community groups.

Current operations

Human Services Council provides the following services:

- Nonemergency medical/Medicaid transportation for Clark, Cowlitz, Klickitat, Skamania and Wahkiakum counties.
- Employment transportation for low-income residents of Clark County.
- Reserve-a-ride transportation for seniors, people with disabilities, and at-risk residents of Clark, Cowlitz and Wahkiakum counties.
- Sponsor-a-ride transportation for low-income, seniors, and disabled residents of Clark County.
- Mobility management for seniors and people with disabilities in Clark County.
- 1-Call/1-Click Trip Resource Center: www.tripresourcecenter.org, 360-735-5733.
- Volunteers in Motion, an in-house, volunteer driver program for individuals and areas not served by transit in Clark County.

Connections to other systems

N/A

Region 6C												
Human Services Council	Passenger trips				Expenses				Average cost per trip			
	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)
Annual Operating Information	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)
Mode												
Public bus	108,077	104,608	96,454	-7.79	\$204,411	\$182,355	\$150,707	-17.36	\$1.89	\$1.74	\$1.56	-10.37
Ambulatory	144,614	156,418	156,672	0.16	\$5,399,807	\$5,413,567	\$5,540,709	2.35	\$37.34	\$34.61	\$35.37	2.18
Non-ambulatory	48,590	52,037	56,302	8.20	\$2,305,298	\$2,448,723	\$2,785,928	13.77	\$47.44	\$47.06	\$49.48	5.15
Public bus - ADA	17,302	16,709	13,962	-16.44	\$48,453	\$46,802	\$39,135	-16.38	\$2.80	\$2.80	\$2.80	0.07
Voucher	34,271	35,386	29,139	-17.65	\$319,339	\$324,324	\$258,568	-20.27	\$9.32	\$9.17	\$8.87	-3.18
Mileage	1,102	1,915	1,768	-7.68	\$24,096	\$28,274	\$25,061	-11.36	\$21.87	\$14.76	\$14.17	-3.99
Volunteer - agency	3,022	2,336	1,997	-14.51	\$278,872	\$218,147	\$210,878	-3.33	\$92.28	\$93.38	\$105.60	13.08
Airline	1	1	0	-100.00	\$734	\$491	\$0	-100.00	\$734.34	\$491.00	-	-100.00
Commercial bus	0	3	3	0.00	\$0	\$259	\$203	-21.28	-	\$86.17	\$67.83	-21.28
Train	1,169	1,133	939	-17.12	\$60,356	\$57,424	\$44,794	-21.99	\$51.63	\$50.68	\$47.70	-5.88
Ferry	0	0	0	-	\$0	\$0	\$4,002	100.00	-	-	-	-
Service total / average	358,148	370,546	357,236	-3.59	\$8,641,366	\$8,720,365	\$9,059,986	3.89	\$24.13	\$23.53	\$25.36	7.77
Admin	-	-	-	-	\$1,080,000	\$1,080,000	\$1,080,000	0.00	\$3.02	\$2.91	\$3.02	3.73
Out of state trips	0	7	69	885.71	\$734	\$1,481	\$14,332	868.02	-	-	-	-
Meals and lodging / out of state	0	276	402	45.65	\$590	\$7,360	\$15,916	116.25	-	-	-	-
Subtotal	-	-	-	-	\$1,290,784	\$1,273,920	\$1,279,202	0.41	-	-	-	-
Total / average	358,148	370,553	357,305	-3.58	\$9,932,150	\$9,994,285	\$10,339,189	3.45	\$27.73	\$26.97	\$28.94	7.29

Northwest Regional Council

Dan Murphy
Executive Director
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Bellingham, WA 98225
www.nwrcwa.org



Service area

Medicaid region 3A (Island, San Juan, Skagit and Whatcom counties)

Congressional district

2

Legislative district

10, 39, 40 and 42

Planning region

Whatcom Council of Governments, Skagit MPO and Skagit Island RTPPO

Type of agency

Association of county governments

Governing body

Eight-member board of directors composed of two elected officials from each member county (Island, San Juan, Skagit and Whatcom).

Current operations

Medicaid transportation broker for Whatcom, Skagit, Island and San Juan counties.

Connections to other systems

Northwest Regional Council connects to:

- Greyhound
- County Connector (inter-county transit connection)
- West-Isle Air
- Washington State Ferries

Region 3A													
Northwest Regional Council	Passenger trips				Expenses				Average cost per trip				
	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	
Annual operating information	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	
Mode													
Public bus	93,507	69,092	63,450	-8.17	\$1,146,354	\$1,102,062	\$89,315	-12.49	\$1.57	\$1.48	\$1.41	-4.71	
Ambulatory	44,439	47,571	55,972	17.66	\$1,482,442	\$1,749,375	\$1,914,492	9.44	\$33.36	\$36.77	\$34.20	-6.99	
Non-ambulatory	2,094	2,499	1,803	-27.85	\$208,602	\$260,414	\$195,640	-24.87	\$99.62	\$104.21	\$108.51	4.13	
Public bus - ADA	6,284	18,316	18,673	1.95	\$8,892	\$24,297	\$24,258	-0.16	\$1.42	\$1.33	\$1.30	-2.07	
Voucher	34,782	34,660	35,157	1.43	\$259,924	\$315,387	\$341,784	8.37	\$7.47	\$9.10	\$9.72	6.84	
Mileage	2,350	2,577	3,081	19.56	\$22,368	\$29,353	\$34,206	16.54	\$9.52	\$11.39	\$11.10	-2.53	
Volunteer - agency	1,317	1,216	1,336	9.87	\$110,013	\$102,203	\$114,585	12.12	\$83.53	\$84.05	\$85.77	2.05	
Airline	7	6	26	333.33	\$1,231	\$952	\$3,792	298.49	\$175.84	\$158.59	\$145.83	-8.04	
Commercial bus	1,473	722	224	-68.98	\$32,277	\$17,076	\$9,669	-43.37	\$21.91	\$23.65	\$43.17	82.52	
Train	4	0	20	100.00	\$161	\$0	\$1,174	100.00	\$40.16	-	\$58.70	100.00	
Ferry	4,484	4,478	5,785	29.19	\$70,142	\$63,213	\$85,471	35.21	\$15.64	\$14.12	\$14.77	4.66	
Ancillary	-	-	-	-	\$1,060	\$1,071	\$672	-37.30	-	-	-	-	
Service total / average	190,741	181,137	185,527	2.42	\$2,343,465	\$2,665,401	\$2,815,059	5.61	\$12.29	\$14.71	\$15.17	3.12	
Admin	-	-	-	-	\$912,000	\$912,000	\$912,000	0.00	\$4.78	\$5.03	\$4.92	-2.37	
Meals and lodging / in state	75	7	137	1,857.14	\$332	\$123	\$1,346	998.17	-	-	-	-	
Out of state trips	5	15	7	-53.33	\$851	\$1,446	\$3,746	159.09	-	-	-	-	
Meals and lodging / out of state	1	21	232	1,004.76	\$213	\$645	\$6,883	967.04	-	-	-	-	
Subtotal	-	-	-	-	\$1,323,243	\$1,259,402	\$1,211,092	-3.84	-	-	-	-	
Total / average	190,746	181,152	185,534	2.42	\$3,666,708	\$3,924,803	\$4,026,151	2.58	\$19.22	\$21.67	\$21.70	0.16	

Paratransit Services

David Baker
President/Chief Executive Officer
4810 Auto Center Way
Bremerton, WA 98312-4309
www.paratransit.net



Service area

Medicaid regions 5 (Pierce County), 6A (Clallam, Jefferson, Kitsap and north Mason counties) and 6B (Grays Harbor, Lewis, south Mason, Pacific and Thurston counties).

Congressional district

1, 2, 3, 6, 7, 8 and 9

Legislative district

2, 19, 20, 22, 23, 24, 25, 26, 27, 28, 29, 31 and 35

Planning region

Puget Sound Regional Council, Peninsula RTPO, Thurston Regional Planning Council and Southwest Washington RTPO.

Type of agency

Nonprofit

Governing body

Eight-member board of directors composed of community and business leaders.

Current operations

Broker of Medicaid transportation for nine counties in western Washington, with a total service area of approximately 12,600 square miles and a population of approximately 1.2 million.

Connections to other systems

Paratransit Services provides connections for Medicaid clients whenever possible to all fixed route systems in Pierce, Clallam, Jefferson, Thurston, Kitsap, Lewis, Pacific, Grays Harbor and Mason counties.

Region 5													
Paratransit Services		Passenger trips			Expenses			Average cost per trip					
Annual operating information		2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)
Mode													
Public bus	72,276	74,392	95,723	28.67	\$134,210	\$138,244	\$178,566	29.17	\$1.86	\$1.86	\$1.87	0.38	
Ambulatory	164,444	171,073	162,126	-5.23	\$4,699,129	\$5,083,289	\$5,102,957	0.39	\$28.58	\$29.71	\$31.48	5.93	
Non-ambulatory	38,586	39,407	40,059	1.65	\$1,404,274	\$1,487,432	\$1,577,999	6.09	\$36.39	\$37.75	\$39.39	4.36	
Voucher	15,978	17,963	18,794	4.63	\$67,398	\$84,846	\$88,995	4.89	\$4.22	\$4.72	\$4.74	0.25	
Mileage	5,121	7,256	5,948	-18.03	\$27,391	\$49,611	\$39,364	-20.65	\$5.35	\$6.84	\$6.62	-3.21	
Volunteer - agency	0	4	2	-50.00	\$0	\$472	\$165	-65.03	-	\$117.90	\$82.45	-30.07	
Airline	0	2	4	100.00	\$0	\$0	\$2,164	100.00	-	-	\$540.99	100.00	
Commercial bus	9	3	15	400.00	\$412	\$286	\$947	231.60	\$45.81	\$95.17	\$63.11	-33.68	
Ferry	4	15	91	506.67	\$64	\$200	\$1,153	475.16	\$15.99	\$13.36	\$12.67	-5.19	
Service total / average	296,418	310,115	322,762	4.08	\$6,332,878	\$6,844,379	\$6,992,309	2.16	\$21.36	\$22.07	\$21.66	-1.84	
Admin	-	-	-	-	\$1,140,000	\$1,140,000	\$1,140,000	0.00	\$3.85	\$3.68	\$3.53	-3.92	
Out of state trips	7	17	20	17.65	\$1,329	\$2,996	\$8,649	188.64	-	-	-	-	
Meals and lodging / out of state	49	138	47	-65.94	\$4,018	\$14,146	\$4,221	-70.16	-	-	-	-	
Subtotal	-	-	-	-	\$1,298,011	\$1,334,385	\$1,384,473	3.75	-	-	-	-	
Total / average	296,425	310,132	322,782	4.08	\$7,630,889	\$8,178,764	\$8,376,781	2.42	\$25.74	\$26.37	\$25.95	-1.59	

Region 6A													
Paratransit Services		Passenger trips			Expenses			Average cost per trip					
Annual operating information		2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)
Mode													
Public bus	23,131	23,784	21,699	-8.77	\$87,201	\$92,695	\$91,332	-1.47	\$3.77	\$3.90	\$4.21	8.00	
Ambulatory	59,938	63,120	60,262	-4.53	\$3,617,232	\$3,615,787	\$3,625,251	0.26	\$60.35	\$57.28	\$60.16	5.02	
Non-ambulatory	11,085	11,993	11,632	-3.01	\$581,551	\$574,774	\$638,357	11.06	\$52.46	\$47.93	\$54.88	14.51	
Voucher	14,241	15,078	13,708	-9.09	\$121,497	\$155,633	\$141,744	-8.92	\$8.53	\$10.32	\$10.34	0.18	
Mileage	4,896	5,502	5,858	6.47	\$78,139	\$84,078	\$86,850	3.30	\$15.96	\$15.28	\$14.83	-2.98	
Volunteer - agency	12	14	14	0.00	\$1,470	\$1,890	\$1,628	-13.83	\$122.46	\$134.98	\$116.31	-13.83	
Airline	0	1	3	200.00	\$0	\$123	\$671	445.20	-	\$123.00	\$223.53	81.73	
Commercial bus	440	256	5	-98.05	\$21,121	\$12,227	\$374	-96.94	\$48.00	\$47.76	\$74.89	56.80	
Train	2	0	0	-	\$58	\$4,493	\$0	-100.00	\$29.00	-	-	-	
Ferry	3,159	3,924	2,937	-25.15	\$65,515	\$62,162	\$52,766	-15.12	\$20.74	\$15.84	\$17.97	13.41	
Service total / average	116,904	123,672	116,118	-6.11	\$4,573,783	\$4,603,862	\$4,638,974	0.76	\$39.12	\$37.23	\$39.95	7.32	
Admin	-	-	-	-	\$456,000	\$456,000	\$456,000	0.00	\$3.90	\$3.69	\$3.93	6.51	
Out of state trips	7	17	8	-52.94	\$616	\$1,612	\$1,432	-11.15	-	-	-	-	
Meals and lodging / out of state	17	133	40	-69.92	\$4,016	\$14,422	\$3,912	-72.88	-	-	-	-	
Subtotal	-	-	-	-	\$680,633	\$796,439	\$706,064	-11.35	-	-	-	-	
Total / average	116,911	123,689	116,126	-6.11	\$5,254,416	\$5,400,301	\$5,345,038	-1.02	\$44.94	\$43.66	\$46.03	5.42	

Region 6B												
Paratransit Services	Passenger trips						Expenses					
	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)
Annual operating information	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)
Mode												
Public bus	35,653	43,330	36,966	-14.69	\$31,179	\$36,929	\$31,701	-14.16	\$0.87	\$0.85	\$0.86	0.62
Ambulatory	131,096	136,110	129,338	-4.98	\$5,552,628	\$6,064,375	\$6,304,270	3.96	\$42.36	\$44.55	\$48.74	9.40
Non-ambulatory	24,916	24,313	23,977	-1.38	\$1,556,218	\$1,531,802	\$1,699,773	10.97	\$62.46	\$63.00	\$70.89	12.52
Voucher	63,248	64,134	63,716	-0.65	\$497,884	\$580,748	\$576,784	-0.68	\$7.87	\$9.06	\$9.05	-0.03
Mileage	7,271	8,575	8,582	0.08	\$84,396	\$127,501	\$103,846	-18.55	\$11.61	\$14.87	\$12.10	-18.62
Volunteer - agency	4,958	5,146	4,406	-14.38	\$645,146	\$654,708	\$569,064	-13.08	\$130.12	\$127.23	\$129.16	1.52
Airline	0	0	12	100.00	\$0	\$0	\$2,872	100.00	-	-	\$239.37	100.00
Commercial bus	2	11	15	36.36	\$180	\$1,079	\$1,062	-1.51	\$90.00	\$98.05	\$70.81	-27.77
Train	11	0	3	100.00	\$616	\$0	\$505	100.00	\$56.00	-	\$168.33	100.00
Ferry	3	8	17	112.50	\$78	\$125	\$299	139.37	\$25.83	\$15.64	\$17.61	12.64
Ancillary	-	-	-	-	\$0	\$0	\$42	100.00	-	-	-	-
Service total / average	267,158	281,627	267,032	-5.18	\$8,368,325	\$8,997,266	\$9,290,219	3.26	\$31.32	\$31.95	\$34.79	8.90
Admin	-	-	-	-	\$802,800	\$802,800	\$802,800	0.00	\$3.00	\$2.85	\$3.01	5.47
Out of state trips	4	5	4	-20.00	\$466	\$1,026	\$1,548	50.87	-	-	-	-
Meals and lodging / out of state	21	95	73	-23.16	\$2,577	\$10,494	\$8,360	-20.34	-	-	-	-
Subtotal	-	-	-	-	\$1,057,817	\$1,063,737	\$1,180,096	10.94	-	-	-	-
Total / average	267,162	281,632	267,036	-5.18	\$9,426,142	\$10,061,004	\$10,470,316	4.07	\$35.28	\$35.72	\$39.21	9.76

People For People

Madelyn Carlson
Chief Executive Officer
304 West Lincoln
Yakima, WA 98902-2656
www.pfp.org



PEOPLE FOR PEOPLE

Service area

Nonemergency Medicaid transportation broker for Medicaid region 1A (Chelan, Douglas and Okanogan counties) and 2 (Benton, Columbia, Franklin, Kittitas, Walla Walla and Yakima counties).

Congressional district

4 and 5

Legislative district

7, 12, 13, 14 and 15

Planning region

North Central RTPO, Wenatchee Valley Transportation Council, Quad County RTPO, Yakima Valley Conference of Governments and Benton-Franklin-Walla Walla RTPO.

Type of agency

Nonprofit

Governing body

Ten-member volunteer board of directors composed of leaders representing the communities People For People serves.

Current operations

People For People arranges transportation and related services under contract with the Washington State Health Care Authority for clients of all ages eligible for Medicaid who need transportation to covered, nonemergency medical services. Upon verification of eligibility, the most cost-effective, appropriate transportation is coordinated.

A primary goal of these services is to assist clients with their own transportation resources if they have a vehicle or a friend or family member with a vehicle. Clients must have a valid driver license, insurance and registration to qualify. The broker may arrange gas cards, gas vouchers or mileage reimbursement.

If clients can access public transportation/paratransit in their local communities, People For People may purchase tickets/tokens or passes. If that is not possible, transportation is arranged through contracted providers, such as volunteer driver agencies, non-profit providers, or cabulance and taxi companies. Other viable transportation resources are Greyhound, Amtrak, or the Airporter Shuttle.

Connections to other systems

People For People makes connections with:

- Amtrak
- Greyhound
- Commercial air
- Rural intercity bus programs
- Fixed route transit systems

Region 1A												
People For People		Passenger trips			Expenses			Average cost per trip			One year change (%)	
Annual operating information		2017	2018	2019	2017	2018	2019	2017	2018	2019	2017	2019
Mode												
Public bus	1,296	775	522	-32.65	\$1,462	\$1,090	\$707	-35.14	\$1.13	\$1.41	\$1.35	-3.70
Ambulatory	13,305	12,991	13,318	2.52	\$647,342	\$758,107	\$863,787	13.94	\$48.65	\$58.36	\$64.86	11.14
Non-ambulatory	3,639	3,341	3,655	9.40	\$306,661	\$289,438	\$335,656	15.97	\$84.27	\$86.63	\$91.83	6.01
Public bus - ADA	3,914	4,681	5,482	17.11	\$5,753	\$6,878	\$7,685	11.74	\$1.47	\$1.47	\$1.40	-4.59
Voucher	6,765	6,269	6,541	4.34	\$123,922	\$130,521	\$130,040	-0.37	\$18.32	\$20.82	\$19.88	-4.51
Mileage	794	982	1,445	47.15	\$20,046	\$26,052	\$36,031	38.30	\$25.25	\$26.53	\$24.93	-6.01
Volunteer - agency	1,767	1,674	1,660	-0.84	\$316,334	\$333,665	\$333,204	-0.14	\$179.02	\$199.32	\$200.73	0.70
Commercial bus	8	7	5	-28.57	\$652	\$592	\$302	-48.95	\$81.50	\$84.50	\$60.40	-28.52
Train	11	7	9	28.57	\$556	\$308	\$515	67.38	\$50.57	\$43.96	\$57.22	30.18
Service total / average	31,499	30,727	32,637	6.22	\$1,422,729	\$1,546,650	\$1,707,926	10.43	\$45.17	\$50.34	\$52.33	3.96
Admin	-	-	-	-	\$180,000	\$180,000	\$180,000	0.00	\$5.71	\$5.86	\$5.52	-5.85
Meals and lodging / in state	0	0	29	100.00	\$0	\$0	\$404	100.00	-	-	-	-
Out of state trips	0	0	2	100.00	\$0	\$0	\$730	100.00	-	-	-	-
Subtotal	-	-	-	-	\$320,006	\$419,769	\$332,454	-20.80	-	-	-	-
Total / average	31,499	30,727	32,639	6.22	\$1,742,734	\$1,966,418	\$2,040,379	3.76	\$55.33	\$64.00	\$62.51	-2.32

Region 2												
People For People		Passenger trips			Expenses			Average cost per trip			One year change (%)	
Annual operating information		2017	2018	2019	2017	2018	2019	2017	2018	2019	2017	2019
Mode												
Public bus	14,102	14,109	8,243	-41.58	\$16,716	\$17,682	\$8,707	-50.76	\$1.19	\$1.25	\$1.06	-15.72
Ambulatory	57,704	53,205	58,105	9.21	\$2,125,665	\$1,961,830	\$2,163,730	10.29	\$36.84	\$36.87	\$37.24	0.99
Non-ambulatory	15,842	18,025	19,098	5.95	\$747,671	\$772,866	\$957,170	23.85	\$47.20	\$42.88	\$50.12	16.89
Public bus - ADA	25,201	23,430	26,245	12.01	\$35,547	\$33,999	\$37,632	10.69	\$1.41	\$1.45	\$1.43	-1.19
Voucher	11,816	14,928	15,976	7.02	\$243,773	\$336,753	\$308,845	-8.29	\$20.63	\$22.56	\$19.33	-14.30
Mileage	2,967	3,450	5,438	57.62	\$90,056	\$95,161	\$147,917	55.44	\$30.35	\$27.58	\$27.20	-1.39
Volunteer - agency	3,123	3,057	2,451	-19.82	\$457,737	\$442,605	\$400,629	-9.48	\$146.57	\$144.78	\$163.46	12.90
Commercial bus	45	18	41	127.78	\$3,338	\$1,199	\$1,799	50.04	\$74.17	\$66.62	\$43.89	-34.13
Service total / average	130,800	130,222	135,597	4.13	\$3,720,502	\$3,662,095	\$4,026,428	9.95	\$28.44	\$28.12	\$29.69	5.59
Admin	-	-	-	-	\$564,000	\$564,000	\$564,000	0.00	\$4.31	\$4.33	\$4.16	-3.96
Meals and lodging / in state	0	105	90	-14.29	\$0	\$1,042	\$1,066	2.29	-	-	-	-
Out of state trips	11	6	0	-100.00	\$1,623	\$1,629	\$0	-100.00	-	-	-	-
Meals and lodging / out of state	46	76	0	-100.00	\$4,014	\$4,864	\$0	-100.00	-	-	-	-
Subtotal	-	-	-	-	\$1,151,017	\$1,215,756	\$1,054,014	-13.30	-	-	-	-
Total / average	130,811	130,228	135,597	4.12	\$4,871,518	\$4,877,851	\$5,080,442	4.15	\$37.24	\$37.46	\$37.47	0.03

Special Mobility Services, Inc.



Fred Stoffer
General Manager
12615 E. Mission Avenue, Suite 312
Spokane Valley, WA 99216
www.sms1.org

Service area

Medicaid regions 1B (Ferry, Pend Oreille and Stevens counties), 1C (Adams, Grant and Lincoln counties), 1D (Spokane County) and 1E (Asotin, Garfield and Whitman counties).

Congressional district

4 and 5

Legislative district

4, 6, 7, 9, 12 and 13

Planning region

Northeast Washington RTPO, Spokane Regional Transportation Council and Quad County RTPO

Type of agency

Nonprofit

Governing body

Five-member board of directors.

Current operations

Brokers transportation for Medicaid clients in regions 1B, 1C, 1D and 1E. Also directly provides intercity transportation in a three- county area, linking the rural communities of Davenport, Deer Park, Newport, and Ritzville with Spokane.

Connections to other systems

Clients may use local transportation to connect to intercity bus, rail or air for out-of-area appointments.

Special Mobility Services, Inc	Region 1B												
	Passenger trips					Expenses					Average cost per trip		
	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	
Annual operating information													
Mode													
Public bus	0	0	8	100.00	\$0	\$0	\$60	100.00	-	-	\$7.50	100.00	
Ambulatory	1,795	1,511	1,203	-20.38	\$99,866	\$127,698	\$141,364	10.70	\$55.64	\$84.51	\$117.51	39.04	
Non-ambulatory	1,946	2,018	1,302	-35.48	\$212,311	\$250,717	\$168,069	-32.96	\$109.10	\$124.24	\$129.09	3.90	
Public bus - ADA	40	41	74	80.49	\$0	\$0	\$0	-	-	-	-	-	
Voucher	14,740	16,348	18,626	13.93	\$184,934	\$246,728	\$268,057	8.64	\$12.55	\$15.09	\$14.39	-4.64	
Mileage	2	0	0	-	\$109	\$0	\$0	-	\$54.53	-	-	-	
Volunteer - agency	5,425	6,264	7,645	22.05	\$188,890	\$247,954	\$314,759	26.94	\$34.82	\$39.58	\$41.17	4.01	
Volunteer - broker	1,958	1,992	2,244	12.65	\$96,472	\$101,353	\$127,215	25.52	\$49.27	\$50.88	\$56.69	11.42	
Airline	10	2	7	250.00	\$1,723	\$1,033	\$3,742	262.32	\$172.26	\$516.41	\$534.59	3.52	
Commercial bus	4	3	27	800.00	\$453	\$207	\$2,509	1,115.21	\$113.25	\$68.83	\$92.94	35.02	
Service total / average	25,920	28,179	31,136	10.49	\$784,757	\$975,689	\$1,025,775	5.13	\$30.28	\$34.62	\$32.94	-4.85	
Admin	-	-	-	-	\$127,200	\$127,200	\$127,200	0.00	\$4.91	\$4.51	\$4.09	-9.50	
Out of state trips	0	0	4	100.00	\$0	\$0	\$2,274	100.00	-	-	-	-	
Meals and lodging / out of state	18	0	2	100.00	\$1,472	\$0	\$258	100.00	-	-	-	-	
Subtotal	-	-	-	-	\$154,350	\$173,262	\$165,571	-4.44	-	-	-	-	
Total / average	25,920	28,179	31,140	10.51	\$939,107	\$1,148,951	\$1,191,346	3.69	\$36.23	\$40.77	\$38.26	-6.17	

Special Mobility Services, Inc	Region 1C												
	Passenger trips					Expenses					Average cost per trip		
	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	
Annual operating information													
Mode													
Public bus	1,366	1,056	993	-5.97	\$4,868	\$3,596	\$3,405	-5.31	\$3.56	\$3.41	\$3.43	0.70	
Ambulatory	12,102	11,363	12,509	10.09	\$642,642	\$643,621	\$722,159	12.20	\$53.10	\$56.64	\$57.73	1.92	
Non-ambulatory	6,373	7,023	6,803	-3.13	\$406,677	\$407,259	\$416,274	2.21	\$63.81	\$57.99	\$61.19	5.52	
Public bus - ADA	274	226	124	-45.13	\$262	\$158	\$8	-94.94	\$0.96	\$0.70	\$0.06	-90.77	
Voucher	17,420	17,045	15,066	-11.61	\$247,397	\$263,119	\$249,652	-5.12	\$14.20	\$15.44	\$16.57	7.34	
Mileage	0	10	4	-60.00	\$0	\$193	\$75	-60.94	-	\$19.29	\$18.83	-2.36	
Volunteer - agency	1,130	805	596	-25.96	\$44,608	\$33,549	\$28,043	-16.41	\$39.48	\$41.68	\$47.05	12.90	
Volunteer - broker	3,357	3,763	4,080	8.42	\$228,856	\$250,180	\$283,897	13.48	\$68.17	\$66.48	\$69.58	4.66	
Commercial bus	4	2	9	350.00	\$439	\$246	\$1,027	317.50	\$109.85	\$123.00	\$114.12	-7.22	
Service total / average	42,026	41,293	40,184	-2.69	\$1,575,750	\$1,601,814	\$1,704,541	6.41	\$37.49	\$38.79	\$42.42	9.35	
Admin	-	-	-	-	\$186,000	\$186,000	\$186,000	0.00	\$4.43	\$4.50	\$4.63	2.76	
Meals and lodging / in state	0	0	6	100.00	\$0	\$0	\$82	100.00	-	-	-	-	
Subtotal	-	-	-	-	\$273,829	\$292,731	\$376,732	28.70	-	-	-	-	
Total / average	42,026	41,293	40,184	-2.69	\$1,849,579	\$1,894,545	\$2,081,273	9.86	\$44.01	\$45.88	\$51.79	12.89	

Special Mobility Services, Inc	Region 1D											
	Passenger trips					Expenses						
	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)
Annual operating information												
Mode												
Public bus	229,541	204,777	232,428	13.50	\$542,532	\$540,265	\$678,654	25.62	\$2.36	\$2.64	\$2.92	10.67
Ambulatory	54,173	56,937	59,400	4.33	\$1,188,588	\$1,359,373	\$1,558,040	14.61	\$21.94	\$23.88	\$26.23	9.86
Non-ambulatory	18,454	16,569	19,186	15.79	\$553,388	\$540,594	\$644,858	19.29	\$29.99	\$32.63	\$33.61	3.02
Public bus - ADA	28,775	27,221	28,996	6.52	\$100,345	\$105,224	\$117,902	12.05	\$3.49	\$3.87	\$4.07	5.19
Voucher	33,622	36,123	41,724	15.51	\$165,525	\$200,848	\$211,917	5.51	\$4.92	\$5.56	\$5.08	-8.65
Mileage	15	2	10	400.00	\$179	\$210	\$1,001	376.67	\$11.90	\$105.00	\$100.10	-4.67
Volunteer - agency	73	15	60	300.00	\$2,126	\$472	\$1,921	307.16	\$29.12	\$31.45	\$32.01	1.79
Volunteer - broker	640	607	616	1.48	\$24,355	\$26,081	\$31,619	21.23	\$38.05	\$42.97	\$51.33	19.46
Airline	62	44	19	-56.82	\$30,614	\$27,408	\$9,129	-66.69	\$493.77	\$622.91	\$480.46	-22.87
Commercial bus	77	110	174	58.18	\$7,888	\$10,781	\$21,178	96.43	\$102.44	\$98.01	\$121.71	24.18
Train	0	0	1	100.00	\$0	\$0	\$17	100.00	-	-	\$17.45	100.00
Ancillary	-	-	-	-	\$440	\$0	\$0	-	-	-	-	-
Service total / average	365,432	342,405	382,614	11.74	\$2,615,979	\$2,811,255	\$3,276,236	16.54	\$7.16	\$8.21	\$8.56	4.29
Admin	-	-	-	-	\$1,080,000	\$1,080,000	\$1,080,000	0.00	\$2.96	\$3.15	\$2.82	-10.51
Meals and lodging / in state	21	9	188	1,988.89	\$83	\$194	\$2,243	1,058.61	-	-	-	-
Out of state trips	10	6	26	333.33	\$3,668	\$4,743	\$16,040	238.18	-	-	-	-
Meals & lodging / out of state	24	19	130	584.21	\$1,611	\$1,457	\$6,931	375.61	-	-	-	-
Subtotal	-	-	-	-	\$1,191,262	\$1,240,270	\$1,297,624	4.62	-	-	-	-
Total / average	365,442	342,411	382,640	11.75	\$3,807,242	\$4,051,525	\$4,573,860	12.89	\$10.42	\$11.83	\$11.95	1.02

Special Mobility Services, Inc	Region 1E											
	Passenger trips					Expenses						
	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)	2017	2018	2019	One year change (%)
Annual operating information												
Mode												
Public bus	145	120	194	61.67	\$578	\$430	\$696	61.91	\$3.98	\$3.58	\$3.59	0.15
Ambulatory	7,935	8,217	7,629	-7.16	\$241,832	\$259,662	\$294,375	13.37	\$30.48	\$31.60	\$38.59	22.11
Non-ambulatory	2,488	3,002	2,653	-11.63	\$168,019	\$230,759	\$210,172	-8.92	\$67.53	\$76.87	\$79.22	3.06
Public bus - ADA	216	70	198	182.86	\$361	\$301	\$600	99.34	\$1.67	\$4.30	\$3.03	-29.53
Voucher	3,402	2,930	2,910	-0.68	\$44,542	\$45,834	\$47,079	2.72	\$13.09	\$15.64	\$16.18	3.42
Mileage	118	141	136	-3.55	\$1,755	\$2,372	\$2,029	-14.44	\$14.88	\$16.82	\$14.92	-11.29
Volunteer - agency	1,210	1,473	1,061	-27.97	\$47,670	\$57,551	\$48,903	-15.03	\$39.40	\$39.07	\$46.09	17.97
Volunteer - broker	65	90	26	-71.11	\$4,562	\$8,812	\$2,520	-71.40	\$70.19	\$97.91	\$96.93	-1.00
Airline	20	20	14	-30.00	\$9,901	\$12,058	\$7,663	-36.45	\$495.06	\$602.90	\$547.35	-9.21
Commercial bus	14	1	8	700.00	\$2,422	\$134	\$1,101	724.61	\$172.99	\$133.50	\$137.61	3.08
Service total / average	15,613	16,064	14,829	-7.69	\$521,642	\$617,913	\$615,138	-0.45	\$33.41	\$38.47	\$41.48	7.84
Admin	-	-	-	-	\$81,600	\$81,600	\$81,600	0.00	\$5.23	\$5.08	\$5.50	8.33
Meals and lodging / in state	0	0	329	100.00	\$0	\$0	\$879	100.00	-	-	-	-
Meals and lodging / out of state	0	1	0	-100.00	\$0	\$91	\$0	-100.00	-	-	-	-
Subtotal	-	-	-	-	\$104,864	\$110,154	\$115,743	5.07	-	-	-	-
Total / average	15,613	16,064	14,829	-7.69	\$626,506	\$728,067	\$730,881	0.39	\$40.13	\$45.32	\$49.29	8.75

Chapter 6 Travel Washington Intercity Bus Program

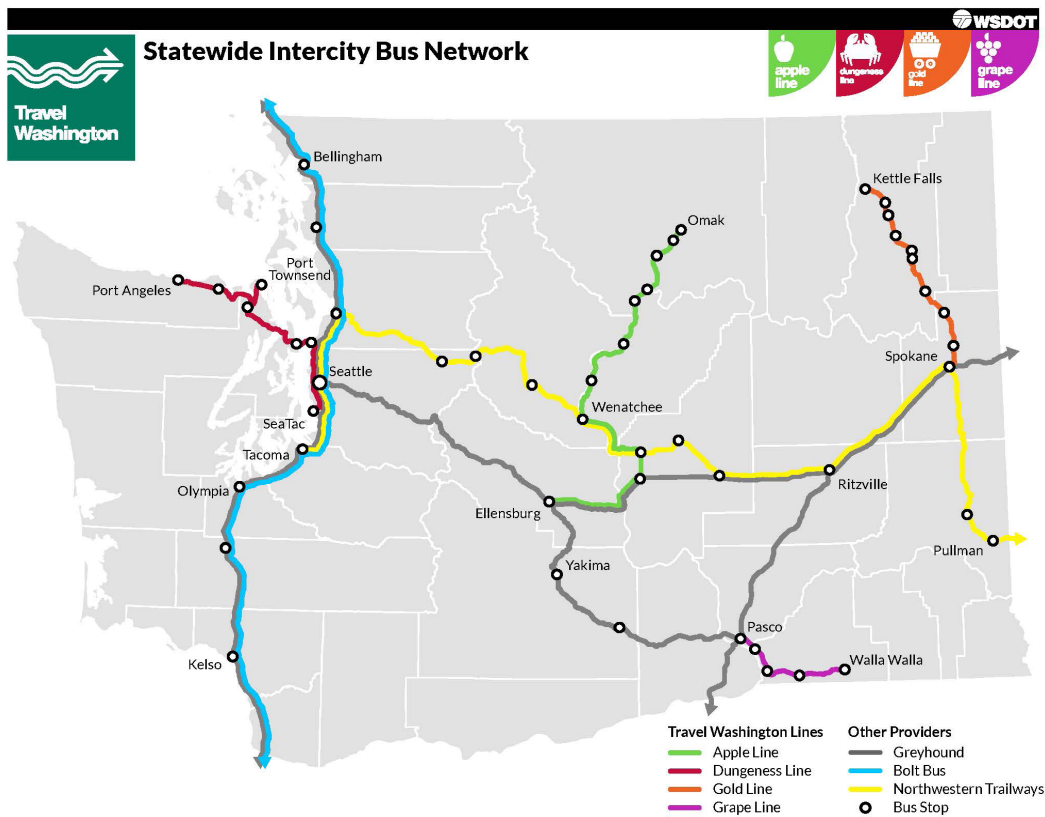
Travel Washington is Washington state's intercity bus program.

Travel Washington connects rural communities with larger urban centers, providing connections to the national and international transportation network. Travel Washington also promotes regional travel, tourism and local economic activity.

Each Travel Washington line is named, branded and marketed based on the products historically produced in the region it operates. As an example, the Grape Line operates between Pasco and Walla Walla in Washington wine country. WSDOT awards contracts to private, local bus companies to provide the program's bus service through a competitive bidding process.

People who use these services are as varied as the regions they live in. They include college students in Walla Walla, workers commuting to Spokane from Deer Park, senior residents traveling to Pasco for medical appointments, and Canadian tourists visiting Seattle.

Travel Washington is funded using federal Intercity Bus Program (§5311(f)) formula funds and private, in-kind matching funds from Greyhound Bus Lines. Launched as a Federal Transit Administration-approved pilot project in 2006, Travel Washington was the first in the nation to promote this public-private partnership.



Below are the Travel Washington routes serving Washington state:

- [Apple Line](#)
- [Dungeness Line](#)
- [Gold Line](#)
- [Grape Line](#)

Operational and financial measures

Annual operating information	2017	2018	2019	One year change (%)
<i>Intercity bus services</i>				
Revenue vehicle miles	533,744	558,559	463,789	-16.97
Regular unlinked passenger trips	29,353	26,726	29,613	10.80
<i>Total of all service modes</i>				
Revenue vehicle miles	533,744	558,559	463,789	-16.97
Regular unlinked passenger trips	29,353	26,726	29,613	10.80

Financial information	2017	2018	2019	One year change (%)
<i>Federal assistance</i>				
<i>Operating</i>				
FTA §5311 Rural Area Formula funds	\$1,550,121	\$1,561,049	\$1,761,250	12.82
Total federal assistance	\$1,550,121	\$1,561,049	\$1,761,250	12.82
Total operating	\$1,550,121	\$1,561,049	\$1,761,250	12.82

Apple Line

Cleto Achabal
President
South 4611 Ben Franklin Lane
Spokane, WA 99224-5648
www.appleline.us



Service area

Between Omak and Ellensburg

Congressional district

4 and 5

Legislative district

12

Planning regions

North Central RTPO, Quad County RTPO, and Wenatchee Valley Transportation Council.

Type of agency

For-profit

Days of services

Daily, except Thanksgiving and Christmas Day

Current operations

Between Omak and Ellensburg via Wenatchee, Quincy and George.

Revenue service vehicles

Two, 20-passenger ADA-accessible minibuses

Connections to other systems

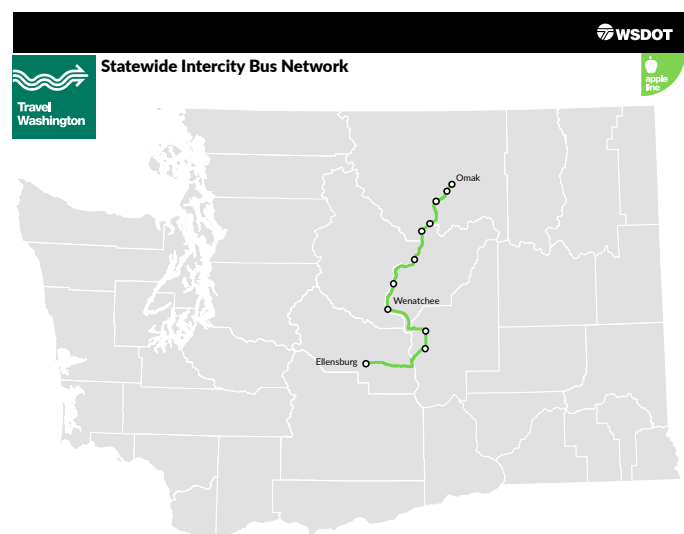
The Apple Line makes connections with:

- Amtrak, Greyhound, and Link Transit in Wenatchee.
- TranGo and Okanogan County Transportation and Nutrition in Omak.
- TranGo in Okanogan.
- Grant Transit Authority in Quincy and George.

Fares

Depending on the route, one-way fares start at \$12.00, with round-trip fares up to \$96.00.

Current fares are at www.appleline.us.



Operating information	2017	2018	2019	One year change (%)
<i>Intercity bus services</i>				
Revenue vehicle miles	133,765	133,980	134,125	0.11
Regular unlinked passenger trips	3,802	4,184	4,174	-0.24
<i>Total of all service modes</i>				
Revenue vehicle miles	133,765	133,980	134,125	0.11
Regular unlinked passenger trips	3,802	4,184	4,174	-0.24

Financial information	2017	2018	2019	One year change (%)
<i>Federal assistance</i>				
<i>Operating</i>				
FTA \$5311 Rural Area Formula funds	\$308,997	\$336,435	\$362,528	7.76
Total federal assistance	\$308,997	\$336,435	\$362,528	7.76
Total operating	\$308,997	\$336,435	\$362,528	7.76

Dungeness Line

Lori Buzzerio
Manager Government Program
350 N. St. Paul Street
Dallas, TX 75201
www.dungeness-line.com



Service area

Between Port Angeles and Seattle-Tacoma International Airport

Congressional district

6, 7 and 9

Legislative district

11, 23, 24, 32, 33, 37 and 43

Planning regions

Peninsula RTPPO and Puget Sound Regional Council

Type of agency

For-profit

Days of services

Seven days a week

Current operations

The Dungeness Line operates a seven day-a-week, 365 day-a-year rural intercity general public bus service, connecting rural communities on the Olympic Peninsula with the urbanized Puget Sound region.

All vehicles are wheelchair lift-equipped, with two wheelchair stations and bike racks.

Revenue service vehicles

Three 24-passenger ADA-accessible buses

Connections to other systems

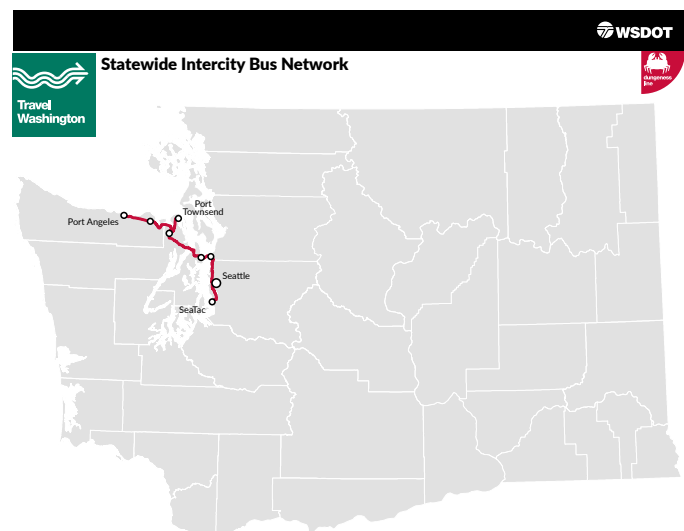
The Dungeness Line provides connections to:

- Clallam Transit (Port Angeles)
- Black Ball Ferry (Port Angeles)
- Jefferson Transit (Port Townsend)
- Kitsap Transit (Kingston)
- Washington State Ferries (Kingston and Edmonds)
- King County Metro (Seattle)
- Sound Transit (Seattle)
- Amtrak (Edmonds and Seattle)
- Amtrak Cascades (Seattle)
- Sounder (Seattle)
- SeaTac International Airport

Fares

Basic one way fare (Port Angeles-SeaTac)
– \$49.00

Fares vary based on origin and destination.



Operating information	2017	2018	2019	One year change (%)
<i>Intercity bus services</i>				
Revenue vehicle miles	160,429	174,409	188,264	7.94
Regular unlinked passenger trips	15,748	14,208	15,008	5.63
<i>Total of all service modes</i>				
Revenue vehicle miles	160,429	174,409	188,264	7.94
Regular unlinked passenger trips	15,748	14,208	15,008	5.63

Financial information	2017	2018	2019	One year change (%)
<i>Federal assistance</i>				
<i>Operating</i>				
FTA \$5311 Rural Area Formula funds	\$573,950	\$556,275	\$486,010	-12.63
Total federal assistance	\$573,950	\$556,275	\$486,010	-12.63
Total operating	\$573,950	\$556,275	\$486,010	-12.63

Gold Line

Richard Johnson President
1416 Whitehorn Street
Ferndale, WA 98248-8923
www.gold-line.us



Service area

Between Kettle Falls and the Spokane International Airport

Congressional district

5

Legislative district

3, 4, 6 and 7

Planning regions

Spokane Regional Transportation Council and Northeast Washington RTPO

Type of agency

For-profit

Days of services

Seven days a week

Current operations

Twice-daily scheduled service between Kettle Falls and Spokane International Airport.

Service includes Arden, Addy, Colville, Chewelah, Chewelah Casino, Loon Lake, Deer Park, North Spokane (Hastings Road Park and Ride Lot), Spokane Intermodal and Spokane Transit Plaza.

Tickets may be purchased online, from drivers, or from sales agents at Colville, Spokane Intermodal, Amtrak and National Bus Traffic Association interline member carriers.

Revenue service vehicles

Three 27-passenger ADA accessible cutaways (minibuses)

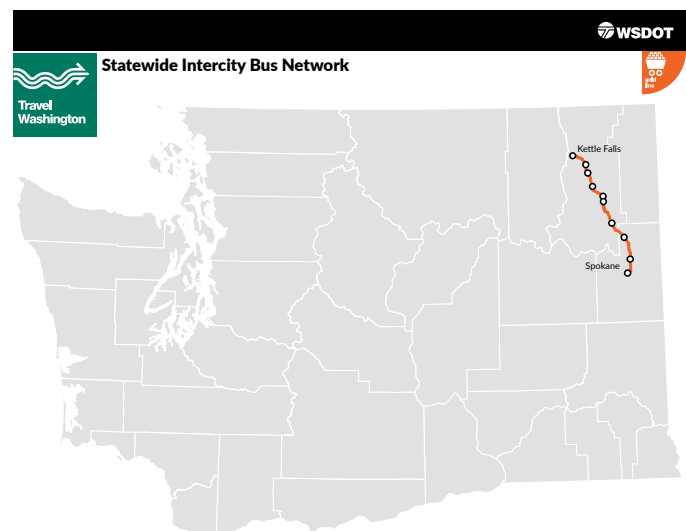
Connections to other systems

The Gold Line provides connections to:

- Spokane International Airport
- Spokane Transit at the Spokane Transit Plaza and the Hastings Road park and ride in North Spokane
- Greyhound, Northwestern Trailways and Amtrak at Spokane Intermodal
- Rural Resources in Colville

Fares

- One way trip to/from Spokane – \$20.00
- One way to/from Spokane International Airport – \$26



Operating information	2017	2018	2019	One year change (%)
<i>Intercity bus services</i>				
Revenue vehicle miles	130,320	131,040	129,600	-1.10
Regular unlinked passenger trips	4,957	2,370	4,532	91.22
<i>Total of all service modes</i>				
Revenue vehicle miles	130,320	131,040	129,600	-1.10
Regular unlinked passenger trips	4,957	2,370	4,532	91.22

Financial information	2017	2018	2019	One year change (%)
<i>Federal assistance</i>				
<i>Operating</i>				
FTA \$5311 Rural Area Formula funds	\$348,359	\$351,187	\$461,025	31.28
Total federal assistance	\$348,359	\$351,187	\$461,025	31.28
Total operating	\$348,359	\$351,187	\$461,025	31.28

Grape Line

Richard Johnson
President
1416 Whitehorn Street
Ferndale, WA 98248-8923
www.grapeline.us



Service area

Between Walla Walla and Pasco

Congressional district

4 and 5

Legislative district

16

Planning regions

Benton-Franklin-Walla Walla

Type of agency

For-profit

Days of services

Seven days a week

Current operations

Travel Washington Grape Line operates three round-trips daily between Walla Walla Regional Airport and Tri-Cities Airport. Service includes the Walla Walla Transit Center, College Place, Touchet, Wallula, Burbank, Pasco Intermodal Station and Pasco Transit Center.

Tickets may be purchased online, from drivers, or from sales agents at the Walla Walla transit center, at the Pasco Greyhound ticket counter, National Bus Traffic Association interline member carriers, and Amtrak.

Revenue service vehicles

- One, 27-passenger ADA accessible cutaway (minibuses)
- Two, 15 passenger ADA accessible cutaways

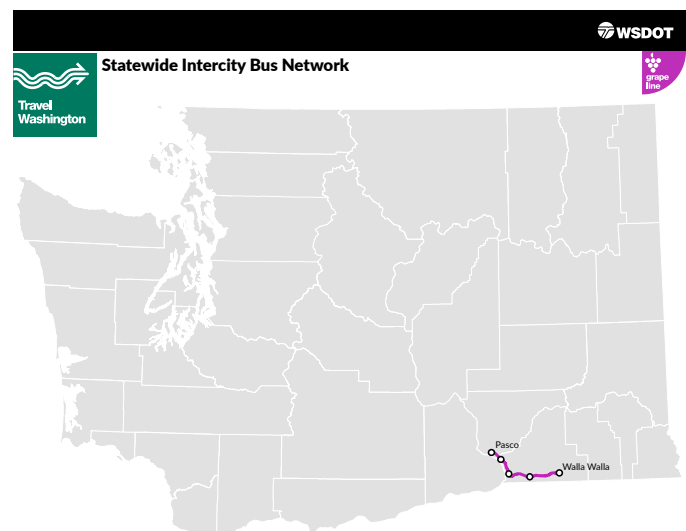
Connections to other systems

The Grape Line provides connections to:

- Walla Walla regional and Tri-Cities airports
- Greyhound and Valley Transit at the Walla Walla transit center
- Greyhound and Amtrak at the Pasco Intermodal Station
- Ben Franklin Transit at the Pasco Transit Center

Fares

One-way trip to/from Pasco-Walla Walla – \$15.



Operating information	2017	2018	2019	One year change (%)
<i>Intercity bus services</i>				
Revenue vehicle miles	109,230	119,130	11,800	-90.09
Regular unlinked passenger trips	4,846	5,964	5,899	-1.09
<i>Total of all service modes</i>				
Revenue vehicle miles	109,230	119,130	11,800	-90.09
Regular unlinked passenger trips	4,846	5,964	5,899	-1.09

Financial information	2017	2018	2019	One year change (%)
<i>Federal assistance</i>				
<i>Operating</i>				
FTA \$5311 Rural Area Formula funds	\$318,815	\$317,152	\$451,687	42.42
Total federal assistance	\$318,815	\$317,152	\$451,687	42.42
Total operating	\$318,815	\$317,152	\$451,687	42.42

Chapter 7 Ferry Systems

Washington state is home to the nation's largest ferry system. Much of the state's ferry system is operated by WSDOT's Washington State Ferries, with routes throughout Puget Sound and its inland waterways. Other local ferry services also operate in Puget Sound, as well as the Columbia River.

In Washington state, ferries provide connections to island communities, communities separated by Puget Sound, and interstate and international destinations. In many cases, ferries provide connections to other public transportation modes.

Ferry systems serving Washington state:

- [Guemes Island Ferry](#)
- [Keller Ferry](#)
- [King County Water Taxi](#)
- [Kitsap Transit Foot Ferry](#)
- [Lummi Island Ferry](#)
- [Pierce County Ferry](#)
- [Wahkiakum County Ferry](#)
- [Washington State Ferries](#)

Operational and financial measures

Annual operating information	2017	2018	2019	One year change (%)
Passenger ferry service				
Revenue vessel hours	158,791	160,568	165,094	2.82
Revenue vessel miles	1,113,458	1,155,412	1,194,508	3.38
Total vessel miles	1,122,590	1,163,789	1,202,261	3.31
Passenger trips	26,855,638	27,535,519	27,430,801	-0.38
Vehicle trips	11,084,711	11,262,248	11,087,704	-1.55
Diesel fuel consumed (gallons)	18,418,508	18,729,588	18,923,466	1.04
BioDiesel fuel consumed (gallons)	1,049,615	1,063,810	1,028,294	-3.34
Employees - FTEs	1,882.4	1,886.6	1,944.6	3.07
Operating expenses	\$263,869,311	\$291,550,922	\$301,696,079	3.48
Farebox revenues (passenger, auto & driver fares)	\$192,445,186	\$199,913,177	\$203,725,428	1.91
Subtotal: farebox auto and driver fare revenues	\$141,712,634	\$113,340,424	\$147,670,067	30.29
Farebox revenues	\$50,732,552	\$86,572,753	\$56,055,361	-35.25

Note: Previous editions of the Summary contained the measure total vessel hours under ferry systems operational and financial measures roll-up. Not all ferry systems report total vessel hours. WSDOT staff have eliminated this measure from the roll-up.

Financial information	2017	2018	2019	One year change (%)
Operating related revenues				
Sales tax	\$10,742,672	\$15,775,959	\$16,358,713	3.69
Directly generated funds - property taxes	\$6,971,355	\$4,398,438	\$7,111,061	61.67
MVET	\$111,064	\$116,088	\$113,115	-2.56
Farebox revenues (passenger, auto & driver fares)	\$192,445,186	\$199,913,177	\$203,725,428	1.91
Federal Section §5307 Operating	\$2,285,720	\$879,829	\$1,143,468	29.96
Federal Section §5307 Preventative	\$428,448	\$375,325	\$57,466	-84.69
Other federal operating	\$4,800,902	\$5,161,497	\$3,356,190	-34.98
State ferry deficit reimbursement grant	\$936,720	\$974,189	\$1,023,678	5.08
Other state operating grants	\$456,854	\$635,749	\$589,457	-7.28
Other state - gasoline taxes	\$24,521,287	\$37,822,799	\$36,197,880	-4.30
Other state - other taxes	\$23,788,059	\$27,628,484	\$34,606,941	25.26
Other operating subtotal	\$21,698,125	\$8,600,831	\$9,406,736	9.37
Other-advertising	\$588,770	\$1,202,067	\$498,717	-58.51
Other - gasoline taxes	\$168,399	\$84,683	\$102,636	21.20
Other - other revenues	\$529,022	\$1,413,919	\$1,788,671	26.50
Other-interest	\$16,086,274	\$896,535	\$874,050	-2.51
Other-MISC	\$4,325,660	\$5,003,627	\$6,142,662	22.76
Total (excludes capital revenue)	\$289,186,392	\$302,282,365	\$313,690,133	3.77
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$13,980,689	\$73,843,698	\$54,034,920	-26.83
Federal Section §5309 Capital Grants	\$3,059,593	\$946,252	\$0	-100.00
Federal Section §5337 Capital Grants	\$6,074,478	\$4,487,264	\$21,257,232	373.72
Federal STP Grants	\$789,448	\$2,445,370	\$351,651	-85.62
CM/AQ and other federal grants	\$13,079,863	\$27,540,246	\$20,147,104	-26.84
Total federal capital	\$36,984,071	\$109,262,830	\$95,790,907	-12.33
State capital grant revenues				
Other state capital funds	\$121,692,307	\$94,475,858	\$89,756,349	-5.00
Total state capital	\$121,692,307	\$94,475,858	\$89,756,349	-5.00
Local capital expenditures				
Local capital	\$3,306,259	\$25,026,405	\$22,560,055	-9.85
Other local capital	\$57,315	\$0	\$0	-
Total local capital	\$3,363,574	\$25,026,405	\$22,560,055	-9.85
Other expenditures				
Lease and rental agreements	\$930,903	\$3,289,839	\$1,190,231	-63.82
Other reconciling items	\$0	\$911,833	\$1,306,246	43.25
Total other expenditures	\$930,903	\$4,201,672	\$2,496,477	-40.58

Total funds by source	2017	2018	2019	One year change (%)
Operating				
Total local revenues	\$231,968,402	\$228,804,493	\$236,715,053	3.46
Total state revenues	\$49,702,920	\$67,061,221	\$162,174,305	141.83
Total federal revenues	\$7,515,070	\$6,416,651	\$4,557,124	-28.98
Total operating	\$289,186,392	\$302,282,365	\$403,446,482	33.47
Capital				
Total local investment	\$3,363,574	\$25,026,405	\$22,560,055	-9.85
Total state investment	\$121,692,307	\$94,475,858	\$89,756,349	-5.00
Total federal investment	\$36,984,071	\$109,262,830	\$95,790,907	-12.33
Total capital	\$162,039,952	\$228,765,093	\$208,107,311	-9.03

Guemes Island Ferry

Captain Rachel Rowe
Ferry Operations Division Manager
500 I Avenue
Anacortes, WA 98221

www.skagitcounty.net/Departments/publicworksferry/main.htm



Service area

Operates between Anacortes and Guemes Island, WA (route is 5/8 mile one-way)

Congressional district

2

Legislative district

40

Type of government

County

Governing body

Three-member county commission.

Tax authorized

N/A

Connections to other systems

Connects to Skagit Transit in Anacortes.

Fares

Peak Season Round-Trip Fares:

- Passenger/pedestrian – \$5.00
- Senior/people with disabilities/youth – \$3.00
- Age 5 and under – Free
- Motorcycle (including rider) – \$10.00
- Vehicle (under 20 ft including overhang) and driver – \$15.00

Complete fare structure: www.skagitcounty.net/departments/publicworksferry/ferry.htm

Background and current operations

Skagit County has operated a vehicle and passenger ferry service between Anacortes and Guemes Island, WA since the early 1960s. The current vessel, the M/V Guemes, is a 21-vehicle, 99-passenger, diesel-powered ferry that was built and put into service in 1979.

Today, the ferry operates 365 days a year and transports roughly 200,000 vehicles and 400,000 passengers annually.

There are no alternative roads or highways that provide access to Guemes Island. As such, the Skagit County ferry system serves as a vital transportation link for its ridership. In addition to transporting commuters, the ferry also carries tourist traffic, construction and logging trucks, essential services trucks and emergency vehicles and personnel to and from the island.



Annual operating information	2017	2018	2019	One year change (%)
Ferry (direct operated)				
Revenue vessel hours	5,286	5,159	4,946	-4.13
Passenger trips	389,805	410,579	405,887	-1.14
Vehicle trips	178,689	196,570	179,301	-8.79
Diesel fuel consumed (gallons)	51,336	66,950	55,042	-17.79
Operating expenses	\$2,863,906	\$1,995,241	\$3,103,772	55.56
Farebox revenues (passenger, auto & driver fares)	\$1,160,205	\$1,331,573	\$1,172,643	-11.94
Farebox revenues	\$1,160,205	\$1,331,573	\$1,172,643	-11.94

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$1,160,205	\$1,331,573	\$1,172,643	-11.94
Directly generated funds - property taxes	\$1,376,251	\$188,731	\$1,725,890	814.47
Other state - other taxes	\$0	\$390,074	\$0	-100.00
State Ferry Deficit Reimbursement Grant	\$0	\$0	\$102,603	100.00
Other state - Puget Sound Clean Air Grant	\$159,051	\$0	\$0	0.00
Other operating sub-total	\$168,399	\$84,683	\$102,636	21.20
Other - gasoline taxes	\$168,399	\$84,683	\$102,636	21.20
Total (excludes capital revenues)	\$2,863,906	\$1,995,061	\$3,103,772	55.57

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$2,704,855	\$1,604,987	\$3,001,169	86.99
State revenues	\$159,051	\$390,074	\$102,603	-73.70
Total revenues	\$2,863,906	\$1,995,061	\$3,103,772	55.57
Investments				
Operating investments	\$2,863,906	\$1,995,241	\$3,103,772	55.56
Total investments	\$2,863,906	\$1,995,241	\$3,103,772	55.56

Keller Ferry

Mike Gribner
Regional Administrator
2714 North Mayfair
Spokane, WA 99207
www.wsdot.wa.gov/regions/eastern/kellerferry



Service area

State Route 21 between Lincoln County (south end of ferry run) and Ferry County, and the Colville Indian Reservation (north end).

Congressional district

5

Legislative district

7

Background and current operations

The Keller Ferry crosses the Columbia River at its confluence with the Sanpoil River from Ferry County and the Colville Indian Reservation on the north bank to Lincoln County on the south. Construction of the Grand Coulee Dam about 15 miles downstream from the ferry route quadrupled the width of the river to 1.25 miles when the reservoir was filled in 1942. Prior to that, the ferry crossed a free-flowing Columbia River rather than the slack water of Franklin D. Roosevelt Lake it crosses today.

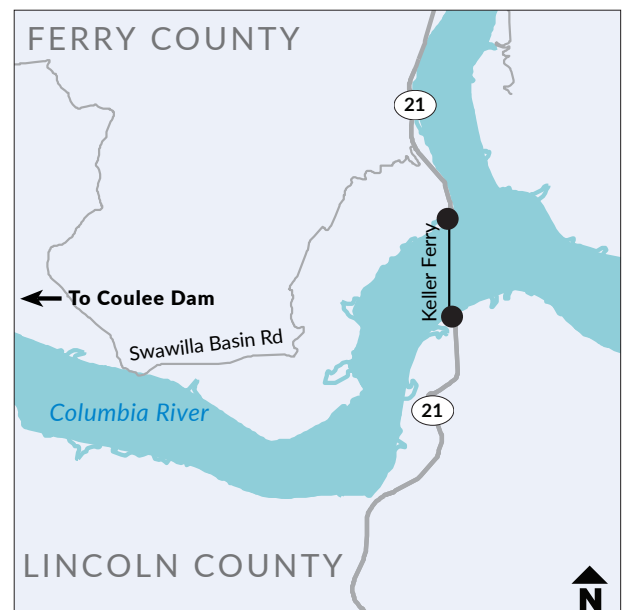
The Motor Vessel Sanpoil, also known as the Keller Ferry, is 116 feet in length with a 45-foot beam. The capacity of the vessel is 20 cars with a maximum of 149 passengers and two crew members. During normal lake elevation operations, the ferry runs on-demand in order to avoid unnecessary empty runs. The ferry crew can observe both landings and remain at the north or south landing until a vehicle appears needing to cross in either direction.

Approximately 50,000 vehicles travel on the Keller Ferry each year. Walk-on passengers are few as the ferry route is a link in a rural highway, State Route 21. The nearest communities are Wilbur, 14 miles to the south, and Republic, 53 miles north. The free ferry operates seven days a week, 18 hours a day, from 6:00 a.m. until midnight.

While State Route 21 is one of Washington's rural highways, the Keller Ferry provides a vital link for the Colville Confederated Tribes and local school districts, and contributes to the economy by moving freight and recreational traffic throughout the year.

Fares

Free



Annual operating information	2017	2018	2019	One year change (%)
<i>Ferry (direct operated)</i>				
Passenger trips	92,463	95,791	86,153	-10.06
Vehicle trips	51,591	53,123	46,137	-13.15
Diesel fuel consumed (gallons)	51,000	63,000	43,200	-31.43
Employees - FTEs	7.0	7.0	7.5	7.14
Operating expenses	\$934,311	\$711,418	\$1,142,195	60.55

King County Water Taxi

Paul Brodeur
Division Director, King County Department of
Transportation Marine Division
201 South Jackson Street
Seattle, WA 98104
www.kingcounty.gov/watertaxi



Service area

Two routes:

- King County/Puget Sound between downtown Seattle and Vashon Island
- King County/Puget Sound between downtown Seattle and West Seattle

Congressional district

7

Legislative district

34

Type of government

County (passenger-only ferry)

Governing body

Nine-member King County Council

Tax authorized

0.3 cents property tax levy. Last updated 2008.

Background and current operations

Formerly known as King County Ferry District, the King County Water Taxi was created to expand transportation options to include passenger ferry services in 2007. King County Council members serve as the governing board.

The Marine Division, now part of the King County Metro Transit Department, has operated the King County Water Taxi passenger-only ferry routes, Seattle to Vashon and downtown Seattle to West Seattle (formerly the Elliott Bay Water Taxi) since 2008.

Connections to other systems

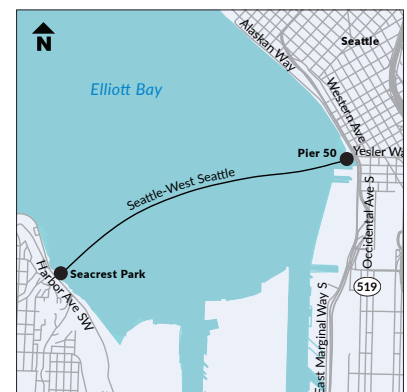
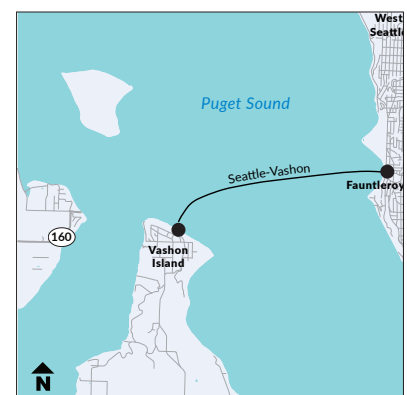
The King County Water Taxi routes connect to:

- King County Metro
- Sound Transit Link Light Rail
- Seattle Streetcar

Fares

Effective March 1, 2018:

- Vashon Island – \$6.75
- West Seattle – \$5.75



Annual operating information	2017	2018	2019	One year change (%)
Ferry (direct operated)				
Revenue vessel hours	4,888	5,112	6,017	17.70
Total vessel hours	4,888	5,112	6,017	17.70
Revenue vessel miles	48,762	49,706	52,362	5.34
Total vessel miles	48,762	49,706	52,362	5.34
Passenger trips	599,954	664,365	701,608	5.61
Vehicle trips	12,773	12,821	14,285	11.42
BioDiesel fuel consumed (gallons)	191,656	207,457	203,058	-2.12
Diesel fuel consumed (gallons)	27,009	23,496	40,878	73.98
Employees - FTEs	23.0	23.0	25.0	8.70
Operating expenses	\$5,909,413	\$6,000,779	\$7,199,636	19.98
Farebox revenues (passenger, auto & driver fares)	\$2,620,614	\$3,189,332	\$3,381,600	6.03
Farebox revenues	\$2,620,614	\$3,189,332	\$3,381,600	6.03

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$2,620,614	\$3,189,332	\$3,381,600	6.03
Directly generated funds - property taxes	\$4,090,124	\$2,670,856	\$3,852,597	44.25
Other state - other taxes	\$0	\$0	\$2,391	100.00
Other state - Viaduct Mitigation	\$1,090	\$0	\$0	0.00
Other state operating grants	\$0	\$1,602	\$0	-100.00
Federal Section §5307 Preventative	\$428,448	\$160,518	\$0	-100.00
Other federal operating	\$0	\$905,814	\$955,141	5.45
Other operating sub-total	\$82,960	\$128,910	\$669,854	419.63
Other-interest	\$30,501	\$57,798	\$193,596	234.95
Other-MISC	\$52,459	\$71,112	\$476,258	569.73
Total (excludes capital revenues)	\$7,223,236	\$7,057,032	\$8,861,583	25.57
Federal capital grant revenues				
Federal Section §5337 Capital Grants	\$1,671,200	\$2,984,713	\$10,138,103	239.67
Federal Section §5307 Capital Grants	\$1,992,684	\$8,586,201	\$4,094,857	-52.31
CM/AQ and other federal grants	\$37,803	\$0	\$97,120	100.00
Total federal capital	\$3,701,687	\$11,570,914	\$14,330,080	23.85
Local capital expenditures				
Local capital funds	\$1,688,450	\$5,474,442	\$1,954,509	-64.30
Total local capital	\$1,688,450	\$5,474,442	\$1,954,509	-64.30
Other expenditures				
Lease and rental agreements	\$129,885	\$137,419	\$355,701	158.84
Other reconciling items	\$0	\$911,833	\$1,306,246	43.25

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$6,793,698	\$5,989,098	\$7,904,051	31.97
State revenues	\$1,090	\$1,602	\$2,391	49.25
Federal revenues	\$4,734,468	\$12,865,747	\$15,285,221	18.81
Total revenues	\$11,529,256	\$18,856,447	\$23,191,663	22.99
Investments				
Operating investments	\$5,909,413	\$6,000,779	\$7,199,636	19.98
Local capital investments	\$1,688,450	\$5,474,442	\$1,954,509	-64.30
Federal capital investments	\$4,306,020	\$11,799,415	\$14,330,080	21.45
Total investments	\$11,903,883	\$23,274,636	\$23,484,225	0.90

Kitsap Transit Foot Ferry

John Clauson
Executive Director
60 Washington Avenue, Suite 200
Bremerton, WA 98337-1888
www.kitsaptransit.com/service/foot-ferry



Service area

Kitsap County

Congressional district

6

Legislative district

23, 26 and 35

Type of government

PTBA

Governing body

Ten-member board of commissioners.

Tax authorized

0.9 percent sales tax. Last updated 2016.

Background and current operations

The Kitsap Transit provides:

Foot Ferry between

- Bremerton, Port Orchard and Annapolis, (Monday-Friday)
- Port Orchard and Bremerton (Monday-Saturday)

Fast Ferry between

- Seattle and Bremerton (Monday-Saturday)
- Seattle and Kingston (Monday-Saturday)

Connections to other systems

Kitsap Transit's Fast Ferry arrival location in Seattle is a short walk from King County's Bus Route 12, serving the Capitol Hill area.

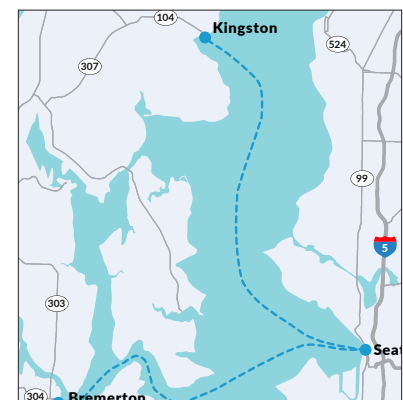
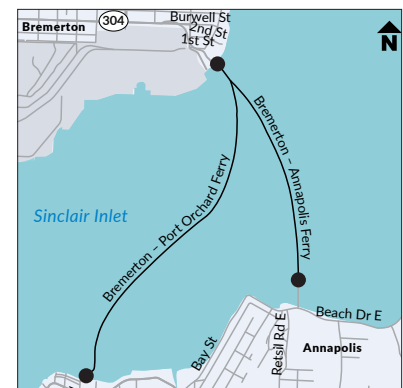
Fares

Foot Ferry

- Base fare – \$2.00 per trip.
- Reduced fare – \$1.00 per trip.
- Monthly pass – \$50.00.

Fast Ferry

- Bremerton/Kingston to Seattle base fare – \$2.00.
- Seattle to Bremerton/Kingston base fare – \$10.00.
- Reduced fare – half-off the base fare
- Monthly passes – \$168.00 and \$360.00 for the PugetPass, good on most neighboring transit systems.



Annual operating information	2017	2018	2019	One year change (%)
Ferry (purchased)				
Revenue vessel hours	6,041	6,227	6,158	-1.11
Total vessel hours	6,295	6,369	6,296	-1.15
Revenue vessel miles	41,300	43,964	43,821	-0.33
Total vessel miles	43,183	45,222	45,068	-0.34
Passenger trips	499,589	555,258	561,860	1.19
Diesel fuel consumed (gallons)	46,560	46,721	45,305	-3.03
Employees - FTEs	1.6	1.8	1.8	-0.56
Operating expenses	\$1,862,549	\$2,125,640	\$1,655,238	-22.13
Farebox revenues (passenger, auto & driver fares)	\$601,182	\$637,071	\$759,525	19.22
Farebox revenues	\$601,182	\$637,071	\$759,525	19.22

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$601,182	\$637,071	\$759,525	19.22
Sales tax	\$10,742,672	\$15,775,959	\$16,358,713	3.69
Federal Section 55307 Preventative	\$0	\$214,807	\$57,466	-73.25
Other operating sub-total	\$16,011,943	\$802,469	\$641,357	-20.08
Other-interest	\$16,011,943	\$802,469	\$641,357	-20.08
Total (excludes capital revenues)	\$27,355,797	\$17,430,306	\$17,817,061	2.22
Federal capital grant revenues				
Federal Section 55337 Capital Grants	\$58,367	\$724,667	\$0	-100.00
Federal Section 55307 Capital Grants	\$155,749	\$1,516,651	\$1,750,534	15.42
CM/AQ and other federal grants	\$525,734	\$935,792	\$0	-100.00
Total federal capital	\$739,850	\$3,177,110	\$1,750,534	-44.90
Local capital expenditures				
Local capital funds	\$1,021,477	\$18,981,583	\$20,345,800	7.19
Total local capital	\$1,021,477	\$18,981,583	\$20,345,800	7.19
Other expenditures				
Lease and rental agreements	\$0	\$2,346,734	\$0	-100.00

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$28,355,552	\$19,046,204	\$21,163,362	11.12
Federal revenues	\$787,350	\$3,969,253	\$1,808,000	-54.45
Total revenues	\$29,142,902	\$23,015,457	\$22,971,362	-0.19
Investments				
Operating investments	\$6,881,397	\$9,452,037	\$10,345,952	9.46
Local capital investments	\$1,021,477	\$18,981,583	\$20,345,800	7.19
Federal capital investments	\$787,350	\$3,754,446	\$1,750,534	-53.37
Total investments	\$8,690,224	\$32,188,066	\$32,442,286	0.79

Lummi Island Ferry

Chantelle Hilsinger
Ferry Coordinator
322 North Commercial Street, Suite 210
Bellingham, WA 98225
www.co.whatcom.wa.us/382/ferry



Service area

Service to Lummi Island from Gooseberry Point

Congressional district

2

Legislative district

42

Type of government

County

Governing body

Whatcom County executive and seven-member county council.

Tax authorized

Motor vehicle fuel tax (ferry deficit reimbursement)

Background and current operations

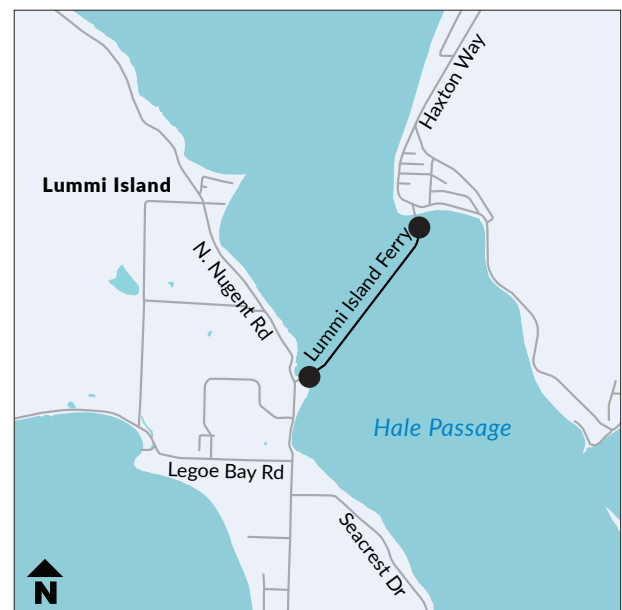
Whatcom County Public Works, Ferry Division is responsible for the operation and maintenance of the Whatcom Chief, the Lummi Island Ferry. The ferry serves Lummi Island residents, visitors and businesses.

Notes: For the 2019 edition of the Summary, Lummi Island Ferry began reporting revenue vessel hours, total vessel hours, revenue vessel miles, diesel fuel consumed, and employees.

Fares

- Passenger/pedestrian – \$7.00 for single round trip; \$88.00 for 25 round trips.
- Child under 19 – free for single round trip.
- Needs-based passenger – \$28.00 for 10 round trips.
- Motorcycle (with driver) – \$8.00 for single round trip; \$140.00 for 25 round trips.
- Vehicle under 8,001 lbs (with driver) – \$13.00 1 round trip; \$102.00 for 10 round trips; \$210.00 for 25 round trips.

Complete fare structure: www.co.whatcom.wa.us/documentcenter/view/12671



Annual operating information	2017	2018	2019	One year change (%)
Ferry (direct operated)				
Revenue vessel hours	0	0	7,400	100.00
Total vessel hours	0	0	7,450	100.00
Revenue vessel miles	0	0	25,218	100.00
Total vessel miles	0	0	25,620	100.00
Passenger trips	389,426	408,120	399,288	-2.16
Vehicle trips	243,290	244,550	246,786	0.91
Diesel fuel consumed (gallons)	0	0	68,136	100.00
Employees - FTEs	0.0	0.0	17.6	100.00
Operating expenses	\$3,065,538	\$3,149,759	\$3,064,540	-2.71
Farebox revenues (passenger, auto & driver fares)	\$1,521,088	\$1,551,294	\$1,524,448	-1.73
Farebox revenues	\$1,521,088	\$1,551,294	\$1,524,448	-1.73

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$1,521,088	\$1,551,294	\$1,524,448	-1.73
Directly generated funds - property taxes	\$1,382,155	\$1,414,729	\$1,379,043	-2.52
Other state - other taxes	\$0	\$337,738	\$0	-100.00
State Ferry Deficit Reimbursement Grant	\$0	\$0	\$288,631	100.00
Other state - Puget Sound Clean Air Grant	\$316,769	\$0	\$0	0.00
Other operating sub-total	\$19,599	\$32,953	\$39,128	18.74
Other-interest	\$19,210	\$32,816	\$39,097	19.14
Other-MISC	\$389	\$137	\$31	-77.37
Total (excludes capital revenues)	\$3,239,611	\$3,336,714	\$3,231,250	-3.16
Federal capital grant revenues				
CM/AQ and other federal grants	\$2,263	\$26,105	\$13,379	-48.75
Total federal capital	\$2,263	\$26,105	\$13,379	-48.75
Local capital expenditures				
Local capital funds	\$337,540	\$570,380	\$259,746	-54.46
Total local capital	\$337,540	\$570,380	\$259,746	-54.46
Other expenditures				
Lease and rental agreements	\$801,018	\$805,686	\$834,530	3.58

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$2,922,842	\$2,998,976	\$2,942,619	-1.88
State revenues	\$316,769	\$337,738	\$288,631	-14.54
Federal revenues	\$2,263	\$26,105	\$13,379	-48.75
Total revenues	\$3,241,874	\$3,362,819	\$3,244,629	-3.51
Investments				
Operating investments	\$3,065,538	\$3,149,759	\$3,064,540	-2.71
Local capital investments	\$337,540	\$570,380	\$259,746	-54.46
Federal capital investments	\$2,263	\$26,105	\$13,379	-48.75
Total investments	\$3,405,341	\$3,746,244	\$3,337,665	-10.91



Pierce County Ferry

Randall Rogers
Airport & Ferry Administrator
9850 64th St W
University Place, WA 98467
www.co.pierce.wa.us/index.aspx?nid=1793

Service area

Steilacoom, Anderson Island and Ketron Island

Congressional district

10

Legislative district

28

Type of government

County

Governing body

Executive and seven-member county council.

Tax authorized

N/A

Background and current operations

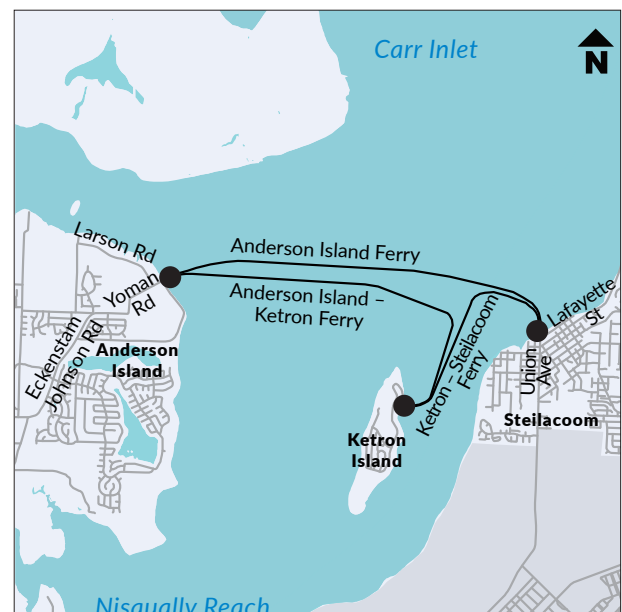
The Pierce County Ferry provides service to Steilacoom and Anderson and Ketron islands.

Connections to other systems

The Pierce County Ferry connects to Pierce Transit.

Fares

- Adults – \$5.45
- Children (ages 6-18) – \$3.25
- Seniors and individuals with disabilities – \$2.70
- Ages 5 and under – free
- Passenger Value Pass (5 rides) – \$21.80
- Vehicle Value Pass (5 rides, includes driver) – \$73.40



Annual operating information	2017	2018	2019	One year change (%)
Ferry (direct operated)				
Revenue vessel hours	5,157	5,071	5,248	3.49
Total vessel hours	5,160	5,179	5,266	1.68
Revenue vessel miles	40,843	40,162	41,557	3.47
Total vessel miles	40,863	41,023	41,669	1.57
Passenger trips	436,280	443,016	460,515	3.95
Diesel fuel consumed (gallons)	181,951	193,867	185,117	-4.51
Operating expenses	\$3,902,287	\$6,447,040	\$6,589,751	2.21
Farebox revenues (passenger, auto & driver fares)	\$2,569,625	\$2,686,520	\$2,778,623	3.43
Farebox revenues	\$2,569,625	\$2,686,520	\$2,778,623	3.43

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$2,569,625	\$2,686,520	\$2,778,623	3.43
MVET	\$111,064	\$116,088	\$113,115	-2.56
Other state - other taxes	\$0	\$246,377	\$0	-100.00
State Ferry Deficit Reimbursement Grant	\$0	\$0	\$632,444	100.00
Other state - Puget Sound Clean Air Grant	\$460,900	\$0	\$0	0.00
Federal Section §5307 Operating	\$2,285,720	\$879,829	\$1,143,468	29.96
Other operating sub-total	\$553,642	\$1,417,371	\$1,788,671	26.20
Other - gasoline taxes	\$529,022	\$1,413,919	\$0	-100.00
Other - other revenues	\$0	\$0	\$1,788,671	100.00
Other-interest	\$24,620	\$3,452	\$0	-100.00
Total (excludes capital revenues)	\$5,980,951	\$5,346,185	\$6,456,321	20.77
Federal capital grant revenues				
Federal STP Grants	\$717,669	\$2,346,564	\$217,852	-90.72
Total federal capital	\$717,669	\$2,346,564	\$217,852	-90.72
Local capital expenditures				
Local capital funds	\$150,000	\$0	\$0	0.00
Total local capital	\$150,000	\$0	\$0	0.00

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$3,234,331	\$4,219,979	\$4,680,409	10.91
State revenues	\$460,900	\$246,377	\$632,444	156.70
Federal revenues	\$3,003,389	\$3,226,393	\$1,361,320	-57.81
Total revenues	\$6,698,620	\$7,692,749	\$6,674,173	-13.24
Investments				
Operating investments	\$3,902,287	\$6,447,040	\$6,589,751	2.21
Local capital investments	\$150,000	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$717,669	\$2,346,564	\$217,852	-90.72
Other investments	\$0	\$0	\$0	0.00
Total investments	\$4,769,956	\$8,793,604	\$6,807,603	-22.58

Wahkiakum County Ferry

Charles Beyer
Public Works Director
PO Box 97
Cathlamet, WA 98612
www.co.wahkiakum.wa.us/depts/pw/index.htm



Service area

Between Puget Island in Washington and Westport, OR

Congressional district

3

Legislative district

19

Type of government

County

Governing body

Three-member board of county commissioners

Tax authorized

N/A

Background and current operations

The Wahkiakum County Ferry operates on the Columbia River between Oregon and Washington. Wahkiakum County has operated the ferry since 1962. The ferry makes at least 18 runs per day between Cathlamet, WA and Westport, OR.

Fares

- Passenger cars, pickups under 20 feet – \$6.00
- Foot passengers – \$2.00
- Bicycles – \$3.00.
- Motorcycles – \$4.00
- Motorhomes, large trucks and trailers – determined by length



Annual operating information	2017	2018	2019	One year change (%)
Ferry (direct operated)				
Revenue vessel hours	3,285	3,285	3,285	0.00
Passenger trips	91,177	92,500	83,151	-10.11
Vehicle trips	46,368	46,477	45,935	-1.17
Employees - FTEs	6.0	6.0	6.0	0.00
Operating expenses	\$929,462	\$1,067,344	\$1,017,811	-4.64
Farebox revenues (passenger, auto & driver fares)	\$190,301	\$275,877	\$183,481	-33.49
Farebox revenues	\$190,301	\$275,877	\$183,481	-33.49

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$190,301	\$275,877	\$183,481	-33.49
Directly generated funds - property taxes	\$122,825	\$124,122	\$153,531	23.69
Other state operating grants	\$456,854	\$634,147	\$589,457	-7.05
Total (excludes capital revenues)	\$769,980	\$1,034,146	\$926,469	-10.41
Federal capital grant revenues				
Federal STP Grants	\$71,779	\$98,806	\$133,799	35.42
Total federal capital	\$71,779	\$98,806	\$133,799	35.42
Local capital expenditures				
Other local capital	\$2,232	\$0	\$0	0.00
Total local capital	\$2,232	\$0	\$0	0.00

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$313,126	\$399,999	\$337,012	-15.75
State revenues	\$456,854	\$634,147	\$589,457	-7.05
Federal revenues	\$71,779	\$98,806	\$133,799	35.42
Total revenues	\$841,759	\$1,132,952	\$1,060,268	-6.42
Investments				
Operating investments	\$929,462	\$1,067,344	\$1,017,811	-4.64
Local capital investments	\$2,232	\$0	\$0	0.00
Federal capital investments	\$71,779	\$98,806	\$133,799	35.42
Total investments	\$1,003,473	\$1,166,150	\$1,151,610	-1.25

Washington State Ferries

Amy Scarton
Assistant Secretary
2901 Third Avenue, Suite 500
Seattle, WA 98121-3014
www.wsdot.wa.gov/ferries



Service area

Puget Sound, including the San Juan Islands (Orcas, Shaw, San Juan, and Lopez), Anacortes, Coupeville, Port Townsend, Clinton, Mukilteo, Kingston, Edmonds, Seattle, Bainbridge Island, Bremerton, Fauntleroy, Vashon, Southworth, Tahlequah, Point Defiance, and Sidney, BC.

Background and current operations

Washington State Ferries began service in 1951 as the Washington Toll Bridge Authority, taking over the operation of the privately owned and operated Puget Sound Navigation Company. In 1974, the Washington Toll Bridge Authority added the facilities and vessels associated with the Port Townsend-Keystone route, owned and operated by Black Ball Transport, Inc. The Washington Toll Bridge Authority was renamed Washington State Ferries upon the agency's incorporation with WSDOT in 1977.

Washington State Ferries operates the largest ferry fleet in the United States. From Tacoma, WA to Sidney, BC, Washington State Ferries vessels traverse Puget Sound, acting as a marine highway for commercial users, tourists, and daily commuters.

Connections to other systems

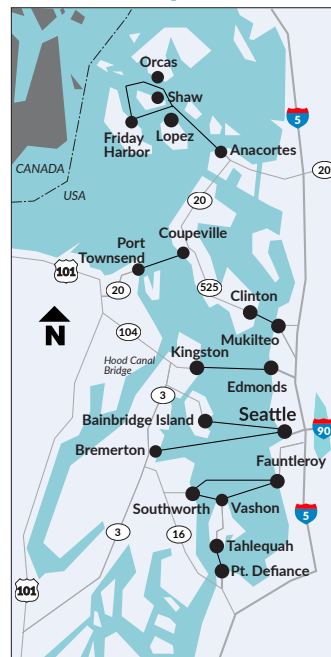
Kitsap Transit, Island Transit, the Sounder (commuter rail to Edmonds and Mukilteo), and some Snohomish County routes (Everett Transit and Community Transit) are coordinated with ferry schedules. King County Metro is coordinated for the Vashon Island routes, and there is some coordination with Pierce Transit in Tacoma.

Downtown Seattle bus routes are not specifically coordinated with ferries, although service is very frequent and offers ferry/bus transfers multiple options.

Fares

www.wsdot.wa.gov/ferries/fares

Route map



Vessel classes



Annual operating information	2017	2018	2019	One year change (%)
Ferry (direct operated)				
Revenue vessel hours	127,001	126,295	126,622	0.26
Total vessel hours	127,759	127,049	127,521	0.37
Revenue vessel miles	910,492	904,788	906,867	0.23
Total vessel miles	915,838	909,788	912,859	0.34
Passenger trips	24,239,866	24,566,419	24,255,403	-1.27
Vehicle trips	10,552,000	10,708,707	10,555,260	-1.43
BioDiesel fuel consumed (gallons)	857,959	856,353	825,236	-3.63
Diesel fuel consumed (gallons)	17,895,000	18,049,153	17,903,510	-0.81
Employees - FTEs	1,831.0	1,823.0	1,849.0	1.43
Operating expenses	\$241,245,546	\$264,852,944	\$270,887,660	2.28
Farebox revenues (passenger, auto & driver fares)	\$183,383,598	\$189,047,876	\$191,280,866	1.18
Sub-total: farebox auto and driver fare revenues	141,712,634	113,340,424	147,670,067	30.29
Farebox revenues	\$41,670,964	\$75,707,452	\$43,610,799	-42.40

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$41,670,964	\$75,707,452	\$43,610,799	-42.40
Other state - Puget Sound Clean Air Grant	\$24,521,287	\$27,628,484	\$0	-100.00
Other state - other taxes	\$0	\$0	\$34,606,941	100.00
Other state - gasoline taxes	\$0	\$37,822,799	\$36,197,880	-4.30
Other State - Viaduct Mitigation	\$23,786,969	\$0	\$0	0.00
Other federal operating	\$4,800,902	\$4,255,683	\$2,401,049	-43.58
Other operating sub-total	\$4,861,582	\$6,134,445	\$6,165,090	0.50
Other-advertising	\$588,770	\$1,202,067	\$498,717	-58.51
Other-MISC	\$4,272,812	\$4,932,378	\$5,666,373	14.88
Total (excludes capital revenues)	\$99,641,704	\$151,548,863	\$122,981,759	-18.85
Federal capital grant revenues				
Federal Section §5337 Capital Grants	\$4,344,911	\$777,884	\$11,119,129	1329.41
Federal Section §5307 Capital Grants	\$11,832,256	\$63,740,846	\$48,189,529	-24.40
CM/AQ and other federal grants	\$12,514,063	\$26,578,349	\$20,036,605	-24.61
Total federal capital	\$28,691,230	\$91,097,079	\$79,345,263	-12.90
State capital grant revenues				
Other state capital funds	\$121,692,307	\$94,475,858	\$89,756,349	-5.00
Total state capital	\$121,692,307	\$94,475,858	\$89,756,349	-5.00
Local capital expenditures				
Local capital funds	\$108,792	\$0	\$0	0.00
Other local capital	\$55,083	\$0	\$0	0.00
Total local capital	\$163,875	\$0	\$0	0.00

Total funds by source	2017	2018	2019	One year change (%)
Revenues				
Local revenues	\$46,532,546	\$81,841,897	\$49,775,889	-39.18
State revenues	\$170,000,563	\$159,927,141	\$160,561,170	0.40
Federal revenues	\$35,899,892	\$95,493,177	\$81,746,312	-14.40
Total revenues	\$252,433,001	\$337,262,215	\$292,083,371	-13.40
Investments				
Operating investments	\$241,245,546	\$264,852,944	\$270,887,660	2.28
Local capital investments	\$163,875	\$0	\$0	0.00
State capital investments	\$121,692,307	\$94,475,858	\$89,756,349	-5.00
Federal capital investments	\$31,098,990	\$91,237,494	\$79,345,263	-13.03
Total investments	\$394,200,718	\$450,566,296	\$439,989,272	-2.35

Chapter 8 Seattle Center Monorail

The Seattle Center Monorail was built by Alweg Rapid Transit Systems for the 1962 Seattle World's Fair, the Century 21 Exposition. Following the fair, the Monorail was turned over to the Century 21 Corporation at no cost. Century 21 subsequently sold the system to the City of Seattle in 1965.

The Monorail continues to be owned by the City of Seattle. It is operated by Seattle Monorail Services, a privately run business with independent leadership and staff.

The system is composed of two trains and a fixed guideway. The guideway is just under 1 mile in length and rises up to 30 feet above street level. The system can carry 250 passengers per train and the trains transport more than 2 million passengers every year. When operating in two-train service, the monorail has the capacity to move 6,000 passengers per hour.

The Seattle Center Monorail provides connections to other public transportation modes, including Sound Transit Link Light Rail.



Seattle Center Monorail

Megan Ching
General Manager
370 Thomas Street, Suite 200
Seattle, WA 98109
www.seattlemonorail.com



Service area

Downtown Seattle from Seattle Center Station to Westlake Center station

Congressional district

7

Legislative district

36 and 43

Ownership

Owned by the city of Seattle. Operated by Seattle Monorail Services.

Connections to other systems

- Sound Transit Link Light Rail
- Seattle Streetcar
- King County Metro

Fares

One-way fare:

- Adult (ages 19-64) – \$3.00
- Reduced Rate (persons with disabilities, senior (65+), active U.S. military with ID) – \$1.50
- Youth (ages 6-18) – \$1.50
- Children (5 and younger) – free

ORCA cards are accepted at the Monorail, including ORCA LIFT.

Annual operating information	2017	2018	2019	One year change (%)
Monorail (direct operated)				
Revenue vehicle hours	21,455	21,397	20,041	-6.34
Total vehicle hours	21,455	21,397	20,041	-6.34
Revenue vehicle miles	226,133	209,229	195,517	-6.55
Total vehicle miles	226,133	209,229	195,517	-6.55
Passenger trips	2,121,725	2,021,780	1,939,224	-4.08
Electricity consumed (kWh)	639,351	619,019	618,078	-0.15
Employees - FTEs	20.0	22.0	17.0	-22.73
Operating expenses	\$3,140,688	\$3,207,640	\$3,187,485	-0.63
Farebox revenues	\$3,960,110	\$4,172,068	\$4,060,279	-2.68

Financial information	2017	2018	2019	One year change (%)
Operating revenue				
Farebox revenues	\$3,960,110	\$4,172,068	\$4,060,279	-2.68
Other operating sub-total	\$170,517	\$131,816	\$142,372	8.01
Other-advertising	\$170,517	\$131,816	\$142,372	8.01
Total (excludes capital revenues)	\$4,130,627	\$4,303,884	\$4,202,651	-2.35
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$178,544	\$627,308	\$292,601	-53.36
CM/AQ and other federal grants	\$0	\$79,008	\$33,904	-57.09
Total federal capital	\$178,544	\$706,316	\$326,505	-53.77
Local capital expenditures				
Local capital funds	\$44,636	\$176,580	\$81,646	-53.76
Total local capital	\$44,636	\$176,580	\$81,646	-53.76

Total funds by source	2017	2018	2019	One year change(%)
Revenues				
Local revenues	\$4,130,627	\$4,303,884	\$4,202,651	-2.35
Federal revenues	\$178,544	\$706,316	\$326,505	-53.77
Total revenues	\$4,309,171	\$5,010,200	\$4,529,156	-9.60
Investments				
Operating investments	\$3,140,688	\$3,207,640	\$3,187,485	-0.63
Local capital investments	\$44,636	\$176,580	\$81,646	-53.76
Federal capital investments	\$178,544	\$706,316	\$326,505	-53.77
Total investments	\$3,363,868	\$4,090,536	\$3,595,636	-12.10

Appendix 1 Transit Agency Governance Structures

Washington state created several governance structures under which public transportation services are funded and operated. The following are descriptions of the basic elements for each one.

PTBA Public transportation benefit area

PTBAs are created pursuant to [RCW 36.57A](#). PTBAs are the most common form of transit agency, offering a great deal of flexibility in funding mechanisms and service area. PTBAs may be composed of a service area that is smaller than county-wide, county-wide, or multi-county.

To establish a PTBA and its boundaries, county governing bodies convene a public transportation improvement conference. The conference includes elected representatives from the county and every city or town within that county or counties that are to be a part of a PTBA.

Once a the public transportation improvement conference has established the boundary for a PTBA, a board of directors is selected. Single-county PTBAs are allowed to have up to nine board members, and multi-county PTBAs up to 13 board members. If employees of the PTBA are represented by a union, the union may appoint one nonvoting member to the board. The composition of the PTBA's board is reviewed every four years.

Before operations begin, PTBAs develop comprehensive transit plans to determine service levels and funding requirements. These plans also address the effect (if any) on other transit systems in the PTBA. The funding requirements identified in the plan become the basis for seeking voter approval of funding for the PTBA's services.

PTBAs have the authority to ask voters to approve a sales tax, business and occupation tax, or utility tax to support services. PTBAs most often choose sales tax as a funding mechanism. PTBAs have a maximum sales tax authority of 0.9 percent, but this statutory limit may be increased by an act of the Legislature. Once voters approve of a funding mechanism for a PTBA's services, funds are disbursed by the state to the PTBA.

PTBAs most commonly operate fixed route services with complementary demand response services and vanpool programs. Some PTBAs also operate route-deviated services. PTBAs may also operate fixed-guideway systems.

After they are established, a PTBA's boundaries can be either reduced or enlarged. If a PTBA determines it can no longer serve its entire service area, its board may adopt a resolution reducing its boundaries. Any taxes intended for funding the PTBA's services will no longer be collected in the area removed from the PTBA. Expansion of a PTBA's boundaries is also allowed by a vote of the residents within the area to be added to the PTBA.

City transit system

City transit systems are created pursuant to [RCW 35.95](#). A city transit system's governing body is the council or legislative body of the municipality.

While city transit systems are not required to develop comprehensive transit plans, their overall comprehensive plan must address public transportation. Additionally, city transit systems must develop six-year transit development plans. Once developed, transit development plans must be updated annually.

Municipalities are authorized to appropriate general funds for the operation, maintenance, and capital needs of a city transit system subject to the right of referendum as provided by statute or charter. City transit systems also have the authority to ask voters to approve a sales, business and occupation tax, or a \$1 per month household excise tax to support services.

All city transit systems provide fixed route and demand response services. Some city transit systems operate vanpool programs.

A city transit system's boundaries are the same as those of the municipality. Service is determined by the council or legislative body of the municipality.

County public transportation authority

County public transportation authorities are created pursuant to [RCW 36.57](#). Generally, county public transportation authorities must be composed of a service area that is countywide, and no portion of the county or any city within a county may be excluded from the authority. The authorities may also be formed to only provide services to persons with special needs, those that because of age, ability, and income have barriers to transportation. Finally, the authorities may be formed to include only the unincorporated areas of a county.

A county's governing body is authorized to create a county public transportation authority by resolution.

A county public transportation authority's board of directors must include:

- No more than three officials of the county governing body.
- The mayor of the county's most populous city.
- The mayor of a city with a population less than 5,000.
- The mayor of a city with a population greater than 5,000, excluding the most populous city.
- A non-voting member recommended by the labor organization representing the public transportation employees within the authority.

County public transportation authorities rely on the taxing authority available to counties under [RCW 36](#). The county treasurer and county auditor are responsible for collecting revenues, paying invoices and investing the funds of the authority.

Most county public transportation authorities operate only demand response services. The authorities may also operate fixed route services, vanpool programs, and fixed guideway rail systems.

A county public transportation authority's boundaries are the same as those of the county. Service is determined by the authority's board of directors.

RTA Regional transit authority

RTAs are created pursuant to [RCW 81.112](#). Sound Transit is the only example of this type of system.

The RTA structure was created in 1992 to provide regional, high-capacity transportation with its own voter-approved taxing authority. The RTA structure allows King, Pierce, and Snohomish counties to create a single agency: the Central Puget Sound Regional Transit Authority, now known as Sound Transit.

The Sound Transit board is composed of 18 members, including the state secretary of transportation and 17 locally elected officials nominated by each of the three county's executive official and confirmed by the respective county councils:

- Three county executives.
- Representatives from the largest city in each county.
- Representatives from other cities and unincorporated areas of each county.

At least one-half of all appointees from each county also serve on local transit boards.

The RTA structure offers a great deal of flexibility in funding mechanisms, including asking voters to approve a local sales tax, a motor vehicle excise tax (MVET), and an employer tax of \$2 per employee. The RTA may also issue outstanding municipal bonds equal or up to 1.5 percent of the assessed property value within the RTA.

Sound Transit has used the following funding mechanisms:

- In 1996, voters approved local funding for *Sound Move*, a regional high-capacity transit plan, which included a 0.4 percent local sales and use tax, a 0.3 percent MVET, and a 0.8 percent rental car tax to finance construction and operation of the regional transit system.
- In 2008, voters approved local funding as part of the *Sound Transit 2* plan. The plan included a new 15-year construction program of light rail, commuter rail and regional bus service by extending the *Sound Move* taxes, as well as increasing the local sales and use tax by an additional 0.5 percent to a total of 0.9 percent.
- In 2016, voters approved additional local funding as part of the *Sound Transit 3* plan. The plan included a new 25-year construction program of light rail, commuter rail and regional bus service by extending the *Sound Move* and *Sound Transit 2* taxes, increasing the local sales and use tax by an additional 0.5 percent to a total of 1.4 percent, increasing the MVET by 0.8 percent to a total of 1.1 percent, and assessing a \$0.25 property tax on every \$1,000 of assessed home values.

Sound Transit's taxing and service area boundary lines generally follow the urban growth boundaries created by each county in accordance with the state Growth Management Act ([RCW 36.70A](#)). The Sound Transit service area boundary was adjusted in some places in consideration of voter precinct boundaries, city limit lines, and geography. For planning and budgeting purposes the district boundary was divided into five geographic subareas, each with unique system components. After voters within the RTA boundaries approved a ballot proposition authorizing local taxes to support the system plan, the Sound Transit Board now has the option to approve resolutions calling for elections to annex areas outside, but adjacent to, the RTA. An annexation may require adoption of a revised long-range plan.

Appendix 2 Public Transportation Revenue Sources

This appendix contains high-level descriptions of various revenue sources available to public transportation providers in Washington state. While not a complete list of revenue sources, this appendix describes many of the revenue sources featured in the *Summary*.

Please note that discontinued or defunct revenue sources are not described here.

Local revenue sources

Farebox revenue

Farebox revenue reflects all income received directly from passengers by a public transportation agency. Farebox revenue may be paid either in cash, token, voucher, transfer, or through pre-paid tickets and passes. It also includes donations from passengers on a vehicle and the reduced fares paid by passengers in a user-side subsidy arrangement. Farebox revenue excludes revenue from charter services.

MVET Motor vehicle excise tax

Residents of King, Pierce and Snohomish counties who live within the Sound Transit RTA boundaries are required to pay an RTA tax upon purchase or renewal of a new or used vehicle. The tax helps fund construction and operation of Sound Transit's regional mass transit services.

The RTA tax is an MVET calculated from the depreciated value of a vehicle. It is determined by using a formula based on the vehicle manufacturer's suggested retail price or purchase price for commercial trucks and commercial trailer, and a depreciation schedule set by state law based on the age of the vehicle.

Other local taxes

State laws allow additional taxes and fees with voter approval to support services to fund local transportation projects. These include, but are not limited to, sales, business and occupation, utility, and household excise taxes. For more information about transit agency governing structures and taxing authority, please see *Appendix 1: Transit Agency Governing Structures*.

Vanpooling revenue

Vanpool farebox revenue is distinguished from other farebox revenues because each transit agency implements its vanpool program differently. As such, costs and vanpool farebox recovery ratios will vary across individual agencies.

Federal revenue sources

§5303, §5304, §5305 *Metropolitan & Statewide Planning and Nonmetropolitan Transportation Planning*

Metropolitan & Statewide Planning and Nonmetropolitan Transportation Planning (§5303, §5304, §5305) provides funding and procedural requirements for multimodal transportation planning in metropolitan areas and states.

§5307 *Urbanized Area Formula Funding*

The Urbanized Area Formula Funding Program (§5307) makes federal resources available to urbanized areas, and to governors for transit capital and operating assistance in urbanized areas and for transportation-related planning. The program includes:

§5307(h) *Passenger Ferry Grant Program*

Competitive funding for projects that support passenger ferry systems in urbanized areas.

§5309 *Capital Investment Grants*

The Capital Investment Grants Program (§5309) is the Federal Transit Administration's primary grant program for funding major transit capital investments. The program was recently changed exclusively to fixed-guideway by the Moving Ahead for Progress in the 21st Century Act.

§5310 *Enhanced Mobility of Seniors & Individuals with Disabilities*

The Enhanced Mobility of Seniors & Individuals with Disabilities Program (§5310) provides formula funding to states for the purpose of assisting primarily private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when transportation services provided are unavailable, insufficient, or inappropriate for meeting these needs.

§5311 *Formula Grants for Rural Areas*

The Formula Grants for Rural Areas Program (§5311) provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000, where many residents often rely on public transit to reach their destinations. The program includes:

§5311(f) *Intercity Bus Program*

In most cases, each state must spend no less than 15 percent of its annual §5311 apportionment for the development and support of intercity bus transportation.

§5311(b)(3) *Rural Transportation Assistance Program*

A source of funding to assist in the design and implementation of training and technical assistance projects and other support services tailored to meet the needs of transit operators in non-urbanized areas.

§5311(c)(2)(B) *Tribal Transit Formula Grants*

A source of funding for federally recognized Indian tribes to provide public transportation services on and around Indian reservations or tribal land in rural areas.

§5337 State of Good Repair Grants

The State of Good Repair Grants Program (§5337) provides capital assistance for maintenance, replacement, and rehabilitation projects of high-intensity fixed guideway and bus systems to help transit agencies maintain assets in a state of good repair. Additionally, grants are eligible for developing and implementing transit asset management plans.

§5339 Bus & Bus Facilities Infrastructure Investment Program

The Bus & Bus Facilities Infrastructure Investment Program (§5339) makes federal resources available to states and direct-recipients to replace, rehabilitate and purchase buses and related equipment; and construct bus-related facilities, including technological changes or innovations to modify low- or no-emission vehicles or facilities. The program includes:

§5339(a) Grants for Buses and Bus Facilities Formula Program

The formula allocation of §5339.

§5339(b) Bus and Bus Facilities Discretionary Program

A competitive program that provides funds to direct recipients, including states and tribes, to improve the condition of bus fleets and mobility options in rural and urban areas; as well as expand access to employment, educational and healthcare facilities.

§5339(c) Low or No Emission Vehicle Program

A competitive program that provides funding to state and local governmental authorities for the purchase or lease of zero-emission and low-emission transit buses as well as acquisition, construction, and leasing of required supporting facilities.

CM/AQ Congestion Mitigation and Air Quality Improvement Program

The CM/AQ Program funds transportation projects or programs that will contribute to the attainment or maintenance of the national ambient air quality standards for ozone, carbon monoxide, and particulate matter.

Medicaid

Medicaid is a federal program that pays for the basic health services, including nonemergency medical transportation, of people with low income, as well as for long-term care for seniors and people with disabilities. States administer their Medicaid programs, establishing eligibility standards, benefits packages, payment rates and rules consistent with federal requirements. The Washington State Health Care Authority administers the state's Medicaid program as Apple Health.

Tribal Transportation Program

The Tribal Transportation Program provides access to basic community services to enhance the quality of life in Indian country.

State revenue sources

SR 99 Construction Mitigation

As part of the SR 99 tunnel construction in Seattle, the state allocated funding to keep people and goods moving during construction. This funding is used for transit service, transit travel time monitoring, and transportation demand management services.

Commute Trip Innovation Grant Program

The Commute Trip Innovation Grant Program is a new program authorized by the legislature in 2017 to increase the use of buses, trains, bicycles, vanpools, carpools, walking and teleworking, as well as consider more non-commute trip reduction travel markets. This program is supported exclusively by state funding.

Consolidated Grant Program

The Consolidated Grant Program awards funding to improve public transportation within and between rural communities, provide transportation services between cities, purchase new buses and other equipment, and offer public transportation services to seniors and persons with disabilities. This program is supported by state and federal funding. Federal programs include:

- Statewide Planning (\$5304)
- §5310
- §5311
- §5339

State programs include:

Paratransit/Special Needs Grant Program

Nonprofit competitive and transit formula funding to sustain and expand services to persons with disabilities, seniors, children and people in rural areas.

Rural Mobility Grant Program

Competitive and transit formula funding to support rural and small urban areas. Includes funds based on sales tax expenditures, including money spent in county areas outside of the transit agency service area.

Puget Sound Transit Coordination Grant Program

The Puget Sound Transit Coordination Grant Program authorizes funding for coordinated transit-related projects in the central Puget Sound region. These grants encourage joint planning and coordination of central Puget Sound transit systems to improve the user experience and increase ridership in cost-effective ways. This program is supported exclusively by state funding.

Regional Mobility Grant Program

The Regional Mobility Grant Program supports local efforts to improve connectivity between counties and regional population centers, and reduce transportation delay. This program is supported exclusively by state funding.

Sales Tax Equalization

Sales Tax Equalization provides funding based on sales tax expenditures, even if money is spent in county areas outside of the transit agency service area. These grants improve public transportation for Washington residents, particularly for persons with disabilities, seniors, children and people in rural areas.

Tiered List Program

The 2015 Connecting Washington funding package created the Tiered List Program, which identifies 21 transit-related projects over the next 16 years. This program is funded exclusively by state dollars.

Vanpool Investment Program

The Vanpool Investment Program funds transit agency purchases of new and replacement vans to expand vanpooling programs. This program is funded exclusively by state dollars.

Glossary

The *Summary* contains many terms that are not common outside of the public transportation sector. Below are helpful definitions and descriptions.

A

ADA Accessible ***Americans with Disabilities Act accessible vehicles***

Public transportation revenue vehicles that, in compliance with Americans with Disabilities Act (ADA) requirements, do not restrict access, are usable and provide allocated space and/or priority seating for individuals who use wheelchairs, and that are accessible using lifts or ramps.

American Community Survey

An ongoing survey by the United States Census Bureau that provides demographic information on a yearly basis.

B

Bus rapid transit

Fixed-route bus systems that operate at least 50 percent of the service on fixed guideway. These systems also have defined passenger stations, traffic signal priority, short headway services for a substantial part of weekdays and weekends, low-floor vehicles or level-platform boarding, and separate branding. Agencies typically use off-board fare collection as well.

C

Capital assistance

Financial funding intended to cover the costs of equipment to support transit services.

Capital expense

Expense related to the purchase of equipment to support transit services.

CNG ***Compressed natural gas***

A gaseous mixture of predominantly methane compressed to less than one percent of its volume.

Commuter bus

Local, fixed-route bus transportation primarily connecting outlying areas with a central city.

Commuter rail

An electric or diesel propelled railway for urban passenger train service consisting of local travel operating between a central city and outlying areas.

Contract revenue

Reimbursement by any organization, government, agency, or company, as a result of a formal contractual agreement with a transit service operator for trips provided to a specific passenger or group of passengers.

D

Deadhead miles and hours

The miles and hours that a vehicle travels when out of revenue service. Deadhead includes leaving or returning to the garage or yard facility, changing routes, or when there is no expectation of carrying revenue passengers. Deadhead does not include charter service, school bus service, operator training and maintenance training.

Demand response

A transit mode composed of passenger cars, vans or small buses operating in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations.

Demand response taxi

A form of the demand response mode operated through taxicab providers. The mode is a purchased transportation service.

Directly operated

Service provided directly by a transit agency, using the agency's employees to supply the necessary labor to operate the revenue vehicles.

E

Equipment

Tangible property with a useful life of more than one year and an acquisition cost that equals the lesser of the capitalization level established by the government unit for financial statement purposes, or \$5,000.

F

Farebox revenues

All income received directly from passengers, paid either in cash or through prepaid tickets, passes, etc. Includes donations from those passengers who donate money on a vehicle, and reduced fares paid by passengers in a user-side subsidy arrangement.

Federal capital investment

Financial assistance from the federal government to assist in paying the capital costs of providing transit service.

Federal operating investment

Financial assistance from the federal government to assist in paying the operating costs of providing transit service.

Fiscal year

In Washington state, a 12-month period extending from July 1 of one calendar year to June 30 of the next calendar year.

Fixed guideway

Service using and occupying a separate right-of-way, using rail, or using a fixed catenary system (an overhead line or overhead wire used to transmit electrical energy to trams, trolleybuses, or trains). May include bus rapid transit and ferries.

Fixed route service

Service provided on a repetitive, fixed schedule along a specific route with vehicles stopping to pick up and deliver passengers to specific locations.

Federal Transit Administration

An agency within the United States Department of Transportation that provides financial and technical assistance to local public transit systems, including buses, subways, light rail, commuter rail, trolleys and ferries.

FTE Full time equivalent

Equivalent of 2088 hours of work in a fiscal year.

H

Heavy rail

A transit mode that is an electric railway with the capacity for a heavy volume of traffic.

I

Intercity bus

Regularly scheduled public service using an over-the-road bus that operates with limited stops between two urbanized areas, or that connects rural areas to an urbanized area.

Intermodal connection

Service that provides connections to two or more different transportation modes.

K

kWh Kilowatt hours

A composite unit of energy equivalent to one kilowatt of power sustained for one hour. Commonly used as a billing unit for energy delivered to consumers by electric utilities.

L

Light rail

A transit mode that typically is an electric railway with a light volume traffic capacity as compared to heavy rail.

Local capital investment

Financial assistance from local entities to assist in paying for capital investments, including but not limited to tax levies, general funds, specified contributions, reserve funds, and donations.

Local operating investment

Financial assistance from local entities that support the operation of the transit system, including but not limited to tax levies, general funds, specified contributions, reserve funds, and donations.

M

Maintenance area

An area that was designated as a nonattainment and, by meeting the provisions of the Clean Air Act and implementing an approved maintenance plan, has been re-designated to attainment.

MPO Metropolitan planning organization

A municipal organization created pursuant to [49 U.S.C. 5303](#) to carry out the metropolitan transportation planning process of an urbanized area.

N

Nonemergency Medical Transportation

Transportation for routine and preventive healthcare purposes and excluding emergency transportation.

Nonattainment area

An area that does not meet one or more of the National Ambient Air Quality Standards for the criteria pollutants designated in the Clean Air Act.

National Transit Database

A database administered by the Federal Transit Administration to record the financial, operating and asset conditions of transit systems.

O

Operating expenses

The expenses associated with the operation of the transit agency, and classified by function or activity, and the goods and services purchased. Goods are consumable items with a useful life of less than one year or an acquisition cost that equals the lesser of the capitalization level established by the government unit for financial statement purposes, or \$5,000.

Other revenues

Revenue earned by activities not associated with the transit system's services, such as maintenance service, vehicle and building rental, non-transit parking lots, advertising space, sales, and investment income.

P

Paratransit

Passenger transportation that is more flexible than conventional, fixed-route transit but more structured than the use of private automobiles. Most often a wheelchair-accessible, demand response service.

Public Transportation Reporting System

A database administered by the Washington State University Social and Economic Sciences Research Center's to record the financial and operating conditions of transit systems in Washington state.

Purchased transportation

Service provided to a transit agency or governmental unit from a public or private transportation provider using its own employees to operate revenue vehicles based on a written contract.

R

Revenue vehicle

Floating and rolling stock used to provide revenue service for passengers.

Revenue vehicle miles, hours and trips

Time when a vehicle is available to the general public and there is an expectation of carrying paying or subsidized passengers, as well as vehicles operated in fare free service. Revenue service includes layover/recovery time. Revenue service excludes deadhead, vehicle maintenance testing, school bus service and charter service.

Route deviated

A type of transit service that operates as conventional fixed-route bus service along a fixed alignment or path with scheduled time points at each terminal point and key intermediate locations. Route deviation service is different than conventional fixed-route bus service in that the bus may deviate from the route alignment to serve destinations within a prescribed distance (e.g., $\frac{3}{4}$ mile) of the route. Following an off route deviation, the bus must return to the point on the route it left. Passengers may use the service in two ways:

- If they want to be taken off route as part of a service deviation, they must tell the bus operator when boarding.
- If they want to be picked up at an off route location, they must call the transit system and request a pickup, and the dispatcher notifies the bus operator.

RTPO Regional transportation planning organization

An organization that identifies local transportation needs, conducts planning, assists local governments, and supports the statewide transportation planning process in nonmetropolitan regions of a state. States are provided the opportunity to designate RTPOs as a method for formalizing the engagement of officials from areas with a population size less than 50,000 as they incorporate rural transportation needs in the statewide transportation planning process.

S

Sponsored (passenger trips, service)

Public transportation services that are paid, in whole or in part, directly to the transit provider by a third party. These services may be offered by transit providers as part of a coordinated human services transportation plan. Common sponsors include the Veterans Administration, Medicare, sheltered workshops, Arc chapters, assisted living centers, and Head Start programs.

State capital investment

Financial assistance from any state agency to assist in paying capital costs, including but not limited to tax levies, general funds, and specified contributions.

State operating assistance

Financial assistance from any state agency that supports the operation of the transit system, including but not limited to tax levies, general funds, and specified contributions.

Streetcar rail

Rail transit mode for systems operating entire routes predominantly on streets in mixed-traffic.

T

TDP Transit Development Plan

A six-year plan developed pursuant to [RCW 35.58.2795](#) that contains information as to how the municipality intends to meet state and local long-range priorities for public transportation, its capital improvements and significant operating changes planned for the system, and how the municipality intends to fund program needs.

Total vehicle hours

Measurement in hours that a public transportation system operates each vehicle, including revenue and non-revenue service hours.

Total vehicle miles

Measurement in miles that a public transportation system operates each vehicle, including the revenue and non-revenue service miles.

Trolley bus

A transit mode composed of electric passenger vehicles, manually steered and operating singly on city streets. Vehicles are propelled by a motor drawing current through overhead wires via trolleys, from a central power source not on the vehicle.

U

Unlinked (passenger trips)

The number of passengers who board public transportation vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination.

Urbanized area

A geographic area with a central city plus a loosely settled urban fringe that together have a minimum population of 50,000.

V

Vanpool

A transit mode composed of vans, small buses, and other vehicles operating as a ride sharing arrangement that provides transportation to a group of individuals traveling directly between their homes and a regular destination within the same geographical area.

W

Washington State Department of Revenue

A Washington state agency that collects revenues and administers programs to fund public services.

Washington State Health Care Authority

A Washington state agency that purchases health care for residents through two programs, Apple Health (Medicaid) and the Public Employees Benefits Board Program.

Washington State Office of Financial Management

A Washington state agency that provides vital information, fiscal services and policy support to the Governor, Legislature and state agencies.

WSDOT Washington State Department of Transportation

A Washington state agency responsible for building, maintaining, and operating the state highway system. WSDOT is also responsible for the state ferry system, and works in partnership with others to maintain and improve local roads, railroads and airports, as well as to support alternatives to driving, such as public transportation, bicycles and pedestrian programs.

WSDOT Public Transportation Division

A division within WSDOT that supports programs and projects that connect large and small communities and provide access to people in Washington state. These programs and projects build and sustain a transportation system that allows people of all ages, abilities, and geographic locations to get to and from jobs, services, goods, and community activities.

Errata List

WSDOT staff detail errors found during the preparation of the Summary in the Errata List. Staff may update this list throughout the year if they find other errors after publication.

The most current version of the Summary is at www.wsdot.wa.gov/Publications/Manuals/M3079.htm.