

**WAC 495D-144-020 Return and refund policy.** (1) Defective merchandise may be returned within a reasonable time for replacement or refund at the discretion of the administration.

(2) New books may be returned for refund on specified dates or within such specified time periods as are established and posted by the bookstore manager. The proper sales slip must be presented.

(3) Exceptions to the above are subject to the discretion of the bookstore manager.

[Statutory Authority: RCW 28B.50.140. WSR 93-01-084, § 495D-144-020, filed 12/15/92, effective 1/15/93.]