

**WAC 480-100-023 Definitions.** **"Account and usage information"** means customer information contained in the records a utility keeps for each customer to provide and bill for utility service including, but not limited to, the customer's name, account number, address where service is provided, customer contact information, services the utility is providing or has provided to the customer, energy usage, customer financial information, bills the utility has issued, payment history, and medical or low-income status.

**"Affiliated interest"** means a person or corporation as defined in RCW 80.16.010.

**"Aggregate data"** means any collection of customer data by a utility from which identifiable customer information has been removed or modified so that the information cannot be attributed to any individual customer.

**"Applicant"** means any person, corporation, partnership, government agency, or other entity that applies, or is named in an application as a person having joint responsibility, for service with an electric utility or who reapplies for service at a new or existing location after service has been disconnected if the utility requires the person to reapply for service.

**"Business day"** means Monday through Friday, 8:00 a.m. until 5:00 p.m., except for official state holidays.

**"Commission"** means the Washington utilities and transportation commission.

**"Control"** means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of a company, whether through the ownership of voting shares, by contract, or otherwise.

**"Customer"** means any person, corporation, partnership, government agency, or other entity that has applied, or is named as a person having joint responsibility, for service and that has been accepted, and is currently receiving or is entitled to receive such service. "Customer" for purposes of this chapter may also include a person or other entity whose service has been involuntarily disconnected and that person or entity then seeks to have the utility reconnect service.

**"Customer information"** means private customer information and proprietary customer information as defined in RCW 19.29A.010 and personal information as defined in chapter 19.255 RCW.

**"Electric utility (utility)"** means any business entity (e.g., corporation, company, association, joint stock association, or partnership) or person, including a lessee, trustee, or court appointed receiver that is subject to the commission's jurisdiction and that owns, controls, operates, or manages any electric plant for hire in Washington.

**"Primary purpose"** means a business need to provide regulated utility services as required by state or federal law, or as specifically authorized in the utility's effective tariff or by the commission.

**"Subsidiary"** means any company in which the electric utility owns directly or indirectly five percent or more of the voting securities, unless the utility demonstrates it does not have control of that company.

**"Written consent"** means permission or authorization in writing, whether electronic or paper.

**Other terms.** Terms used in this chapter and defined in the public service laws of Washington (i.e., principally Title 80 RCW) have the same meaning here as in the statutes. Terms not defined in these rules

or the applicable statutes have the meaning generally accepted in the electric industry, or their ordinary meaning if there is no meaning generally accepted in the electric industry.

[Statutory Authority: RCW 80.01.040, 80.04.160, and chapter 80.28 RCW. WSR 20-16-077 (Docket U-180525, General Order R-600), § 480-100-023, filed 7/29/20, effective 8/29/20. Statutory Authority: RCW 80.01.040, 80.04.160, 81.04.160 and 34.05.353. WSR 05-06-051 (Docket No. A-021178 and TO-030288, General Order No. R-518), § 480-100-023, filed 2/28/05, effective 3/31/05. Statutory Authority: RCW 80.01.040 and 80.04.160. WSR 01-11-004 (Docket No. UE-990473, General Order No. R-482), § 480-100-023, filed 5/3/01, effective 6/3/01.]