

WAC 468-270-300 What other fees and discounts may apply to toll customers? The commission is authorized to adopt rules to assess administrative fees as appropriate for toll collection processes. Additionally, a toll customer may be required to pay fees set forth by state law for attempts to collect funds due to a state agency.

The following table lists and explains the types and amount of administrative fees that a toll customer may be required to pay.

Table 12 Customer Fees and Discounts

| Fee and Discount Type | When is the administrative fee charged? | What is the fee amount? |
|-------------------------------------|--|--|
| Paper Statements and Reprinting Fee | Upon each mailing of a paper statement at the account holder's request. | \$0.50 per page (with a minimum fee of \$1.50) |
| Inactive Account Fee | After 24 months of no transactions on the account, this one-time fee will be assessed. | \$5.00 |
| Reprocessing Fee | This fee will be assessed when the department sends a reminder notice of unpaid tolls. The reminder notice to pay may be a summary or itemization of amounts owed and included as part of a toll bill or in any other correspondence to collect tolls. | \$5.00 per reminder notice to pay unpaid tolls |
| Pay By Plate Fee | A customer who establishes a prepaid toll account but passes through a toll facility without a pass will be assessed this fee in addition to the Good To Go! TM Pass toll rate. | \$0.25 per transaction |

[Statutory Authority: RCW 47.46.100, 47.56.030, 47.46.105, 47.56.795, and 47.56.850. WSR 18-17-163, 19-01-066 and 19-10-006, § 468-270-300, filed 8/21/18, 12/14/18 and 4/18/19, effective 8/1/19. Statutory Authority: Chapter 47.56 RCW. WSR 16-11-091, § 468-270-300, filed 5/18/16, effective 7/1/16. Statutory Authority: Chapter 47.46 RCW and RCW 47.56.165. WSR 13-12-006, § 468-270-300, filed 5/23/13, effective 7/1/13. Statutory Authority: RCW 47.56.870, 47.56.785, 47.56.795, 47.56.830, and 47.56.850. WSR 11-04-007, § 468-270-300, filed 1/20/11, effective 12/3/11 at 12:00 a.m. per WSR 11-24-042.]