

WAC 388-829B-400 How often must the case manager visit the enhanced case management program client? (1) The client's case manager must visit each enhanced case management program client at least once every four months at the client's home, including unannounced visits as needed. Each required visit must not occur more than four months apart.

(2) An unannounced visit may replace a scheduled visit.

(3) If the case manager is unable to meet with the client for a visit, the case manager must:

(a) Schedule a follow-up visit as soon as possible and no later than 30 days; and

(b) Document that the visit did not occur.

[Statutory Authority: RCW 71A.12.030, 71A.12.320, and chapter 43.382 RCW. WSR 23-05-049, § 388-829B-400, filed 2/10/23, effective 3/13/23. Statutory Authority: RCW 71A.12.030 and chapters 71A.12, 43.382 RCW. WSR 18-07-073, § 388-829B-400, filed 3/19/18, effective 4/19/18.]