

WAC 388-818-0370 When is customer service available for clients?

The relay service provider and ODHH must ensure that customer service is available during regular work days (Monday through Friday excluding state holidays) to:

- (1) Address client complaints or inquiries; and
- (2) Respond to FCC staff members when requested.

[Statutory Authority: RCW 43.20A.725, 43.20A.720, 2001 c 210. WSR 03-05-100, § 388-818-0370, filed 2/19/03, effective 3/22/03.]