

**WAC 132R-144-020 Return and refund policy.** (1) Defective merchandise may be returned within a reasonable time for replacement or refund at the discretion of the bookstore manager.

(2) Course materials may be returned for refund on specified dates as established and posted by the bookstore manager. The proper sales slip must be presented.

(3) Exceptions to the above are subject to the discretion of the bookstore manager.

[Statutory Authority: RCW 28B.50.140 and chapter 34.05 RCW. WSR 03-15-063, § 132R-144-020, filed 7/14/03, effective 8/14/03; Order 73-4, § 132R-144-020, filed 3/23/73.]